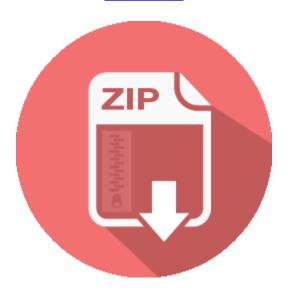
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ITIL v3 Information Technology Infrastructure Library

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