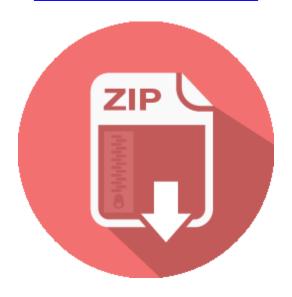
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2 M. Bourne, A. Neely, J. Mills and K. Platts designing and implementing performance measurement systems are identified, described and categorised to provide an understanding of the methods currently in use. Finally, the Implementing performance measurement systems: a literature review 3

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performance measurement and performance management are not the same notions. The literature on performance measurement is much more extensive than the literature on performance management. The second is often used to refer to individual performance management or appraisal schemes. The theme of the performance measurement

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Bourne, M. (2001) Using performance measures. in Handbook of Performance Measurement, London: Gee Publishing Bourne, M. (2001) The development of performance measures. in Handbook of Performance Measurement, London: Gee Publishing

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measurement and various pertinent works covering development of the performance measurement field see: a. Bourne, M. (2001). The handbook of performance measurement. London: Gee Publishing. b. Johnson, H.T. and Kaplan, R.S. (1987). Relevance lost The rise and fall of management accounting, Boston, MA: Harvard Business School Press. 2. For papers exploring the behavioural and cultural aspect of performance measurement see: a. http://ebookslibrary.club/download/Performance-Measurement--Challenges-for-Tomorrow.pdf

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