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MANAGING THROUGH MEASURES A STUDY OF IMPACT ON PERFORMANCE

performance measurement systems. Dr Mike Kennerley is Research Fellow at the Centre for Business Performance at Cranfield School of Management. Monica Franco-Santos is Research Officer at the Centre for Business Performance at Cranfield School of Management.

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Bourne and Bourne [4] have proposed a life cycle of the performance measurement and management process consisting of four phases; design, implement, use and review.

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He chaired the first and second international academic conferences on performance measurement, in July 1998 and July 2000 respectively and has authored over 100 books and articles on the subject, including Measuring Business Performance, which was published by The Economist.)

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Implementing performance measurement systems a LTH

2 M. Bourne, A. Neely, J. Mills and K. Platts designing and implementing performance measurement systems are identified, described and categorised to provide an understanding of the methods currently in use. Finally, the Implementing performance measurement systems: a literature review 3

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Karadgi S., Metz D., Grauer M. (2014) Towards Real-Time Computation of Cost of Poor Quality for Discrete Manufacturing Processes. In: Zaeh M. (eds) Enabling Manufacturing Competitiveness and Economic Sustainability.

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Performance measurement learning from the past and

Performance measurement: learning from the past and projecting the future Mike Bourne, Professor of Business Performance at the Centre for Business Performance, Cranfield School of Management, Cranfield University, Cranfield, UK Email: m.bourne@cranfield.ac.uk Acknowledgements

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Performance Measurement and Performance Indicators A

Performance measurement systems (PMSs) are developed and implemented to support the accomplishment of objectives of an organization or organizational initiative. PMSs are structured to enable monitoring of performance. This monitoring is accomplished through the identification of areas of concern and success, with the ultimate goals of developing organizational capabilities and enhancing

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Performance Measurement CIMA

Performance measurement has been widely defined in the wealth of (PDF 227KB). Murby, Liz and Gould, Stathis (2005). The ability to measure performance and progress gives meaning to the process of developing strategic plans and goals. An effective performance

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Review and Comparison of Performance Measurement Systems

performance measurement and performance management are not the same notions. The literature on performance measurement is much more extensive than the literature on performance management. The second is often used to refer to individual performance management or appraisal schemes. The theme of the performance measurement

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Bourne, M. (2001) Using performance measures. in Handbook of Performance Measurement, London: Gee Publishing
Bourne, M. (2001) The development of performance measures. in Handbook of Performance Measurement, London: Gee Publishing

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Performance Measurement Challenges for Tomorrow

measurement and various pertinent works covering development of the performance measurement field see: a. Bourne, M. (2001). The handbook of performance measurement. London: Gee Publishing. b. Johnson, H.T. and Kaplan, R.S. (1987). Relevance lost The rise and fall of management accounting, Boston, MA: Harvard Business School Press. 2. For papers exploring the behavioural and cultural aspect of performance measurement see: a.

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