MANAGEMENT CONFLICT RESOLUTION



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Conflict Management Techniques

Conflict situations are an important aspect of the workplace. A conflict is a situation when the interests, needs, goals or values of involved parties interfere with one another. A conflict is a common phenomenon in the workplace.

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Let's follow each of the six steps of the IBR approach by applying them to a conflict resolution scenario. Imagine that you run a paper products manufacturing company and you work closely with two managers, Roger and Juanita.

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The Five Steps to Conflict Resolution

Conflict management is one of the core trainings we offer for managers and supervisors. Learning how to handle conflict efficiently is a necessary skill for anyone in management and the key to preventing it from hindering employees' professional growth. Conflict resolution is only a five-step process: Step 1: Identify the source of the conflict.

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Examples of Conflict Resolution Skills

Conflict resolution skills are a job requirement for many different types of positions. That s because conflict within organizations can reduce productivity and create a difficult work environment, leading to unwanted turnover in staff and reduced morale.

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