

CRITICAL CONVERSATIONS FOR DUMMIES



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From Critical Conversations For Dummies. By Christina Tangora Schlachter . Are you looking to change behaviors in employees and create productive and dynamic team players? Critical conversations are a way to do just that! Staying ahead of possible conflicts and intervening when issues do arise are what critical conversations are all about.

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Most people are aware of the importance of handling critical conversations well. However, when it comes down to actually being in a difficult situation that calls for key communication skills, many do not know how to practically apply their own thoughts. Critical Conversations For Dummies is a step

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Critical Conversations for Dummies is a shorter book (a big plus, since I don't have time to read every chapter right away), with the most comprehensive list of examples I have seen in almost any conversation book.

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She has created and taught courses on communication skills, crucial conversations for new managers, communication for professionals, and dealing with difficult conversations. She is the coauthor of Leading Business Change For Dummies and is the Chief Leader of She Leads.

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Create Powerful Action Plans using Critical Conversation

A critical conversation doesn't end when the talking stops; the conversation ends successfully when behaviors, patterns, or situations change; an action plan helps to make these changes happen. Determine who will do each action item. Just as conversations aren't one-sided, neither is the action plan.

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