Qualifications

- We are looking for candidates with strong Microsoft Dynamics 365 CRM software development skills including:

- Azure/AWS NodeJS API's

- MS-SQL and backend experience

- Candidate should also have experience with all of Microsoft's O365 suite of applications (Power BI, PowerApps, Flow, etc)

- 1 year of experience as a Software Engineer, or Junior Software Engineer

- Must have 1 or more of the following software development experience in designing and building web applications using C#, .NET, ASP.NET, MVC, NodeJS, JavaScript, JQuery, HTML, CSS and SQL

- Familiarity with the Data Export Service, Azure APIs, Azure SQL, Data Gateways, SSRS, and SSIS

Responsibilities

- As part of our team, you will be responsible for all stages of development lifecycle including reviewing specification/requirements documents and assisting with the design, coding, testing and deployment of code to different environments

- The Junior Software Engineer will also be required to maintain all technical development/scripting requirements for On Call's Global Response Center

- Serve as subject matter expert on all matters of Global Response Center related technology including, but not limited to, Microsoft Dynamics (the HUB), SharePoint, Phone systems, LMS's, travel tracking software and a variety of web-based programs and tools

- Design, configure, document and maintain call routing for new clients on in

- Adding, removing, and modifying studio actions and modifying IVR scripting based on business needs

- Place new orders, execute Port orders, maintain documentation of toll free and DID numbers

- Manage recording /storing/adding audio files/IVR announcements to scripts

- Complete development and testing of new updates and products; leading focus and testing groups as necessary