

Joshua Silverman

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Summary

Certified Scrum Master and Agile Transformation Leader with 15+ years of experience driving enterprise agility, optimizing team performance, and scaling frameworks like SAFe and Scrum across high-impact software delivery teams. Expertise in Agile coaching, QA leadership, and cross-functional collaboration with a strong focus on delivering measurable business outcomes. Adept in stakeholder alignment, resource management, and continuous delivery pipelines.

Core Competencies

- Agile Methodologies: Scrum, SAFe, Kanban
- Agile Tools: Jira, Confluence, Azure DevOps, TestRail
- Automation & DevOps: Cypress, Postman, Jenkins, GitHub Actions, Azure Pipelines
- Quality Leadership: Shift-left testing, CI/CD, Risk-based QA, Test Automation Strategy
- Team Coaching & Enablement: Scrum ceremonies, Agile Maturity Roadmaps, OKRs
- Compliance & Standards: HIPAA, 21 CFR Part 11, GxP, GDPR, 508 Accessibility

Work Experience

VelocityEHS

Sr. QA Manager / Agile Transformation Lead | Remote | Aug 2024 - Jan 2025

- Boosted sprint velocity by 25% and reduced cycle time by 30% through Agile transformation and actionable metrics.
- Designed and deployed continuous improvement plans aligning KPIs with OKRs.
- Directed multi-disciplinary Agile teams to execute product roadmaps and release planning in sync with executive strategy.

Lytho, Inc

Agile Coach/Software Quality Assurance Manager | Remote | Nov 2023 - Aug 2024

- Led Agile coaching across departments, reducing blocked tasks by 40% and increasing release cadence by 15%.
- Functioned as a bridge between engineering and C-suite, ensuring outcome-based delivery.

- Assisted agile coach mentoring developers and QA leads, scaling Agile talent across the org

Sharecare

QA Manager / Scrum Facilitator | Remote | Dec 2021 – Nov 2023

- Improved CI/CD and security compliance pipelines using shift-left principles.
- Increased team throughput by 25% through embedded Agile coaching and quality assurance process mapping.
- Ensured continuous alignment of backlog to business value through regular refinement and sprint ceremonies.

Catalina Marketing

Senior Software Test Engineer | Remote | Jan 2021 – Dec 2021

- Participated in Agile SAFe ceremonies, contributing to effective team collaboration and delivery
- Implemented CI/CD practices to streamline testing and deployment.
- Collaborated with Product Owners to refine acceptance criteria and improve test coverage
- Advocated for and implemented test automation within the SAFe Agile workflow.

Alert Innovation

Sr. QA Engineer / Agile Facilitator | Andover, MA | May 2019 – Nov 2020

- Established Agile practices for a newly formed SDET team, creating team charter and working agreements
- Facilitated sprint planning and daily stand-ups, ensuring team alignment and impediment removal
- Implemented retrospective action tracking that improved team process efficiency by 30%
- Coached team members on Agile principles and practices, fostering a culture of continuous improvement

PQE Group, DTCC, UMass Medical School, AGMednet Inc.

SQA Manager | Boston, MA | Dec 2014 – May 2019

- Led the software validation and test automation processes for enterprise applications, ensuring high-quality standards were met.
- Managed teams responsible for software validation and test automation for SaMD applications, enhancing team efficiency and productivity.
- Increased test case coverage by 30%, significantly improving the robustness of testing procedures.
- Worked in FDA-regulated and GxP-compliant environments that mirror federal QA standards; processes followed GAMP5 and ISO guidelines, providing transferable experience for federal contract settings

Education

United States Navy

Associate of Science in Computer Science | Pensacola, FL | 1996

Certifications

Certified Scrum Master (CSM) | Scrum Alliance | 2025

AI Governance & Compliance | Udemy | 2025

Product Management Certification Agile Product Owner Scrum | Udemy | 2024

Certified Key Performance Indicators Professional | Udemy | 2024

TestRail Administrator | Gurock | 2022

SAFe Scrum Master Certification – Scaled Agile | Scrum Alliance | IN-PROGRESS

Eligible for U.S. Federal Security Clearance – no prior issues or restrictions.