

# Learning to Query, Reason, and Answer Questions On Ambiguous Texts

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## 1 Introduction

- Background
- This paper: QRAQ

## 2 QRAQ

## 3 Model

- Control Loop
- baseRL
- impRL
- Policy Gradient & Reward Function

## 4 Data, Training, and Results

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# Motivation

- Human conversation is incomplete, ambiguous and full of extraneous detail
- Conversational agents must be able to reason in the presence of missing or unclear info

# Previous Datasets

- bAbI & children's book: answer questions about short stories
- Task-oriented dialog systems: answer questions to find restaurants or movies (slot filling)

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# QRAQ (Query, Reason, and Answer Questions) Dataset

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- 2 The agent must be able to decide whether it has enough info to answer the question
- 3 If the agent cannot answer the question by reasoning alone, it must learn to query the simulator for a variable value

# QRAQ Problem

- C1. Hannah is in the garden.
- C2. \$u is Emma.
- C3. \$u is in the garden.
- C4. The gift is in the garden.
- C5. John is in the kitchen.
- C6. The ball is in the kitchen.
- C7. The skateboard is in the kitchen
- E1. Hannah picks up the gift.
- E2. John picks up \$x.
- E3. \$v goes from the garden to the kitchen.
- E4. \$w walks from the kitchen to the patio.
- E5. Having left the garden, \$u goes to the patio.
- Q. Where is the gift?
- GT. \$v = Hannah; \$w = Hannah; Answer =  
Patio

$C_1, C_2, \dots$  : Context

$E_1, E_2, \dots$  : Events

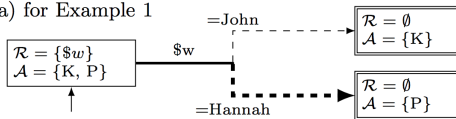
Q: Question

GT: Ground Truth

# QRAQ Query Graph

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(a) for Example 1

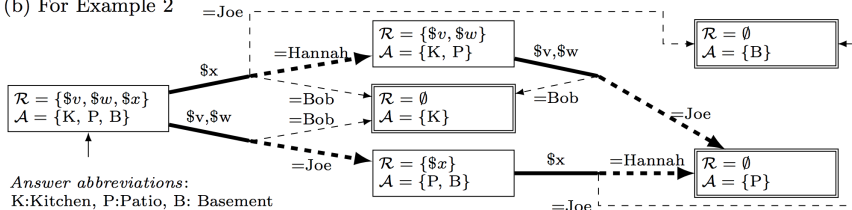


*Legend:* Nodes represent Agent state =  $(\mathcal{R}, \mathcal{A})$ .  
 $\mathcal{R}$  = relevant variables  
 $\mathcal{A}$  = possible answers to the challenge question.  
 Each arrow represents a variable query action (solid part) and observed outcomes (dashed part).  
 Multiple variables on a query-edge means that they have the same outcome set.  
 Double-bordered nodes have a unique challenge question answer.  
 A thick line denotes a ground-truth-path.

# QRAQ Query Graph

- C1. Joe is in the kitchen.
- C2. Bob is in the kitchen.
- C3. Hannah is in the patio.
- E1. \$v goes from the kitchen to the garden.
- E2. \$w goes from the garden to the patio.
- E3. \$x goes from the patio to the basement.
- Q. Where is Joe?
- GT. \$v = Joe; \$w = Joe; \$x = Hannah; answer = Patio

(b) For Example 2



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- 2 **Action Selection:** Policy  $\pi(a|S_t, c)$  maps memory matrix  $S_t$  and question  $c$ , into a distribution over actions. Action  $a$  could be either a **query** for a variable or a final **answer**

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- 3 **Variable Query and Memory Update:** If action is a **query**, simulator provides the true value  $v_t$  for the variable in action  $a_t$ . All occurrences of variable in action  $a_t$  in the memory  $S_t$  are replaced with the true value  $v_t$  :  $S_{t+1} = S_t[a_t \rightarrow v_t]$



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- 4 **Final Answer Generation and Termination:** If the action is an **answer**, task terminates and a reward is generated based on correctness

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# baseRL: End-to-End Memory Net Based Policy Learner

- Maps the memory matrix,  $S$ , and the challenge question representation,  $c$ , into an action distribution.
- $S^{ij}$  is dictionary index of  $j^{th}$  word in the  $i^{th}$  sentence
- $c_i$  is the dictionary index of the  $i^{th}$  word in the question

$$m_i = \sum_j l_j \circ A[S^{ij}] \quad (1)$$

$$q = \sum_j l_j \circ A[c_j] \quad (2)$$

$A \in \mathbb{R}^{d \times N}$ ,  $A[k]$  returns the  $k$ -th column vector (sentence),  $d$  is embedding dimension,  $N$  is the dictionary size,

$l_j^k = (1 - j/J)(k/d)(1 - 2j/J)$ , with  $J$  being the number of words in the sentences

$$m_i = \sum_j l_j \circ A[S^{ij}] \quad (3)$$

$$q = \sum_j l_j \circ A[c_j] \quad (4)$$

Output vector from reading  $\{m_i\}$  after the  $k^{th}$  hop is  $u_k$  ( $u_0 = q$ ):

$$u_k = \tanh(H(o_k + u_{k-1})) \quad (5)$$

$$o_k = \sum_i p_i^k m_i \quad (6)$$

$$p_i^k = \text{softmax}(u_{k-1}^T m_i) \quad (7)$$

$$(8)$$

**Query Network Output.** Since the problems have at most one variable per sentence, the distribution can be converted into the distribution over sentences:

$$\pi_Q^i = \text{softmax}(u_K^T m_i) \quad (9)$$

**Answer Network Output.** The final output of the policy module is a distribution over potential answers:

$$\pi_A = \text{softmax}(Wu_K + b) \quad (10)$$

# baseRL $\rightarrow$ impRL

- baseRL: Final action-distribution output only conditions on the last hop output
- impRL: computes the final action-distribution-output over all memory hop outputs

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# impRL: Improved End-to-End Memory Net Based Policy Learner

$$\pi_Q^i = \text{softmax}(u^T m_i) \quad (11)$$

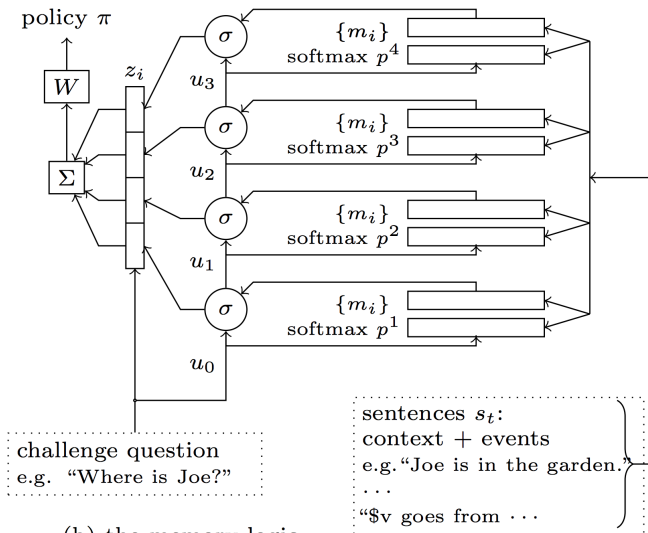
$$\pi_A = \text{softmax}(Wu + b) \quad (12)$$

$$u = \sum_j z_j u_j \quad (13)$$

$$z_j = \text{softmax}(q^T u_j) \quad (14)$$



# impRL: Improved End-to-End Memory Net Based Policy Learner



(b) the memory logic

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# Policy Gradient & Reward Function

- +Reward when the action is the correct answer
- -Reward when the action is a wrong answer
- -Reward when the action is a query to a variable
- Objective function is to optimize the expected cumulative reward over  $M$  training problem instances

$$\sum_{m=1}^M \mathbb{E} \left\{ \sum_t r_t^m \right\} \quad (15)$$

- GPOMDP (Weaver & Tao (2001)) is used to calculate the policy gradient

- 4 Types
- 107,000 QRAQ problems in each type
  - 100,000 training
  - 2,000 testing
  - 5,000 validation

- **(Loc)**: Context and events describe locations and movements of people in rooms. Questions are about the location of a specific person
- **(+obj)**: Adds objects to (Loc)
- **(+alias)**: Adds aliases to (Loc) Some of them are defined in the context.
- **(+par)**: Substitutes sentences with semantically equivalent paraphrases in (Loc)

- First encourage the agent to query variables by assigning positive rewards for querying any variable
- After convergence under this initial reward function, switch to the true reward function that assigns a negative reward for querying a variable to reduce the number of unnecessary queries
- +1 for correct final answers, -5 for wrong final answers, query reward +/-0.005

# Supervised Learning (SL) Baseline

- Upper-bound on achievable reinforcement learning performance
- Relevant variables and (when appropriate) the correct final answers are provided at each turn, and the cross entropy is used to optimize

Trajectory: a sequence of variable queries followed by an answer

- ① **Answer-accuracy:** proportion of trajectories in which the agent answered correctly
- ② **Trajectory-accuracy:** proportion of trajectories in which the agent queried only relevant variables then answered correctly
- ③ **Trajectory-completeness:** proportion of trajectories in which the agent queried all and only relevant variables before answering correctly
- ④ **Query accuracy:** the proportion of correct queries among all queries made in any trajectory



# Results

Table 1: Datasets. The first 7 rows give statistics on the datasets themselves. The last 8 rows show results for answer accuracy (AnsAcc), trajectory accuracy (TrajAcc), trajectory completeness (TrajCmpl) and query accuracy (QryAcc) for the impRL and baseRL agents on the respective datasets. The middle 8 rows show results for the supervised learning agents.

<i>Data Set</i>	<i>(Loc)</i>					<i>(+obj)</i>	<i>(+alias)</i>	<i>(+par)</i>
#names in vocab	5	20	10	20	20	20	20	20
#var in vocab	5	20	10	20	20	20	20	20
#sentence/prob.	5-6	5-6	7-10	15-20	19-23	7-10	10-12	10-12
#var/prob.	0-2	0-2	0-2	0-3	5-10	5-10	0-5	0
depth	0-2	0-2	0-2	0-2	4-9	0-2	0-5	0
avg. depth	0.817	0.872	0.558	0.459	5.087	0.543	1.066	-
sum(depth) / sum(#var)	0.734	0.748	0.313	0.204	0.703	0.404	0.310	-
AnsAcc in %; impSL	99.9	99.5	92.1	95.3	91.4	95.9	90.7	99.8
AnsAcc in %; baseSL	99.9	99.2	92.3	92.4	90.2	95.5	86.6	98.8
TrajAcc in %; impSL	99.6	98.9	90.2	88.4	85.3	95.2	86.7	-
TrajAcc in %; baseSL	98.9	98.7	90.3	86.5	83.3	94.9	85.3	-
TrajCmpl in %; impSL	99.5	98.8	89.9	85.6	80.9	94.9	83.6	-
TrajCmpl in %; baseSL	98.7	98.7	90.0	83.5	78.7	94.6	82.9	-
QryAcc in %; impSL	99.5	99.2	96.4	84.6	93.5	97.7	93.7	-
QryAcc in %; baseSL	98.7	99.3	96.3	85.5	92.7	97.5	97.0	-
AnsAcc in %; impRL	99.1	94.4	86.5	89.0	64.2	81.1	75.7	96.9
AnsAcc in %; baseRL	98.4	95.0	88.4	88.2	54.6	79.6	69.7	97.2
TrajAcc in %; impRL	94.5	90.9	61.9	52.0	45.1	74.9	63.2	-
TrajAcc in %; baseRL	94.8	90.4	63.6	52.5	35.7	73.9	60.5	-
TrajCmpl in %; impRL	94.5	88.7	55.8	46.9	37.8	61.8	56.4	-
TrajCmpl in %; baseRL	94.6	89.5	59.9	47.4	28.3	61.2	54.5	-
QryAcc in %; impRL	94.3	95.4	49.2	32.1	80.0	69.6	77.0	-
QryAcc in %; baseRL	95.5	94.1	54.6	32.0	76.5	71.0	79.6	-

# Conclusion

- New dataset, QRAQ, for reasoning under insufficient information
- First to formulate these types of QA problems in the RL format