

Food safety complaint

Food poisoning

Reference

INV999999

15 November 2019 14:24:35

Complaint details

Complaint type	Food poisoning
Number of people sick	4
Live in same household?	No
Number of people in group	About 20
Date symptoms started	15/11/2019
Time symptoms started	About 2 hours after eating
Main symptoms	Diarrhoea Vomiting Abdominal (belly) pain or stomach cramps Other: Ringing in ears
Medical advice	No
Medical samples collected?	No
Food item	Chicken dish. The chicken looked a little bit pink. Everyone I spoke to who had the chicken dish at the wedding got sick.
Date purchased	15/11/2019
Date eaten	15/11/2019
Has receipt?	No
Has food label or food samples?	Yes



Did you know

It is important the food packaging and leftover food is stored safely in case an environmental health officer needs the items for further investigation.

If you have the food package or foreign matter:

1. Keep in a dry, secure area where the items will not be damaged or accidentally thrown out.
2. Do not store the label or package next to any other food that may come into contact with it and contaminate it.

If you have leftover food:

1. Keep the food in the original packaging (if available)
2. Place in a dry, food safe container that you can tightly seal
3. Store the leftover food either in the cupboard, fridge or freezer depending on the food.
 - a. If the product is usually stored in the freezer, for example an ice-cream, then you should store any left-over in the freezer.



- b. If the product is a perishable item, for example chicken curry, then store this in the fridge.
- c. If the product is a dried good, for example a biscuit, then store this in the cupboard.
- 4. Keep the food in a secure area where the food will not be damaged or accidentally thrown out
- 5. Do not store the leftover food next to any other food that may come into contact with it and contaminate it

Food business

Food retailer

Retailer name	Wallaby Fancy Garden Restuarant
Queensland State Government facility	No
Primary producer	No
Retailer address	22 Wallaby Way Testville QLD 4444
Website	-
Retailer contacted?	No
Retailer response	-

Food manufacturer

Food made on site	Yes
Manufacturer name	-
Manufacturer address	-
Website	-
Manufacturer contacted?	-
Manufacturer response	-

Attachments

IMG_2235.jpg

IMG_2245.jpg

Complaint made by

Name	Wendy Wallace
Phone number	0444 444 4444
Email	wendywallace234223@wallabynet.com.au
Address	452 Wallaby Way

	Testville QLD 4444
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Complaint referred to

Enforcement agency	ABC Public Health Unit
Phone	(07) 9999 9999
Fax	(07) 9999 9999
Email	ABCpublichealthunit@health.qld.gov.au

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