Qi Dang

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Software Engineer

An innovative Software Engineer with over **3 years** of experience specializing in designing, building, maintaining, and optimizing cloud-based applications and backend systems across AWS, Azure, and GCP. Skilled in software development, full-stack engineering, cloud infrastructure, and automation, delivering high-quality, scalable solutions using Python, JavaScript, Node.js, Java, and React. Microsoft Certified: Azure Administrator, with a proven track record in developing automated CI/CD pipelines, integrating cloud monitoring solutions, and streamlining deployments to enhance operational efficiency and security. Experienced in designing and implementing RESTful APIs, leading feature development, and collaborating with cross-functional teams to deliver high-impact solutions. Passionate about emerging technologies, DevOps practices, and building ergonomic APIs to automate processes, improve system reliability, and deliver seamless user experiences while reducing operational overhead.

Key Skills

Software Development Life Cycle (SDLC) | Cloud Engineering | Web Technologies | Distributed Systems | Microservices Architecture | Infrastructure as Code (IaC) | DevOps | Agile | Project Management | Troubleshooting | Problem Solving

Technologies and Tools

- Programming Languages: Python, JavaScript, Java, Bash, PowerShell, SQL
- Cloud Computing:
 - o AWS: IAM, VPC, EC2, S3, RDS, DynamoDB, CloudWatch, SES, WAF, ELB, Lambda, EKS
 - o Microsoft Azure: IAM, Virtual Network, Virtual Machine, CosmoDB, App Service, App Gateway, Storage account, Key Vault, Azure Monitor, AKS
 - o GCP: IAM, VPC, Compute Engine, Cloud Storage, Cloud Monitoring, GKE
- Web Development: React, Node.js, Express.js, Django, Flask, Spring Boot, Redux, Redis, HTML/CSS
- Databases: MongoDB, PostgreSQL, MySQL
- DevOps & Automation: Terraform, Ansible, Docker, Kubernetes, TeamCity, GitHub Actions, Jenkins
- Event Streaming: Kafka
- Testing & Best Practices:
 - o Techniques: Unit Testing, Integration Testing, Test-Driven Development (TDD), Load Testing
 - o Tools: unittest, pytest, Jtest, Jest, Mockito

Work Experiences

Intelerad Medical Systems, Vancouver, BC **Software Developer**

July 2025 - Present

HP Inc, Vancouver, BC

January 2023 – December 2024

Cloud Software Engineer

- Key contributor to the launch of <u>HP Anyware for Windows 365</u>, a joint HP/Microsoft project, collaborating with **cross-functional** teams to build **mission-critical features** and ensuring scalability and reliability.
- Developed customer-facing web applications using **Node.js** and **React**, leveraging **Docker** and **Azure** services to create elegant user experiences and intelligent orchestrations.
- Led **technical design** and implementation for key features, including **RESTful API** design, optimizing system algorithms to enhance processing efficiency by **30-70%** and improving production operation.
- Led troubleshooting and incident management by designing and implementing logging and monitoring solutions with Azure Monitor, which enhanced system observability and reduced debugging time by 50%.

- Contributed to the cloud workload management by integrating Microsoft Graph API, implementing a batching
 mechanism that reduced API calls by up to 80%, significantly improving data upload performance and resource
 efficiency.
- Developed and managed marketplace products on AWS and GCP, implemented automated CI/CD pipelines with TeamCity and Ansible to build cloud images, ensuring users had seamless access to the latest product versions.
- Established robust rollback mechanisms to quickly revert to previous versions in case of deployment errors, minimizing downtime and maintaining service reliability.

HP Inc, Burnaby, BC

September 2021 - August 2022

Associate Software Developer

- Developed and maintained **Terraform**, **Bash**, **PowerShell**, and **Python** <u>cloud deployment scripts</u> to automate the process for customers to build the HP Anyware product (**SaaS**) environment on **AWS** and **GCP**.
- Integrated cloud logging and monitoring services to improve efficiency for troubleshooting and scaling on AWS and GCP, reducing log access time by 50%.
- Participated in the full **SDLC** of open-source projects, improving secure remote access and streamlined workflows on **AWS** and **GCP**, reducing operational overhead by **30%**.
- Created robust interfaces for internal tools, enhancing developer efficiency through automaon and CI/CD pipelines.
- Managed Kubernetes deployments and incident resolution, enhancing system reliability and reducing downtime.

Intellyon Inc, Burnaby, BC

May 2021 - August 2021

Junior Backend & Systems Engineer

- Designed and maintained backend systems using Python and AWS, focusing on REST API design and implementation to facilitate seamless data integration across services, while leveraging Django for creating durable, composable data models.
- Secured backend systems with customized **AWS Web Application Firewall (WAF)** that successfully rejected over **1,000** injection attempts and DDoS attacks, enhancing overall security and system resilience.
- Utilized AWS Auto Scaling and Elastic Load Balancer (ELB) to enhance application performance, reliability, and scalability, increasing backend capacity by 100% and enabling automatic scaling to handle fluctuating traffic.
- Enhanced user experiences by integrating Python OpenCV for video processing and timeline generation.
- Implemented user notification system with **Python** and **AWS SES** to enhance user engagement and retention by delivering personalized email updates, resulting in a **25**% increase in user interaction with the platform.
- Participated in the design and management of a **PostgreSQL** database, ensuring reliable data handling for business needs.

Education

Diploma, Computer Information Technology, With DistinctionBritish Columbia Institute of Technology, Vancouver, BC

2022

Certification

Microsoft Certified: Azure Administrator

Issued May 2025 by Microsoft