

Ten Simple Rules for Collaborative Lesson Development

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Abstract

Lessons take significant effort to build, and even more effort to maintain. The collaborative code development methods pioneered by the open source community offer a way forward, allowing us to create lessons which are open, accessible, and continually updated and improved by a community of contributors. This paper provides ten simple rules that can help others create sustainable lessons.

Author Summary

The model of collaborative code development presents an alternative model to traditional scientific lesson development. By leveraging a community approach, educational resources can be more sustainable, robust, and responsive. These ten simple rules outline best practices for this model of collaborative resource development.

Introduction

Thousands of university lecturers teach subjects ranging from first year biology, to graduate-level courses in Indian film. Some might use a common textbook written by a single author or two, but other than that they usually develop and improve their course materials in isolation. It is staggering to think how many wheels are being re-invented, how the progress of teaching in these fields has been held back by the lack of community collaboration and sharing, and how much valuable time has been wasted.

This problem extends beyond university teaching, but it is curious that it is endemic in tertiary education, given that research depends so critically on collaboration and sharing, and that most researchers complain about how much time teaching takes away from research.

The software community's model of collaborative code development is an alternative. The authors first encountered it in the context of lessons on basic lab skills for research computing in the sciences and humanities. They primarily draw on their experiences with pedagogical organizations such as Software Carpentry and Programming Historian. Software Carpentry was founded in 1998 to teach scientists basic computing skills, and has since spawned two sibling organizations called Data Carpentry and Library Carpentry. Programming Historian was founded in 2008, and has evolved into a collaboratively-edited site providing lessons to humanists.

These organizations have been successful in adapting open source development methods to lesson development and maintenance. Their guiding principles are that lessons should be:

1. open and easily accessible, and
2. continually maintained, refined, and improved by a community of contributors.

By definition, open education projects satisfy the first criterion, but very few satisfy the second: while their lessons might occasionally be updated by a small author group, as happens when a new edition of a book is edited and published, this is not the same as continuous improvement by a large community of contributors. The ten simple rules that follow summarize what we have learned about doing that as maintainers, editors, and reviewers of lessons used by tens of thousands of people.

1 Clarify your audience.

The first requirement for building lessons together is to know who they are being built for. “Archaeology students” is far too vague: are you and your collaborators thinking of first-year students who need an introduction to the field, graduate students who intend to specialize in the sub-discipline which is the lesson’s focus, or someone in between? Prerequisite knowledge, equipment or software required, how much time learners will actually have: if different contributors believe different things about these, they will find it difficult or impossible to work together.

Thinking systematically about difficulty levels can help manage expectations. For example, Programming Historian project labels lessons “beginner”, “intermediate”, and “advanced” to help authors write at appropriate levels. This method works, however, only if there is prior agreement on what those terms mean.

Rather than itemizing prior knowledge and learning objectives, it can be helpful to write *learner profiles* to clarify the learner’s general background, what they already know, what *they* think they want to do, how the material will help them, and any special needs they might have.

2 Build community around lessons.

Lessons don’t maintain themselves. Unlike traditional academic work, which may have shelf time measured in years (if not longer), technical lessons do not maintain themselves. Versions change, dependencies break, and what was cutting edge in 2017 may be dated and less useful in 2018. This needs to be clear to contributors, so they understand that this lesson is just the starting point. Sustainability needs to be front of mind.

The focus accordingly needs to be on creating a community. Authors cannot be expected to maintain continual vigilance on a lesson, but this is necessary if one expects continual use of a lesson! By working online, creating opportunities for collaboration and contribution, many eyes can keep the lesson usable. As we note below, this only works if you make space for little contributions just as you do for larger ones.

3 Reduce, re-use, recycle.

Don’t create a new lesson if there is an existing one that you can use or contribute to. Just as a scholar would not write a paper without a literature review, the same holds for lessons. Before writing that introduction to the Bash command line, for example, do a search: has anybody else written it? Is it complementary to your goals? Could it be

tweaked or modified to meet your own goals? Could your planned lesson be tweaked to compliment the existing lessons so that topics aren't duplicated?

Before re-using content, make sure to check that the lesson is licensed in an open manner. Both Programming Historian and the Carpentry projects use the Creative Commons - Attribution license (<https://creativecommons.org/licenses/by/4.0/>), which allows people to share and adapt material for any purpose as long as they cite the original source.

The same questions of re-use come when thinking about recycling content of a lesson, such as images, data, figure, or code. Does the license cover that as well? If not, then ask permission, just as you would for any other material.

The converse of this rule is to license your own lessons in a similar open manner, and to make them discoverable. For example, when lessons are published (Rule 7), make sure that have the usual keywords in their bibliographic entries and HTML page headers.

4 Build modular lessons that can be re-purposed.

Every instructor's needs are different, so build small chunks that can be re-purposed in many ways. A university lecturer in meteorology, for instance, might construct a course by bringing together lessons on differential equations, fluid mechanics and absorption spectroscopy. This task is greatly simplified if existing courses on mathematics, physics and chemistry consist of numerous small, discrete lessons, as opposed to a few large, monolithic lessons.

Note that doing this shifts the instructor's burden from writing to finding and synthesizing. Both of which are easier if lessons have been designed by people with a shared world-view (Rule 6), and if lessons clearly signal what they cover (Rule 1). In particular, if lessons reference specific points in the model curriculum guidelines promulgated by many professional societies, it can be much easier for people to find them and integrate them.

Note also that individual lesson topics hinge on the learners having the proper prerequisite background, so this rule further emphasizes the importance of Rule 1.

5 Encourage and empower contributors.

It takes a village to ensure the steady improvement and adaptation that will give a lesson a long life. Ensuring this, however, is not straightforward.

Making the process explicit is key. New contributors require a straightforward and transparent introduction to understand the process of tweaking and adapting lessons. Licensing, code of conduct, governance, and contribution procedure all need to be explicit rather than implicit to lower the social barriers to contribution.

Tools can help, especially if they support pre-merge review. Yet some of these tools come with a considerable up-front learning curve. GitHub with pull requests may be ideal, but allowing people to edit a Google Doc, or to facilitate Wiki-based editing, can help get conversations started. In a pinch, work with contributors to find a comfort zone: don't let a collaboration flounder on technological choice. But make sure not to overwhelm either: threaded discussion (or GitHub issues) will help increase the signal-to-noise ratio.

Ultimately, community dynamics are more important than platform. We have seen the 90/9/1 rule: 90% of people watch, 9% discuss, 1% do. This requires a gentle on-ramp for new contributors, that we make it easy for people to submit errata and suggestions, and that editors may need to do triage to ensure that voices are heard. Finally, with so many voices and contributions come caution. Working in the open can

be great, but can also unintentionally suppress voices. At Programming Historian, for example, an ombudsperson is available for private chats and facilitation.

6 Teach best practices for lesson development.

Decades of pedagogical research has yielded many insights into how best to build and deliver lessons [?]. Unfortunately, since most college and university faculty have little or no training in education, this knowledge and expertise is rarely transferred into classroom practice.

Experience shows that even a brief introduction to a handful of key practices can help collaborative lesson development in at least three ways. If people have a shared understanding of how lessons should be developed, it is easier for them to work together. Less obviously, if people have a shared model of how lessons are going to be *used*, they are more likely to try to build the same kind of material. Finally, teaching people how to teach is a great way to introduce them to each other and build community.

An example of a particular lesson development practice is *reverse instructional design* [?]. When this is used, lessons are built by identifying learning objectives, creating *summative assessments* to determine whether those objectives have been met, designing *formative assessments* to gauge learners' progress and give them a chance to practice key skills, putting those formative assessments in order, and only then writing lessons to connect each to the next. This method is effective in its own right, but its greatest benefit is that it gives everyone a common framework within which to collaborate.

Another example is Software Carpentry's instructor training program. First offered in 2012, is now a two-day course delivered both in-person and online [?]. Not only does it teach good pedagogical practices, it serves as an onboarding process to get everyone on the same page regarding who lessons are for, how they are delivered, and how they are maintained.

7 Publish periodically and recognize contributions.

Like software, lessons should have releases of fixed content so that learners or instructors who may wish to use the material have a stable version to refer to for the duration of their use. These releases should be periodic so that improvements and adjustments are made available for new learners and instructors just starting their use. Periodic releases are also essential for enabling recognition of the contribution of authors and maintainers.

Academia has only a few ways of recognizing contributions. Until these are expanded, it is important to publish lessons in ways that traditional academic systems can digest. One is to give particular releases of lessons DOIs supplied by providers such as Zenodo (<https://zenodo.org/>) or DataCite (<https://zenodo.org/>). Contributors can be listed as authors and the maintainers of the lesson as editors to differentiate recognition of their contributions. Each time the lesson is published, names and (where possible) identifiers like ORCIDs should also be gathered for all contributors.

A lesson release is a good opportunity to bring the material into a stable shape by fixing outstanding issues and merging contributions. Version control helps a lot in continuously maintaining a list of contributors but also in remembering which version is used for release (e.g., using branches or tags). Lesson releases should use a consistent naming scheme, such as the full year and month of the release, e.g. "2017.05".

If lessons are being released regularly, it is worth automating this release process with a simple shell script. Old versions of lessons should be archived in a discoverable location for reference.

8 Evaluate lessons at several scales.

The purpose of feedback is to guide lesson development so that authors aren't designing and arguing in a vacuum. What people immersed in the lessons think needs fixing can often differ from what learners think.

Micro-scale feedback can be gathered by an instructor while teaching a particular lesson. Learners might provide feedback on things like typographical errors, clarity/ease of quiz questions and/or the order in which topics are presented, which the instructor can enter into a work-tracking system (e.g., GitHub issues) at the end of class. As well as encouraging direct verbal feedback, it's a good idea to provide learners with a means to provide feedback anonymously during class (e.g., on small pieces of paper like sticky notes).

Pre- and post-class surveys can be used to discover larger macro-scale issues. These issues often relate to the fact that it can be difficult for lesson developers to fully understand the frame of reference of their audience. For instance, a lesson might inadvertently assume prior knowledge that many learners don't have, which is information that can be collected easily in a survey. If possible, it's a good idea to conduct the post-class survey 30-60 days after the fact. This allows people time to reflect, meaning they are more likely to give accurate feedback on what they learned rather than how entertained they were.

Pre- and post-class surveys also are essential in focusing in on the audience for a given lesson. Referring back to Rule 1, it can sometimes be difficult for lesson developers to understand the frame of a given learner so surveys (particularly post-class surveys) can reveal hidden assumed knowledge that can be expanded on or acknowledged to refine the target audience.

9 Link to other resources.

Most learners are unlikely to absorb everything there is to know about a topic from your lesson alone. This is partly a matter of scope—any interesting subject is too large to fit in a single lesson—but also a matter of level and direction. As Caulfield has argued [?], the best resources provide a chorus of explanations that offer many angles and approaches for any given topic, each of which may be the best fit for a different subset of people.

Find these resources and direct learners to them at strategic points. These resources may include textbooks, technical documentation, videos, and web pages; if a community or discussion forum exists for the topic, be sure to include them as well.

Doing this is a lot of work, and maintaining it is even more, which makes building community around lessons (Rule 2) all the more important. In particular, it is vital to engage the learners as equal participants in that community: they should both be able to propose updates, corrections, and additions to lessons, and know that they are encouraged to do so (Rule 5).

10 You can't please everyone.

No single lesson can be right for every learner. Two people with no prior knowledge of a specific subject may still be able to move at very different speeds because of different levels of general background knowledge. Similarly, lessons on ecology for learners in Utah and Florida will probably be more relatable if they use different examples. Equally, no lesson development community can serve all purposes. Some groups may prioritize rapid evolution, while others may prefer a "measure twice, cut once" approach.

If there are several complementary ways to explain something, or several points of views that can cohabit respectfully, it may be possible to present them side by side. There are actually good pedagogical reasons to do this even if contributors *don't* disagree: weighing alternatives fosters higher-order thinking, and as Caulfield has written, the most popular online question and answer sites are successful in part because they present a chorus of explanations geared at different levels and needs rather than a single one [?].

But sometimes choices must be made. The open source software community has wrestled with these issues for three decades, and has evolved some best practices to handle them [?]. As discussed in Rule 5, the first step is to have a clear governance structure and a clear, permissive license. Minor disagreements should be discussed openly and respectfully. If they cannot be resolved—i.e., if they turn out not to be so minor after all—then contributors should split off and evolve the lesson in the way they see best. (This is one of the reasons to have a permissive license.)

Forking rarely happens in practice. When it does, it is important to remember that we all share the same vision of better lessons, built together.

Conclusion

Every day, teachers all over the world spend countless hours duplicating each other's work. These ten rules provide an alternative: adopting the model of collaborative software development to make more robust and sustainable lessons that can be continually improved by those who use them. We hope that our experiences can help others teach more with more impact and less effort.

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