



Call Center Dashboard



5000

Total calls



8

Count of Agent



4054

Call Answered

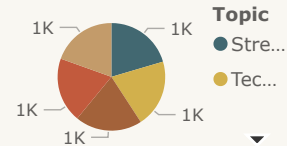


946

Calls Rejected

Agent	Sum of Calls Answered	Sum of Call Resolved	Average of Sa
Martha	514	461	
Dan	523	471	
Diane	501	452	
Greg	502	455	
Total	4054	3646	

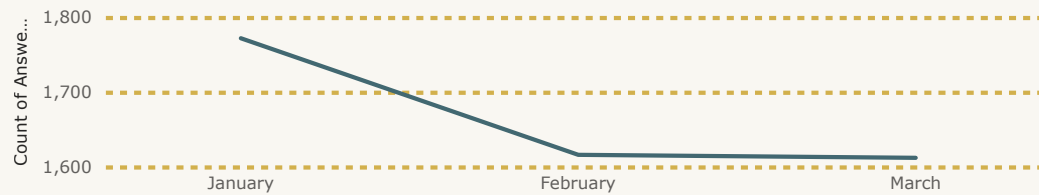
Calls by Topic



Satisfaction Rating



Call By Months



1/1/2021

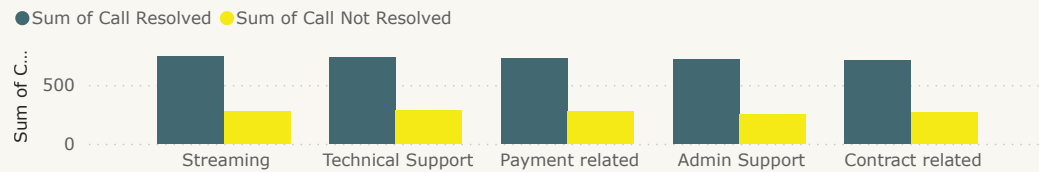
3/31/2021



Topic

All

Sum of Call Resolved and Sum of Call Not Resolved by Topic



Avg SOA

