

User interactions:

- The first time opening the service users will see an introductory page about the service and how to use it
- At the last slide of the introduction, users could choose to either create an account and log in or continue as guest
- Users will then be redirected to the discover page, which has some of the most prominent NGOs and the latest emergency posts
- They could also use the search bar with search filters to look for a specific type of organization
- Users can follow a specific organization, category or a region which will make them see the latest updates on that on their personal feed
- When a user chooses to donate for a specific event/organization they will be asked for their payment method and then to enter the payment details. If a user is logged in to an account, they could choose to save the payment details for future payments or to make a monthly donation for the same event.
- NGOs cannot access users' personal details and payment info.
- Users cannot request a refund after 72 hours of the donation.
- Participating Organizations cannot directly access User payment details.