

KAISER ALI

Frontend Developer(Bootstrap & React)

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EXPERIENCE

Front End Developer

Tech Solutions Pro

📅 11/2023 - 07/2024 📍 Lahore

Tech Solutions Pro is a dynamic technology firm specializing in innovative IT Services and custom software solutions.

- Developed and delivered responsive web applications using Bootstrap and React, enhancing user experience across multiple devices.
- Created reusable components and implemented modern design patterns, improving code maintainability and scalability.
- Collaborated with cross-functional teams to translate design mockups into fully functional, pixel-perfect web pages.
- Successfully contributed to projects like Online Pharmacy, C.A.S.T.N.E.T. International Chamber Of Commerce, and My Weight Loss Center, ensuring high-quality user interfaces.

Call Center Agent(Inbound & Outbound)

ibex

📅 01/2022 - 05/2023 📍 Lahore

ibex is a leading call center provider, delivering world-class customer support services through innovative technology, skilled agents, and data-driven strategies to enhance customer satisfaction and drive business growth.

- Consistently achieving high customer satisfaction scores by providing prompt, accurate, and courteous service.
- Successfully resolved a high volume of customer inquiries and issues, leading to a 20% improvement in first-call resolution rates.
- Exceeded sales targets in outbound campaigns by effectively communicating product benefits and closing deals.
- Developed and maintained strong relationships with customers, resulting in increased loyalty and repeat business.
- Efficiently managed call volumes and adhered to service level agreements, contributing to overall team performance and call center efficiency.

Computer Operator

Style Textile Pvt Ltd.

📅 06/2020 - 12/2021 📍 Lahore

Style Textile Pvt. Ltd. is a prominent garments industry leader, known for its sustainable manufacturing practices, advanced fabric technology, and high-quality apparel production, catering to global fashion brands with a focus on innovation and environmental stewardship.

- Efficiently managed and monitored computer systems, ensuring seamless operation and minimizing downtime.
- Processed and analyzed large datasets, contributing to accurate and timely reporting for business decisions.
- Implemented system backups and data recovery procedures, safeguarding critical information and reducing data loss risk.
- Provided technical support and troubleshooting for hardware and software issues, improving overall system reliability.

FIND ME ONLINE



LinkedIn Profile
www.linkedin.com/in/qaiser-ali-5902261aa



GitHub Profile
<https://github.com/Qaiser-ali21?tab=repositories>



WhatsApp
0302-1467564



Insta Profile
qaiser.hero_123

SKILLS

HTML5	CSS3	Bootstrap	React
JavaScript(ES6+)	Tailwind Css	PHP	
MySql	GitHub		

PROJECTS

Online Pharmacy 4U

📅 12/2023 📍 Lahore
🌐 <https://onlinepharmacy-4u.co.uk/>

CASNET International Chamber Of Commerce

📅 05/2024 📍 Location
🌐 <https://castnet.leadconcept.online/>

Freelance Better with Sri Lance - Your Ticket to Success

📅 03/2024 📍 Location
🌐 <https://srilance.lk/>

My Weight Loss Center

📅 06/2024 📍 Location
🌐 <https://myweightlosscentre.co.uk/>

EDUCATION

Associate Degree Programme(ADPCS)

[Superior University Lahore](#)
📅 08/2022 - 07/2024

Intermediate

[The Superior Group of Colleges](#)
📅 09/2016 - 09/2018

Matric (Biology)

[Govt Gulberg High School](#)
📅 10/2014 - 05/2018

LANGUAGES

English Proficient ●●●●●
Urdu Native ●●●●●