



Qasim Bilal

Network Support Engineer

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Experienced Network Engineer with over a decade of hands-on experience in core network layer, distribution layer, and access layer configurations. Adept at designing, implementing, and securing complex network infrastructures. Recent certifications in CCNP (ENCORE, ENARSI, and SCOR), complemented by a comprehensive education in networking. Seeking to leverage skills and expertise to contribute effectively to a dynamic network engineering role.

Experience

Technical Support Engineer at MISPL Pvt. Ltd (Multan)

(March 2024 - Still Working)

Committed to delivering high-quality service and ensuring client satisfaction. Skilled in troubleshooting, creating wireless networks, and managing user accounts on Radius and Mikrotik servers. Dedicated and technically proficient TAC Engineer with a proven track record of providing exceptional help desk support and managing Corporate, Residential and (SMEs) Clients.

TAC Engineer at (INSTACOM Pvt Ltd. (Multan))

(October 2023 - March 2024)

Dedicated and technically proficient TAC Engineer with a proven track record of providing exceptional help desk support and managing Corporate, Residential and (SMEs) Clients. Skilled in troubleshooting, creating wireless networks, and managing user accounts on Radius and Mikrotik servers. Committed to delivering high-quality service and ensuring client satisfaction.

I.T Officer at (Masood Roomi Group (Multan))

(January 2022 - September 2023)

- Leading network infrastructure design and implementation projects, focusing on core, distribution, and access layers.
- Collaborating with cross-functional teams to ensure seamless integration of new network solutions.
- Implementing advanced security measures to protect critical data and maintain compliance.
- Troubleshooting complex network issues and providing effective resolutions.

Network Engineer at (Ahmed Hassan Textile Mills Ltd. (Multan))

(February 2021 - December 2021)

- Designed and configured core network layer to optimize data flow and enhance network performance.
- Implemented distribution layer solutions for efficient traffic management and scalability.
- Contributed to the setup of access layer connectivity, ensuring end-user accessibility. Collaborated with third-party vendors to source and deploy network hardware.

Network Administrator at (TECHNO MATTERS Head Office Multan)

(April 2016 - December 2020)

- Implemented distribution layer solutions for efficient traffic management and scalability.
- Contributed to the setup of access layer connectivity, ensuring end-user accessibility.
- Collaborating with cross-functional teams to ensure seamless integration of new network solutions.

Network Administrator at (Sunrays Textile Mills Ltd. (Multan))

(October 2012 - April 2016)

- Managed LAN/WAN infrastructure, ensuring high availability and stability.
- Assisted in the migration of legacy systems to modernized network architecture, also Configured and maintained security protocols to safeguard sensitive data and provided technical support to end-users, resolving network-related issues promptly.

Certifications

- Cisco Certified NetworkAssociate (CCNA) – (SRWE)
- Cisco CertifiedNetwork Associate (CCNA)– (Introduction to Networks)
- Cisco CertifiedNetwork Associate (CCNA)– (ENSA)
- Cisco Certified Network Professional (CCNA) – from Corvit College Lahore
- Certified CCNA from Cisco Company (Cisco ID: CSC012011773)Valid through (11 August 2014)

Trainings

- (CCNP) – ENCORE (350 – 401) from Corvit College Lahore (Completed)
- (CCNP) – ENARSI (300 – 410) from Corvit CollegeLahore (Completed)
- (CCNP) – SCOR (350 – 701) from Corvit College Lahore(Completed)
- (AWS) – Cloud Architecture - Associate (SAA-C03) Certification from Virtual University (On Going)
- (Huawei Cloud Architecture) - from Corvit Multan and NAVTAC Pakistan (On Going)
- (Introduction to Modern AI) - by ITU-DTC Pakistan Cisco Networking Academy and Virtual University (Completed)
- (Python Essentials 1) - by ITU-DTC Pakistan Cisco Networking Academy and Virtual University (Completed)

Education

- BS (Computer Science) Virtual University of Pakistan,Multan,Punjab
(Starting from 5th semester) VU Registration No (016-VU-006928), Account ID (BC220422268), (Session: 2024–2026) (Continue)
- Corvit Systems Lahore.
CCNP (R&S) (6 months) Training
300 - 410 ENARSI (Advance Routing)
350 - 401 ENCORE(Switching)
Firewall Fortinet (Palo-alto) (From 1st April 2023 to 20th September 2023)
- CCNAv7 (SRWE)
Switching, Routing and Wireless Essentials (SRWE)
Networking Academy (26 May 2023)
- CCNAv7 (ENSA)
Enterprise Networking, Security, and Automation (ENSA)
Certified from Cisco Networking Academy (16 May 2023)
- CCNAv7 (I to N)
Introduction to Networks (I to N) (Certified from Cisco)
Networking Academy (26 May 2023)
- Corvit Systems Lahore.
CCNA(R&S) (2.5 months) Trained (From 23rd February 2023 to 11th May 2023)
- Certified CCNA from Cisco Company
Passed (11 August 2011) Valid through (11 August 2014) Cisco ID: CSC012011773
- NETS Collegeof Lahore.
CCNP
(5months) Trained, Session: (From 12 September 2011 to 25 January 2012)
- The Net Rider College of Multan.
CCNA(6 months) Trained.
(From 1 February 2011 to 30 July 2011)
- B.Z.U Multan
Punjab Group of Colleges (PCIT Branch) Multan.
B.sc (Two Years Program) Computer Sciences. (2012 Annual Examination)
- Intermediate in Commerce (Two Years Degree Program)
Punjab Groupof Colleges, passedfrom B.I.S.E (Multan), Punjab, Pakistan. Session:
(September 2007 to April 2009) first attempted in 2009 annual Exams and reappeared in 2010, due to supply in one subject and passed from B.I.S.E Multan Board as a private candidate.
- Matriculation (Secondary School Certificate) in Science Group (Two Years Degree Program)
Shahwar Model Boys School,Multan, Pakistan.
Session: (2005 to 2007)
Matric Exam Passedfrom B.I.S.E (Multan)as a Regular Candidatein Annual (2007).