

Visitor Journey



Experience Research

Staff and Equipment setting

Pre-arrival

It's potentially quite difficult for staff to continuously track the number of people in the room (both entering and leaving) - might be easier to just ask staff to count the number of people entering their room - then the number of people leaving is deduced from the number of people entering the next room.

The solution should be like the picture showing: every staff just need to keep watching the entrance and count the entering people's number. By the same time they can control the screen(traffic lights on or off).

