家电企业客户关系管理系统数据库说明书

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**1.引言**

**1.1编写目的**

本文档为家电企业客户关系管理系统需求分析报告，为家电企业客户关系管理系统的设计的主要依据，主要针对家电企业客户关系管理系统的概要设计和详细设计人员，作为项目验收的主要依据。

**2. 结构设计**

家电大类目表 [buproductmaster]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **productmaster\_id** | **int** | **否** |  | **主键** |
| **productmaster\_name** | **varchar** | **否** |  | **大类目名称** |

家电小类目表 [buproductdevelop]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **productdevelop\_id** | **int** | **否** |  | **主键** |
| **productdevelop\_name** | **varchar** | **否** |  | **大类目名称** |
| **productmaster\_id** | **Int** | **否** |  | **外键** |

部门表 [budepartment]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **department\_id** | **int** | **否** |  | **主键** |
| **department\_name** | **varchar** | **否** |  | **部门名称** |
| **department\_desc** | **varchar** | **否** |  | **部门简介** |
| **department\_setting** | **varchar** | **是** |  | **部门设置** |
| **productmaster\_id** | **int** | **否** |  | **外键** |

客户订单表 [custom\_order]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **id** | **int** | **否** |  | **主键** |
| **order\_num** | **varchar** | **否** |  | **订单编号** |
| **product\_num** | **varchar** | **否** |  | **产品编号** |
| **custom\_num** | **varchar** | **否** |  | **订单偏号** |
| **order\_time** | **int** | **否** |  | **下单时间** |
| **order\_channel** | **int** | **否** |  | **渠道** |
| **amount** | **int** | **否** |  | **购买数量** |
| **unit\_price** | **varchar** | **否** |  | **总价** |
| **saler\_num** | **varchar** | **否** |  | **销售的ID** |
| **activity** | **int** | **否** |  | **备注** |

顾客表 [customer]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **id** | **int** | **否** |  | **主键** |
| **customer\_id** | **varchar** | **否** |  | **顾客ID** |
| **name** | **varchar** | **否** |  | **顾客姓名** |
| **phnone** | **varchar** | **是** |  | **电话** |
| **address** | **varchar** | **否** |  | **住址** |
| **level** | **int** | **是** |  | **级别** |
| **link\_man** | **varchar** | **是** |  | **联系人** |

角色表 [burole]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **role\_id** | **int** | **否** |  | **主键** |
| **role\_name** | **varchar** | **否** |  | **角色名称** |
| **role\_desc** | **varchar** | **是** |  | **角色介绍** |

系统用户表 [buemployee]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **id** | **int** | **否** |  | **主键** |
| **employee\_id** | **varchar** | **是** |  | **用户编号** |
| **employee\_name** | **varchar** | **否** |  | **用户姓名** |
| **employee\_password** | **varchar** | **否** |  | **密码** |
| **employee\_photo** | **varchar** | **是** |  | **照片** |
| **department\_id** | **int** | **是** |  | **外键** |
| **employee\_count** | **int** | **是** |  | **尝试次数** |
| **employee\_status** | **int** | **是** |  | **账号状态** |
| **role\_id** | **int** | **否** |  | **外键** |
| **rec\_time** | **varchar** | **是** |  | **最近登录时间** |
| **time\_last\_error** | **varchar** | **是** |  | **上次登录时间** |
| **rec\_address** | **varchar** | **是** |  | **最近登录地址** |
| **rec\_useraent** | **varchar** | **是** |  | **最近登陆浏览器** |

系统用户表 [buaftersale]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **aftersale\_id** | **int** | **否** |  | **主键** |
| **aftersale\_roll** | **varchar** | **否** |  | **售后编号** |
| **order\_num** | **varchar** | **否** |  | **订单编号** |
| **question\_type** | **varchar** | **否** |  | **问题类型** |
| **question** | **varchar** | **是** |  | **问题** |
| **employee\_id** | **varchar** | **否** |  | **员工ID员工ID** |
| **processing\_date** | **date** | **否** |  | **提交时间** |
| **state** | **varchar** | **否** |  | **状态** |

反馈表 [bufeedback]

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **字段名** | **类型** | **是否允许空** | **默认值** | **说明** |
| **feedback\_id** | **int** | **否** |  | **主键** |
| **feedback\_roll** | **varchar** | **否** |  | **反馈编号** |
| **aftersale\_roll** | **varchar** | **否** |  | **售后编号** |
| **feedback\_date** | **date** | **否** |  | **提交时间** |
| **feedback\_type** | **varchar** | **否** |  | **问题类型** |
| **charge** | **int** | **否** |  | **状态** |
| **others** | **varchar** | **否** |  | **描述** |
| **confirment** | **int** | **否** |  | **完成状态** |