# **Hotel Reservation**

CSP595 - Enterprise Web Application - Project Report

### **TEAM - 19**

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## **Hotel Reservation**

#### **Project Overview:**

The intent is to build servlet-based web application that will allow customers to book hotel rooms online from Hotel Reservation website. There are 2 users Administrator and Customer. Administrator can add/update/delete hotel, hotel amenities, hotel rooms, special offers and things to do. User can view a hotel, book a hotel, write a review or cancel the reservation.

#### **Requirements:**

- 1. Customer should be able to register online for the first time.
- 2. Customer should be able to search the hotel based on hotel names or by the city name.
- 3. Customer should be able to view complete hotel description and types of rooms available under each hotel.
- 4. Customer should be able to view and write a review.
- 5. Customer should be able to book a hotel and view their reservations anytime.
- 6. Customer should be able to cancel the reservation any time before the check-in date.
- 7. Customer should be an registered user in order to write a review, book a hotel, or cancel the reservation.
- 8. Customer's credit card information should be collected at the time of registration.
- 9. Admin user should be able to add a hotel, hotel amenities, rooms under a hotel, things to do and special offers.
- 10. Admin user should be able to update a hotel, hotel amenities, rooms under a hotel, things to do and special offers.
- 11. Admin user should be able to delete a hotel, hotel amenities, rooms under a hotel, things to do and special offers.
- 12. Admin user should be able to view all the reservation made by all the customer.