# Yelp Data Prediction

Cecily Liu Tingting Liang Richard Yuan

Department of Statistics
University of Wisconsin-Madison

## Our Model?

 Thesis statement: Regularized logistic regression model is a fast and accurate classifier. We spend less than 3 minutes on training a model and yields RMSE = 0.6315.

Model: Logistic regression

• RMSE: 0.6315

• Training Time: 3 mins

# What makes reviews positive or Negative?

#### **Most Positive Words**

delicious	amazing	great
excellent	awesome	fantastic
best	perfect	perfection
perfectly	incredible	outstanding
favorite	phenomenal	perfekt
love	gem	loved
superb	heaven	wonderful

#### Most negative Words

worst	poisoning	horrible
terrible	zero	awful
inedible	disgusting	tasteless
bland	disappointing	cockroach
waste	notrecommend	flavorless
notworth	rude	poor
unacceptable	disappointment	disgusted

## Content

- Data Cleaning
- Model Fitting
  - Logistic
  - Neural Network
- Conclusions
  - Word Importance
  - Strength and Weakness

# **Data Cleaning Procedure**

### Step 1:

- Keep a-z A-Z and few punctuations(.,?!')
- Other characters -> "

E.g. naïve → nave

Add space before (after) the punctuations (except ')

E.g. I usually wouldn't review a place just to talk mess,



I usually wouldn't review a place just to talk mess,

### Step 2:

- Remove meaningless English stopwords
  - e.g: 'the', 'a', 'and', 'i', 'was', 'it', 'is', 'we', 'that', 'this', 'my', 'you'

### Step 3:

 Make a dictionary for text(words) and remove the words whose frequency are smaller than 250

### Step 4:

Combine the negation words with verbs and adjectives

don't, wouldn't, hasn't, weren't, shouldn't, ain't, isnt, didn't, couldn't not, cannot, never...

high, live, fresh, nice, excellent, prime, great, second, awesome, different, dry, extra, worth, busy, short, tough, last, same, good ...

You guys are terrible! I honestly don't have anything nice to say about this place... I usually wouldn't review a place just to talk mess



guys terrible honestly notnice anything say about place usually notreview place just talk mess

### Step 4:

Combine the negation words with verbs and adjectives

don't, wouldn't, hasn't, weren't, shouldn't, ain't, isnt, didn't, couldn't not, cannot, never...

like, liked, likes, love, loved, loves, recommend, recommended, recommends, prefer, prefers, advocate, disappoint ...

"Long wait time to get in in a half empty cafe. Long time to get drinks



... Would not recommend"

"long wait time in in half empty cafe long time drinks notrecommend"

### Step 5:

Remove the rest punctuations and the extra space

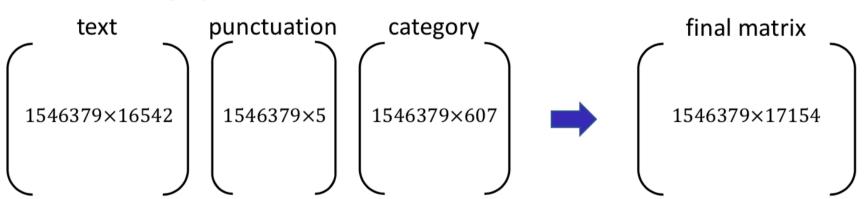
# Model Fitting

# Generating Model Matrix

• **TFIDF** $(TF \times IDF)$ : Scale down the impact of words with high frequency

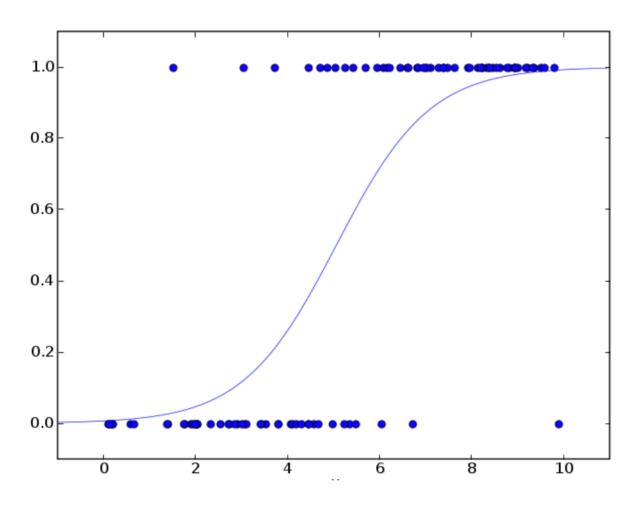
$$TF(w,t) = \frac{\#w \ in \ t}{\# \ words \ in \ t}$$
 
$$IDF(w,t) = log \frac{\#words \ in \ t}{\#texts \ that \ contain \ w}$$

Generating Sparse Matrix: combine three matrix



# Logistic Regression

$$\log \frac{P(Y = 1)}{1 - P(Y = 1)} = \beta_0 + \beta_1 x_1 + \dots + \epsilon$$



# Logistics

$$P(Y_i = k) = \frac{\exp(X_i \beta_k)}{1 + \sum_{k=1}^4 \exp(X_i \beta_k)}, k = 1, 2, 3, 4$$

$$P(Y_i = 5) = \frac{1}{1 + \sum_{k=1}^{4} \exp(X_i \beta_k)}$$

 $P_i$ : Probability of i-star rating

m: numbers of text

n: number of unique words

$$J(\beta) = -\frac{1}{m} \left[ \sum_{i=1}^{m} \sum_{j=1}^{5} I_{\{Y_i = j\}} \log P(Y_i = j) \right] + \frac{\lambda}{2} \sum_{k=1}^{5} \sum_{j=1}^{n} \beta_{kj}^2$$

# **Tuning Parameter**

Train set: 20% Validation set: 80%

1/λ	1	1.5	2	2.2	2.5	3
MSE on validation set	0.43	0.4271	0.4262	0.4261	0.4262	0.4266

```
LogisticRegression( C=2.2,

penalty="l2",

multi_class="multinomial",

solver="saga")
```

## **Neural Network**

### Word Embedding:

mapping words or phrases to vectors of real numbers with fixed dimensions

- amazing ≈ awesome
- waitress = waiter + woman man
- hotdog doesn't match in "He is a very gentle hotdog"

#### FastText:

Open-source library for text classification and representation provided by Facebook

epoch	25	50	100	200
RMSE	0.74	0.7	0.65	0.65
<b>Training Time</b>	5 mins	15 mins	~ 60 mins	> 2 hours

# Conclusions

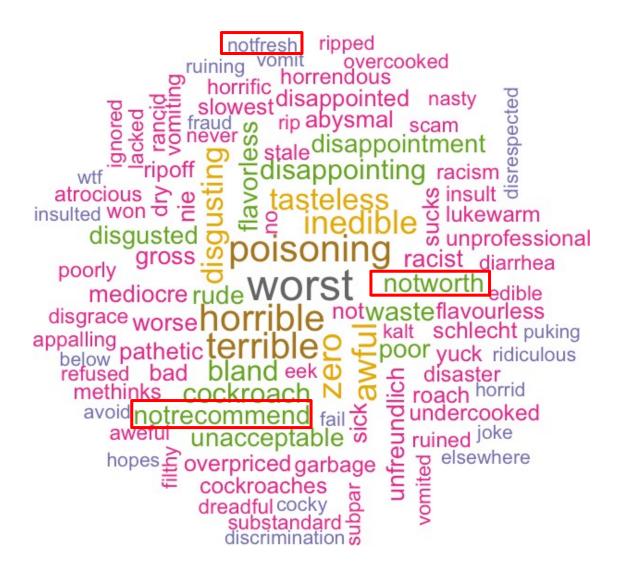
# Comparison

	Lasso	Regularized Logistic	FastText
RMSE	0.8301	0.6315	0.6532
Time	60 mins	3 mins	60 mins

## Results – Most Effective Positive Words



# Results – Most Effective Negative Words



# Strength

- Fast: 3 minutes
- Accurate: RMSE of 0.6315
- Simple and Interpretable: each word has an coefficient
- Foreign language can be predicted: like German.
  - "schlecht", "nie", "kalt"
  - "hervorragend", "begeistert", "klasse", "leckeres"

## Weakness

- Less accurate comparing to multi-layer neural network
- Did not adjust vocabulary roots, which may cause redundancy
  - "prefect" and "perfection"
- Multicollinearity exists
- Cannot detect slangs directly
  - "hands" "food hands down" (means great)
  - "charts" → "off the charts" (means great)

# Thank You!