NATS Service Latency Distributed Tracing Interoperability

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Context

The goal is to enable the NATS internal latencies to be exported to distributed tracing systems, here we see a small architecture using Traefik, a Go microservice and a NATS hosted service all being observed in Jaeger.



The lowest 3 spans were created from a NATS latency Advisory.

These traces can be ingested by many other commercial systems like Data Dog and Honeycomb where they can augment the existing operations tooling in use by our users. Additionally Grafana 7 supports Jaeger and Zipkin today.

Long term I think every server that handles a message should emit a unique trace so we can also get visibility into the internal flow of the NATS system and exactly which gateway connection has a delay - see our current HM issues - but ultimately I don't think we'll be doing that in the hot path of the server, though these traces are easy to handle async

Meanwhile, this proposal will let us get very far with our current Latency Advisories.

Configuring an export

Today there are no standards for the HTTP headers that communicate span context downstream - with Trace Context being an emerging w3c standard.

I suggest we support the Jaeger and Zipkin systems as well as Trace Context for long term standardisation efforts.

Supporting these would mean we have to interpret the headers that are received in the request to determine if we should publish a latency advisory rather than the static 50% configuration we have today.

Today we have:

```
exports: [
{
    service: weather.service
```

```
accounts: [WEB]
latency: {
        sampling: 50%
        subject: weather.latency
}
```

This enables sampling based 50% of the service requests on this service.

I propose we support the additional sampling value headers which will configure the server to interpret the headers as below to determine if a request should be sampled.

Propagating headers

The io.nats.server.metric.v1.service_latency advisory gets updated with an additional headers field.

headers contains only the headers used for the sampling decision.

```
{
  "type": "io.nats.server.metric.v1.service_latency",
 "id": "YBxAhpUFfs1rPGo323WcmQ",
  "timestamp": "2020-05-21T08:06:29.4981587Z",
 "status": 200,
  "headers": {
    "Uber-Trace-Id": ["09931e3444de7c99:50ed16db42b98999:0:1"]
  },
  "requestor": {
   "acc": "WEB",
    "rtt": 1107500,
    "start": "2020-05-21T08:06:20.2391509Z",
    "user": "backend",
    "lang": "go",
    "ver": "1.10.0",
    "ip": "172.22.0.7",
    "cid": 6,
    "server": "nats2"
  },
  "responder": {
   "acc": "WEATHER",
    "rtt": 1389100,
    "start": "2020-05-21T08:06:20.218714Z",
    "user": "weather",
    "lang": "go",
    "ver": "1.10.0",
    "ip": "172.22.0.6",
    "cid": 6,
    "server": "nats1"
  },
  "start": "2020-05-21T08:06:29.4917253Z",
```

```
"service": 3363500,

"system": 551200,

"total": 6411300
}
```

Header Formats

Numerous header formats are found in the wild, main ones are Zipkin and Jaeger and w3c tracestate being an emerging standard.

Grafana supports Zipkin and Jaeger we should probably support at least those, but also Trace Context for future interop.

Zipkin

```
X-B3-TraceId: 80f198ee56343ba864fe8b2a57d3eff7
X-B3-ParentSpanId: 05e3ac9a4f6e3b90
X-B3-SpanId: e457b5a2e4d86bd1
X-B3-Sampled: 1
```

Also supports a single b3 header like b3={TraceId}-{SpanId}-{SamplingState}-{ParentSpanId} or just b3=0

Source

Jaeger

```
uber-trace-id: {trace-id}:{span-id}:{parent-span-id}:{flags}
```

Where flags are:

- One byte bitmap, as two hex digits
- Bit 1 (right-most, least significant, bit mask 0x01) is "sampled" flag
 - o 1 means the trace is sampled and all downstream services are advised to respect that
 - o 0 means the trace is not sampled and all downstream services are advised to respect that

Also a number of keys like uberctx-some-key: value

Source

Trace Context

Supported by many vendors including things like New Relic

```
traceparent: 00-4bf92f3577b34da6a3ce929d0e0e4736-00f067aa0ba902b7-01 tracestate: rojo=00f067aa0ba902b7,congo=t61rcWkgMzE
```

Here the 01 of traceparent means its sampled.

Source

OpenTelemetry

Supports Trace Context

Source