



**ZooVanna**  
**Admission Ticket**  
**VALID ON Mon Oct 23 2023**

**Customer: Natasha Rafaela**  
**Order #: A118CBF2**

**Valid on the specified date above. VALID FOR ONE GUEST ONLY**

**THIS IS YOUR E-TICKET.**

**FOREIGNER Child**

**PLEASE APPROACH THE STAFF TO SCAN THE QR CODE.**  
**THE TICKET IS NON-TRANSFERABLE, NON-REFUNDABLE AND VOID IF ALTERED**



**HOW TO USE THIS E-TICKET:**

- 1. SCAN THIS ORIGINAL E-TICKET AT THE ZOOVANNA ENTRANCE**
- 2. PHOTO ID VERIFICATION** - May be required for verification.
- 3. BAG CHECK WILL BE CONDUCTED ON ALL PERSONAL AND/OR HAND CARRY BAGGAGE FOR SAFETY & SECURITY PURPOSES.**
- 4. THIS TICKET IS ONLY APPLICABLE DURING REGULAR OPERATING HOURS**

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**TERMS AND CONDITIONS:**

**VALID FOR ONE (1) GUEST ONLY • TICKETS UTILISED ARE NON-TRANSFERABLE • NOT FOR SALE OR EXCHANGE • NO REVALIDATION, NON-CANCELLABLE, NON-REFUNDABLE, EVEN IN CASES OF INCLEMENT WEATHER • VOID IF ALTERED • STRICTLY NO OUTSIDE FOOD OR BEVERAGES PERMITTED • HAND STAMP AND TICKET REQUIRED FOR SAME DAY RE-ENTRY • NOT VALID DURING SPECIAL EVENTS • NOT TO BE USED FOR PROMOTIONAL PURPOSES UNLESS APPROVED IN WRITING BY ZOOVANNA • NOT INCLUSIVE OF ALL SEPARATE TICKETED EXPERIENCE DURING THE EVENT • NO COSTUMES, FULL FACE MAKE UP OR FULL FACE MASKS ALLOWED AT THIS EVENT • EVENT OPERATING HOURS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE, GUEST MAY VISIT ZOOVANNA WEBSITE FOR UPDATES PRIOR TO VISIT • ONLY PROGRAMMES AND/OR SERVICES AUTHORIZED BY ZOOVANNA ARE PERMITTED IN ZOOVANNA • ZOOVANNA RESERVES THE RIGHT TO VARY OR AMEND ANY TERMS AND CONDITIONS WITHOUT PRIOR NOTICE**

Any resale of tickets/vouchers is strictly prohibited unless authorized in writing by ZOOVANNA. ZOOVANNA reserves the right to invalidate tickets/vouchers in connection with any fraudulent/unauthorized resale transaction, without refund or other compensation. Tickets/Vouchers allow for a one (1) - time use only. If it is determined by RWS that there are multiple copies/usages of the ticket, usage of the ticket will be denied. In the event of any dispute, a final decision shall be made based on our electronic record.