## Usability

# ☐ If we make security too hard, users will avoid it.

- Onerous password restrictions,
- Organisation resource restrictions with dummy codes need for workarounds.

#### ■ Workarounds:

- Shared logins, cloud storage, BYOD (iPads, phones),
- Social engineering attacks become easier.



# What's Legal

☐ Check your ISP's Acceptable use policy – it's in

- your contract.
  It may forbid hacking activities like port scanning.
  Most hacking activities are covered by non-electronic crime laws.
  Port scanning = trespass
  Packet sniffing = privacy laws
  Laws are constantly being updated to remove loopholes caused by new technology.
- □ Laws are not consistent across Australia or the world.
  - Makes enforcing difficult.



# What's Legal

- □ <u>Never</u> attempt to test a system unless you have express permission to do so from the owner of the system.
  - Even then you may be breaking the law.
  - Be subtle. Don't break things. Be discreet.
  - Some changes to Australian law make it illegal for Sys Admins to test their own networks!
  - Never test cloud / live web services.
  - GET PERMISSION IN WRITING
- □ Real black hats create a duplicate of the target system and practice on it.
  - Build your own network and practice on it.



## Testing security

## □ Social engineering

- A off-line activity used by hackers to trick network administrators and other staff into providing passwords, user names and access to secure systems.
- Activities include 'dumpster diving', phone calls and 'pretexting', shoulder surfing, tail-gating.



## Testing security

#### □ Penetration test

- "...a method of evaluating the security of a computer system or network by simulating an attack by a malicious user... " (Wikipedia\*).
- Penetration testers may have some security product to sell, and may go to extreme lengths to compromise a system.

### □ Audit

 A program of activities including penetration testing, risk analysis, interviews with staff and reviews of hardware and software access.



## Philosophies: TNO

- ☐ "Trust no-one".
- ☐ Steve Gibson's philosophy on internet security.
  - Encryption keys are only known to the sender and the recipient (NOT CAs, Skype, 3<sup>rd</sup> parties).
  - Peer to peer connections are NOT mediated by a central server.
  - Cloud storage providers CANNOT decrypt your stuff if compelled by governments, law enforcement.
  - TelCos (Telstra, Optus, ISPs) CANNOT intercept (proxy) your secure web and mail sessions.



## Philosophies: PIE

- ☐ "pre-internet encryption".
- ☐ Steve Gibson's philosophy on encryption.
  - Encryption keys are only known to the sender and the recipient (TNO).
  - All encryption occurs on the end-point (the host you control)
  - All decryption occurs at the other endpoint (the host the recipient controls).
  - Good for secure comms., secure storage.

