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Sophia Learning

English Composition II

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Annotated Bibliography

Bellmann, L., & Hübler, O. (2021). Working from home, job satisfaction and work–life balance – robust or heterogeneous links? *International Journal of Manpower*, 42(3), 424–441.

<https://doi.org/10.1108/ijm-10-2019-0458>

Bellman and Hübler determine that remote work has no clear effects on job satisfaction and that work-life balance is negatively impacted by remote work, but they do offer that these findings are only found under certain conditions, such as being under a nonbinding commitment for remote work. This study concluded that employees that have an agreement with their employer to work from home are more satisfied with their job and have a better work-life balance, although not significantly so (p. 437). They also noted that employees that work from home are happier than those that want to (p. 424). This suggests that employees that want to work from home are more likely to be successful than those that do not. The findings regarding job satisfaction and work-life balance will be useful for my counterargument, while the difference in job satisfaction between those that work remotely and those that desire to will be useful for my rebuttal.

(Peer-Reviewed Article)

Farrer, L. (2022, October 12). *5 proven benefits of remote work for companies*. Forbes. Retrieved January 10, 2023, from <https://www.forbes.com/sites/laurelfarrer/2020/02/12/top-5-benefits-of-remote-work-for-companies/?sh=2191272b16c8>

Laurel Farrer neatly outlines five organizational benefits for companies by offering remote work. According to Farrer, results from Harvard University, Stanford University, Gallup, and Global Workplace Analytics have found that increases in productivity, performance, engagement, retention, and profitability are all potential benefits of remote work. This article sought after data from these reputable sources because “privately-sourced data is in danger of biased results” (para. 4). Farrer contends that remote work will and should continue to be utilized by organizations as the flexibility of working from home will benefit the categories previously mentioned (para. 5). I plan to use this information in the body paragraph that addresses the organizational benefits of remote work.

(Credible Website)

George, B. (2021, April 17). *Commentary: The pros and cons of working remotely*. Fortune. Retrieved January 10, 2023, from <https://fortune.com/2021/04/17/remote-work-home-hybrid-model-future/>

This article took a balanced approach in presenting the pros and cons of working remotely. Bill George explained that employees working from home have more time to spend with family since they do not need to commute to and from work, and they are better able to balance the needs of their children while working from home (para. 5). George also comments on how employees were more focused without the distractions typically found

in the office (para. 6). The cons include limited trust (para. 12) and reduced collaboration (para. 13). This information will be used to support my argument in the paragraph on increased work-life balance, while the cons presented in this article will be useful for my counterargument.

(Credible Website)

Gorjifard, R., & Crawford, J. (2021). Working from Home: Impact on wellbeing and Work-Life Balance. *New Zealand Journal of Employment Relations*, 46(2), 64–78.

<https://doi.org/10.24135/nzjer.v46i2.63>

Gorjifard and Crawford found that the frequency of working from home is significantly related to work-life balance but that it is dependent on the role a person plays within their own family (p. 67). They determined that women with children are more likely to experience challenges working from home as they have to balance work duties and domestic responsibilities due to their traditional role as a caregiver (p. 64). Gorjifard and Crawford also noted that being forced to work from home “posed risks of increased work-family conflict and domestic violence as well as financial stressors” (pp. 68-69). This source will be useful for the counterargument in explaining how working from home can be especially challenging for the work-life balance of primary caregivers. Considering their traditional roles, women are more at risk of struggling to balance professional and domestic duties.

(Peer-Reviewed Article)

Mitra, A., & Shaw, J. D. (2021). Strategic Benefits to Help Survive and Thrive in Times of COVID-19. *The Journal of Total Rewards*, 36–44.

Mitra and Shaw presented findings from a Pew Research Center analysis that 90% of the job loss during the beginning stages of the pandemic could be attributed to positions that could not be worked remotely (p. 37). They also offer suggestions for how organizations can maximize the benefits of telework, from the reimbursement for home-office equipment and recurring expenses to offering telehealth and communication about mental health tools. Mitra and Shaw also presented evidence from a WorldatWork survey that showed 37% of companies have increased investments in technology and automation (p. 38), which suggests offering remote work is a trend these organizations plan to follow. They do acknowledge that remote work is more of a tool than a benefit for the employees, but in order for employee engagement to improve, organizations should craft benefits to help employees to meet strategic goals (pg. 41). This article will be useful for both background information in the introduction and in my rebuttal to the counterargument.

(Peer-Reviewed Article)

Senz, K. (2019, July 29). *How companies benefit when employees work remotely*. HBS Working Knowledge. Retrieved January 10, 2023, from <https://hbswk.hbs.edu/item/how-companies-benefit-when-employees-work-remotely>

This Harvard Business School article, written by Kristen Senz, references research from Prithwiraj Choudhury and discusses the benefits companies can expect from allowing employees to work remotely. The research found that remote work increases revenue and

cuts operating costs (para. 2). Choudhury's research is concerned with determining an underlying characteristic that drives the desire to work remotely, and he claims that this characteristic is also related to productivity (para. 8). This study concluded that productivity increased when employees worked remotely and continued to increase as they shifted toward a "work-from-anywhere" policy (para. 10). This article will be useful in the paragraph that addresses the organizational benefits of remote work, as well as my rebuttal to the counterargument.

(Credible Website)

Wöhrmann, A. M., & Ebner, C. (2021). Understanding the bright side and the dark side of Telework: An empirical analysis of working conditions and Psychosomatic Health Complaints. *New Technology, Work and Employment*, 36(3), 348–370.
<https://doi.org/10.1111/ntwe.12208>

This article analyzed the pros and cons of working remotely, considering working conditions and health complaints. Their research found that employees working remotely had greater work autonomy as they had control over their working time (p. 363). They also found that remote employees experienced fewer disturbances and interruptions compared to working in the office (p.364). On the other hand, they noted that remote employees felt greater time pressure, and the quality of relationships with coworkers lessened. The information from this research will prove useful to both my counterargument and rebuttal.

(Peer-Reviewed Article)

Reflection Questions

- 01. Accurately recording bibliographic information is essential and saves you time, as you can transfer this information to the References page of your drafted essay. Each source entry should include a brief summary of the source as well as 3-4 sentences describing how you intend to use that source to build or support your argument. Discuss how your annotated bibliography meets these criteria. (2-3 sentences)**

Each entry contains a few sentences detailing the relevant findings and how they will be used to support my essay. I've identified sources for background information in the introduction, individual body paragraphs, my counterargument, and the rebuttal. Each source is formatted to APA standards and only contains useful information and the intent for that information.

- 02. Which strategies were most helpful for you when searching for credible sources? (2-3 sentences)**

Identifying sources that were peer-reviewed was the most useful strategy. Knowing that peer-reviewed journals typically include a thorough vetting process before articles are published helped put my mind at ease. Finding more recent articles was also a relevant strategy. Older articles might contain outdated information that won't be useful.

- 03. What difficulties did you face while searching for credible sources? How did you overcome these difficulties? (2-3 sentences)**

The most frustrating difficulty was finding sources that were available for free. If the article was from a journal not included within my university's network, I had to search elsewhere. Google Scholar was a useful resource in this circumstance.

Touchstone 2.2 Rubric and Feedback

| Rubric Category | Your Grade |
|--|---|
| Annotated Bibliography (20 points) - 40% | Advanced (100%) - Meets all source criteria, thoroughly and effectively summarizes the core ideas for all sources, and effectively explains how each source will be used to support the argument. |
| Quality of Sources (15 points) - 30% | Advanced (100%) - All sources are credible, relevant, and properly formatted as exemplified in the course instructions. |
| Style (5 points) - 10% | Advanced (100%) - Demonstrates thoughtful and effective word choices, avoids redundancy and imprecise language, and uses a wide variety of sentence structures. |
| Conventions (5 points) - 10% | Advanced (100%) - There are only a few, if any, negligible errors in grammar, punctuation, spelling, capitalization, formatting, and usage. |
| Reflection (5 points) - 10% | Advanced (100%) - Demonstrates thoughtful reflection; consistently includes insights, observations, and/or examples in all responses, following or exceeding response length guidelines. |

SCORE: 50/50

Nathan,

You did a great job finding these sources! They all appear credible and current, which means their information is likely more reliable as well. You summarized them nicely, and you clearly explain how you'll use each in your essay. Best of luck as you move into the next unit! - James