# Zylentrics Data Analyst Intern Report

Title: Visual Insights & Recommendations

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## **Executive Summary**

This report provides key insights into learner behavior, course engagement, and satisfaction based on three datasets: student information, course activity, and feedback. The goal is to identify patterns in engagement, satisfaction, and potential areas for course improvement — supported by visualizations and observations.

#### 1. Average Engagement Time by Course



## Visualization:

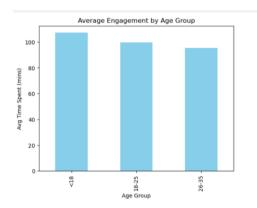
## Insight:

- **Course DM101** had the **highest average engagement** (~95 minutes), indicating either rich content or longer sessions.
- **Course PY202** had the **lowest average time** (~55 minutes), despite receiving higher feedback ratings.

#### **Recommendation:**

- Review DM101's structure to ensure content is not overwhelming.
- Explore whether PY202's concise format is a strength worth replicating.

## 2. Engagement by Age Group



# Visualization:

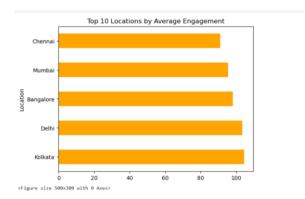
## Insight:

- Learners aged <18 spent the most time across all courses.</li>
- Engagement drops slightly in older groups (26-35), potentially due to time constraints.

## **Recommendation:**

- Target content personalization and flexibility for the <18 demographic.
- Consider modular courses or time-efficient formats for older learners.

## 3. Engagement by Location



# Visualization:

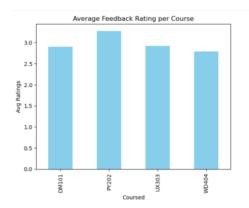
# Insight:

- Students from Kolkata and Delhi showed higher engagement levels.
- Learners from other regions had lower interaction, possibly due to language barrier challenges.

#### **Recommendation:**

• Offer multilingual or region-sensitive course versions.

## 4. Average Feedback Rating per Course



#### Visualization:

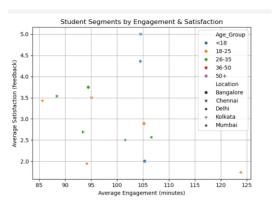
#### Insight:

- Course PY202 received the highest satisfaction rating despite lower engagement.
- **Course DM101**, with high engagement, had a moderate rating, suggesting possible fatigue or content overload.

#### **Recommendation:**

- Investigate content clarity and UX in DM101.
- Study what makes PY202 well-liked and apply those patterns elsewhere.

# 5. Correlation Between Completion Rate and Feedback Rating



#### **Visualization:**

## Insight:

- A moderate positive correlation (r = 0.56) exists between completion rates and feedback scores.
- Courses with higher satisfaction also tend to have better completion outcomes.

#### **Recommendation:**

• Focus on improving learner satisfaction to drive up completion rates.

• Introduce quick feedback loops to act on user pain points.

# 6. **©** Top 3 Student Segments (Based on Engagement & Satisfaction)

# Visualization:

# Segment Characteristics Engagement Satisfaction

1 Age 26–35, Metro Cities High High

2 Age 18–25, Tier 1 or Students Medium High

#### Recommendation:

- Use these segments to design personalized learning paths.
- Prioritize support and nudges for high-engagement, low-satisfaction users.

#### **Final Recommendations**

- 1. Audit PY202 for potential improvements in pacing or design.
- 2. Invest in learner experience for <18 age group.
- 3. Drive completion by improving satisfaction.
- 4. Improve language accessibility for users from different region.
- 5. Create customized content strategies for top learner segments.

Checkout my <u>Jupyter Notebook</u>