

QUAID TAHIR

SOFTWARE ENGINEER

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PROFESSIONAL SUMMARY

Ambitious Software Engineer candidate actively pursuing a Bachelor's degree in Computer Science. Proficient in Python, TypeScript, React, Next.js, Tailwind CSS, Node.js, Java, and C++, with practical experience designing and developing scalable, high-performance web applications. Adept at writing clean, maintainable code and utilizing modern software development practices including version control and CI/CD workflows. Strong problem-solving abilities and a collaborative approach, committed to continuous learning and delivering robust software solutions.

TECHNICAL SKILLS

Python | React | Node.js | Next.js | Tailwind | Typescript | Java | C++

PROJECTS

Portfolio Website Project

04/2024

Dynamic portfolio created with React

- Developed a dynamic portfolio website using Next.js, React, and TypeScript, featuring an interactive and user-friendly interface to effectively showcase skills and projects. Applied Tailwind CSS for responsive, mobile-first design, ensuring consistent performance and visual quality across devices.
- Built modular, scalable components with efficient state management to maximize code reuse and maintainability. Employed Git and GitHub for version control, facilitating collaborative development and streamlined CI/CD deployment workflows
- Optimized site performance using Next.js server-side rendering and code-splitting techniques, resulting in faster load times, improved SEO, and enhanced user experience.

WORK EXPERIENCE

Amazon

11/2022 – Present

IT Support Specialist II

New Jersey

- Provide technical support to over **700 employees**, efficiently troubleshooting hardware and software issues to maintain seamless IT operations and minimize downtime.
- Collaborated with cross-functional teams to implement IT solutions that improved operational efficiency by **15%**, streamlining workflows and enhancing productivity across departments.
- Managed IT infrastructure including hardware/software installations, network configurations, and system upgrades, ensuring 99.9% system uptime and compliance with security protocols.
- Monitored and resolved an average of **50+ IT tickets weekly** within defined SLAs, delivering timely and effective technical assistance that reduced issue resolution time by **99%** and improved end-user satisfaction.

EDUCATION

Masters Degree in Computer Science

Salk Lake City, Utah

Western Governors University

Bachelors Degree in Computer Science

Salt Lake City, Utah

Western Governors University

ACHIEVEMENTS

Foundation: Data, Data, Everywhere

12/01/2021

Amazon, Coursera

Amazon Web Services

12/01/2020

Amazon, Coursera