Demonstration & Pre-Deployment Terms and Conditions

Project Scope

Delivery of an interactive online demonstration of the Kronospan AI BI platform, including natural language to SQL functionality, reporting workflows, and platform architecture walkthrough. Includes provision of technical documentation, remote environment setup, and a pre-configured model reflecting Kronospan's database schema.

Hosting & Access

The demonstration environment will be securely hosted online for the purpose of the demo only, with restricted access to ensure confidentiality. No sensitive Kronospan data will be uploaded or used during the demo.

Deliverables

- Overview of architecture and deployment model
- Explanation of the AI components and integration logic
- Sample queries and user workflows

Timeline

The online demonstration will be scheduled based on mutual availability, with Monday, Tuesday, or Friday preferred for optimal technical alignment. Supporting documentation will be delivered alongside the demo session or prior.

Client Responsibilities

- Provide high-level project context and any database schema samples (non-sensitive) that will help contextualize the demo
- Confirm a preferred demonstration date and ensure relevant stakeholders attend

Support

Pre- and post-demo support for clarification and discussion of architecture, use cases, and questions will be provided. Email-based support is available during business hours. Any additional technical requests outside the demo scope may be subject to a separate engagement.

Cancellation & Refunds

Demonstration fees are refundable only in cases where the demo provided does not reflect the features or expectations initially agreed upon.
If cancellation occurs after environment setup or partial delivery of documentation, the full amount may still be applicable unless otherwise agreed. Written notice is required for cancellation or rescheduling.