

Education

Bachelor of Science in Computer Science

Aug 2017 – May 2020 (Expected Date of Graduation)

Illinois Institute of Technology

Chicago, IL

- GPA: 3.39/3.73/4.00 (Cumulative/Major/Overall)
- Major courses (Taken): Object-Oriented Programming I & II (Teaching Assistant), Discrete Structure, Computer Organization & Assembly Language Programming, System Programming, Data Mining, Wireless and Networking

Bachelor of Science (Undecided Engineering)

Aug 2015 – July 2017

University of South Florida

Tampa, FL

- GPA: 3.63/4.0

Achievement(s) & Certificate(s)

- HTML, CSS, and JavaScript for Web Developers by Johns Hopkins University sponsored by Coursera. Certificate earned on Monday, January 22, 2018 (3-month training)
- Training(s) (On-going):
 - Google Developer Full Scholarship – Front-End Web Developer (1-year training) Expected Oct 2019
 - IT Support Professional Certificate fully sponsored by Google (1-year training) May 2018 – May 2019
- IIT College of Science Dean's List

Work Experience

Teaching Assistant

Aug 2018 – Present

College of Science

Illinois Institute of Technology, Chicago, IL

- Assisted professor during the lecture. Tutored 1-on-1 during lab. Guided students through programming assignments using fundamental programming constructs and data structures in Java, developing and analyzing algorithm, and applying object-oriented design
- Provided office hours to explain more-intense computational and logical concepts. Graded lab assignments and programming homework

Office Assistant

Apr 2018 – Present

International Center

Illinois Institute of Technology, Chicago, IL

- Answered student's emails or referred inquiries on the phone and by email (Footprint). Reviewed and updated student and faculty visas, work permits, employment authorizations, and immigration petitions. Arranged in-person appointments. Monitored immigration status
- Performed IT support skills - hardware and software work: installed applications, built computers, set up computer station, recovered data and maintained the database system. Created and entered immigration information into databases (Atlas)

Online sales, Customer Associate

Jan 2015 – July 2017

Barnes & Noble College

University of South Florida, Tampa, FL

- Processed the online order, entered the customer's information to the system and printed the shipping label (Oracle Database System). Organized and arranged books, according to defined categories like courses, sections, and ISBN, on shelves and counters
- Checked-in returning rental books, checked out the pickup online rental order. Answered or referred inquiries in person or on the phone

Receptionist, Cashier, Salesperson

Nov 2009 – Jan 2013

Front Desk

Golden Lotus Hanoi Hotel (☆☆☆☆), Hanoi, VN

- Managed available rooms, took care of staying-in guests, and updated current promotions and hotel pricing, for the goal of maximizing the profits and raising room sales opportunities. Answered or referred inquiries in person or on the telephone
- Dealt with all queries professionally and courteously, and provided the highest quality of service to customers anytime
- Boosted the company's revenue by seeking the long-term contract with tour operators: prepared documents, negotiated, and created reports for CEO's consensus. Implemented all sales action plans. Conducted all booking reservations and daily sales calls

Project(s)

IPRO (2017) - Won the 1st place and \$1,000 award prize for Best Start-up Project in Illinois Tech IPRO Day

- 6 students of Illinois Institute of Technology worked together in four months to create **PET4RENT**, a mobile application as well as a website for everyone to rent the pet from the shelter for either short or long term. This project was to help people aware of adopting the pet and to give a solution for accommodations in the Chicago area to raise more money

David Chu's China Bistro Web Design (2018)

- Built a new website for the restaurant David Chu's China Bistro using JavaScript, HTML5/CSS, Ajax, and JSON

5th Annual Campus 1871 (2018) – Won the 3rd place and prize from 1871

- Teamed up with other students from UChicago, UIUC, and Illinois Tech to pitch the idea and to form a start-up project named **Better Bet** (now **BESST**), in which the users could bet on every aspect of life without money. The project was competed with total other 12 projects of 100 students from all universities in the State of Illinois

Object-Oriented Programming Java (2017-2018)

- Dynamic data structures, recursion, searching and sorting, advanced OOP techniques



github.com/Quananhle

Skill(s) & Competence(s)

- **Computer Skills**
 - Programming skill(s): Java, Python, C, R, MIPS.
 - Front-end web developer (JavaScript, HTML5/CSS, jQuery). Object-oriented programming and System programming using Data Structures and Algorithm
- **Office skill(s):** Advanced Microsoft Office, Adobe software, iWork, Google Office Suite including Google Forms and Google AdWords
- **Organization(s):** Webmaster and PR Chair at APICS IIT Chapter. Chair of Public Relations at UNICEF@IIT