

Quang Cuong Huynh

IT System Support | Junior SysAdmin | DevOps Trainee

TayNinh, Vietnam

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PROFESSIONAL SUMMARY

Entry-level IT professional with hands-on experience in **Linux, Windows Server, Networking, Docker, Kubernetes, CI/CD, DevOps, Python, Bash, Cloud**. Skilled in **System Administration, Network Management, Monitoring, Automation, QA**. Seeking roles in **IT Support, SysAdmin, NOC, DevOps**.

CORE SKILLS

OS: Linux, Windows Server **Networking:** TCP/IP, DNS, DHCP, VLAN, Firewalls **Servers:** Nginx, Apache, SSH
Containers: Docker, VMware **Scripting:** Python, Bash **Databases:** MySQL, PostgreSQL **Monitoring:** Prometheus, Grafana, ELK
DevOps: Git, GitHub Actions, Tekton, Jenkins, Terraform **Cloud:** IBM, AWS, Azure

PROFESSIONAL EXPERIENCE

Operations Assistant | *Family Business, Vietnam* 2017–2022

- Managed inventory, orders, customer support; maintained digital records and logistics
- Troubleshoot POS, printers, and network; optimized workflow

QA & Compliance Associate | *Dintsun Holding, Vietnam* Apr 2022–Apr 2023

- Conducted inspections, defect tracking, incident reporting; supported **ISO/GRC audits**
- Root cause analysis; reduced defect recurrence by **30%**

HAND-ON EXPERIENCE

- Linux VMs: OS, users, services, firewalls; LAN labs with DNS/DHCP/NAT/VLAN
- CRUD systems with MySQL/PostgreSQL + Python; secure Nginx/Apache deployment
- Docker Web Stack, Windows & Linux Server Lab, VLAN & firewall packet analysis (Wireshark)

IBM CERTIFICATES

Back-End Development (2025) | *DevOps Developer*

- 3-service serverless backend with Python, Docker, Kubernetes; CI/CD via GitHub Actions
- Deployed on IBM Code Engine; monitoring with Prometheus/Grafana; **70% faster deployment**

Applied Automation Testing | *Automation Test Developer*

- Built PyTest + Behave + Selenium framework; Docker + GitHub CI; **95%+ test coverage, 80% faster regression**

DevOps & Software Engineering | *DevOps Engineer*

- CI/CD via GitHub Actions, Tekton CD
- Deployment pipeline via with Redhat OpenShift Service Mesh, Docker, Kubernetes;
- DevSecOps with SonarQube, Snyk, OWASP ZAP; monitoring Prometheus/Grafana
- Achieved **99.9% uptime, 90% fewer deployment errors**

EDUCATION

VNU-HCMUS | *IT / Software Engineering* 2014–2017

VNU-HCM-UIT | *IT / Computer Science* 2023–2024

Core: Programming, OOP, OS, Networking, Databases, Server/Network Management

CERTIFICATIONS

IBM Backend Development • IBM Software Engineering & DevOps • Google Cybersecurity
Linux, Networking, Database Fundamentals • AWS/Azure Fundamentals • DevOps & GitOps (In Progress)

SOFT SKILLS

Problem Solving • Continuous Learning • Documentation • Team Collaboration • Operational Discipline • Customer Support

AVAILABILITY

Open to full-time entry-level roles, internships, or trainee programs in **IT Support, SysAdmin, DevOps, NOC, Cloud Operations**