

ZAPNA

User Guide Admin Portal

Understanding the Admin Portal and key functionalities

**Updated
6/27/2012**

This guide facilitates the users of Admin portal to use the all available functionalities. Using Admin Portal, it is possible to register B2B companies and their employees. In this portal, agent companies and their users are also registered. Facilities are provided like, managing agent commissions, product packages, cities, countries, telecom operator and many more.

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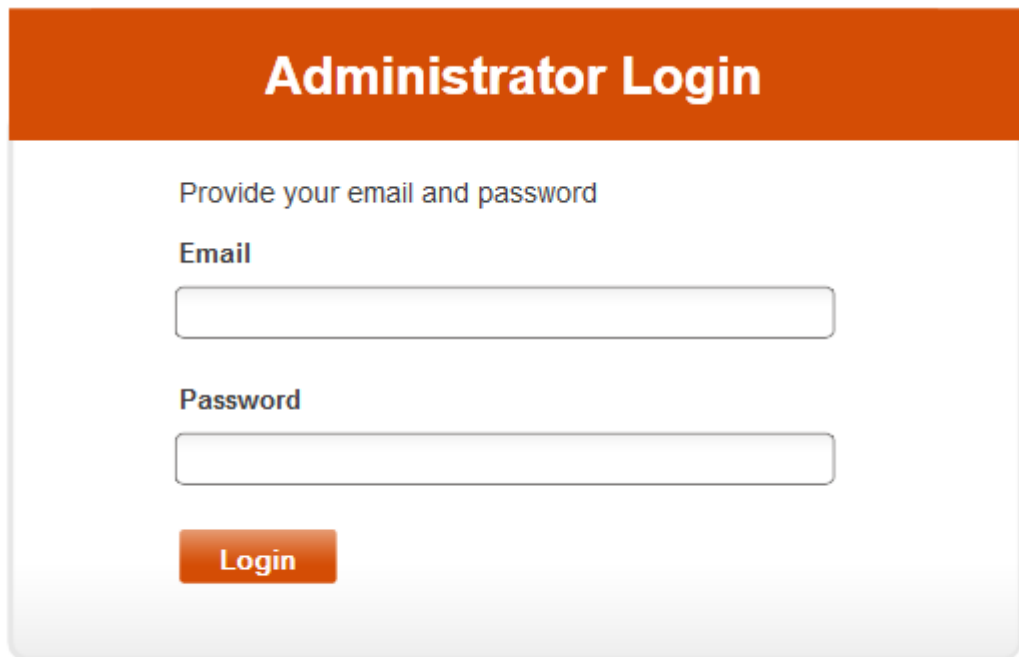
Admin Portal

Key features of Admin Portal are following:

- Register B2B Company and its employee.
- Register an Agent Company. Admin can create agent company users and define the commission packages of Agent Company.
- Customer details can be viewed of all registered B2C customers.
- Handle the News Updates, FAQ and User guide which are displayed on agent portal.
- Create users to access Admin Portal.
- Other settings
 - Defining the Product packages
 - Edit B2B Company's credit limit.
 - Deactivate a customer.

Login:

Enter Email and password and then click on ***login*** button to access Admin Portal.

The image shows a web form titled "Administrator Login". It has a white background with a light gray border. At the top, there is an orange header bar with the text "Administrator Login" in white. Below the header, the text "Provide your email and password" is displayed. There are two input fields: "Email" and "Password", each with a corresponding label above it. Below the "Password" field is an orange "Login" button. The form is set against a light gray background.


Powered by [Zapna](#)

B2B:

In B2B postpaid companies and their employees are registered.

Companies List:

Click on *Companies List* to see list of all registered B2B companies.



B2B Company List

Company name:

Vat no:

[Reset](#) [Filter](#)

Company Name	Vat No	Contact Name	Head Phone Number	Actions
khan	6826451	khan muhammad	923006826451	
Test Company	test123	test	12232434	
B2B Testing Ammar	78996355	ali ammar	4599869	
Ali test product	test12346	ali ammar	4599869	
Test Company 14 jun	test43536	Faisal Umer	56464454	
15 june b2b company	test50552	Faisal Umer	5646445434324324	
15 june b2b company credit limit	test455556	Faisal Umer	56464454	


7 Results

[Create](#)

Filter Company:

By Company Name:

To search/filter the company by name select company name and then click on *filter* button. Result will be shown for selected company.



B2B Company List

Company name:

Vat no:

[Reset](#) [Filter](#)

Company Name	Vat No	Contact Name	Head Phone Number	Actions
15 june b2b company	test50552	Faisal Umer	5646445434324324	

1 Result

[Create](#)

By Vat No:

To search/filter the company by Vat No, enter company's Vat No and then click on **filter** button. Result will be shown for entered vat no.



B2B Company List

Company name:

Vat no:

Reset

Filter

Company Name	Vat No	Contact Name	Head Phone Number	Actions
15 june b2b company	test50552	Faisal Umer	5646445434324324	 
1 Result				

Create

Reset Company:

After filter if you want to see all companies than click on **Reset** button, all registered companies will be shown.



B2B Company List

Company name:

Vat no:

Reset

Filter

Company Name	Vat No	Contact Name	Head Phone Number	Actions
15 june b2b company	test50552	Faisal Umer	5646445434324324	 
1 Result				

Create

Create Company:

To create new company, Click on **Create** button. On next page a form will be shown. Enter mandatory fields in form and click on **save** button. If you want to add more companies then after enter records click on **Save and Add** button. (**Mandatory fields are in bold**).



B2B Company List

Company name:

Vat no:

Reset

Filter

Company Name	Vat No	Contact Name	Head Phone Number	Actions
15 june b2b company	test50552	Faisal Umer	5646445434324324	 

1 Result

Create

Create Company

Name:

Vat no:

Address:

Post code:

Country: Norway

City: Alta

Contact name:

Email:

Head phone number:

Fax number:

Website:

Status:

Company size:

Company type:

Customer type:

Invoice method:

Agent company:

Registration date: 27 juni 2012

Created at: 27 juni 2012

Registration Doc:

List

Save

Save And Add

Name: Enter company name in this field

Vat No: Enter Vat no in this field, vat must be in digits.

Address: Enter address of the company in this field.

Post Code: Enter post code in this field.


Contact Name: Enter the name of Contact Person in this field.







Email: Enter the valid email address in this field.

Head Phone No: Enter the head phone no in this field.

Created At: Select date from drop down menu.

Edit Company:

To edit company info click on  button. Modify required fields in form and click on *save* button. If you want to add more companies then after modification click on *Save and Add* button.

Company Name	Vat No	Contact Name	Head Phone Number	Actions
khan	6826451	khan muhammad	923006826451	 
Test Company	test123	test	12232434	 
B2B Testing Ammar	78996355	ali ammar	4599869	 

Edit Company

Name:

Test Company 14 jun

Vat no:

test434546

Address:

lahore

Post code:

54000

Country:

Norway

City:

Alta

Contact name:

Faisal Umer

Email:

fu@zerocall.com

Head phone number:

56464454

Fax number:

Website:

Credit Limit:

500

Status:

Company size:

Company type:

Customer type:

Invoice method:

Brief

Agent company:

Registration date:

15

juni

2012

Created at:

15

juni

2012

Registration Doc:


Browse...







List

Save

Save And Add

View Company Detail:

To view company detail, click on  icon.

Company Name	Vat No	Contact Name	Head Phone Number	Actions
khan	6826451	khan muhammad	923006826451	 
Test Company	test123	test	12232434	 
B2B Testing Ammar	78996355	ali ammar	4599869	 

Company Details

Company Name:

15 june b2b company credit limit

[edit info](#)

Balance view:

NOK

Vat Number:

test455556

Address:

lahore

Country:

Norway

City:

Alta

Contact Name:

Faisal Umer

Contact e-mail:

fu@zerocall.com

Head Phone No:

56464454

Fax Number:

74684664444

Website:

N/A

Credit Limit:

5000

Company Size

N/A

Company Type

N/A

Invoice Method:

Brief

Customer Type:

N/A

Agent Company:

N/A

Status:

N/A

Registered at:

2012-06-15 00:00:00

Registration Doc:

None

View Company Employee:

To view employee list of specific company, click on **Employees** button.



Employees (1)

Usage

Payment History

My Employee List


Create New

Company	First Name	Product	Mobile Number	Resenumber	Employee Balance	Created At	Action
15 june b2b company	15 june employee	zapna b2b product	92545454545	test30010	0 NOK	2012-06-15	 

Create New

View Company Call History:


To view company Call History, click on **Usage** button.



Call History					
Date & Time	Phone Number	Duration	VAT	Cost	Samtalstyp
There are currently no call records to show.					
Call type detail Int = International calls Cb M = Callback mottaga Cb S = Callback samtal R = resenummer samtal					

View Company Payment History:

To view payment history, click on **Payment History** button.



Payment History			
Date & Time	Company & Name	Description	Amount (NOK)
2012-06-15 10:59:19	15 june b2b company	Company Refill	100
2012-06-15 10:56:51	15 june b2b company	Resenummer Charge	-40
2012-06-15 10:53:45	15 june b2b company	Company Registered	5,000
Total:			5,060 NOK

Employees List:

Click on **Employee Lists** from B2B dropdown menu to see list of employees of different companies.

B2B













Companies list

Employee lists

Payment History

Refill

Create New













Company	First Name	Product	Mobile Number	Resenumber	Created At	Action
khan	khan	zapna b2b product	12345678	32322323	2012-06-06	 
Test Company	test	zapna b2b product	12345679	No	2012-06-11	 
B2B Testing Ammar	ali	zapna b2b product	47474747	No	2012-06-12	 
Test Company 14 jun	faisal	zapna b2b product	92584445633	test30008	2012-06-14	 
Test Company 14 jun	test without resenumber	zapna b2b product	9255454815633	test30009	2012-06-14	 
15 june b2b company	15 june employee	zapna b2b product	92545454545	test30010	2012-06-15	 

Create New

Create Employee:

Click on **Create New** button to create new employee. Enter mandatory fields (First Name, Last Name, Mobile Number without country code and Email)

Create New

Company	First Name	Product	Mobile Number	Resenumber	Created At	Action
khan	khan	zapna b2b product	12345678	32322323	2012-06-06	 
Test Company	test	zapna b2b product	12345679	No	2012-06-11	 
B2B Testing Ammar	ali	zapna b2b product	47474747	No	2012-06-12	 
Test Company 14 jun	faisal	zapna b2b product	92584445633	test30008	2012-06-14	 
Test Company 14 jun	test without resenumber	zapna b2b product	9255454815633	test30009	2012-06-14	 
15 june b2b company	15 june employee	zapna b2b product	92545454545	test30010	2012-06-15	 

Create New

New My Employee

First name:

Last name:

Company:

Select Company

Mobile number:

Email:

Rese number:

no


Product:









zapna b2b product

List

Save

Edit Employee:

To update employee's information, click on Edit  button. A form will be shown with employee's existing info. Change required information and click on **Update** button.


Company	First Name	Product	Mobile Number	Resenumber	Created At	Action
khan	khan	zapna b2b product	12345678	32322323	2012-06-06	  
Test Company	test	zapna b2b product	12345679	No	2012-06-11	  
B2B Testing Ammar	ali	zapna b2b product	47474747	No	2012-06-12	  







Edit My Employee

First name:	<input type="text" value="15 june employee"/>
Last name:	<input type="text" value="user1"/>
Company:	<input type="text" value="15 june b2b company"/>
Mobile number:	<input type="text" value="92545454545"/>
Email:	<input type="text" value="fu@zerocall.com"/>
Rese number:	<input type="text" value="yes"/>
Product:	<input type="text" value="zapna b2b product"/>

[List](#) [Update](#)




Delete Employee:

Admin can also delete the employee. To delete employee, click on **Delete**  button.

Company	First Name	Product	Mobile Number	Resenumber	Created At	Action
khan	khan	zapna b2b product	12345678	32322323	2012-06-06	  
Test Company	test	zapna b2b product	12345679	No	2012-06-11	  
B2B Testing Ammar	ali	zapna b2b product	47474747	No	2012-06-12	  

View Employee Detail:

To view employee detail, click on Detail  button. All info of employee will be displayed.

Company	First Name	Product	Mobile Number	Resenumber	Created At	Action
khan	khan	zapna b2b product	12345678	32322323	2012-06-06	  
Test Company	test	zapna b2b product	12345679	No	2012-06-11	  
B2B Testing Ammar	ali	zapna b2b product	47474747	No	2012-06-12	  

Usage

Employee Details

Employee Name:	15 june employee user1	edit info
Company:	15 june b2b company	
Employee Balance:	0 NOK	
Email:	fu@zerocall.com	
Mobile Number	92545454545	
Product:	zapna b2b product	
Resenumber:	test30010	
Created at:	2012-06-15 10:56:51	

Call History:

To view the history of employee, click on **Usage** button. Call History of 15 days will be displayed of specific employee.

Call History					
Date & time	Phone Number	Duration	VAT	Cost (incl. VAT)	Samtalstyp
There are currently no call records to show.					
Samtalstyp type detail Int. = Internationella samtal Cb M = Callback mottaga Cb S = Callback samtal R = resenummer samtal					

Payment History:

To view payment history of all registered companies click on **Payment History**.



Payment History			
Date & Time	Company & Name	Description	Amount (NOK)
2012-06-15 13:25:35	15 june b2b company credit limit	Company Registered	5,000
2012-06-15 10:59:19	15 june b2b company	Company Refill	100
2012-06-15 10:56:51	15 june b2b company	Resenummer Charge	-40
2012-06-15 10:53:45	15 june b2b company	Company Registered	5,000
2012-06-14 07:57:30	Test Company 14 jun	Company Refill	100
2012-06-14 07:56:39	Test Company 14 jun	Resenummer Charge	-40
2012-06-14 07:52:02	Test Company 14 jun	Resenummer Charge	-40
2012-06-14 07:50:17	Test Company 14 jun	Resenummer Charge	-40
2012-06-14 07:47:56	Test Company 14 jun	Company Registered	5,000
2012-06-12 08:40:02	B2B Testing Ammar	Company Refill	500
2012-06-12 08:21:21	Alli test product	Company Registered	5,000
2012-06-12 07:55:03	B2B Testing Ammar	Company Registered	5,000
2012-06-11 14:21:34	Test Company	Company Registered	5,000
2012-06-06 07:01:35	khan	Company Refill	6,000
2012-06-06 06:52:22	khan	Resenummer Charge	-40
2012-06-05 13:41:28	khan	Resenummer Charge	-40
2012-06-05 12:30:20	khan	Company Registered	5,000
Total:			41,460 NOK

Refill:

To refill the company click on **Refill** under B2B tab. Select company and enter amount in refill field then click on **save** button

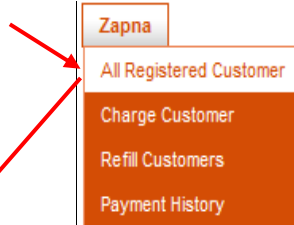





















Refill	
Company:	khan
Refill:	<input type="text"/> NOK
Save	

B2C:

All Registered Customer:





All B2C customers are available here.



All Registered Customer						
Id	Customer Number	Mobile Number	First Name	Last Name	Unique ID	Action
1	3	9201010016	First	Nam	test10021	 
2	4	9201010017	test	test	test10022	 
3	5	9201010018	test	test	test10023	 
4	14	9201010024	Test	test	test10024	 
5	16	9201010026	Front	End	test10025	 
6	18	9201010027	Test	test	test10026	 
7	19	9201010028	From	Agent	test20012	 
8	20	9201010031	Test	Test	test20013	 
9	21	54545454	all12	test	test10027	 
10	22	36363636	ammar	5	test20014	 
11	24	747474745	ammar1	23	test10028	 
12	25	12345678	khan	muhammad	test10029	 
13	29	925586348152	front user 14 june	user	test10030	 
14	30	92834555852348	agent user 14 jun	user	test20016	 
15	31	92384785783	front user 14 jun	user second	test20031	 
16	32	92545221445	front user 15 jun	useredit	test20032	 
17	33	925476548498	front user 15 jun	tip a fend	test20033	 
17 - Results						

Edit Customer:

To edit customer info click on  button. Modify your required fields in form and click on **update** button.

All Registered Customer						
Id	Customer Number	Mobile Number	First Name	Last Name	Unique ID	Action
1	3	9201010016	First	Nam	test10021	 
2	4	9201010017	test	test	test10022	 





Edit Customer	
First Name	<input type="text" value="front user 15 jun"/>
Last Name	<input type="text" value="tip a fend"/>
Address	<input type="text" value="lahore"/>
City	<input type="text" value="lahore"/>
PO-BOX Number	<input type="text" value="23435"/>
Email	<input type="text" value="fatima.umer2009@yahoo.co"/>
Date Of Birth	Day <input type="text" value=""/> Month <input type="text" value=""/> Year <input type="text" value=""/>
Usage Email Alerts	<input checked="" type="checkbox"/>
Usage SMS Alerts	<input checked="" type="checkbox"/>
<input type="button" value="Update"/>	

Usage Email Alerts: If you want to send the email of low balance to customer, checked on usage email alerts.

Usage SMS Alerts: If you want to send the SMS of low balance to customer, checked on usage SMS alerts.

Customer Detail:

To view customer detail, click on **View** button. Detail customer info will be displayed.

All Registered Customer						
Id	Customer Number	Mobile Number	First Name	Last Name	Unique ID	Action
1	3	9201010016	First	Nam	test10021	 
2	4	9201010017	test	test	test10022	 
<div>View All Customer Payment History Call History</div>						
Customer Detail						
Customer Balance	310 NOK					
Id	33					
First Name	front user 15 jun					
Last Name	tip a fend					
Mobile Number	925476548498					
Password	abc123					
Address	lahore					
City	lahore					
PO-BOX Number	23435					
Email	fatima.umer2009@yahoo.com					
Created At	2012-06-15 12:43:12					
Date Of Birth						
Auto Refill	No					
Unique ID	test20033					
Usage Email Alerts	Yes					
Usage SMS Alerts	Yes					

Payment History:

To view payment history, click on **Payment History** button. All payment history of specific customer will be displayed


View All Customer

Payment History

Call History

Call History:

To view call history, click on **Call History** button. Call history can be filtered against selected dates of a specific customer.



View All Customer Payment History **Call History**

From: 2012-06-11

To: 2012-06-26

Filter

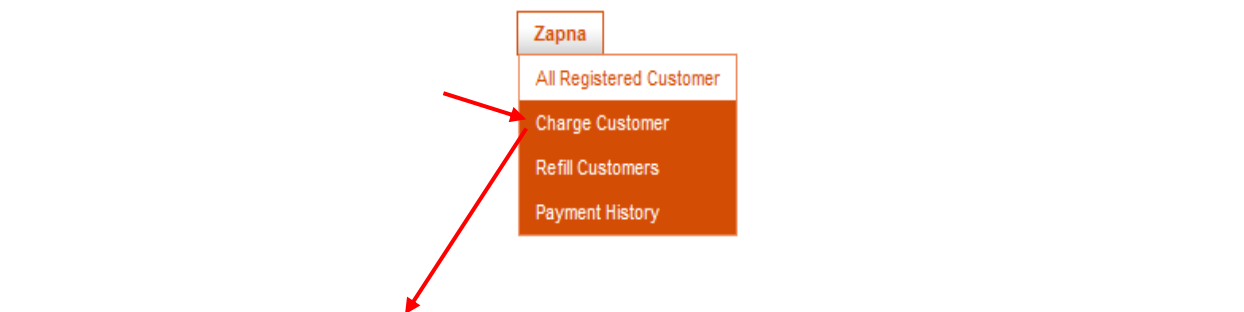
Other Events		
Date & time	Description	Amount NOK
2012-06-15 14:27:58	Charge the Customer by Admin	10
2012-06-15 13:49:49	Charge the Customer by Admin	50

Payment History		
Date & time	Description	Amount
2012-06-18 12:56:18	Refill the Customer by Admin	20
2012-06-15 14:28:46	Refill the Customer by Admin	100
2012-06-15 13:51:04	Refill the Customer by Admin	100

Call					
Date & time	Phone Number	Duration	VAT	Cost NOK	Call Type
Subtotal				0,00 NOK	

Charge Customer:

To charge the customer, enter Customer Number, select Transaction Description, enter the Charge amount in the field and click on **Charge Customer** button.



Zapna

- All Registered Customer
- Charge Customer**
- Refill Customers
- Payment History

Charge Customer

Customer Mobile Number

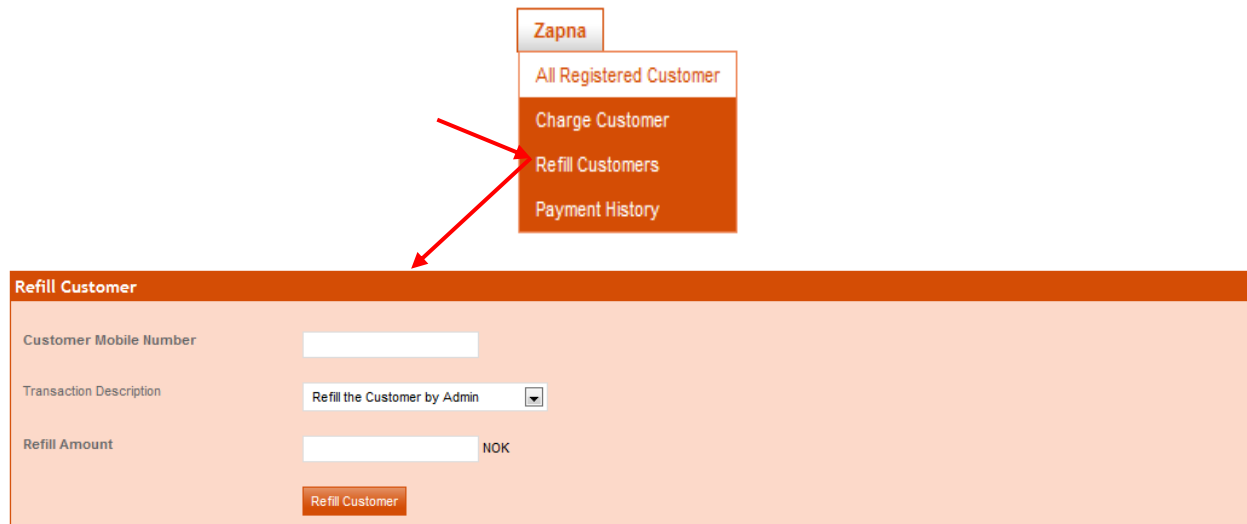
Transaction Description: Charge the Customer by Admin

Charge Amount: NOK

Charge Customer

Refill Customer:

To refill the customer, enter Customer Number, select Transaction Description, enter the refill amount in the field and click on **Refill Customer** button.

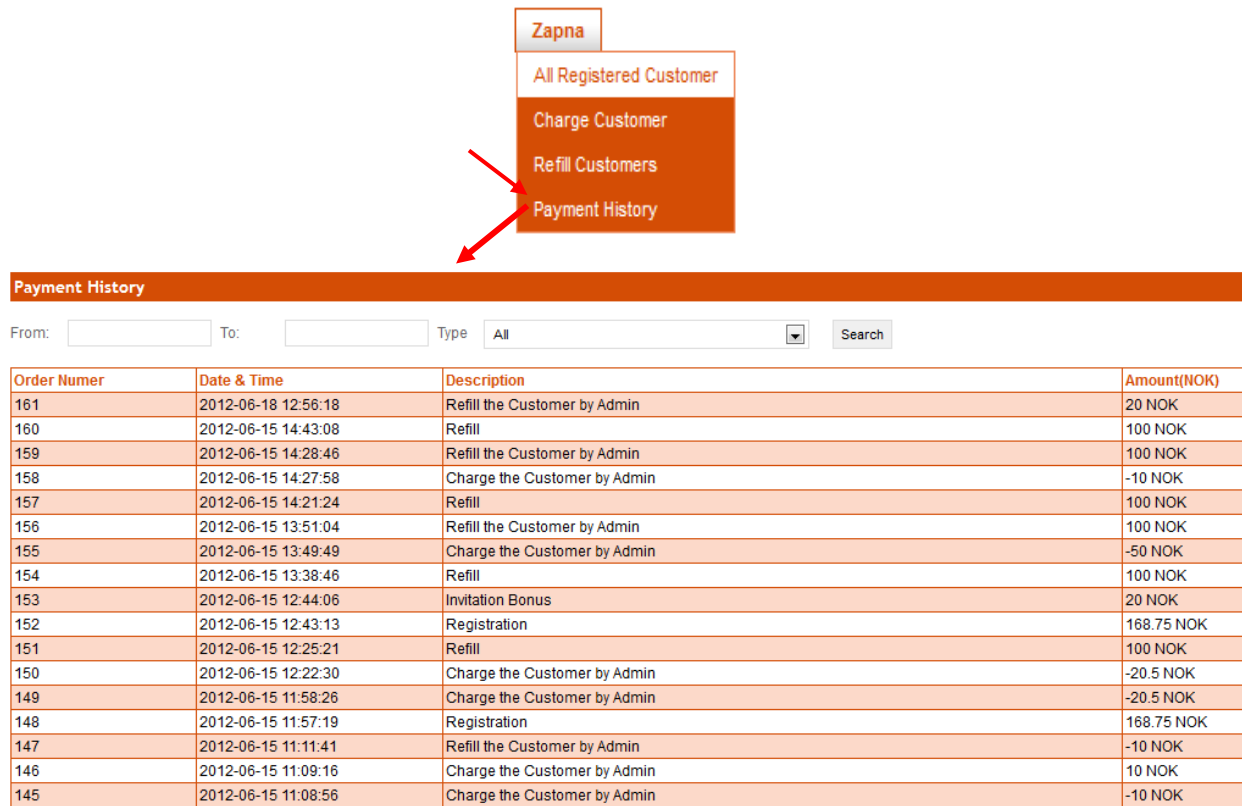


The image shows a web application interface for refilling a customer. At the top, a dropdown menu is open, showing options: 'Zapna', 'All Registered Customer', 'Charge Customer', 'Refill Customers' (highlighted with a red arrow), and 'Payment History'. Below the menu is the 'Refill Customer' form. The form has a title bar 'Refill Customer' and contains three input fields: 'Customer Mobile Number' (a text box), 'Transaction Description' (a dropdown menu with 'Refill the Customer by Admin' selected), and 'Refill Amount' (a text box followed by 'NOK'). A 'Refill Customer' button is located at the bottom of the form. A red arrow points from the 'Refill Customers' option in the dropdown menu to the 'Refill Customer' button.

Refill Customer	
Customer Mobile Number	<input type="text"/>
Transaction Description	Refill the Customer by Admin ▼
Refill Amount	<input type="text"/> NOK
<input type="button" value="Refill Customer"/>	

Payment History:

To view payment history, click on **Payment History** button. Payment history can be filtered against selected dates of a specific customer or type of transaction Description.



Payment History

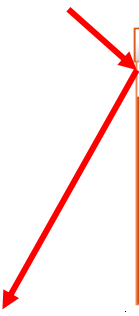
From: To: Type:

Order Numer	Date & Time	Description	Amount(NOK)
161	2012-06-18 12:56:18	Refill the Customer by Admin	20 NOK
160	2012-06-15 14:43:08	Refill	100 NOK
159	2012-06-15 14:28:46	Refill the Customer by Admin	100 NOK
158	2012-06-15 14:27:58	Charge the Customer by Admin	-10 NOK
157	2012-06-15 14:21:24	Refill	100 NOK
156	2012-06-15 13:51:04	Refill the Customer by Admin	100 NOK
155	2012-06-15 13:49:49	Charge the Customer by Admin	-50 NOK
154	2012-06-15 13:38:46	Refill	100 NOK
153	2012-06-15 12:44:06	Invitation Bonus	20 NOK
152	2012-06-15 12:43:13	Registration	168.75 NOK
151	2012-06-15 12:25:21	Refill	100 NOK
150	2012-06-15 12:22:30	Charge the Customer by Admin	-20.5 NOK
149	2012-06-15 11:58:26	Charge the Customer by Admin	-20.5 NOK
148	2012-06-15 11:57:19	Registration	168.75 NOK
147	2012-06-15 11:11:41	Refill the Customer by Admin	-10 NOK
146	2012-06-15 11:09:16	Charge the Customer by Admin	10 NOK
145	2012-06-15 11:08:56	Charge the Customer by Admin	-10 NOK

Agents:

Company List:

To view Agent Company info click on Company List. All Agent Company info will be display.



Agents

- Company List
- User List
- Agent Per Product
- Agent Commission Package
- Refil Agent Company
- Charge Agent Company
- Payment History

Agent_company List

Id:

Name:

Vat Number:

[Reset](#) [Filter](#)

Id	Name	Vat Number	Contact Name	Head Phone Number	Status	Registration Revenue Commission	Refill Revenue Commission	Revenue At Shop	Registration Revenue	Refill Revenue	Revenue At Shop	Sms Code	Actions
1	kmmalik	6826541	khan muhammad	2147483647	active	34.375	30	0	825	300	0	1545	Edit Delete
2	Test Company 1	12345	Test Agent1	1234567	active	20	0	0	137.5	0	0	0044	Edit Delete
3	Test Company	12345	Test Agent	1234567	active	34.375	20	0	137.5	200	0	0045	Edit Delete
4	Agent Ammar	7896547	Ali Ammar	478569		0	0	0	0	0	0	1234	Edit Delete
5	Agent Ammar Pro	78965477	Ali Ammar	478569	active	50	20	0	537.5	200	0	1234	Edit Delete
6	agent company 14 june	436546	faisal	2147483647	active	68.75	40	0	275	400	0	3454	Edit Delete
7	agent company 14 june postpaid	4365436	faisal	2147483647	active	0	0	0	0	0	0	3454	Edit Delete

7 Results

[Create](#)

Filter Agent Company:

By Id:

To search/filter the agent company by id, enter id and then click on **filter** button. Result will be show of specific agent company.

Agent_company List

Id:



3

Name:

Vat Number:

Reset

Filter

Id	Name	Vat Number	Contact Name	Head Phone Number	Status	Registration Revenue Commission	Refill Revenue Commission	Revenue At Shop	Registration Revenue	Refill Revenue	Revenue At Shop	Sms Code	Actions
3	Test Company	12345	Test Agent	1234567	active	34.375	20	0	137.5	200	0	0045	 

1 Result

Create

By Name:

To search/filter the agent company by name; enter name and then click on **filter** button. Result will be shown of specific agent company.

Agent_company List

Id:



Name:

Test Company

Vat Number:

Reset

Filter

Id	Name	Vat Number	Contact Name	Head Phone Number	Status	Registration Revenue Commission	Refill Revenue Commission	Revenue At Shop	Registration Revenue	Refill Revenue	Revenue At Shop	Sms Code	Actions
3	Test Company	12345	Test Agent	1234567	active	34.375	20	0	137.5	200	0	0045	 

1 Result



Create

By Vat Number:

To search/filter the agent company by vat no; enter vat no and then click on **filter** button. Result will be shown of specific agent company.

Agent_company List

Id:	<input type="text"/>
Name:	<input type="text"/>
Vat Number:	<input type="text"/> 78965477

ID	Name	Vat Number	Contact Name	Head Phone Number	Status	Registration Revenue Commission	Refill Revenue Commission	Revenue At Shop	Registration Revenue	Refill Revenue	Revenue At Shop	Sms Code	Actions
5	Agent Ammar Pro	78965477	Ali Ammar	478569	active	50	20	0	537.5	200	0	1234	 

1 Result

Create Agent Company:

To create an agent company, click on **create** button. A form will be display, enter mandatory fields in the form. Then click on **save** button. If you want to enter more agent company then click on **save and add** button. (Mandatory fields are in bold)

Id	Name	Vat Number	Contact Name	Head Phone Number	Status	Registration Revenue Commission	Refill Revenue Commission	Revenue At Shop	Registration Revenue	Refill Revenue	Revenue At Shop	Sms Code	Actions
5	Agent Ammar Pro	78965477	Ali Ammar	478569	active	50	20	0	537.5	200	0	1234	 
1 Result													

Create

Edit Agent_company

Name:	<input type="text"/>
Vat Number	<input type="text"/>
Address:	<input type="text"/>
Post code:	<input type="text"/>
country	Norway <input type="button" value="v"/>
Contact name:	<input type="text"/>
Email:	<input type="text"/>
Head phone number:	<input type="text"/>
Mobile number:	<input type="text"/>
Sms code:	<input type="text"/>
Fax number:	<input type="text"/>
Website:	<input type="text"/>
Status:	<input type="button" value="v"/>
Company type:	<input type="button" value="v"/>
Commission period:	<input type="button" value="v"/>
Account manager:	<input type="button" value="v"/>
Agent commission package:	<input type="button" value="v"/>
Is prepaid:	<input type="checkbox"/>

List Save Save And Add

Name: Enter agent company name in this field.

Vat No: Enter vat no in this field.

Address: Enter address in this field.

Post Code: Enter post code in this field.

Contact Name: Enter contact name in this field.

Email: Enter email address in this field

Head phone number: Enter head phone number in this field.

SMS code: Enter SMS code in this field.


Fax number: Enter fax number in this field.





Agent Commission Package: Select agent commission package, which is used to mention the commission amount of Agent Company.

Is prepaid: If Agent Company already pays to Zapna No support, click on is prepaid checkbox,

Balance: Enter the Agent Company balance in this field.

Edit Agent Company:

To edit an agent company, click on **edit**  button. A form will be display, update required fields in the form. Then click on **save** button. If you want to enter more agent company then click on **save and add** button.

Id	Name	Vat Number	Contact Name	Head Phone Number	Status	Registration Revenue Commission	Refill Revenue Commission	Revenue At Shop	Registration Revenue	Refill Revenue	Revenue At Shop	Sms Code	Actions
1	kmmalik	6826541	khan muhammad	2147483647	active	34.375	30	0	825	300	0	1545	 
2	Test Company 1	12345	Test Agent1	1234567	active	20	0	0	137.5	0	0	0044	 

Edit Agent_company

Name:	<input type="text" value="agent company 14 june postpaid"/>
Vat Number	<input type="text" value="4365436"/>
Address:	<input type="text" value="lahore"/>
Post code:	<input type="text" value="77676"/>
country	<input type="text" value="Norway"/>
Contact name:	<input type="text" value="faisal"/>
Email:	<input type="text" value="fu@zerocall.com"/>
Head phone number:	<input type="text" value="2147483647"/>
Mobile number:	<input type="text" value="3534534435"/>
Sms code:	<input type="text" value="3454"/>
Fax number:	<input type="text" value="43434543"/>
Website:	<input type="text" value="www.yahoo.com"/>
Status:	<input type="text" value="active"/>
Company type:	<input type="text" value="A/S"/>
Commission period:	<input type="text" value="0 Months"/>
Account manager:	<input type="text" value="admin"/>
Agent commission package:	<input type="text" value="Agent Commission I"/>
Is prepaid:	<input type="checkbox"/>

Delete

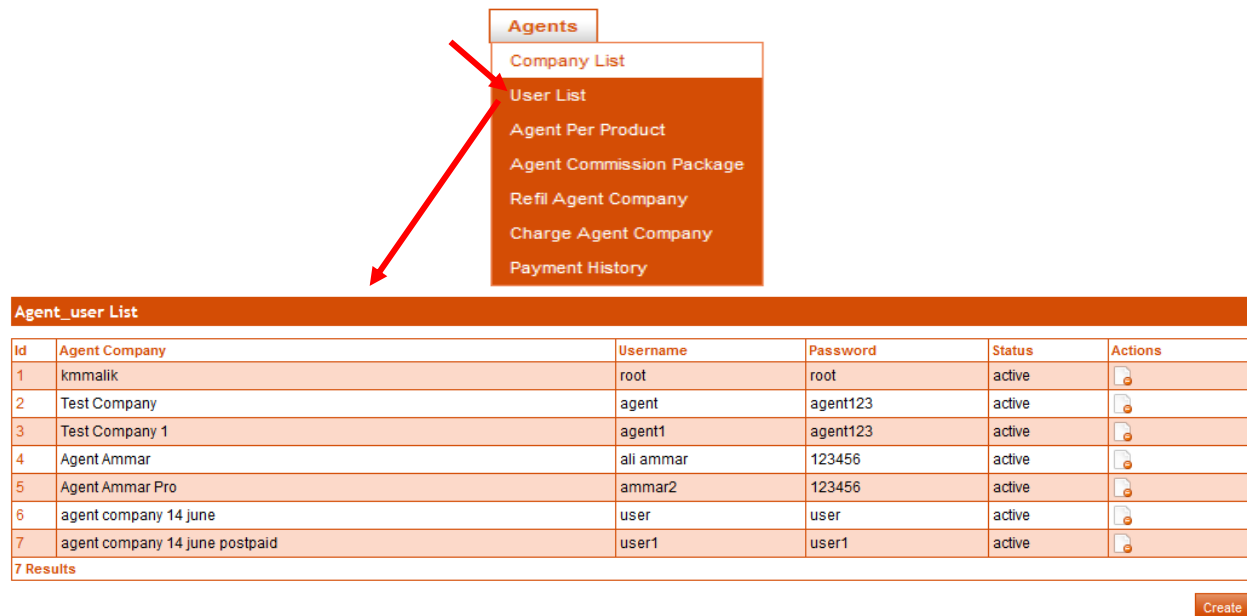
List

Save

Save And Add

User List:

To view user list of Agent Company, click on user list. All lists of users will be display.



The screenshot shows the 'Agents' menu with 'User List' highlighted. Below the menu is the 'Agent_user List' table with 7 results. A red arrow points from the 'User List' menu item to the table.

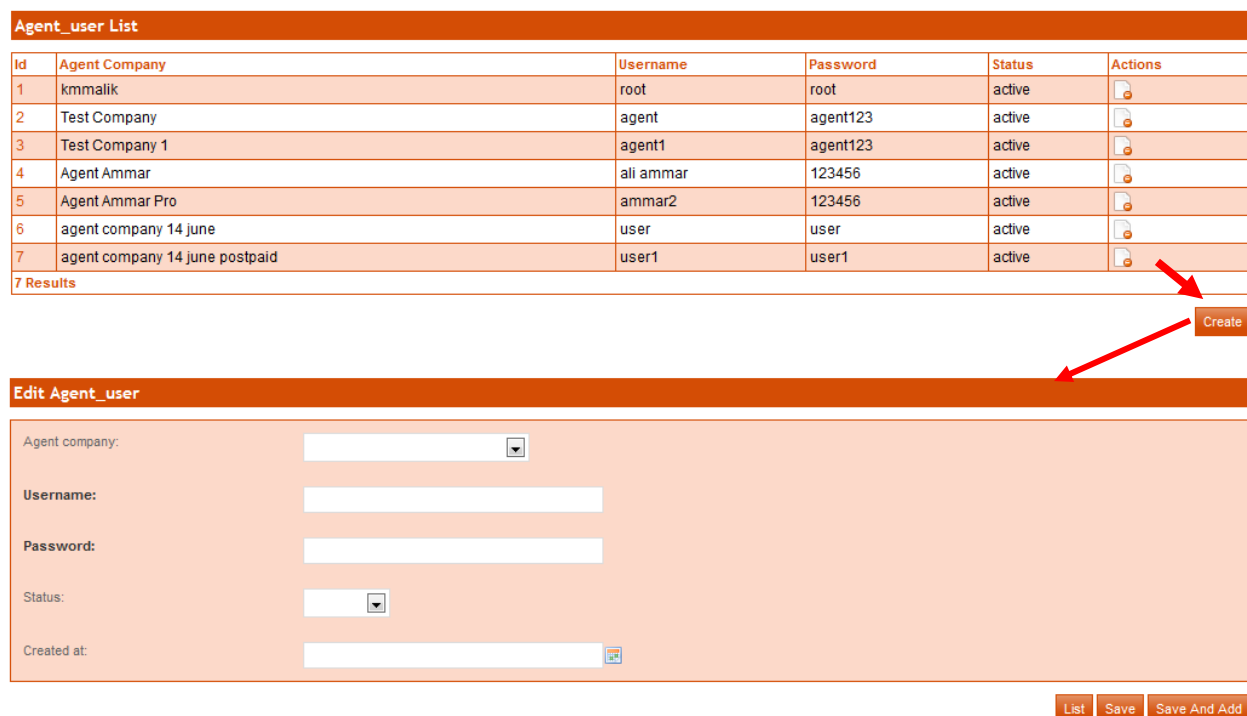
Id	Agent Company	Username	Password	Status	Actions
1	kmmalik	root	root	active	
2	Test Company	agent	agent123	active	
3	Test Company 1	agent1	agent123	active	
4	Agent Ammar	ali ammar	123456	active	
5	Agent Ammar Pro	ammar2	123456	active	
6	agent company 14 june	user	user	active	
7	agent company 14 june postpaid	user1	user1	active	

7 Results

Create

Create User:

To create user of agent company click on **Create** button, a form will be show enter mandatory field and then click on **Save** button. If you want to add more users than click on **save and add button**. (Mandatory fields are in bold)



The screenshot shows the 'Agent_user List' table with 7 results. A red arrow points from the 'Create' button to the 'Edit Agent_user' form. The form has fields for Agent company, Username, Password, Status, and Created at.

Id	Agent Company	Username	Password	Status	Actions
1	kmmalik	root	root	active	
2	Test Company	agent	agent123	active	
3	Test Company 1	agent1	agent123	active	
4	Agent Ammar	ali ammar	123456	active	
5	Agent Ammar Pro	ammar2	123456	active	
6	agent company 14 june	user	user	active	
7	agent company 14 june postpaid	user1	user1	active	

7 Results

Create

Edit Agent_user

Agent company:

Username:

Password:

Status:

Created at:

List Save Save And Add

Agent Company: Select Agent Company.

Username: Enter username, which is used to login the agent portal.








Password: Enter password, which is used to login the agent portal.

Status: Enter the status of user.

Created At: Select date from calendar to enter in this field.

Edit User:








To edit user of agent company click on **Id** of specific user which you want to update, a form will be shown update required fields and then click on **save** button. If you want to add more users than click on **Save and Add** button.

Agent_user List					
Id	Agent Company	Username	Password	Status	Actions
1	kmmalik	root	root	active	
2	Test Company	agent	agent123	active	
3	Test Company 1	agent1	agent123	active	
4	Agent Ammar	ali ammar	123456	active	
5	Agent Ammar Pro	ammar2	123456	active	
6	agent company 14 june	user	user	active	
7	agent company 14 june postpaid	user1	user1	active	
7 Results					

Edit Agent_user	
Agent company:	<input type="text" value="agent company 14 june postpaid"/>
Username:	<input type="text" value="user1"/>
Password:	<input type="text" value="user1"/>
Status:	<input type="text" value="active"/>
Created at:	<input type="text" value="2012-06-14 11:01"/>
<div><div>Delete</div><div>List</div><div>Save</div><div>Save And Add</div></div>	

Delete User:

If you want to delete user then click on **Delete**  button.

Agent_user List					
Id	Agent Company	Username	Password	Status	Actions
1	kmmalik	root	root	active	
2	Test Company	agent	agent123	active	
3	Test Company 1	agent1	agent123	active	
4	Agent Ammar	ali ammar	123456	active	
5	Agent Ammar Pro	ammar2	123456	active	
6	agent company 14 june	user	user	active	
7	agent company 14 june postpaid	user1	user1	active	
7 Results					

Agent per Product:

This module provides the facility to give commission to Agent Company on the basis of product they sell or refill. We can customize the value of commission to be given to a particular agent company, of any particular product, that company registers or refills. If you want to assign the package on the basis of per product, click on agent per product. Select Agent Company Id and click on assign product button. A new page will be open.

1. Click on checkbox on which product you want to assign to commission.
2. Enter **Reg share value**.
3. If you want to assign **Reg Share Value** in % than click on checkbox.
4. Then click on **Reg share enable** checkbox.
5. Enter **Extra payments share value**.
6. If you want to assign **Extra payments share value** in% than click on checkbox.
7. Then click on **Extra payments share enable** checkbox.
8. And click on **Update** button.

Agents

- Company List
- User List
- Agent Per Product
- Agent Commission Package
- Refil Agent Company
- Charge Agent Company
- Payment History

Select Company

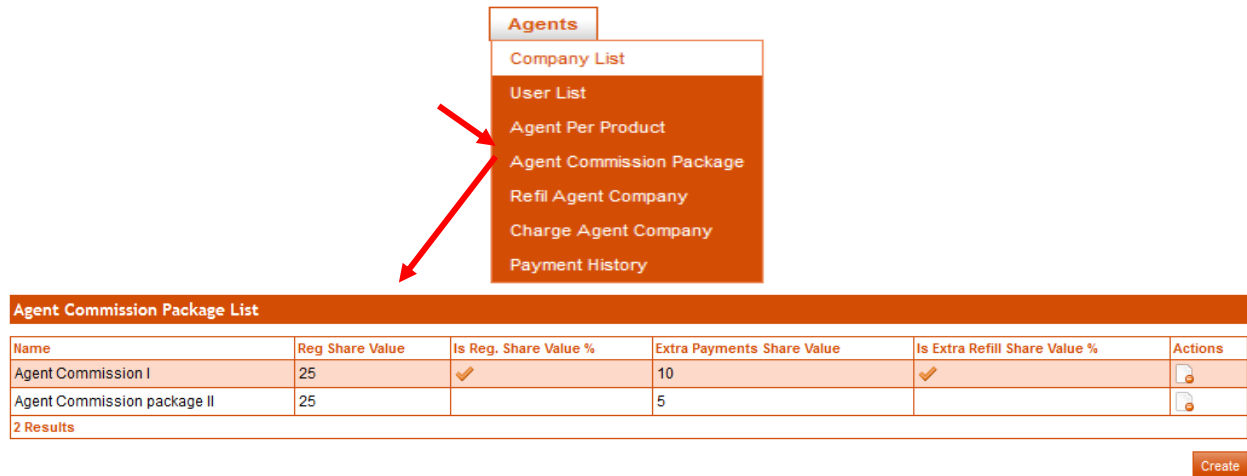
Agent company id: Test Company 1

Product For Agent: Test Company 1

Product Name	Action	Reg share value	Reg. share value %	Reg share enable	Extra payments share value	extra refill share value %	Extra payments share enable
Smarter Sim 100	<input checked="" type="checkbox"/>	20	<input type="checkbox"/>	<input checked="" type="checkbox"/>	10	<input type="checkbox"/>	<input checked="" type="checkbox"/>
invite bonus	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Change Number Product	<input checked="" type="checkbox"/>	10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
zapna b2b product	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Resenummer	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Agent Commission Package:

We can generalize the commission awarded to agent companies by defining the packages. To view all commission packages of Agent, click on Agent Commission Package.



The screenshot shows the 'Agents' menu with the 'Agent Commission Package' option highlighted. Below the menu is a table titled 'Agent Commission Package List'.

Name	Reg Share Value	Is Reg. Share Value %	Extra Payments Share Value	Is Extra Refill Share Value %	Actions
Agent Commission I	25	<input checked="" type="checkbox"/>	10	<input checked="" type="checkbox"/>	
Agent Commission package II	25		5		

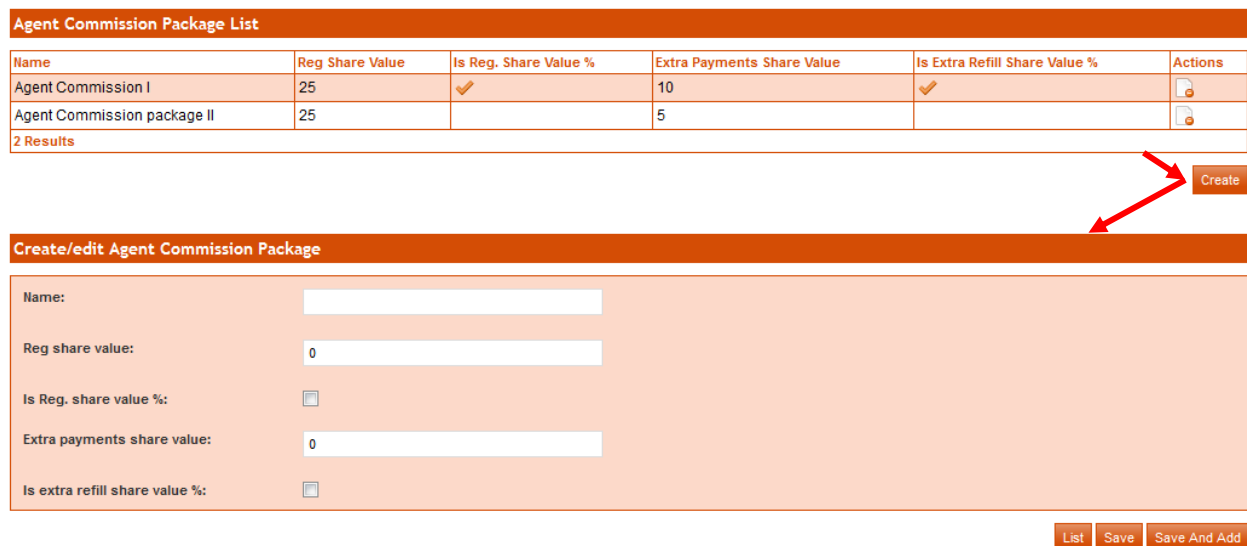
2 Results

Create

Create Agent Commission Package:

To create commission package of agent company click on **Create** button, a form will be show.

1. Enter package name.
2. Enter reg share value.
3. If you want to assign **Reg share value** in % than click on checkbox.
4. Enter **Extra payments share value**.
5. If you want to assign **Extra refill share value** in % than click on checkbox.
6. Click on **save** button.
7. If you want to add more agent commission packages, click on **Save and add** button.



The screenshot shows the 'Create/edit Agent Commission Package' form. It includes fields for Name, Reg share value, Is Reg. share value %, Extra payments share value, and Is extra refill share value %. The 'Create' button is highlighted with a red arrow.

Create/edit Agent Commission Package

Name:

Reg share value:

Is Reg. share value %: ☐

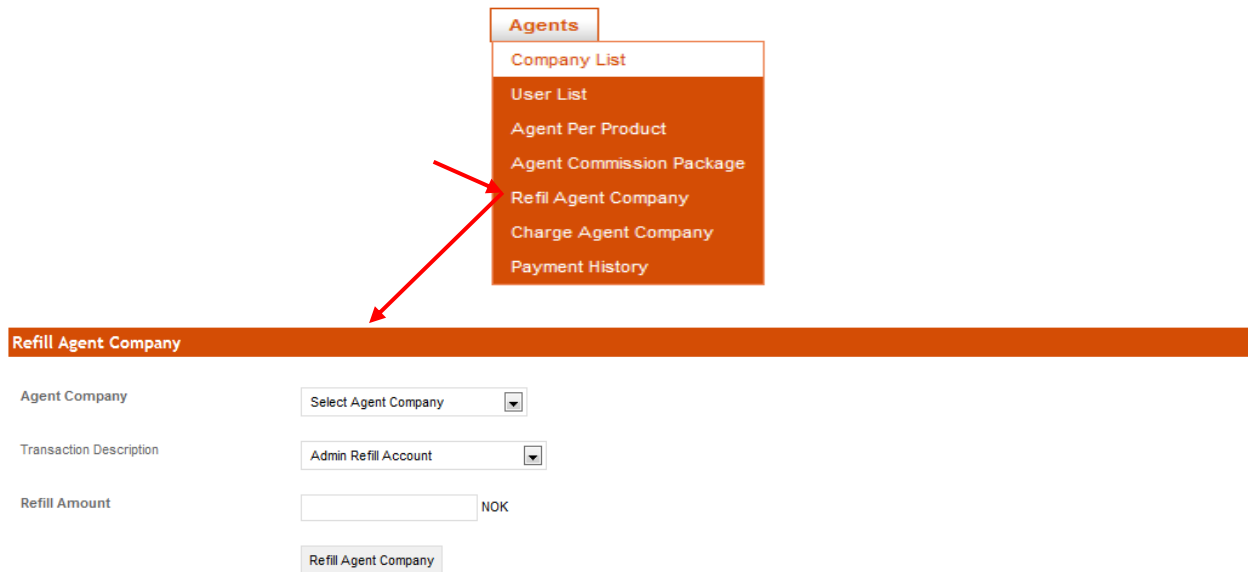
Extra payments share value:

Is extra refill share value %: ☐

List Save Save And Add

Refill Agent Company:

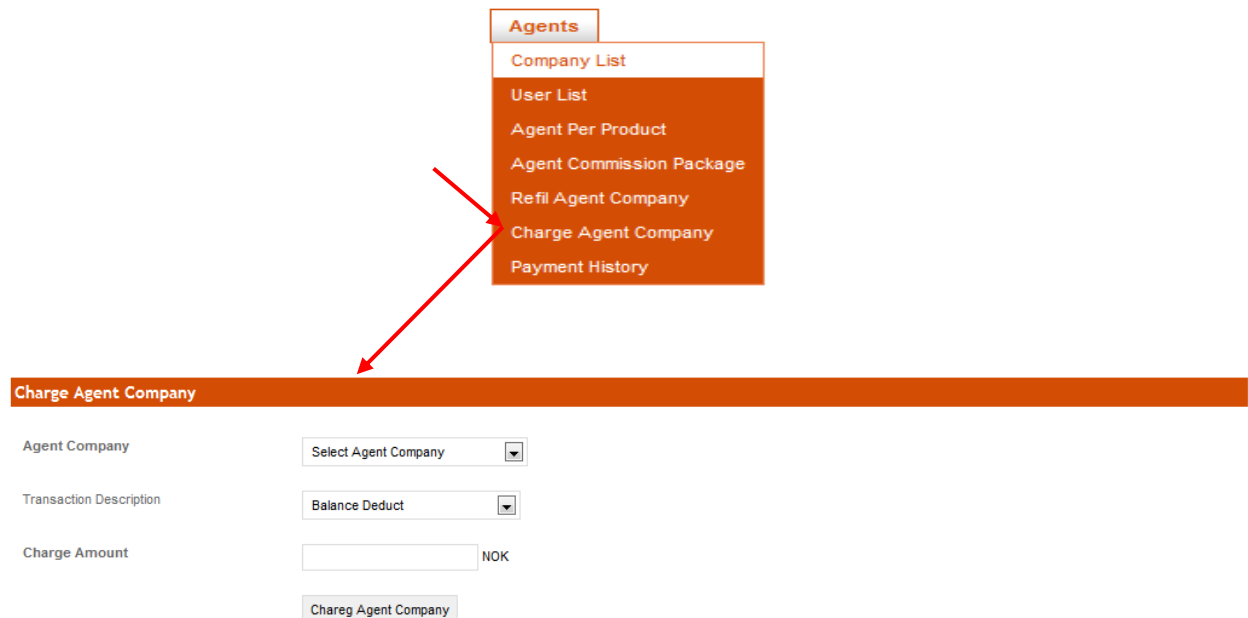
To refill the agent company, select Agent Company, select Transaction Description, and enter the refill amount in the field and click on **Refill Agent Company** button.



The screenshot shows a web application interface. At the top, a dropdown menu is open under the 'Agents' tab, listing several options: 'Company List', 'User List', 'Agent Per Product', 'Agent Commission Package', 'Refill Agent Company', 'Charge Agent Company', and 'Payment History'. Two red arrows point from the 'Refill Agent Company' option in the menu to the 'Refill Agent Company' button on the form below. The form has an orange header bar with the text 'Refill Agent Company'. Below the header, there are three input fields: 'Agent Company' with a dropdown menu showing 'Select Agent Company', 'Transaction Description' with a dropdown menu showing 'Admin Refill Account', and 'Refill Amount' with a text input field and 'NOK' to its right. At the bottom of the form is a button labeled 'Refill Agent Company'.

Charge Agent Company:

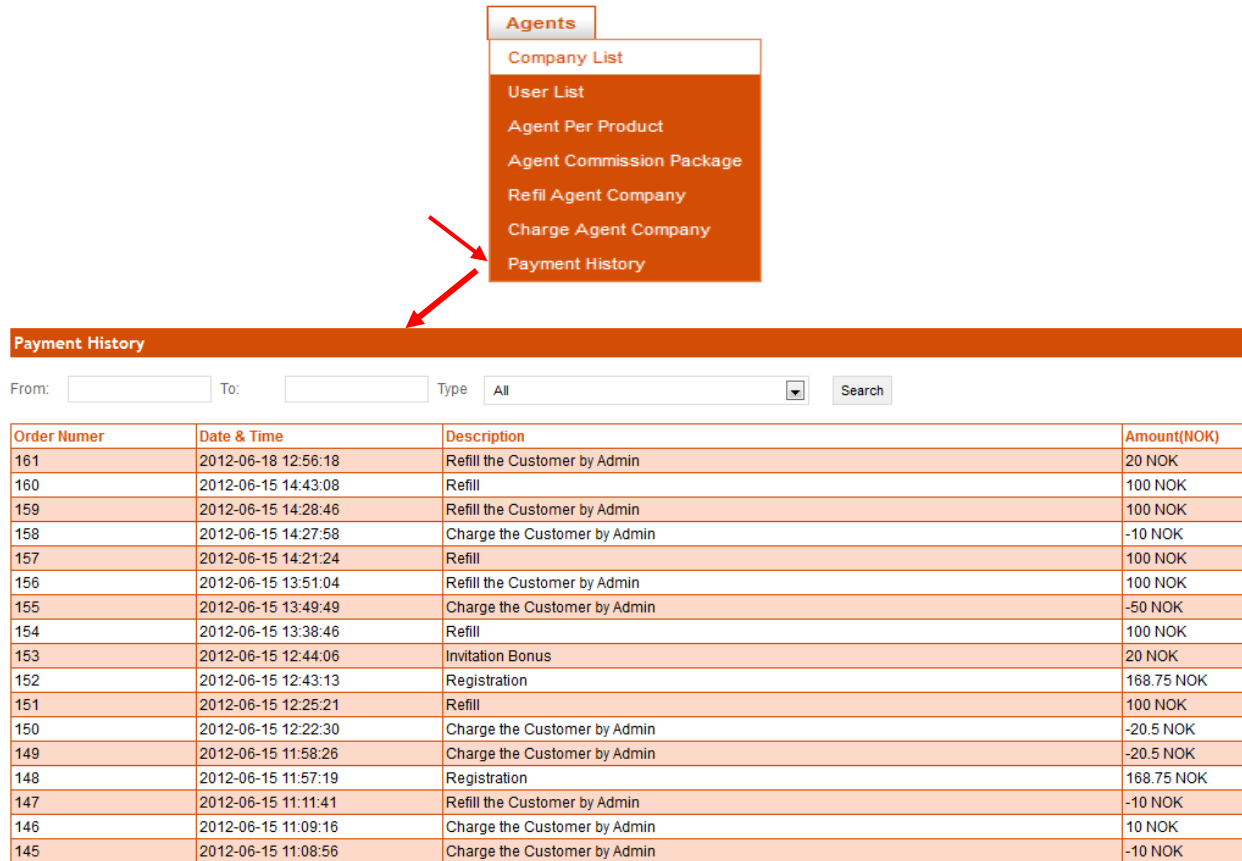
To charge the agent company, select Agent Company, select Transaction Description, and enter the Charge amount in the field and click on **Charge Agent Company** button.



The screenshot shows a web application interface. At the top, a dropdown menu is open under the 'Agents' tab, listing several options: 'Company List', 'User List', 'Agent Per Product', 'Agent Commission Package', 'Refill Agent Company', 'Charge Agent Company', and 'Payment History'. Two red arrows point from the 'Charge Agent Company' option in the menu to the 'Charge Agent Company' button on the form below. The form has an orange header bar with the text 'Charge Agent Company'. Below the header, there are three input fields: 'Agent Company' with a dropdown menu showing 'Select Agent Company', 'Transaction Description' with a dropdown menu showing 'Balance Deduct', and 'Charge Amount' with a text input field and 'NOK' to its right. At the bottom of the form is a button labeled 'Charge Agent Company'.

Payment History:

To view payment history, click on **Payment History** button. Payment history can be filtered against selected dates of a specific agent company or type of transaction Description.



Agents

- Company List
- User List
- Agent Per Product
- Agent Commission Package
- Refil Agent Company
- Charge Agent Company
- Payment History

Payment History

From: To: Type:

Order Numer	Date & Time	Description	Amount(NOK)
161	2012-06-18 12:56:18	Refill the Customer by Admin	20 NOK
160	2012-06-15 14:43:08	Refill	100 NOK
159	2012-06-15 14:28:46	Refill the Customer by Admin	100 NOK
158	2012-06-15 14:27:58	Charge the Customer by Admin	-10 NOK
157	2012-06-15 14:21:24	Refill	100 NOK
156	2012-06-15 13:51:04	Refill the Customer by Admin	100 NOK
155	2012-06-15 13:49:49	Charge the Customer by Admin	-50 NOK
154	2012-06-15 13:38:46	Refill	100 NOK
153	2012-06-15 12:44:06	Invitation Bonus	20 NOK
152	2012-06-15 12:43:13	Registration	168.75 NOK
151	2012-06-15 12:25:21	Refill	100 NOK
150	2012-06-15 12:22:30	Charge the Customer by Admin	-20.5 NOK
149	2012-06-15 11:58:26	Charge the Customer by Admin	-20.5 NOK
148	2012-06-15 11:57:19	Registration	168.75 NOK
147	2012-06-15 11:11:41	Refill the Customer by Admin	-10 NOK
146	2012-06-15 11:09:16	Charge the Customer by Admin	10 NOK
145	2012-06-15 11:08:56	Charge the Customer by Admin	-10 NOK

Updates:

List All Updates:

To view news updates info click on **List All Updates**. All News updates info will be display. These news updates will be shown in Agent Portal.



The screenshot shows a navigation menu with the following items: Updates, News Updates, FAQ, and User Guide. A red arrow points from the 'News Updates' item to the 'New Update List' table below. The table has the following data:

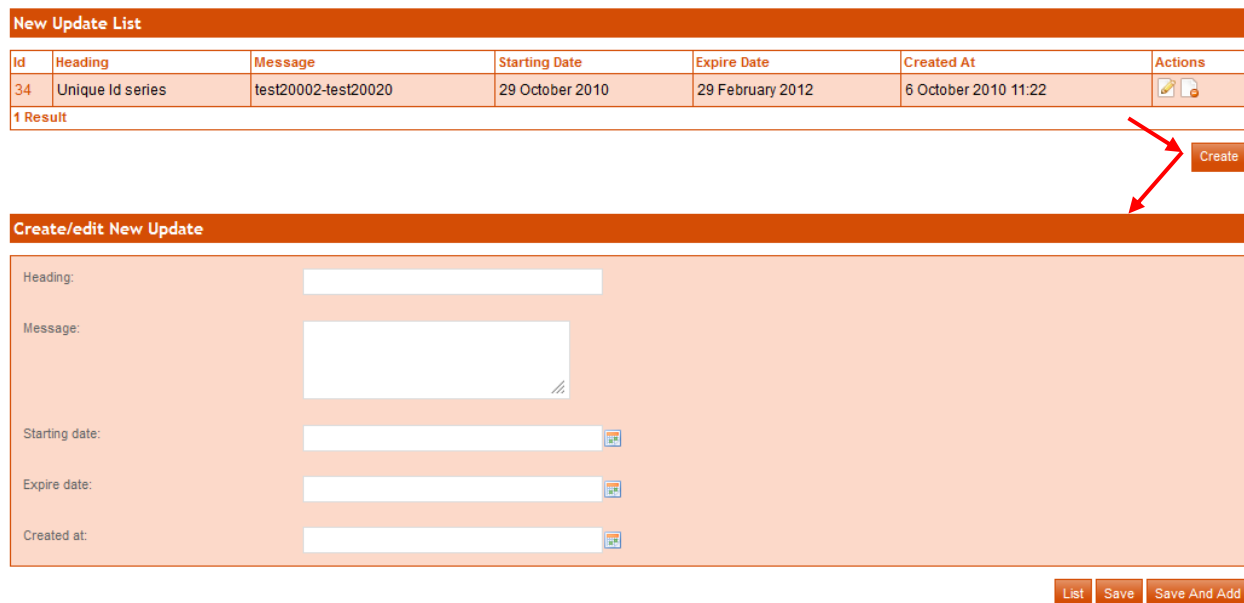
New Update List						
Id	Heading	Message	Starting Date	Expire Date	Created At	Actions
34	Unique Id series	test20002-test20020	29 October 2010	29 February 2012	6 October 2010 11:22	 

1 Result

Create

Create News Updates:


To create news updates click on **New Update** button, a form will be show enter required info in fields and then click on **Create** button.





The screenshot shows the 'New Update List' table with one result. A red arrow points from the 'Actions' column to the 'Create' button. Below the table is the 'Create/edit New Update' form with the following fields:

Heading:

Message:


Starting date: 

Expire date: 

Created at: 




List Save Save And Add

Edit News Updates:

To edit news updates click on **Edit**  button, a form will be show update required info in fields and then click on **update** button.

New Update List						
Id	Heading	Message	Starting Date	Expire Date	Created At	Actions
34	Unique Id series	test20002-test20020	29 October 2010	29 February 2012	6 October 2010 11:22	 
1 Result						

Create

Create/edit New Update	
Heading:	<input type="text" value="Unique Id series"/>
Message:	<input type="text" value="test20002-test20020"/>
Starting date:	<input type="text" value="2010-10-29"/> 
Expire date:	<input type="text" value="2012-02-29"/> 
Created at:	<input type="text" value="2010-10-06 11:22"/> 
<input type="button" value="Delete"/>	<input type="button" value="List"/> <input type="button" value="Save"/> <input type="button" value="Save And Add"/>

Delete News Updates:

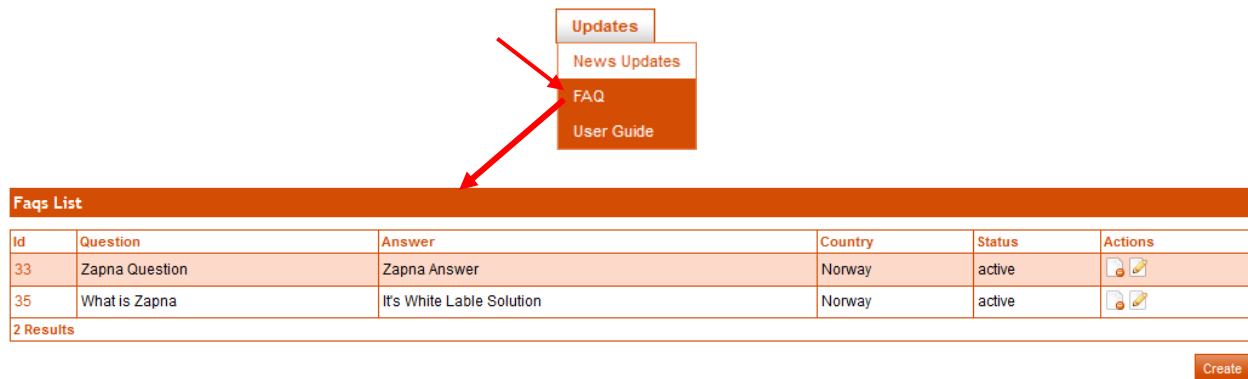
If you want to delete news updates then click on **Delete**  button.

New Update List						
Id	Heading	Message	Starting Date	Expire Date	Created At	Actions
34	Unique Id series	test20002-test20020	29 October 2010	29 February 2012	6 October 2010 11:22	 
1 Result						





Create

FAQ:

To view FAQ info click on **FAQ**. All FAQs will be display.



Updates
News Updates
FAQ
User Guide

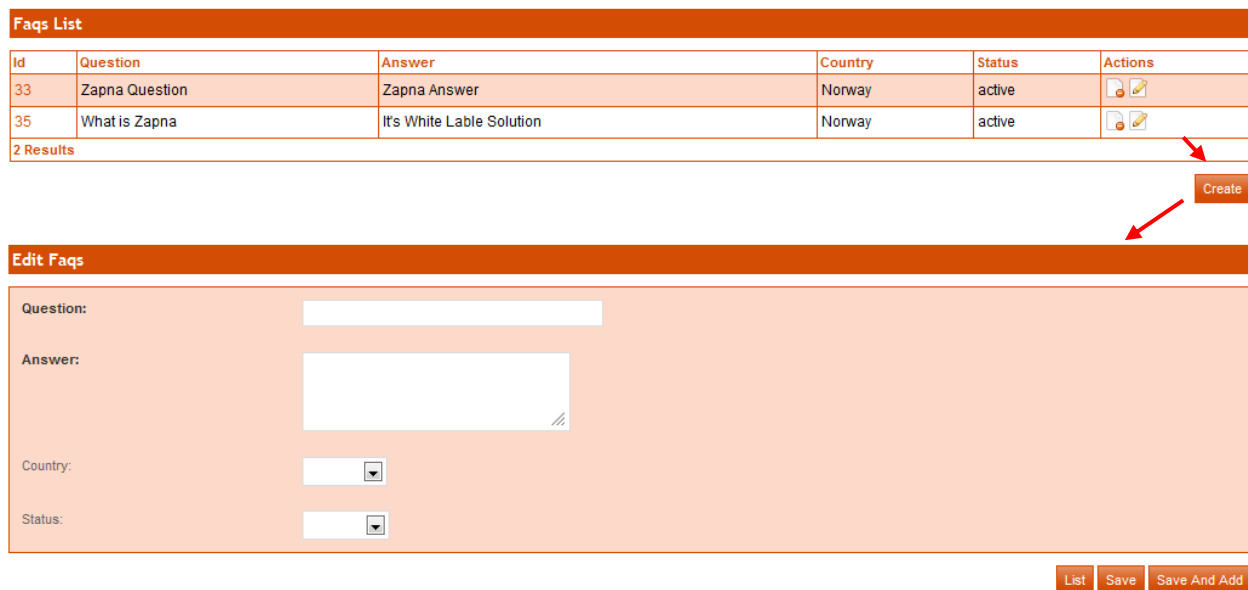
Faq List					
Id	Question	Answer	Country	Status	Actions
33	Zapna Question	Zapna Answer	Norway	active	 
35	What is Zapna	It's White Lable Solution	Norway	active	 





2 Results

Create

Create FAQ:

To create FAQ click on **Create** button, a form will be show enter required info in fields and then click on **Save** button. If you want to add more FAQ than click on **Save and add** button.
(Mandatory fields are in bold text)



Faq List					
Id	Question	Answer	Country	Status	Actions
33	Zapna Question	Zapna Answer	Norway	active	 
35	What is Zapna	It's White Lable Solution	Norway	active	 

2 Results

Create

Edit Faqs

Question:


Answer:

Country:

Status:

List Save Save And Add

Edit FAQ:

To edit FAQ, click on **Edit**  button.

Faqs List					
Id	Question	Answer	Country	Status	Actions
33	Zapna Question	Zapna Answer	Norway	active	 
35	What is Zapna	It's White Lable Solution	Norway	active	 
2 Results					

Edit Faqs


Question:





Answer:

Country:

Status:

Delete FAQ:


To delete FAQ, click on Delete  button.

Faqs List					
Id	Question	Answer	Country	Status	Actions
33	Zapna Question	Zapna Answer	Norway	active	 
35	What is Zapna	It's White Lable Solution	Norway	active	 
2 Results					

User guide:


User guide module provides the feature to add, update and delete User guide info.



Userguide List						
Id	Title	Description	Country	Status	Image	Create at
16	Testen	Dies ist ein Test edit 	1	1	image	2012-02-17 17:17:00
<input type="button" value="New"/>						

Create User guide:

Enter mandatory fields and click on **save** button. (Title, Description and Image are mandatory fields)

Userguide List						
Id	Title	Description	Country	Status	Image	Create at
16	Testen	Dies ist ein Test edit 	1	1	image	2012-02-17 17:17:00

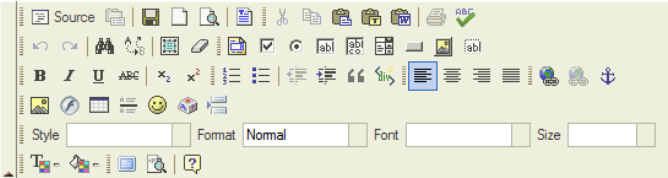
New

New Userguide

Title

Description

Source



Country

Status

Image

Create at

/

/


:

Cancel

Save

Edit User guide:

To edit user guide, click on **Id**. Edit fields and click on **save** button. If you don't want to save changes then click on **Cancel** button and if you want to delete user guide then click on **Delete** button.

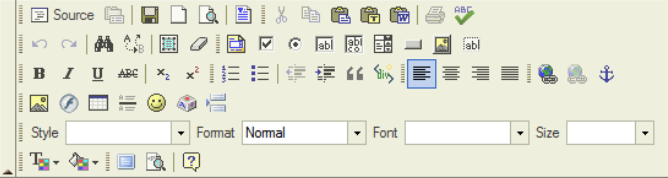
Userguide List						
Id	Title	Description	Country	Status	Image	Create at
16	Testen	 Dies ist ein Test edit	1	1	image	2012-02-17 17:17:00


Edit Userguide

Title

Testen

Description



Dies ist ein Test edit


Country

Norway

Status

active

Image

image

Create at

02 / 17 / 2012 17 : 17

Cancel

Delete

Save

Reports:

Low Credit Alert Report:

Record exists of those customers who have low balance and were sent the SMS Alert. To view the report, select start and end date and then click on *generate report*, all info will be displayed.

Sent options for Email and SMS:

Yes: when SMS and Email is checked by admin, than email and SMS will be sent to customer

No: if admin uncheck the Email or SMS, than Low balance Email and SMS balance will not sent to customer. Or if Email and SMS is checked by admin but customer does not receive SMS Email, than no option will be displayed.

The screenshot shows the 'Low Credit Alert Report' interface. At the top, there is a 'Reports' menu item and a 'Low Credit Alert Report' link. Below this is a section titled 'Low Credit Alert Report' with input fields for 'Start date/time' and 'End date/time', and a 'Generate Report' button. A red arrow points from the 'Reports' menu to the 'Low Credit Alert Report' link. Another red arrow points from the 'Generate Report' button to the 'Report on Dates From : 2012-06-01 To : 2012-06-01' text. Below this, there are two tables: 'SMS Detail Report' and 'Email Detail Report'. Both tables have columns for Id, Customer name, Phone no., Email, Description, Product, Agent name, Registration type, Alert Activated, and Sent. The 'SMS Detail Report' table shows 'Total SMS sent : 0'. The 'Email Detail Report' table shows 'Total Email sent : 0'.

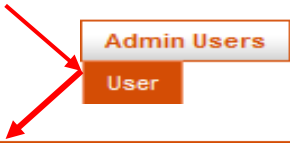
SMS Detail Report									
Id	Customer name	Phone no.	Email	Description	Product	Agent name	Registration type	Alert Activated	Sent
Total SMS sent : 0									

Email Detail Report									
Id	Customer name	Phone No.	Email	Description	Product	Agent name	Registration type	Alert Activated	Sent
Total Email sent : 0									

Admin Users:

User:

This module provides the facility to add users which can access the Admin Portal. To view list of user click on *user* Module, all info will be shown.



The diagram shows a box labeled 'Admin Users' with a red arrow pointing to a box labeled 'User'.

User List

Name	Email	Password	Role	Is Super User	Created At	Actions
admin	admin@admin.com	norway	Admin	1	5. jan 2012 14:11	

1 Result

Create

Create User:

To create new user, click on **Create** button. Enter mandatory fields and click on **Save** button. If you want to add more users then click on **Save and Add** button (mandatory fields have bold text)

User List

Name	Email	Password	Role	Is Super User	Created At	Actions
admin	admin@admin.com	norway	Admin	1	5. jan 2012 14:11	

1 Result

Create

Edit User

Name:

Email:

Password:


Role:

Is super user:


Created at:

List Save Save And Add

Edit User:

To edit user, click on **Edit**  button.

User List

Name	Email	Password	Role	Is Super User	Created At	Actions
admin	admin@admin.com	norway	Admin	1	5. Jan 2012 14:11	


1 Result

Edit User


Name:

Email:

Password:

Role: 

Is super user:

Created at: 

Delete

List



Save

Save And Add







Download:

Download User Guide:

To view the list of uploaded client documents, click on *Upload Client Document*. All lists will be displayed.













Documents List


Id	Document Title	File Path	Downlaod	Actions
2	test13	http://admin.zapna.no/uploads/documents/2012-06-11-06-56_bookmarks-2011-11-14.json	DOWNLOAD DOCUMENT	
4	testing	http://admin.zapna.no/uploads/documents/2012-06-14-12-54_Capture (2).PNG	DOWNLOAD DOCUMENT	
5	testingnew	http://admin.zapna.no/uploads/documents/2012-06-15-09-17_Capture4.PNG	DOWNLOAD DOCUMENT	
6	test1	http://admin.zapna.no/uploads/documents/2012-06-15-02-25_call back.xlsx	DOWNLOAD DOCUMENT	
7	test1	http://admin.zapna.no/uploads/documents/2012-06-15-02-49_80020.PNG	DOWNLOAD DOCUMENT	
8	testingnew	http://admin.zapna.no/uploads/documents/2012-06-15-02-44_Capture (2).PNG	DOWNLOAD DOCUMENT	

Create

Create User Guide:

Click on **Create** button to add new document. A form will be display, enter document name, upload document and click on **save** button.

Documents List				
Id	Document Title	File Path	Downlaod	Actions
2	test13	http://admin.zapna.no/uploads/documents/2012-06-11-06-56_bookmarks-2011-11-14.json	DOWNLOAD DOCUMENT	 
4	testing	http://admin.zapna.no/uploads/documents/2012-06-14-12-54_Capture (2).PNG	DOWNLOAD DOCUMENT	 
5	testingnew	http://admin.zapna.no/uploads/documents/2012-06-15-09-17_Capture4.PNG	DOWNLOAD DOCUMENT	 
6	test1	http://admin.zapna.no/uploads/documents/2012-06-15-02-25_call back.xlsx	DOWNLOAD DOCUMENT	 
7	test1	http://admin.zapna.no/uploads/documents/2012-06-15-02-49_80020.PNG	DOWNLOAD DOCUMENT	 
8	testingnew	http://admin.zapna.no/uploads/documents/2012-06-15-02-44_Capture (2).PNG	DOWNLOAD DOCUMENT	 







New Document


Name:

Document File:

Edit User Guide:

To edit document, click on edit button. On next page change info then click on **save** button.

Documents List				
Id	Document Title	File Path	Downlaod	Actions
2	test13	http://admin.zapna.no/uploads/documents/2012-06-11-06-56_bookmarks-2011-11-14.json	DOWNLOAD DOCUMENT	 
4	testing	http://admin.zapna.no/uploads/documents/2012-06-14-12-54_Capture (2).PNG	DOWNLOAD DOCUMENT	 



Edit Document





Name:

Document File:

[Old Document File](#)





Download User Guide:

To download document, click on *Download Document*.

Documents List				
Id	Document Title	File Path	Downlaod	Actions
2	test13	http://admin.zapna.no/uploads/documents/2012-06-11-06-56_bookmarks-2011-11-14.json	DOWNLOAD DOCUMENT	 
4	testing	http://admin.zapna.no/uploads/documents/2012-06-14-12-54_Capture (2).PNG	DOWNLOAD DOCUMENT	 

Delete User Guide:

To delete document, click on *delete* button.



Documents List				
Id	Document Title	File Path	Download	Actions
2	test13	http://admin.zapna.no/uploads/documents/2012-06-11-06-56_bookmarks-2011-11-14.json	DOWNLOAD DOCUMENT	 
4	testing	http://admin.zapna.no/uploads/documents/2012-06-14-12-54_Capture (2).PNG	DOWNLOAD DOCUMENT	 

Settings:

Postal Charge:

To view the list of postal charges, click on *Postal Charges*. All lists will be displayed.




Postal Charges				
Id	Charges	Country	Status	Actions
2	25	Norway	1	 
1 Result				


Create

Create Postal charges:



To create postal charges, click on **Create** button. Enter mandatory fields and click on **Save** button. If you want to add more postal charges then click on **Save and Add** button

Postal Charges				
Id	Charges	Country	Status	Actions
2	25	Norway	1	

1 Result




Edit Postal_charges	
Charges:	<input type="text"/>
Country:	<input type="text" value="Norway"/>
Status:	<input type="text" value="active"/>


  

Edit Postal Charges:





To edit postal charges, click on edit button. On next page change info then click on **save** button.

Postal Charges				
Id	Charges	Country	Status	Actions
2	25	Norway	1	

1 Result



Edit Postal_charges	
Charges:	<input type="text" value="25"/>
Country:	<input type="text" value="Norway"/>
Status:	<input type="text" value="active"/>

Delete Postal Charges:

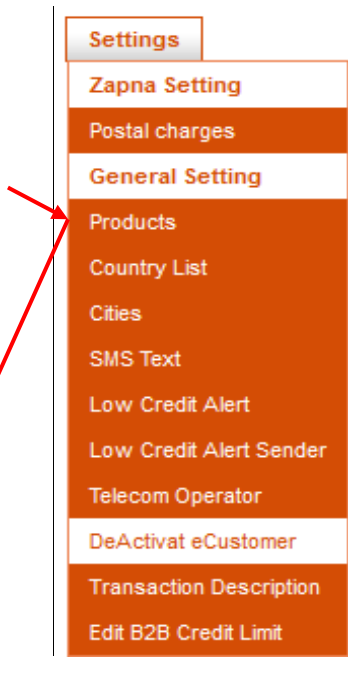
To delete postal charges, click on *delete* button.

Postal Charges				
Id	Charges	Country	Status	Actions
2	25	Norway	1	











1 Result

Products:

This module provide the facility to add, update delete the products. To view all product lists, click on *Products* Module.













The screenshot shows a vertical menu with the following items: Settings, Zapna Setting, Postal charges, General Setting, Products, Country List, Cities, SMS Text, Low Credit Alert, Low Credit Alert Sender, Telecom Operator, DeActivateCustomer, Transaction Description, and Edit B2B Credit Limit. A red arrow points from the 'Products' option to the 'Product List' table below.

Product List												
Product Name	Price	Total Amount	Description	Initial Balance	Registration Fee	Subscription Fee	Customer Module	Agent Module	Country	Sms Code	Product Order	Actions
Smarter Sim 100	75	125	Smarter Sim 100	150	50	0	✓	✓	Norway	01	1	 
invite bonus	10	10	invite bonus	10					Norway		0	 
Change Number Product	0	0	Change Number Product	0	0	0			Norway		0	 
zapna b2b product	200	200	zapna b2b product	200	0	0	✓	✓	Norway	12	6	 
Resenummer	40	40	Resenummer	40	0	0			Norway		0	 
5 Results												

Create

Create New Product:

To create new product, click on Create button. Enter mandatory fields and click on **Save** button. If you want to add more product then click on **Save and Add** button.

Product List												
Product Name	Price	Total Amount	Description	Initial Balance	Registration Fee	Subscription Fee	Customer Module	Agent Module	Country	Sms Code	Product Order	Actions
Smarter Sim 100	75	125	Smarter Sim 100	150	50	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Norway	01	1	 
invite bonus	10	10	invite bonus	10					Norway		0	 
Change Number Product	0	0	Change Number Product	0	0	0			Norway		0	 
zapna b2b product	200	200	zapna b2b product	200	0	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Norway	12	6	 
Resenummer	40	40	Resenummer	40	0	0			Norway		0	 
5 Results												

Create

Create/Edit Product	
Product Name:	<input type="text"/>
Price:	<input type="text" value="0"/>
Description:	<input type="text"/>
Initial balance:	<input type="text" value="0"/>
Registration fee:	<input type="text"/>
Subscription fee:	<input type="text"/>
Customer Module:	<input type="checkbox"/>
Agent Module:	<input type="checkbox"/>
Country:	<input type="text" value="Norway"/>
Sms code:	<input type="text"/>
Product order:	<input type="text"/>
<div>ListSaveSave And Add</div>	

Following are field description:

Registration fee: The amount that will be charged from customer against product.











Initial balance: The amount that will be given to customer after registration against product.

SMS code: This code is used to register customer via SMS.

Product order: This field is to set order of products to show on agent portal and/or customer portal.

Edit Product:

To edit product, click on Edit  button. Make you changes and click on **save** button.

Product List												
Product Name	Price	Total Amount	Description	Initial Balance	Registration Fee	Subscription Fee	Customer Module	Agent Module	Country	Sms Code	Product Order	Actions
Smarter Sim 100	75	125	Smarter Sim 100	150	50	0	✓	✓	Norway	01	1	 
invite bonus	10	10	invite bonus	10					Norway		0	 
Change Number Product	0	0	Change Number Product	0	0	0			Norway		0	 
zapna b2b product	200	200	zapna b2b product	200	0	0	✓	✓	Norway	12	6	 
Resenummer	40	40	Resenummer	40	0	0			Norway		0	 
5 Results												

Create/Edit Product

Product Name:

Resenummer

Price:

40

Description:

Resenummer

Initial balance:

40

Registration fee:

0

Subscription fee:

0

Customer Module:

☐

Agent Module:

☐

Country:

Norway

Sms code:

Product order:

0

Delete











List

Save

Save And Add

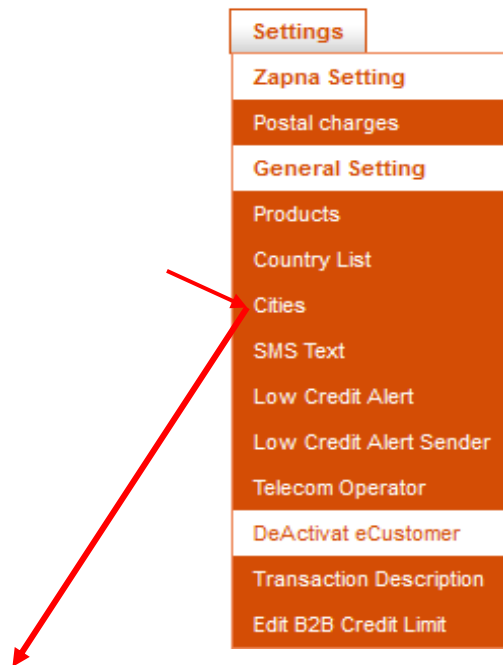
Delete Product:































To delete product, click on Delete  button.

Product List												
Product Name	Price	Total Amount	Description	Initial Balance	Registration Fee	Subscription Fee	Customer Module	Agent Module	Country	Sms Code	Product Order	Actions
Smarter Sim 100	75	125	Smarter Sim 100	150	50	0	✓	✓	Norway	01	1	 
invite bonus	10	10	invite bonus	10					Norway		0	 
Change Number Product	0	0	Change Number Product	0	0	0			Norway		0	 
zapna b2b product	200	200	zapna b2b product	200	0	0	✓	✓	Norway	12	6	 
Resenummer	40	40	Resenummer	40	0	0			Norway		0	 
5 Results												

City:

This module provides the facility to add, update and delete the city.



City			
Id	Name	Country	Actions
164691	Oslo	Norway	 
164692	Larvik	Norway	 
164693	Arendal	Norway	 
164694	Bergen	Norway	 
164695	Bodø	Norway	 
164696	Drammen	Norway	 
164697	Egersund	Norway	 
164698	Farsund	Norway	 
164699	Flekkefjord	Norway	 
164700	Florø	Norway	 
164701	Fredrikstad	Norway	 
164702	Gjøvik	Norway	 
164703	Grimstad	Norway	 
164704	Halden	Norway	 
164705	Hammerfest	Norway	 

Create City:

To create city click on **Create** button. Enter city name and select country name from given list then click on **Save** button. If you want to enter more cities then click on **Save and Add** button.

164790	Åkrehamn	Norway	 
164791	Åndalsnes	Norway	 
101 Results			

Create


Create/Edit City

Name:

Country:

List Save Save And Add

Edit City:

To edit city, click on edit  button. Enter your changes and click on **save** button. If you want to enter new cities then click on **Save and Add** button.

City			
Id	Name	Country	Actions
164691	Oslo	Norway	 
164692	Larvik	Norway	 

Create/Edit City

Name:





Country:

Delete

List Save Save And Add

Delete City:

To delete city, click on delete button that is end of city record on list page or on city edit page.

City			
Id	Name	Country	Actions
164691	Oslo	Norway	 
164692	Larvik	Norway	 

Create/Edit City

Name:

Country:

Delete

List Save Save And Add

SMS Text:

This module provides the facility to add and update the SMS Text. These SMS texts will use to send SMS to customers and agents on various steps. To view all SMS, click on *SMS Text* Module

Change Number SMS: this SMS is triggered, when changed the customer number.

Settings

- Zapna Setting
- Postal charges
- General Setting
- Products
- Country List
- Cities
- SMS Text**
- Low Credit Alert
- Low Credit Alert Sender
- Telecom Operator
- DeActivateCustomer
- Transaction Description
- Edit B2B Credit Limit

Sms_text List

Text Heading	For Text	Message Text	Actions
Change Number SMS	Change Number SMS	Dear customer We have changed your number from: (oldnumber) to: (newnumber), you can now use Zapna. If you have further questions please be free to contact the support on: support@zapna.no	


1 Result

Create

Create SMS Text:

To create sms text, click on **Create** button. Enter mandatory fields and click on **Save** button. If you want to enter more sms texts then click on **Save and Add** button. (mandatory fields are in bold.)

Sms_text List

Text Heading	For Text	Message Text	Actions
Change Number SMS	Change Number SMS	Dear customer We have changed your number from: (oldnumber) to: (newnumber), you can now use Zapna. If you have further questions please be free to contact the support on: support@zapna.no	

1 Result

Create

Edit Sms_text

Text heading:

For text:


Message text:

List


Save

Save And Add

Edit SMS Text:

To edit sms text click on Edit  button. On next page change your required info then click on **Save** button.If you want to enter more sms texts then click on **Save and Add** button.

Sms_text List

Text Heading	For Text	Message Text	Actions
Change Number SMS	Change Number SMS	Dear customer We have changed your number from: (oldnumber) to: (newnumber), you can now use Zapna. If you have further questions please be free to contact the support on: support@zapna.no	

1 Result

Edit Sms_text

Text heading:

Change Number SMS

For text:

Change Number SMS

Message text:

Dear customer
We have changed your number from:
(oldnumber) to: (newnumber), you can
now use Zapna. If you have further

Delete

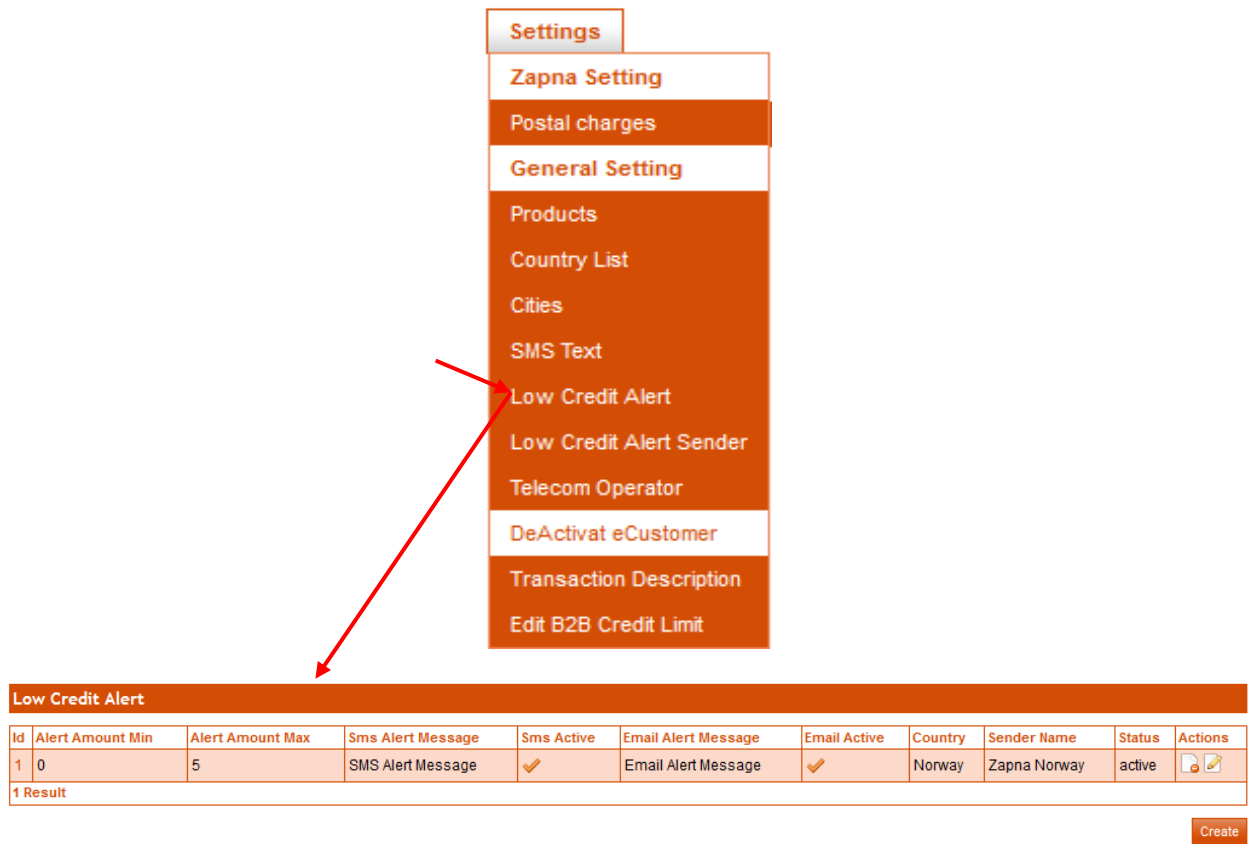
List

Save

Save And Add



Low Credit Alert:

To view the list of low credit alert, click on *Low Credit Alert*.



The screenshot shows a 'Settings' dropdown menu with the following options: Zapna Setting, Postal charges, General Setting, Products, Country List, Cities, SMS Text, Low Credit Alert (highlighted with a red arrow), Low Credit Alert Sender, Telecom Operator, DeActivateCustomer, Transaction Description, and Edit B2B Credit Limit.

Below the menu is a table titled 'Low Credit Alert' with the following data:


Id	Alert Amount Min	Alert Amount Max	Sms Alert Message	Sms Active	Email Alert Message	Email Active	Country	Sender Name	Status	Actions
1	0	5	SMS Alert Message	✓	Email Alert Message	✓	Norway	Zapna Norway	active	 


1 Result

Create

Create Low Credit Alert:

To create usage alert, click on **Create** button. Enter mandatory fields and click on **Save** button. If you want to enter more low credit alert, click on **Save and Add** button. (mandatory fields are in bold)

Low Credit Alert										
Id	Alert Amount Min	Alert Amount Max	Sms Alert Message	Sms Active	Email Alert Message	Email Active	Country	Sender Name	Status	Actions
1	0	5	SMS Alert Message	<input checked="" type="checkbox"/>	Email Alert Message	<input checked="" type="checkbox"/>	Norway	Zapna Norway	active	
1 Result										



Edit Low Credit Alert

Alert amount min:

Alert amount max:

Sms alert message:

Sms active:

☐

Email alert message:

Email active:

☐

Country:

Norway

Sender name:

Zapna Norway

Status:

active

List

Save

Save And Add

Following are field description:

Alert Amount min: Enter the min amount

Alert Amount max: Enter the max amount


SMS Alert Message: Enter the message which is send through SMS



SMS Active: if you want to send the SMS, click on checkbox

Email Alert Message: Enter the message which is send through Email

Email Active: if you want to send the Email, click on checkbox

Edit Credit Alert:

To edit usage alert sender click on Edit  button. On next page change your required info then click on **Save** button. If you want to enter more usage alert sender, click on **Save and Add** button.

Low Credit Alert										
Id	Alert Amount Min	Alert Amount Max	Sms Alert Message	Sms Active	Email Alert Message	Email Active	Country	Sender Name	Status	Actions
1	0	5	SMS Alert Message	<input checked="" type="checkbox"/>	Email Alert Message	<input checked="" type="checkbox"/>	Norway	Zapna Norway	active	 
1 Result										

Edit Low Credit Alert

Alert amount min:

Alert amount max:

Sms alert message:

SMS Alert Message

Sms active: ☒

Email alert message:

Email Alert Message

Email active: ☒

Country:

Norway

Sender name:

Zapna Norway

Status:

active

Delete



List

Save

Save And Add

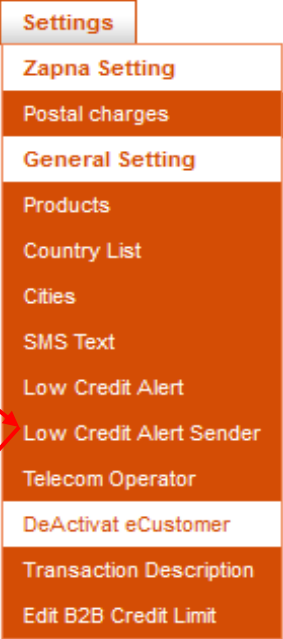
Delete Credit Alert:

To delete usage alert, click on delete button.

Low Credit Alert										
Id	Alert Amount Min	Alert Amount Max	Sms Alert Message	Sms Active	Email Alert Message	Email Active	Country	Sender Name	Status	Actions
1	0	5	SMS Alert Message	<input checked="" type="checkbox"/>	Email Alert Message	<input checked="" type="checkbox"/>	Norway	Zapna Norway	active	 
1 Result										

Low Credit Alert Sender:

To view the list of Low Credit Alert Sender click on *Low Credit Alert Sender*.



The 'Settings' menu is open, showing various options. A red arrow points to 'Low Credit Alert Sender'.


Low Credit Alert Sender	
Id	Name
1	Zapna Norway

1 Result

Create

Create Low Credit Alert Sender:

To create low credit alert sender, click on **Create** button. Enter mandatory fields and click on **Save** button. If you want to enter more low credit alert sender, click on **Save and Add** button. (mandatory fields are in bold.)



The 'Low Credit Alert Sender' table is shown. A red arrow points to the 'Create' button.

Low Credit Alert Sender	
Id	Name
1	Zapna Norway

1 Result

Create

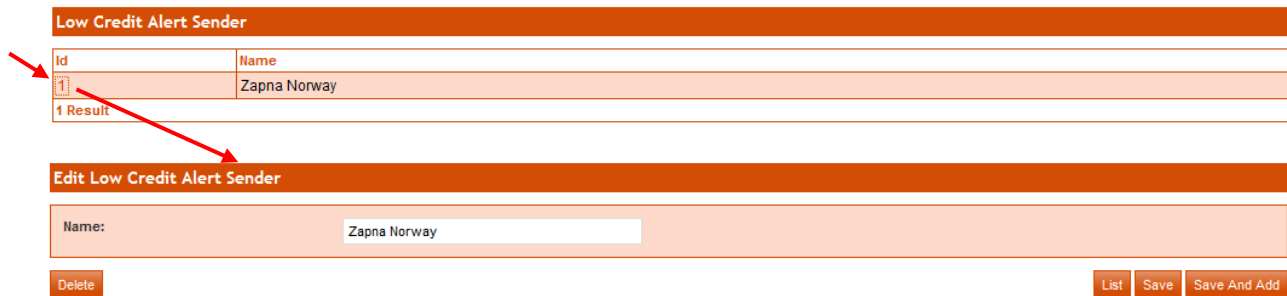
Edit Low Credit Alert Sender

Name:

List Save Save And Add

Edit Low Credit Alert Sender:

To edit low credit alert sender click on link. On next page change your required info then click on **Save** button. If you want to enter more low credit alert sender, click on **Save and Add** button.



Low Credit Alert Sender

Id	Name
1	Zapna Norway

1 Result

Edit Low Credit Alert Sender

Name:

Delete Low Credit Alert Sender:

To delete low credit alert sender, click on delete button.

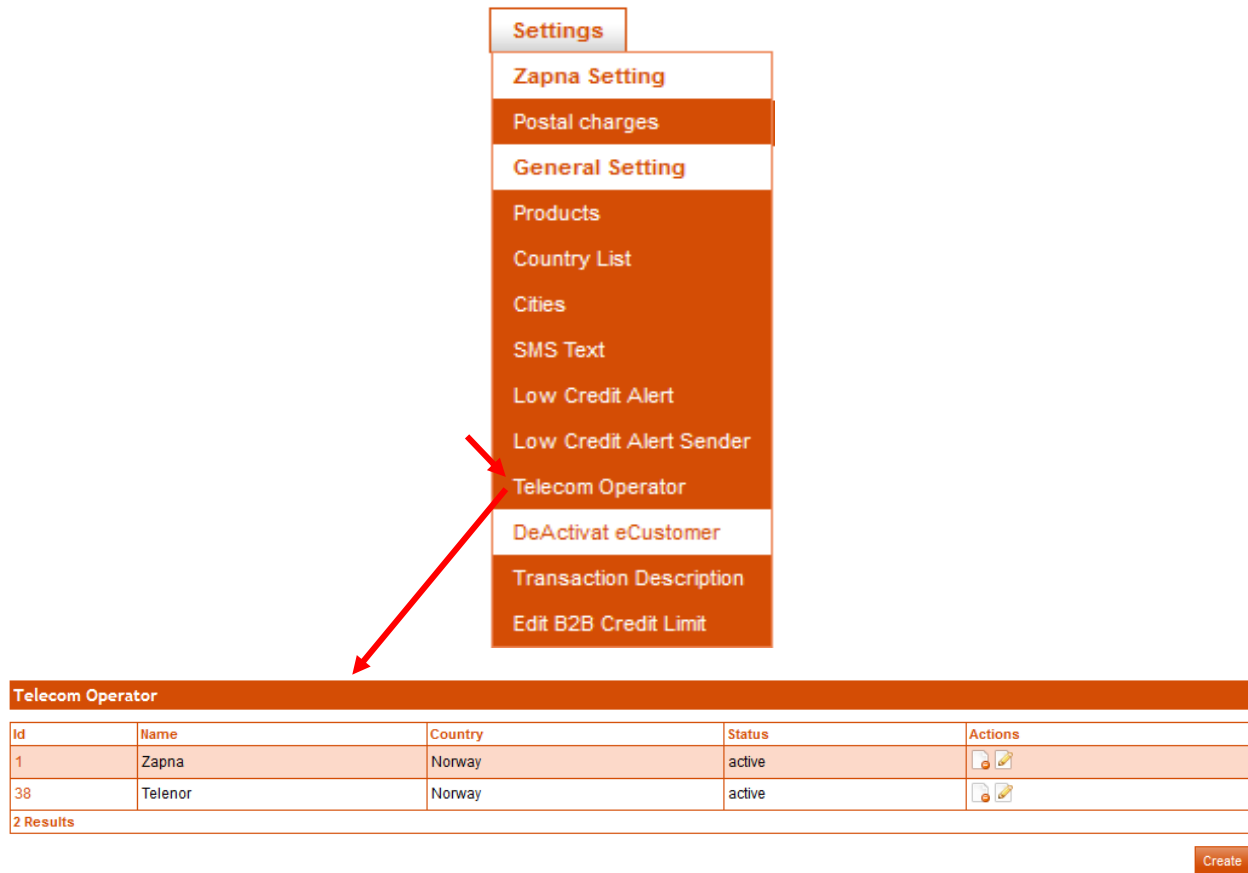


Edit Low Credit Alert Sender



Name:

Telecom Operator:

To view the list of telecom operator click on *Telecom Operator*. These telecom operators are used in Agent and Customer portal.



The screenshot shows a settings menu on the right side of the page. The menu items are: Settings, Zapna Setting, Postal charges, General Setting, Products, Country List, Cities, SMS Text, Low Credit Alert, Low Credit Alert Sender, Telecom Operator, DeActivat eCustomer, Transaction Description, and Edit B2B Credit Limit. A red arrow points from the 'Telecom Operator' menu item to a table below. The table is titled 'Telecom Operator' and has columns: Id, Name, Country, Status, and Actions. It contains two rows of data: one for Zapna (Id: 1, Country: Norway, Status: active) and one for Telenor (Id: 38, Country: Norway, Status: active). Below the table, it says '2 Results'. A 'Create' button is located at the bottom right of the page.





Id	Name	Country	Status	Actions
1	Zapna	Norway	active	
38	Telenor	Norway	active	

2 Results

Create

Create Telecom Operator:

Click on **Create** button to add new telecom operator. A form will be display, enter info in input fields and click on **save** button. If you want to add more telecom operator than click on **Save and Add** button.

Telecom Operator				
Id	Name	Country	Status	Actions
1	Zapna	Norway	active	 
38	Telenor	Norway	active	 
2 Results				

Create

Create/Edit Telecom Operator

Name:

Country:

Norway

Status:

active

List

Save

Save And Add

Edit Telecom Operator:

To edit telecom operator, click on edit button. On next page change info then click on **save** button. If you want to enter new telecom operator then click on **Save and Add** button.

Telecom Operator				
Id	Name	Country	Status	Actions
1	Zapna	Norway	active	 
38	Telenor	Norway	active	 
2 Results				

Delete

Create/Edit Telecom Operator

Name:

Telenor

Country:

Norway

Status:

active





List

Save

Save And Add

Delete Telecom Operator:

To delete telecom operator click on delete button that is end of each record on list page or on under edit page.

Telecom Operator				
Id	Name	Country	Status	Actions
1	Zapna	Norway	active	 
38	Telenor	Norway	active	 
2 Results				

Create/Edit Telecom Operator

Name:

Country:

Norway

Status:

active

Delete

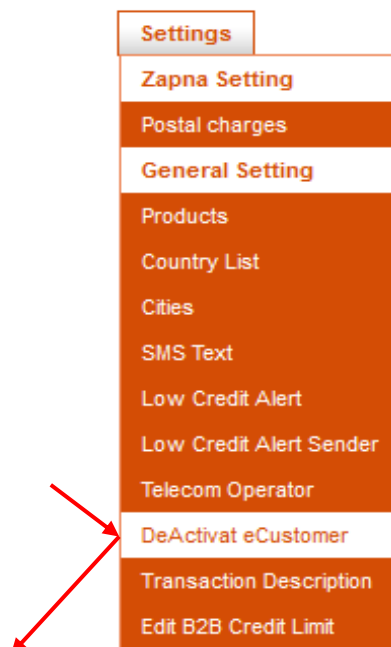
List

Save

Save And Add

Deactivate Customer:

To deactivate customer, click on Deactivate eCustomer module, enter customer id (Customer Number in All Registered Customer Module) which is get from All Register Customer module and click on *De-Activate* button. Customer will be deactivating from Zapna No but not from billing server.



All Registered Customer						
Id	Customer Number	Mobile Number	First Name	Last Name	Unique ID	Action
1	3	9201010016	First	Nam	test10021	 

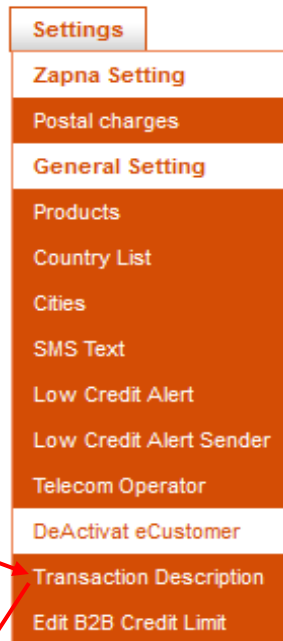
De-Activate Customer

Customer Id:

Response From Server:

Transaction Description:

To view the list of transaction description click on *Transaction Description*. These transaction descriptions are used in Agent and admin portal for agent and customer refill or charge.



Transaction Description List

Id	Title	Transaction Type	Transaction Section	B2b	B2c
1	Admin Refill Account	Refill	Admin	✓	
2	By Credit Card	Refill	Agent	✓	
3	Balance Deduct	Charge	Admin	✓	
4	Refill the Customer by Admin	Refill	Admin		✓
5	Charge the Customer by Admin	Charge	Admin		✓
6	Traffic bonus	Refill	Admin	✓	✓
7	Refill Agent Account by Zapna ApS	Refill	Admin		✓

7 Results

Create

Create Transaction Description:

Click on **Create** button to add new transaction description. A form will be display, enter info in input fields and click on **save** button. If you want to add more transaction description than click on **Save and Add** button.

Transaction Description List					
Id	Title	Transaction Type	Transaction Section	B2b	B2c
1	Admin Refill Account	Refill	Admin	✓	
2	By Credit Card	Refill	Agent	✓	
3	Balance Deduct	Charge	Admin	✓	
4	Refill the Customer by Admin	Refill	Admin		✓
5	Charge the Customer by Admin	Charge	Admin		✓
6	Traffic bonus	Refill	Admin	✓	✓
7	Refill Agent Account by Zapna ApS	Refill	Admin		✓
7 Results					

Create

Transaction Description	
Title:	<input type="text"/>
Transaction type:	<input type="text"/>
Transaction section:	<input type="text"/>
B2c:	<input type="checkbox"/>
B2b:	<input type="checkbox"/>

ListSaveSave And Add

Edit Transaction Description:

To edit transaction description, click on link. On next page change info then click on **save** button. If you want to enter new transaction description then click on **Save and Add** button.

Transaction Description List					
Id	Title	Transaction Type	Transaction Section	B2b	B2c
1	Admin Refill Account	Refill	Admin	✓	
2	By Credit Card	Refill	Agent	✓	
3	Balance Deduct	Charge	Admin	✓	

Transaction Description	
Title:	Admin Refill Account
Transaction type:	Refill
Transaction section:	Admin
B2c:	<input type="checkbox"/>
B2b:	<input checked="" type="checkbox"/>

DeleteListSaveSave And Add

Delete Transaction Description:

To delete transaction description, click on delete button that is on under edit page.

Transaction Description

Title:Admin Refill Account

Transaction type:Refill

Transaction section:Admin

B2c:☐

B2b:☒

Delete

List

Save

Save And Add

Edit B2B Credit Limit:

To edit credit limit of multiple companies, check on companies which you want to change credit limit, enter credit limit and click on **Save Changes**.

Settings

Zapna Setting

Postal charges

General Setting

Products

Country List

Cities

SMS Text

Low Credit Alert

Low Credit Alert Sender

Telecom Operator

DeActivat eCustomer

Transaction Description

Edit B2B Credit Limit

Edit Credit Limit Of Companies

Credit Limit:

	Company Name	Vat no	Credit Limit	Contact name	Mobile Number
<input checked="" type="checkbox"/>	khan	6826451	501	khan muhammad	923006826451
<input checked="" type="checkbox"/>	Test Company	test123	501	test	12232434
<input checked="" type="checkbox"/>	B2B Testing Ammar	78996355	501	ali ammar	4599869
<input checked="" type="checkbox"/>	Ali test product	test12346	501	ali ammar	4599869
<input checked="" type="checkbox"/>	Test Company 14 jun	test43536	501	Faisal Umer	56464454
<input checked="" type="checkbox"/>	15 june b2b company	test50552	5000	Faisal Umer	5646445434324324
<input checked="" type="checkbox"/>	15 june b2b company credit limit	test455556	5000	Faisal Umer	56464454

Save Changings

Logout:

Click on logout button to logout from admin portal.

A rectangular button with a thin orange border and a light gray gradient background. The word "Logout" is centered in the button in a bold, orange, sans-serif font.