Luca Stringhetti
Junior Full Stack Developer
Berlin, Germany

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SUMMARY

I am a recent graduate of the WBS FULL-STACK Web & App Development Bootcamp, where I acquired a strong foundation in web technologies such as HTML, CSS, Javascript, React, node.js, SQL and noSQL. My previous customer service experience allows me to understand the importance of user-centered design and I apply it proactively in my front-end design. I have honed my problem solving and analysis skills through pair programming and agile methodology during my bootcamp, and I am excited to apply these skills as I make a career transition into the technology industry. I am eager to take on new challenges and continue learning as I grow in my new role.

EDUCATION

WBS Coding School

Full-Stack Web App Developer Bootcamps (Full-time) (2022 - 2023)

Full Time - Monday to Friday - 9am to 6pm
Team member in 5 weekly projects: (HTML, CSS3, Javascript, Reacts, Bootstraps, Tailwind, Node.js (express.js), REST API, Git/Github, SQL (Postgresql), noSQL (MongoDB)
DevOps and Agile (Hosting, Deployment, Monitoring)
Frontend Programming: HTML5, CSS, Javascript, React, Tailwind
Backend Programming: node.js (express), PERN Stack - SQL, MERN Stack - NoSQL(Mongo)

EXPERIENCE

Customer Service Specialist lv2

Trade Republic Bank GmbH | 01/2022 - 07/2022

- Communicated effectively with clients to provide account services, address statements, and balances.
- Demonstrated strong organizational skills and the ability to manage multiple tasks and projects simultaneously.
- Utilized strong problem-solving and communication skills to resolve customer complaints.
- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
- Trained and regularly mentored associates on performance-oriented strategies, resulting in improved team performance.

Customer Service Team Lead

Zizoo GmbH | 08/2020 - 12/2021

- Led a team of customer service agents, utilizing effective leadership skills to provide exceptional customer service and resolve concerns related to customer inquiries and issues
- Provided primary customer support, utilizing strong problem-solving and communication skills to effectively manage and resolve customer inquiries and issues.
- Supervised employees and assessed performances to determine training needs and define accurate plans for decreasing process lags.
- Assumed ownership over team productivity and managed work flow to meet or exceed quality service goals.

Customer Service Deputy Team Leader

Ubeeqo GmbH (Europcar) | 10/2018 - 08/2020

- Led and managed a team of 8 members while providing exceptional customer service, demonstrating leadership, team management, and communication skills.
- Maintained high levels of customer satisfaction by implementing forward-thinking strategies, utilizing problem-solving, active listening, and empathy skills.
- Assisted the HR and Training manager with new hire processing and existing training programs, displaying organization, project management, and training and development abilities.
- Built partnerships with diverse internal teams and departments to streamline processes, showcasing relationship-building, communication, and collaboration skills.

PROJECTS

Portfolio Website GitHub ↗
JS, Next js, Tailwind

My unique and professionally crafted portfolio site. The design focuses on delivering a streamlined and efficient experience for showcasing my skills and projects. The interface is clean and visually appealing, featuring graphics and design elements that have been personally created for use within the site. Utilizing the power of Tailwind, the portfolio has been designed to provide a seamless and interactive experience for visitors, allowing them to easily navigate and learn more about my background, expertise, and past work.

Globalspeak GitHub ↗
JS, React, Tailwind, Node, Express js, PostgreSQL

The final project for my coding bootcamp involved the development of a platform that enables individuals to search and connect with translators for various tasks, including calls and document translations. The platform features a fully-functional web application with robust user authentication and authorization capabilities. Utilizing cutting-edge technologies such as Tailwind and Knex.js for database management, and a custom-built backend, we have created a seamless user experience. Additionally, we have integrated Stripe for secure and seamless payment processing, allowing users to both post requests for translation services or offer their own services to others.

Valpiccola GitHub ↗
JS, React, Next js, Tailwind

As a front-end developer, I was a part of the Valpiccola project with the aim of becoming a leading technology platform for Italian territories to take advantage of the opportunities offered by the digital world. The project involved developing interactive maps, automatic translation systems, and state-of-the-art SEO and indexing on major search engines. The front-end was built using Javascript Svelte and Tailwind CSS. My contribution to this project was to design and implement a user-friendly and visually appealing interface that provides a seamless experience for users. I leveraged my skills in Javascript, Svelte and Tailwind to bring the vision of the project to life and deliver a high-quality product that meets the client's requirements.

Pokedex GitHub ↗
JS, React, Tailwind, Node.js, Express

This dynamic and interactive website showcasing the world of Pokemon was built using NodeJS API and ExpressJS for the back-end, and React and Tailwind for the front-end. The site serves as a comprehensive resource for all things Pokemon, featuring a rich and detailed database of information on each of the beloved creatures. With a visually appealing and user-friendly interface, users can easily browse through the collection of Pokemon, viewing detailed information on their stats, abilities, and more. The information is dynamically fetched from the API, ensuring that users have access to the most up-to-date and accurate information available.

SKILLS

Full Stack Web Development
- **HTML**
- **CSS**
- **Javascript**
- **React**
- **Bootstrap**
- **Tailwind**
- **Node. js (express)**
- **SQL (PostgreSQL)**
- **NoSQL (MongoDb)**

Soft Skills
- **Communication**
- **Problem-solving**
- **Teamwork**
- **Time management & organization**
- **Adaptability**

LANGUAGES

Italian
First Language/ Bilingual

Enghlish
C1

German
C1

Spanish
C1