

Quindara Kinney

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Motivated Organized Hard Working Committed Fast-Learner
Customer Service Detailed Oriented Creative Problem Solver

Software Engineer in St. Louis, MO

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EDUCATION

LaunchCode, LC101 Programming Course — 2019

College Name, BA, Northwest Missouri State University — 2016

PROJECT EXPERIENCE

My Mood Journal

- Designed an application for customers that have to live their daily life with depression and anxiety. Their need to have somewhere to release is my reason for developing My Mood Journal application.
- My Mood Journal is developed with 4 features user authorization, Time and Date stamp, ability to create a post and a displayed alert box.
- My Mood Journal was a capstone project for Launchcode Liftoff Program.

WORK EXPERIENCE

Assistant Manager— Circle K Convenience Store, St. Louis, MO

July 2016 - Present

- Contribute to building store sales, maximizing profits
- Demonstrate customer service that exceeded customer expectations
- Demonstrate problem solving and conflict handling skills

Customer Service Representative— Bank of America, Ballwin, Mo

August 2017 - August 2018

- Built, developed and maintained partnerships with teammates and specialists to maximize effectiveness and serve customers.
- Answered email and phone calls with professionalism and in a timely matter to provide information that was being acquired.
- Listened carefully and connect with customers to understand their top financial priorities and to uncover products and solutions that will benefit them.

Security Operations Specialist — Wells Fargo, St. Louis, Mo

December 2016 - June 2017

- Ran and edited script programs to update information with in Beta.
- Verified and corrected information within Beta and Wisdom.
- Scrutinized information contained in all types of transfer forms and letter of authorization.
- Worked under moderate to minimal supervision.

SKILLS

PROGRAMMING LANGUAGES

- Java
- Python
- JQuery
- JavaScript
- HTML5/CSS3

FRAMEWORKS

- .NET
- AngularJS

DATABASES

- MySQL
- Json

TOOLS

- WordPress
- Dreamweaver

