QUEEN YULIANDRI

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EXPERIENCE

Starbuck – Shift Supervisor

Starbucks Co. | Houston, TX   June 2025 – Present

- Demonstrated ability to lead baristas during peak hours, delegate tasks efficiently, and coach partners to uphold company standards.
- Maintains a welcoming atmosphere, resolves customer concerns quickly, and ensures every guest receives high-quality service and handcrafted beverages.
- Experienced in overseeing store operations, handling cash drawers and safe counts, coordinating breaks, monitoring inventory, and ensuring compliance with company policies.

Starbuck – Barista

Starbucks Co. | Houston, TX   July 2022 – June 2025

- Deliver exceptional customer service by efficiently preparing handcrafted beverages and ensuring customer satisfaction.
- Handle high-volume periods with ease, ensuring prompt service and adherence to Starbucks' quality standards.
- Collaborate with team members to manage inventory, restock supplies, and meet daily sales goals.

Popeyes – Cashier

Popeyes Louisiana Kitchen, Inc. | Sugarland, TX   Feb 2021 – Jul 2022

- Operate the cash register to accurately process cash, credit, and digital transactions while maintaining a balanced cash drawer.
- Provide excellent customer service by efficiently processing orders and handling customer inquiries with a friendly demeanor

Imprint – Production Services

Imprint.com | Houston, TX   June 2021 – Feb 2021

- Operated various complex machines to diligently produce custom designed orders
- Maintained a well-organized workspace

EDUCATION

Computer Science

University of Houston | Houston, TX   Aug 2022 – Present

GPA: 3.4

PROJECTS

Tamagotchi Pet Game | C++

University of Houston | Houston, TX   Nov 2023

- Developed a virtual pet game that allowed players to select, interact, and care for their pets
- Incorporated ASCII art to enhance menu aesthetics and pet visualization, ensuring an immersive user experience

SKILLS AND LANGUAGES

- Software: C++, JavaScript, Python, HTML, CSS, Microsoft Office, Google Analytics
- Fluent in English and Indonesian