

PROFESSIONAL EXPERIENCE

Delivery Driver

May 2018 - Present

Amazon Flex
Phoenix, Arizona

- Ensure all packages are delivered to customers in a timely manner.
- Work independently to complete each shift.

PayPal and Venmo Customer Solutions Agent

February 2017 - May 2018

Education at Work
Tempe, Arizona

- Analyzed incoming emails to identify issues and guided customers to a solution.
- Consulted with teammates and customers' case files and accounts to identify issues.
- Collected feedback from customers to improve their experience.

Qdoba Cashier

March 2016 - December 2016

Aramark
Tempe, Arizona

- Maintained high standards of customer service during fast-paced operations.
- Handled cash and credit transactions quickly and accurately.
- Communicated clearly and professionally with teammates and management.

Tutor

October 2015 - April 2016

America Reads
Tempe, Arizona

- Developed programs to successfully assist children in learning the common core standards.
- Communicated with coworkers and management to develop a professional relationship with students and their families to further educational development.

LEADERSHIP EXPERIENCE

Vice Chancellor of Recruitment and Marketing

August 2018 – May 2019

ASU Polytechnic National Residence Hall Honorary

- Created informational content for student events to encourage participation in communities.
- Organized weekly meetings to gather feedback on the events and generate ideas for other events.
- Organized the distribution of information to on-campus and off-campus students.
- Generated conversation on how giving back to the community is important.

EDUCATION

Bachelor of Arts

May 2019

Arizona State University, Tempe, Arizona

Major: Digital Culture (Graphic Information Technology), **Minor:** Spanish