

BONOLO MPHAHLELE

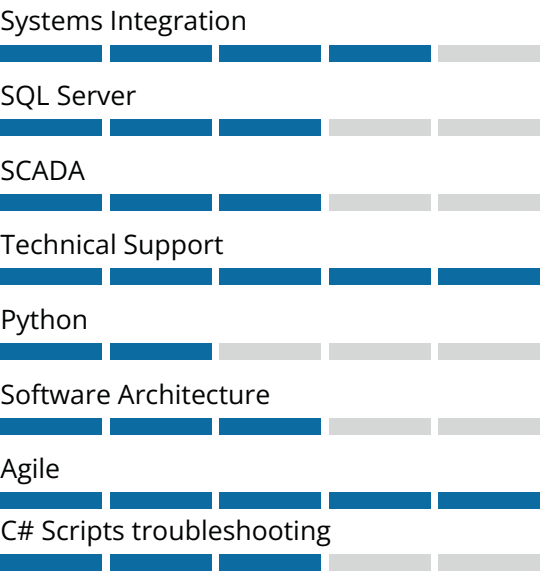
Systems Engineer

PROFESSIONAL SUMMARY

Results-driven Systems Analyst and Product Developer with a proven track record of designing innovative IT solutions and optimizing existing systems for improved business efficiency. Adept at system integration, predictive analytics, and operational support, with a strong commitment to meeting SLA requirements. Skilled in fostering productive stakeholder relationships to ensure successful project collaboration and exceptional customer service.

Systems engineer with 4 years of experience in infrastructure development for cloud computing platforms. Practiced at transitioning customers from on-premise solutions to cloud-based deployments. Versed in utilizing cloud infrastructure to alleviate pitfalls inherent to on-site computing. Provider of smooth, well-planned transition architecture. Systems Engineer with extensive experience driving network security and accessibility. Highly skilled with system virtualization using HMI Dashboards, Predictive Analytics, and TrakSYS.

TECHNICAL PROFILE



WORK HISTORY

- SYSTEMS ENGINEER** 09/2020 to Current
Altron Digital Business, Johannesburg, ZA
- Systems Integration (OPCUA, Azure, TrakSYS, Historian DBs)
 - System Configuration, Deployment, and Analysis
 - Predictive Analytics – Asset Monitoring and Model Building
 - Incident Management and Reporting
 - AVEVA System Platform (OMI, SCADA, IIoT, MES) – Mining Project
 - SQL Database Management and Data Querying
 - Operational Support
 - AVEVA Historian Server Configuration and Management

- PLC (Programmable Logic Controller) Integration
- Agile Methodologies – Scrum
- Distillery Process Automation and Management
- Production Support
- User Training

CRM SYSTEMS & CONFIGURATION ANALYST 09/2017 to 05/2019

Kwese Channels - Econet Media, Johannesburg, ZA

- Systems Analysis and Configuration
- Product Development
- Change & Release Management
- System Deployment and CRM Support
- SQL Database Management
- Data Integrity and Risk Management
- Process Automation
- Incident Management and Reporting
- Agile – Scrum

SYSTEMS & CONFIGURATION ANALYST 11/2015 to 08/2017

Nihilent Technologies – Consulting Company, Johannesburg, ZA

- Configure & Test System Functionality
- Product Development and Systems Analysis
- CRM Support and Incident Management
- Billing & Accounts Configuration Management
- User Roles Configuration & Management
- Operational Support and Risk Management
- Agile – Scrum
- System Deployment

TECHNICAL SUPPORT AGENT 01/2015 to 10/2015

Aegis Outsourcing

- Router Setup (3G) & Troubleshooting
- Technical Support (Telkom Email)
- Dial-up Connection Troubleshooting (1st Line Support)

DESKTOP SUPPORT 08/2013 to 08/2014

Gauteng Department of Finance/Treasury, Johannesburg, ZA

- Incident Management
- Software Installation & Management
- Transversal Systems (Persal, BAS, Enterprise, SAP)
- Remote Desktop Assistance
- User Training & Administration
- Asset Management
- Outlook Troubleshooting

EDUCATION

CTI Education Group, Potchefstroom

Bachelor of Science, Computer Systems, 01/2010 to 12/2013

Pinagare High School, Taung, North West

Matric Certificate, National Senior Certificate, 01/2009 to 12/2009

CERTIFICATIONS

Oct 2023- May 2025. LRMG - Data Analytics and Visualization Capability Academy. Power BI and Advanced Excel

Jan 2025 - Current. HyperionDev – Stellenbosch University, Software Engineering Bootcamp. Python, SQL, Databased, Agile, Software Architecture, Django

SKILLS

- SQL Queries & Database Management
 - Software Development Life Cycle (SDLC)
 - System Analysis & Data Modeling
 - Agile – Scrum
 - C# Code Reading & Analysis
 - Product Development & Configuration
 - Detail-Oriented & Analytical Thinking
 - Self-Management & Problem-Solving
 - Decision-Making & Critical Thinking
 - Teamwork & Collaboration
 - Strong Communication & Time Management
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HOBBIES

Documentaries- Tech, business, social, and philosophy

Research - About latest tech, travel destinations, innovative ideas and business

Food Markets- Try different cultural cuisines

REFERENCES

[Available on request]