
TIMOTHY FIGGINS

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PROFESSIONAL SUMMARY

Prospecting honors student that is able to learn quickly through action and teamwork. Adept at working with Agile and Scrum methodologies to achieve project goals. Able to use a variety of programming languages and willing to learn new ones when needed. Used to working with high end companies such as Blue Cross Blue Shield NC and Red Storm Entertainment from Ubisoft. Completely goal oriented with the tenacity to succeed.

EDUCATION

Bachelor of Arts: Computer Science Game Concentration , 2019
North Carolina State University - Raleigh, NC

WORK HISTORY

OIT Help Desk Consultant , 02/2015 to Current

NC State University – Raleigh, NC

- Answers phone calls and emails to the Help Desk for IT related problems such as account issues, 2-Factor authentication, general technical problems, etc.
- Communicates with other IT groups, helping delegate work back and forth where appropriate
- Test up-coming beta versions of new technologies and IT systems before they become mainstream tools

SKILLS

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| • Years of experience in Java, C, and Python with some JavaScript | • Coordinated team workflow using GitHub |
| • Testing with Selenium, Cucumber, JUnit, and automated Jenkins test runs | • Game design and development with GameMaker Studios, and some Unreal Engine |
| • Team communication | • Problem solving and knowing how to search for information |