Quenaysia Hunter

Hampton, VA 23669
quenaysiahunter@gmail.com | 757-515-1217

Summary

Motivated and reliable IT professional currently pursuing an Associate Degree in Web Development (expected graduation December 2025). Experienced in desktop support, troubleshooting, and hands-on technical lab projects. Known for being a dependable team player who works independently, communicates clearly, and brings a positive attitude to every task.

Work Experience

Team Lead / Mental Health Specialist
Brownstone Behavioral Health Services – Virginia Beach, VA
December 2023 – Present
- Lead team operations and mentor staff to ensure quality client care.
- Conduct group sessions focused on coping and resiliency skills.
- Complete hourly note charting for each client to ensure accurate documentation.
- Develop and maintain initial service plans for all new clients upon intake.
- Support psychiatric evaluations and individualized treatment planning.

Medical Transportation Coordinator / Driver
New Family Transportation – Hampton, VA
January 2021 – December 2023
- Scheduled and coordinated daily routes for all company drivers, optimizing efficiency.
- Provided safe, timely transport for patients to and from medical appointments.
- Assisted passengers with mobility needs, ensuring comfort and safety throughout trips.
- Maintained accurate transport logs and ensured compliance with company standards.

Technical Experience

- Completed hands-on projects in desktop setup, software installation, and system maintenance.
- Configured and troubleshot hardware and network connectivity issues in lab environments.
- Developed interactive web applications using HTML, CSS, and JavaScript.
- Applied version control with GitHub for project management and collaboration.
- Practiced IT support scenarios including user account setup, data backup, and system updates.

Education

Associate of Applied Science in Web Development
Tidewater Community College – Chesapeake, VA
August 2024 – Present (Expected Graduation: December 2025)
Coursework: HTML/CSS, Python, VS Code, JavaScript, CompTIA Network+

High School Diploma
Wilson High School – Portsmouth, VA
September 2016 – June 2019

Skills

- Desktop Support & Software Installation
- Hardware Troubleshooting & Maintenance
- Networking Fundamentals (LAN, Wi-Fi setup)
- SQL & Database Management
- Web Development (HTML, CSS, JavaScript)
- Strong Communication & Team Collaboration