



WorkshopPLUS

Power Platform for Administrators

Power Platform Analytics &
Monitoring

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Objectives

After completing this Learning, you will be able to:

1

Understand....

- ✓ What Power Platform events are logged in Office 365 Audit Logs

2

Understand....

- ✓ How to monitor environments' storage capacity

3

Understand....

- ✓ What out-of-the-box analytics and reporting features of Dataverse, Power Apps and Power Automate analytics are available

4

Understand....

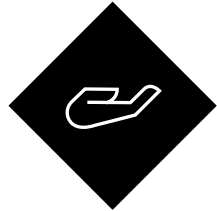
- ✓ How to check and monitor Power Platform services health



Activity events in Office 365 Audit Logs

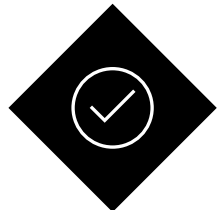
Access Audit Logs

PowerApps, Power Automate, Dataverse audit records are available at <https://compliance.microsoft.com/auditlogsearch>



ACTIVITY LOGGING

Available with Office E3 or greater license and integrated with Office Security and Compliance center.



Must be [enabled](#) at the organization/tenant level

Office provides [API's](#) to query this data, which is currently used by many [SIEM](#) vendors to use the Activity Logging data for reporting.

Monitor Activity Parameters for Power Apps & Automate



Power Automate

Created flow
Edited flow
Deleted flow
Edited permissions
Deleted permissions
Started a paid trial
Renewed a paid trial



Power Apps

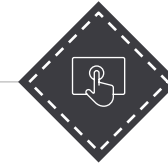
Created app
Edited/save app (draft)
Published app
Deleted app
Restored an app from app version
Launched app
Marking app as featured
Marking app as hero
Edited app permissions
Deleted app permissions

Monitor Critical Activity Parameters of the Dataverse



Admin Activity Logged

- Publishing customizations
- Configuring instances by adding solutions to instance
- Team and user management - who was added, deleted, access rights of user/team
- Deletes of attributes
- Backup and Restore actions
- Managing instances - New instance added and delete instance



User Activity Logged

- Creates, Reads, Updates, Deletes on records and Dataverse metadata
- Dataverse record views
- Export to excel
- SDK calls
- Backend Microsoft support engineer CRUD activities
- Reports viewed

Data loss prevention activity logging



DLP Audited Events

Created DLP Policy
Updated DLP Policy
Deleted DLP Policy

The screenshot shows the Office 365 Security & Compliance center interface. On the left is a navigation pane with various security and compliance options. The 'Audit log search' option is highlighted with a red box. The main area displays the 'Audit log search' results for the query 'dlo'. The results are filtered to show 'Power Platform DLP activities'. A table lists the activities, with 'Created DLP Policy', 'Updated DLP Policy', and 'Deleted DLP Policy' highlighted by a red box.

Activities	Date	IP address	User	Activity
Show results for all activities				
Clear all to show results for all activities				
dlo				
Power Platform DLP activities				
Created DLP Policy				Updated DLP Policy
				Deleted DLP Policy

Monitor Connector Activity (preview)

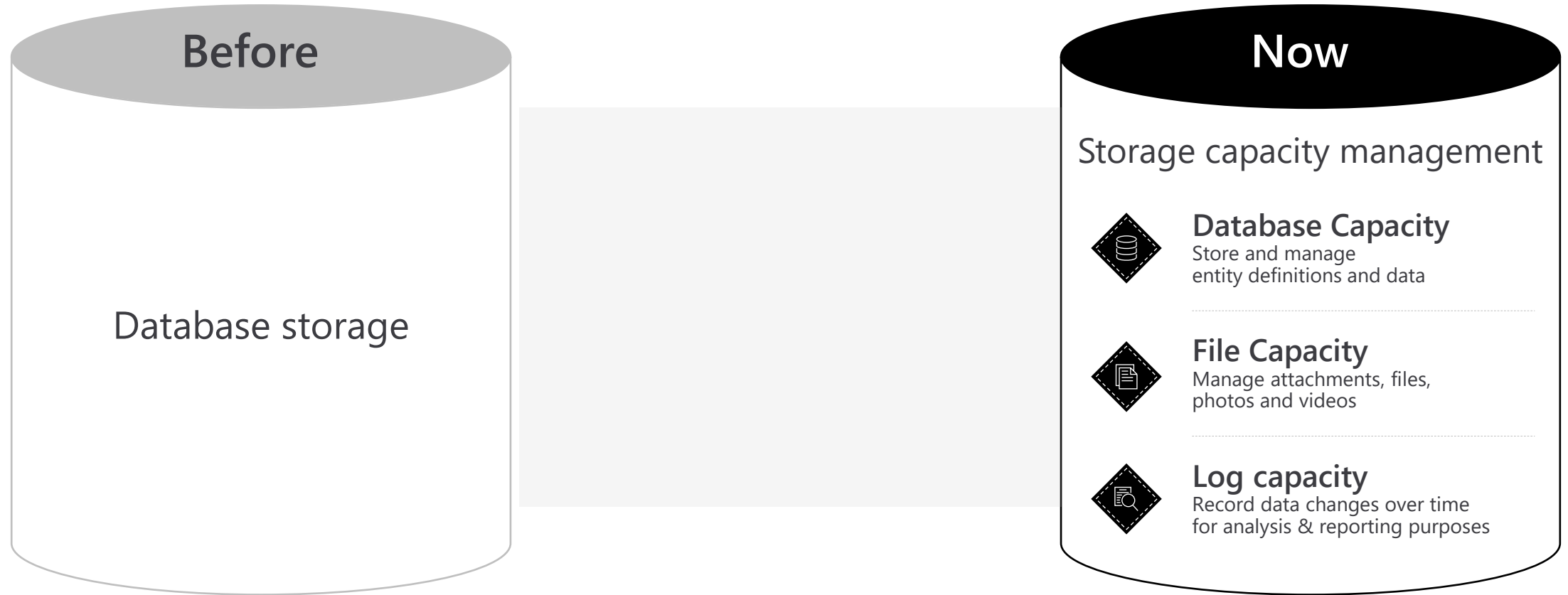


Connector event	Description
API created	When a custom API is created
API edited	When a custom API is updated
API deleted	When a custom API is deleted
Connection created or edited	When a connection is created or updated
Connection deleted	When a connection is deleted
Connection edited	When a connection is updated
API permission added or edited	When a custom API is shared or the permissions are updated
API made solution-aware	When a non-solution API is moved to a solution
API permission removed	When sharing permissions of a custom API are removed
Connection permission added or edited	When a connection is shared or sharing permissions are updated
Connection permission removed	When sharing permissions of a connection are removed
Gateway cluster edited	When a gateway cluster is updated
Gateway permission added or edited	When a gateway is shared or the sharing permissions are updated
Gateway permission removed	When sharing permissions of a gateway are removed

Monitoring Storage Capacity and Add-On's

Evolution of the Microsoft Dataverse storage capacity

Optimizing data management for database storage, attachments, and audit logs



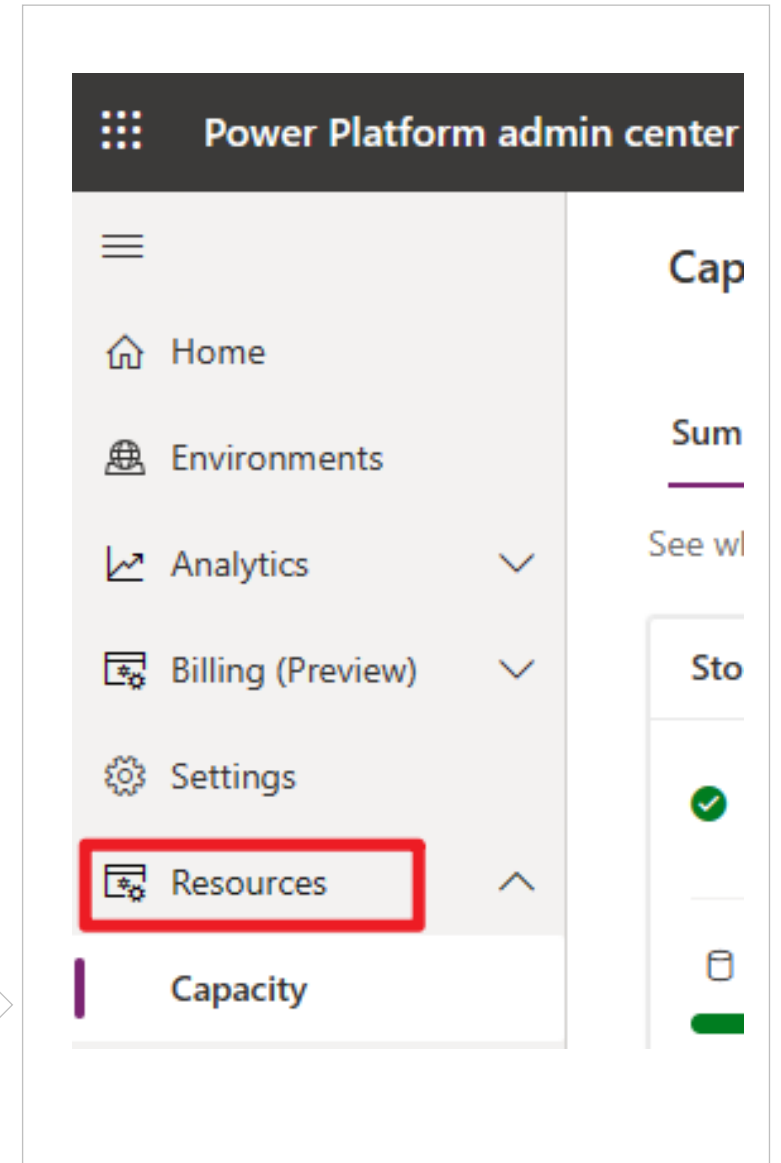
Gain Deeper Insight on Storage Capacity



Capacity management & enforcement

- Understand storage and consumption
- Access for environment admins, power platform service admins, D365 and global admins and individual users who have purchased a license

<https://aka.ms/ppac>



Capacity Page Details

In Power Platform Admin Center, select Resources > Capacity > Summary

All tables of Dataverse, including system tables, are included in the storage capacity reports.

1. Storage capacity usage

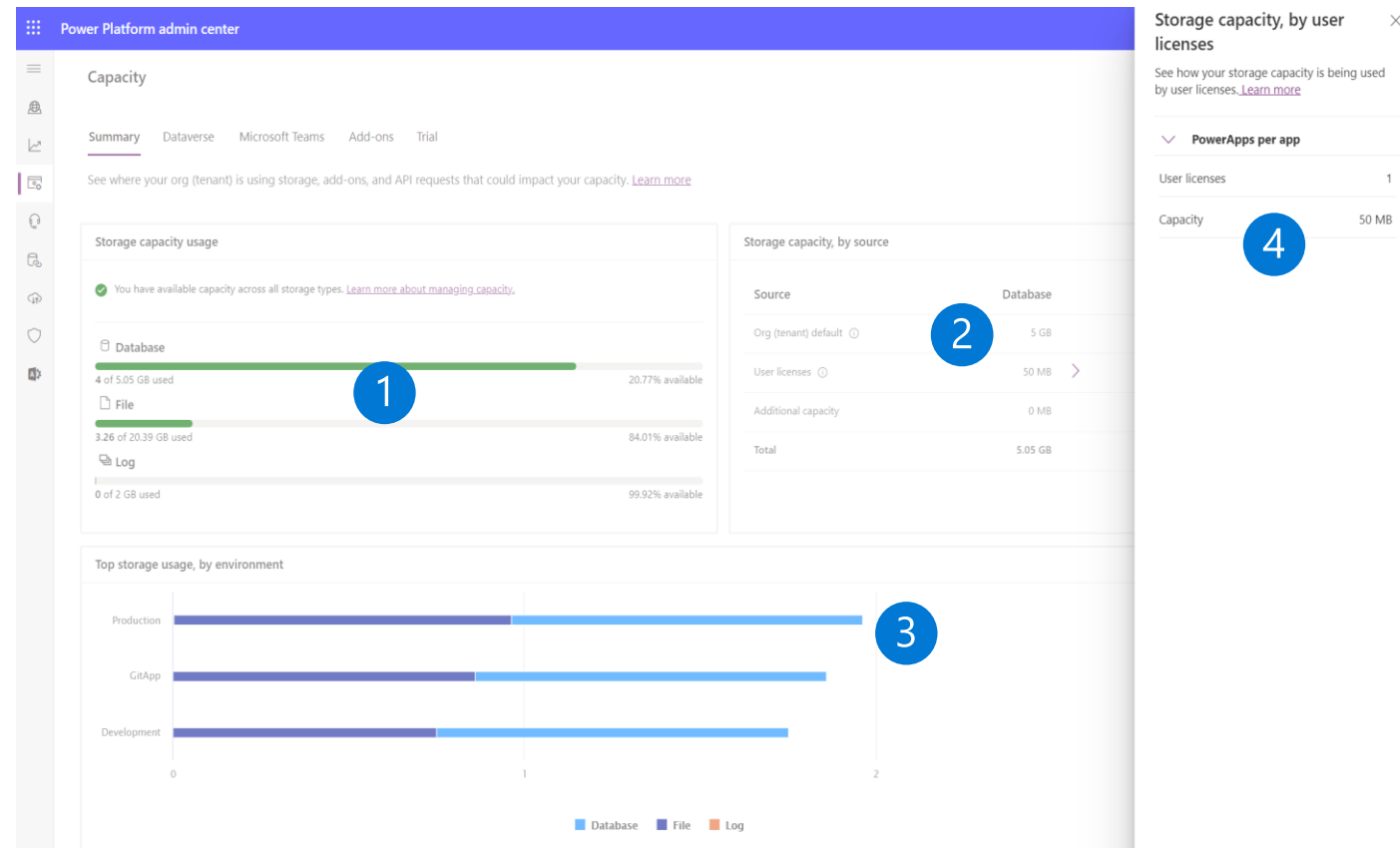
- Database – All tables
- File – Tables having file or image data type as well as Attachment, AnnotationBase, Insights application OOB tables
- Log – AuditBase & PlugInTraceLogBase tables (Audit logging)

2. Storage capacity, by source (Database, File, Log)

- Org (tenant) default
- User licenses - Additional capacity added for every user license purchased
- Additional storage - Any additional storage you bought like add-on
- Total storage available

3. Top storage usage, by environment

4. Assigned storage capacity per license



Capacity add-on reports

In Power Platform Admin Center, select **Resources** > **Capacity** > scroll down to the Add-ons card and click **Download Reports**

- AI Builder
- Portal logins
- Portal page views
- Microsoft Power Platform requests

Environment ID	Environment Name	Caller ID	Caller Type	Usage Datetime	Entitled Quantity	Total Consumed Quantity	Dataverse Requests	Power Automate Requests	Power App Requests
eb9e61dd-b69	CoE Kit	460be0	User	20/10/2022 0.00	88000	35583	20486	15097	0
eb9e61dd-b69	CoE Kit	460be0	User	19/10/2022 0.00	88000	51868	31615	20253	0
eb9e61dd-b69	CoE Kit	460be0	User	18/10/2022 0.00	88000	25273	9421	15852	0
eb9e61dd-b69	CoE Kit	460be0	User	17/10/2022 0.00	88000	60312	21865	38447	0
eb9e61dd-b69	CoE Kit	460be0	User	16/10/2022 0.00	88000	22991	7350	15641	0
eb9e61dd-b69	CoE Kit	460be0	User	15/10/2022 0.00	88000	23076	7198	15878	0
eb9e61dd-b69	CoE Kit	460be0	User	14/10/2022 0.00	88000	27381	11527	15854	0
eb9e61dd-b69	CoE Kit	460be0	User	13/10/2022 0.00	88000	42361	19524	22837	0
eb9e61dd-b69	CoE Kit	460be0	User	12/10/2022 0.00	88000	26390	11509	14881	0
eb9e61dd-b69	CoE Kit	460be0	User	11/10/2022 0.00	88000	24650	9305	15345	0
eb9e61dd-b69	CoE Kit	460be0	User	10/10/2022 0.00	88000	22950	7606	15344	0

Add-ons ⓘ

ManageDownload reports

App passes

1 of 1 assigned

Portal page views

0 of 0 assigned

AI Builder credits

0 of 12750 assigned

Power Automate Unattended RPA

0 of 0 assigned

Flow per business process

0 of 0 assigned

Portal logins

0 of 0 assigned

App Passes for Microsoft Teams

Request a report

We'll notify you when your report is ready to download. It could take a few minutes. Reports expire 30 days after they have been requested.

Choose a report

AI Builder

AI Builder


Portal logins

Portal page views

Microsoft Power Platform requests

Environment level breakdown

In Power Platform Admin Center, select [Resources](#) > [Capacity](#) > [Dataverse](#)

- Provides similar information as the Summary tab, but with an environment-level view
 - See environment capacity analytics details by clicking ()

- Note that following environments don't count against capacity and are shown as 0 GB:

- Trial
- Preview
- Support
- Developer







- You can select an environment that's showing 0 GB, and then go to its Environment Analytics page to see the actual consumption.

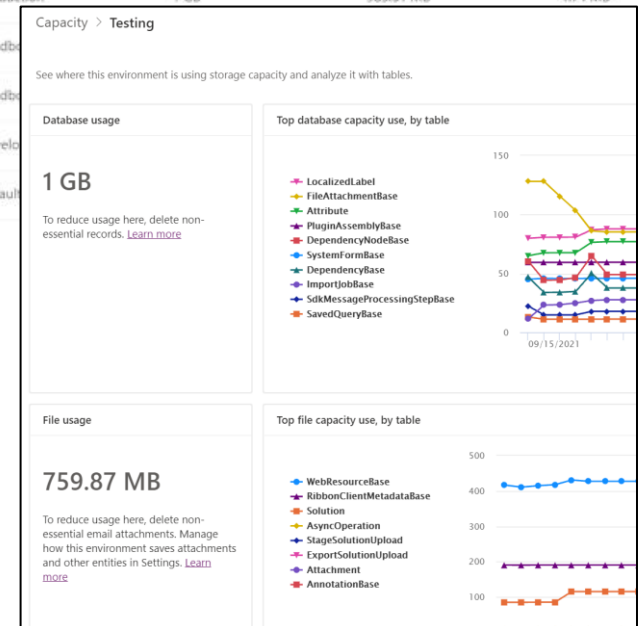
Capacity

Summary **Dataverse** Microsoft Teams Add-ons Trial

See where storage is being used across your environments. If you're added to an environment as an admin, it will be included in this list. Click on an environment to

[Download](#) [Search](#)

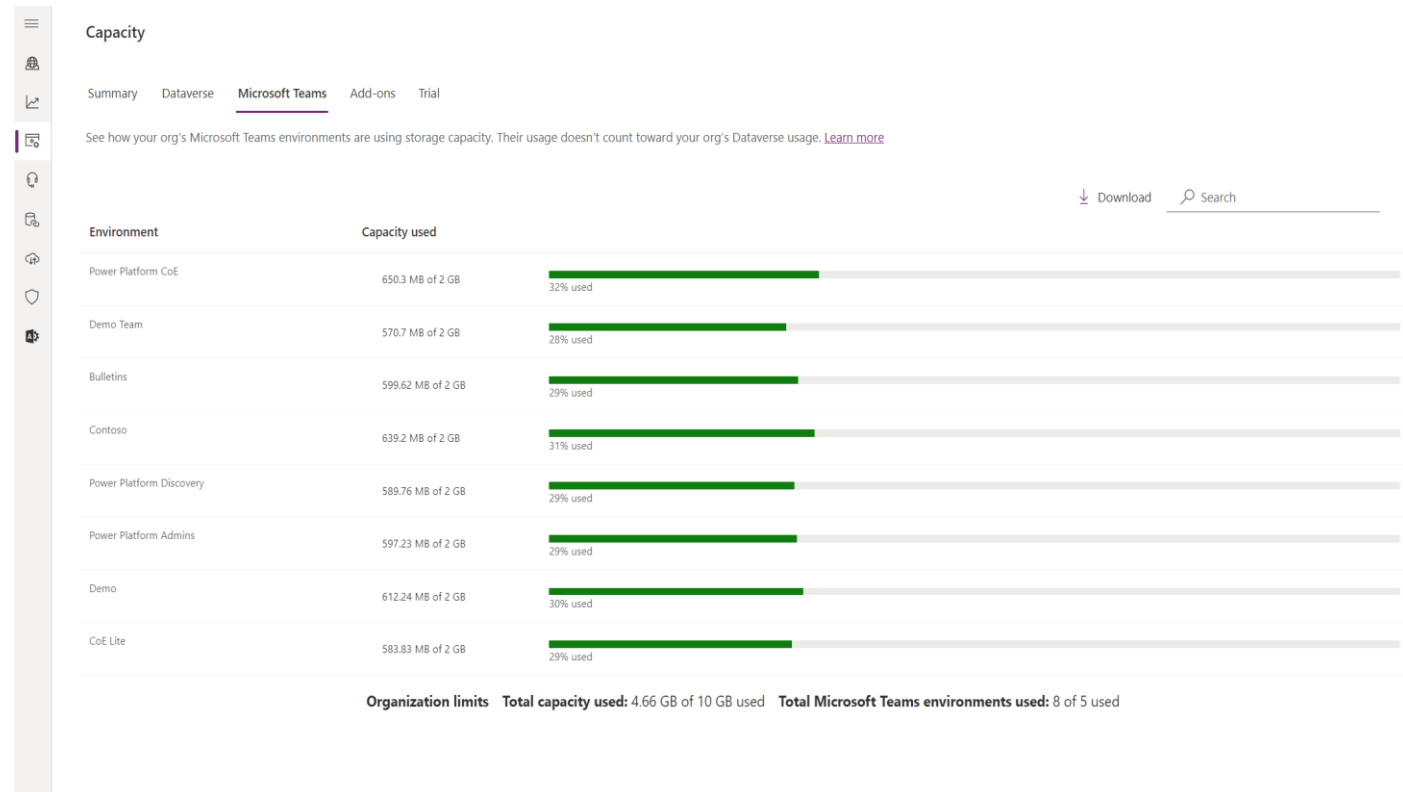
Environment	Details	Type	Database usage	File usage	Log usage
Testing		Sandbox	1 GB	759.87 MB	0 MB
Production		Production	1 GB	983.61 MB	1.74 MB
Development		Sandbox			
GitApp		Sandbox			
Environment		Development			
Personal Productivity		Default			



Capacity of Dataverse for Teams environments

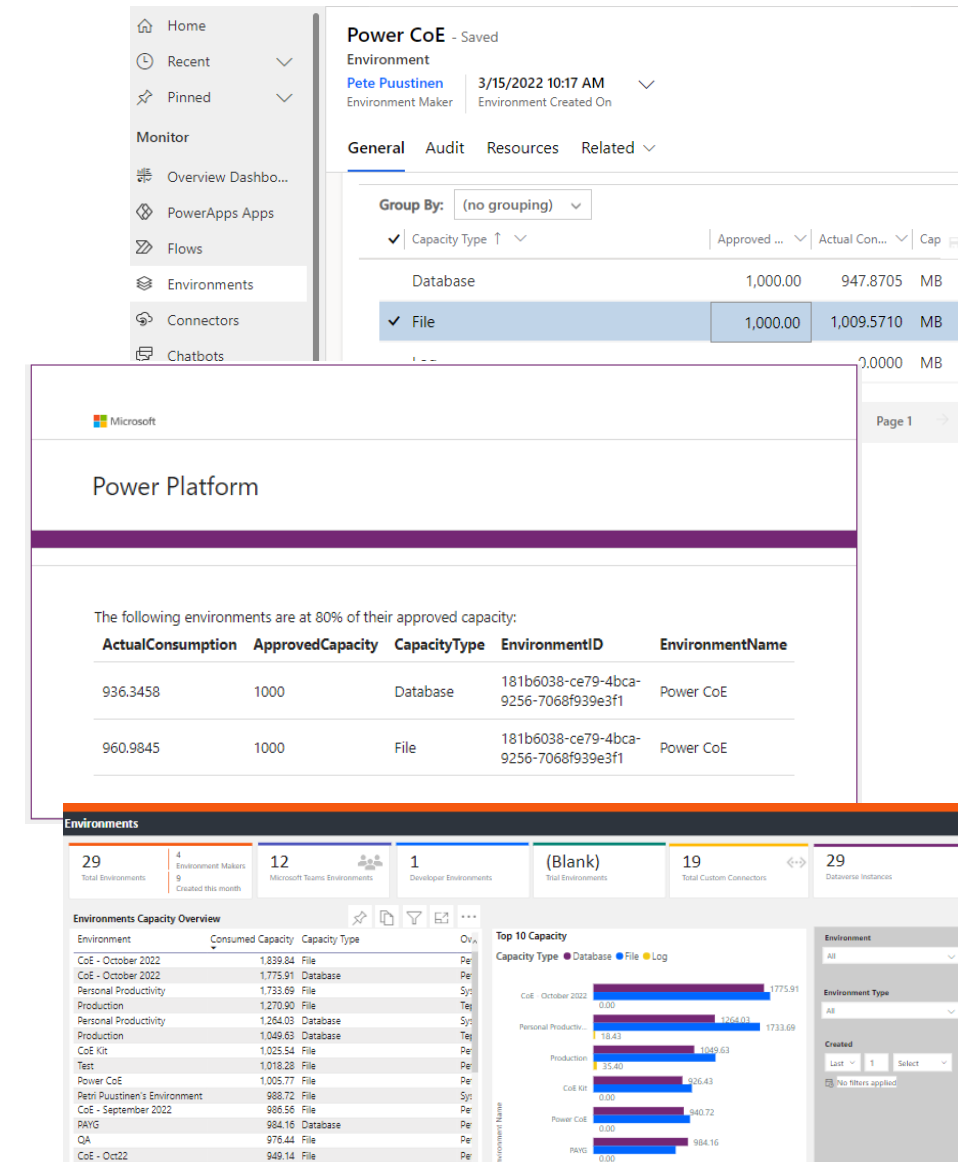
In Power Platform Admin Center, select [Resources](#) > [Capacity](#) > [Microsoft Teams](#)

- Provides information about database capacity of Microsoft Teams environments
- As the Summary tab, but with an environment-level view



Environment capacity management & alerting (CoE Starter Kit)

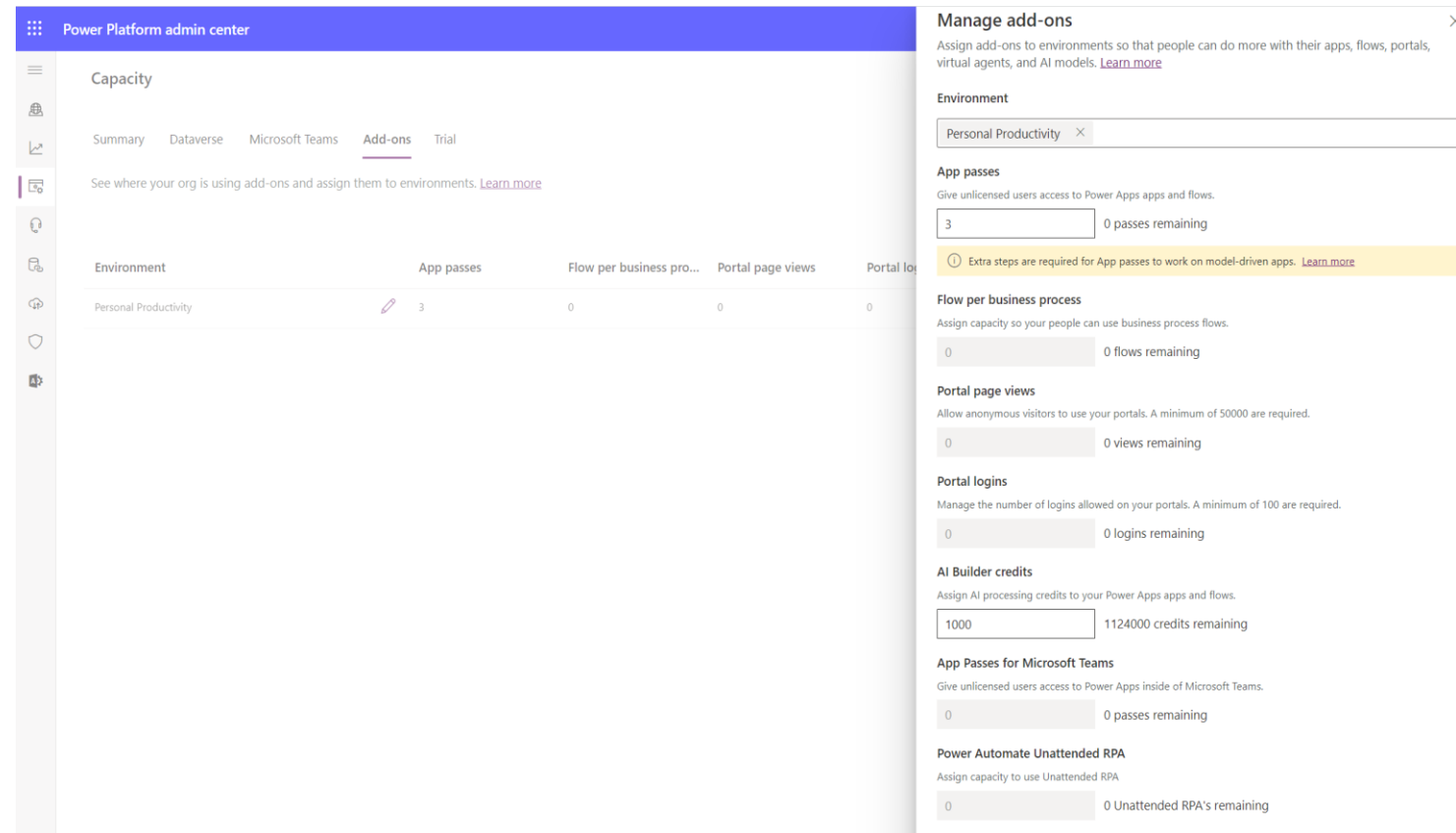
- Power Platform does not currently support environment level capacity and quota management
- CoE Starter Kit, we cover in next module, has functionality which allows admins to define soft capacity limits for Dataverse database, file and log
- With this feature it is possible to monitor environments' database usage and send alert to admins if environments are over or 80% close to approved capacity
- Admins can monitor environment capacities using CoE Power BI dashboard



Capacity add-on assignments per environment

In Power Platform Admin Center, select [Resources](#) > [Capacity](#) > [Add-ons](#)

- View and assign capacity add-ons per environment



The screenshot displays the 'Power Platform admin center' interface. The 'Capacity' section is active, with the 'Add-ons' tab selected. A table lists capacity assignments for the 'Personal Productivity' environment. The table has columns for Environment, App passes, Flow per business process, Portal page views, and Portal logins. The 'Personal Productivity' environment is listed with 3 App passes, 0 Flow per business process, 0 Portal page views, and 0 Portal logins. A right-hand panel titled 'Manage add-ons' provides detailed settings for each category, including App passes (3 passes remaining), Flow per business process (0 flows remaining), Portal page views (0 views remaining), Portal logins (0 logins remaining), AI Builder credits (1124000 credits remaining), App Passes for Microsoft Teams (0 passes remaining), and Power Automate Unattended RPA (0 Unattended RPA's remaining).

Environment	App passes	Flow per business process	Portal page views	Portal logins
Personal Productivity	3	0	0	0

Manage add-ons
Assign add-ons to environments so that people can do more with their apps, flows, portals, virtual agents, and AI models. [Learn more](#)

Environment
Personal Productivity

App passes
Give unlicensed users access to Power Apps apps and flows.
3 0 passes remaining
Extra steps are required for App passes to work on model-driven apps. [Learn more](#)

Flow per business process
Assign capacity so your people can use business process flows.
0 0 flows remaining

Portal page views
Allow anonymous visitors to use your portals. A minimum of 50000 are required.
0 0 views remaining

Portal logins
Manage the number of logins allowed on your portals. A minimum of 100 are required.
0 0 logins remaining

AI Builder credits
Assign AI processing credits to your Power Apps apps and flows.
1000 1124000 credits remaining

App Passes for Microsoft Teams
Give unlicensed users access to Power Apps inside of Microsoft Teams.
0 0 passes remaining

Power Automate Unattended RPA
Assign capacity to use Unattended RPA
0 0 Unattended RPA's remaining

Trial environments

In Power Platform Admin Center, select **Resources** > **Capacity** > [Trial](#)

- Trial environments do not consume tenant level capacity unless converted to production environment

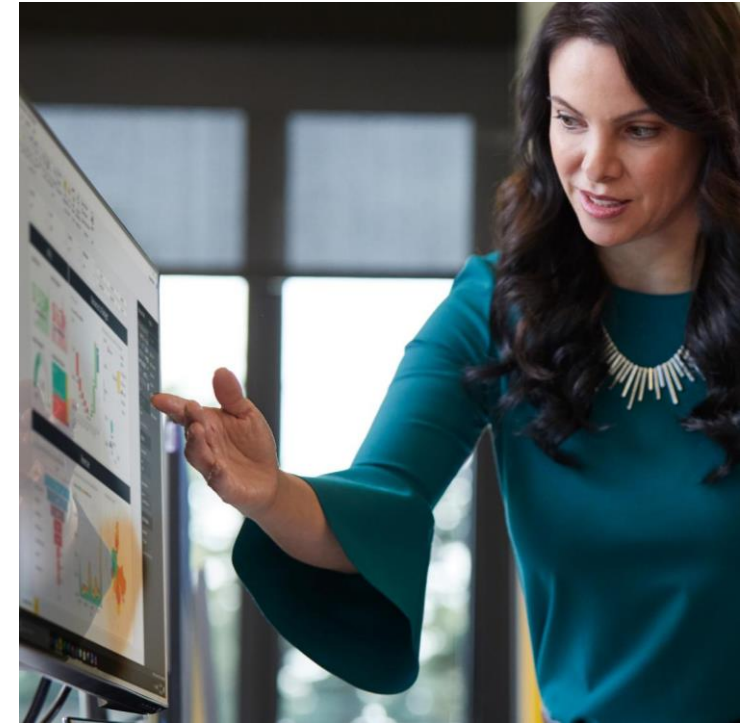
[illegible]

Demonstration

Power Platform capacity reports

Demo the following:

Go through all capacity reports in PPAC



Dataverse, Power Apps and Power Automate Analytics

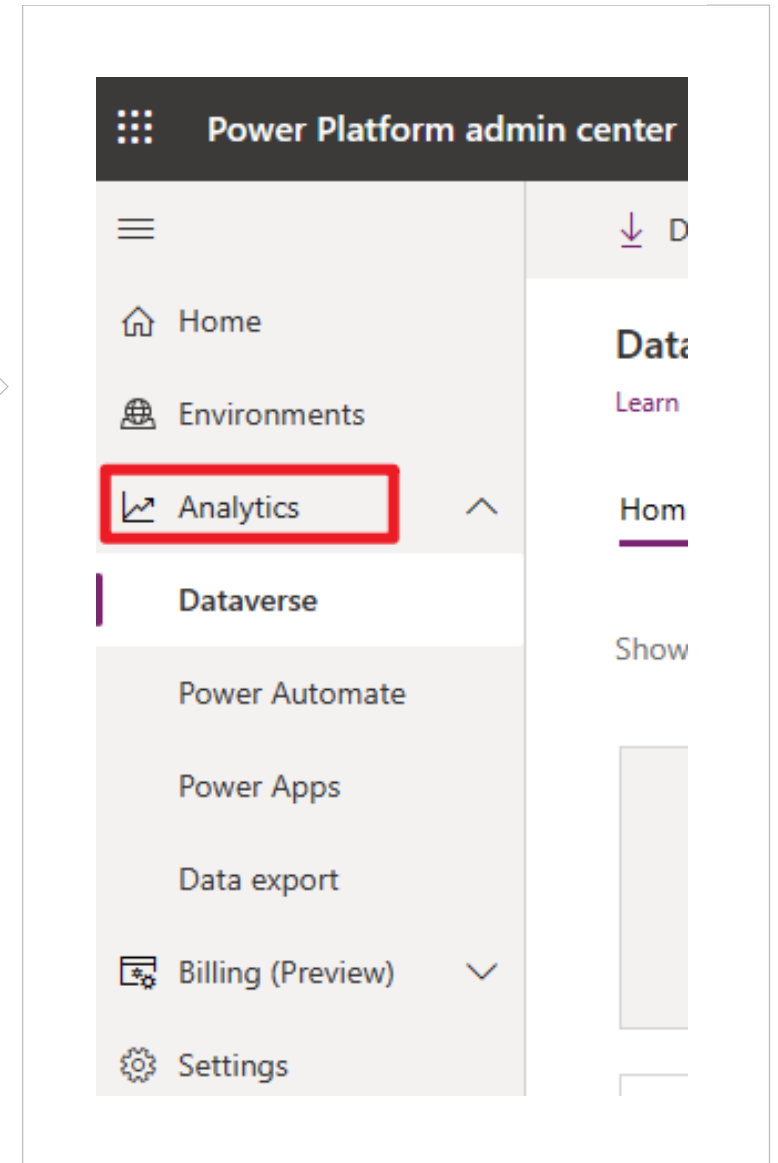
Gain Deeper Insight on Adoption, & Usage

<https://aka.ms/ppac>



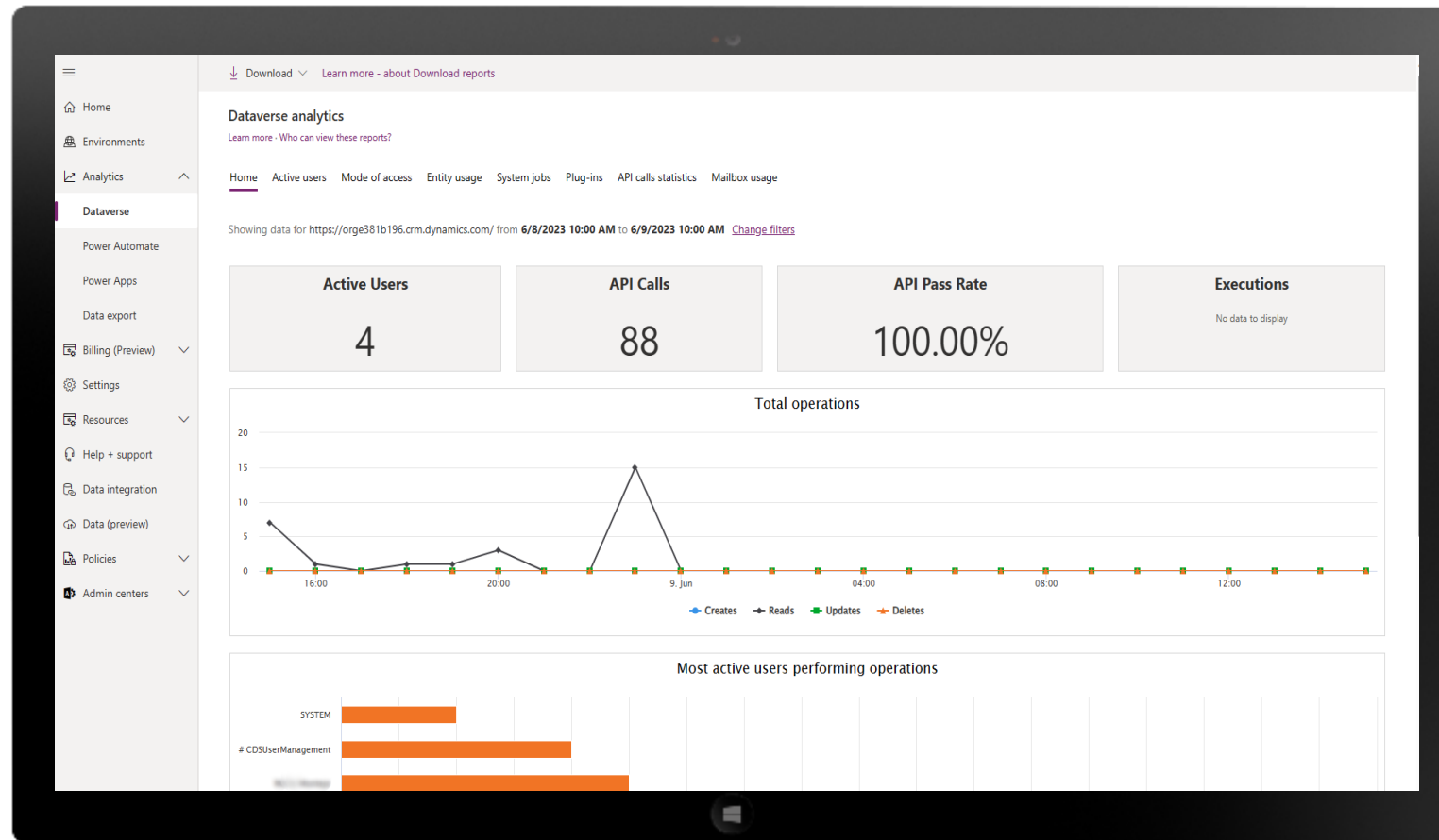
Admin analytics

- Available from Power Platform admin center
- Tenant and environment level analytics
- Access for environment admins, power platform service admins, D365 and global admins
- Data is stored for 28 days
- Data is refreshed daily



Monitoring Microsoft Dataverse

Click on Change Filters to select from a list of environments you have access to, as well as adjust the date range. The data will only be presented in the prior 28-day period.



Detailed Insight on Microsoft Dataverse

View insights at the environment level



- Number of active users, trends, top active users
- Mode of access by OS, device type, browser, business unit, security role
- Dataverse out of the box and custom entity usage based on Creates, Reads, Updates, Deletes
- System Jobs, Plug-in's, and API call statistics



As an administrator:

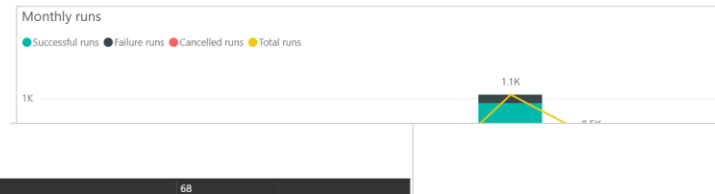
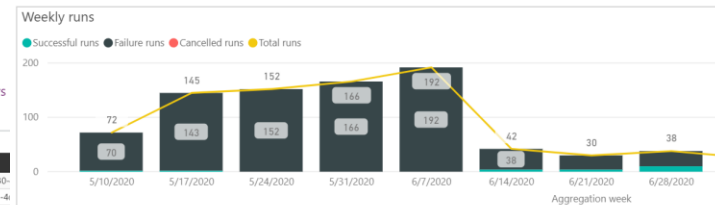
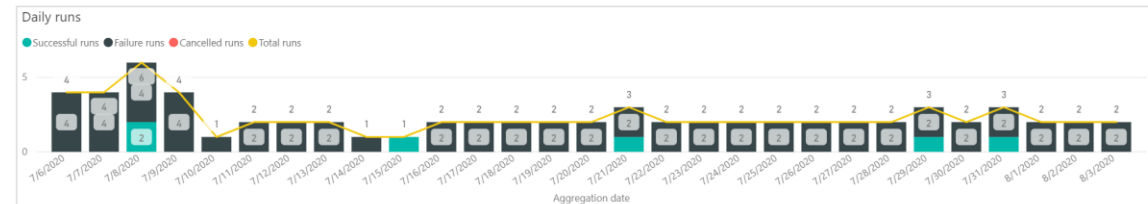
- Confirm access modes by OS, device types or browser is compliant with standards of your organization
- Understand specific CRUD (Create, Read, Update, Delete) activities performed with your apps
- Get an overview of overall health by regular checks on platform API calls, system jobs operating, plug-in's used by app makers

Power Automate Environment Level Views

Analytics is available for a 7, 14, 28-day time periods and allows users to switch between environments.

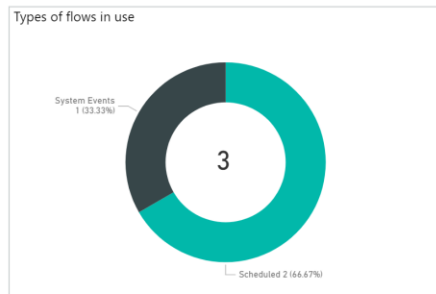
Runs Usage Created Errors Shared Connectors

Showing data for **PowerAppAnalyticsTest (Upgrade) (orga28c5c08)** for the **Last 28 Days**. [Change filters](#)



Runs Usage Created Errors Shared Connectors

Showing data for **PowerAppAnalyticsTest (Upgrade) (orga28c5c08)** for the **Last 28 Days**. [Change filters](#)



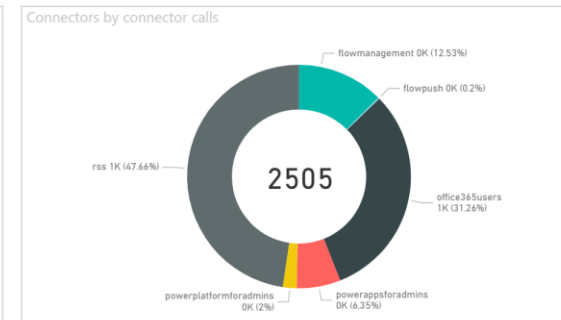
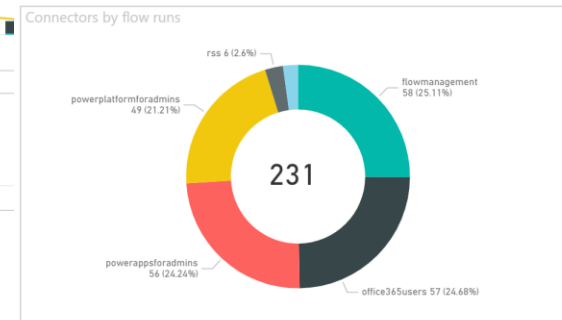
Flows in use

Type of flow	Flow name
Scheduled	5bb105b8-4630-
Scheduled	fc3b8cf2-7429-4-
System Events	229fa295-1c58-4



Runs Usage Created Errors Shared Connectors

Showing data for **PowerAppAnalyticsTest (Upgrade) (orga28c5c08)** for the **Last 28 Days**. [Change filters](#)



Connectors usage across flows

Connector	Flows involved	Flow runs	Connector calls
flowmanagement	2	58	314
office365Users	2	57	783
powerappsforadmins	2	56	159
powerplatformforadmins	2	49	50
flowpush	1	5	5
rss	1	6	1194
Total	3	231	2505

Flows using connectors

Connector	Flow name	Flow creator email
flowmanagement	JonathanTest	gopip@microsoft.com
flowmanagement	Get list of new PowerApps, Flows and Connectors - 3	gopip@microsoft.com
flowpush	Get a push notification with updates from the Flow ...	jaypat@microsoft.com
office365Users	JonathanTest	gopip@microsoft.com
office365Users	Get list of new PowerApps, Flows and Connectors - 3	gopip@microsoft.com
powerappsforadmins	JonathanTest	gopip@microsoft.com
powerappsforadmins	Get list of new PowerApps, Flows and Connectors - 3	gopip@microsoft.com
powerplatformforadmins	JonathanTest	gopip@microsoft.com
powerplatformforadmins	Get list of new PowerApps, Flows and Connectors - 3	gopip@microsoft.com

Detailed Insight on Power Automate

Administrators can view data at the environment level



- Type of flows created
- Flow creation trends
- Created flow list of view
- Run metrics – Active runs, success and failure
- Flow in use and trend
- Shared flows and types, flow names, number of shares
- Connectors by runs, number of connections, flows involved and drill down on flows



- Total number of errors based off error types
- Errors across flows with list of errors by flow name



As an administrator:

- Monitor usage and look for insights related to types of flows that are in use
- Identify common errors by looking for errors by error type
- Get insights into connector usage per flow along with flow creator email. Adjust data loss prevention policies to ensure no unnecessary flows are created in the environments and ensure overall security of platform

Maker analytics for Power Automate

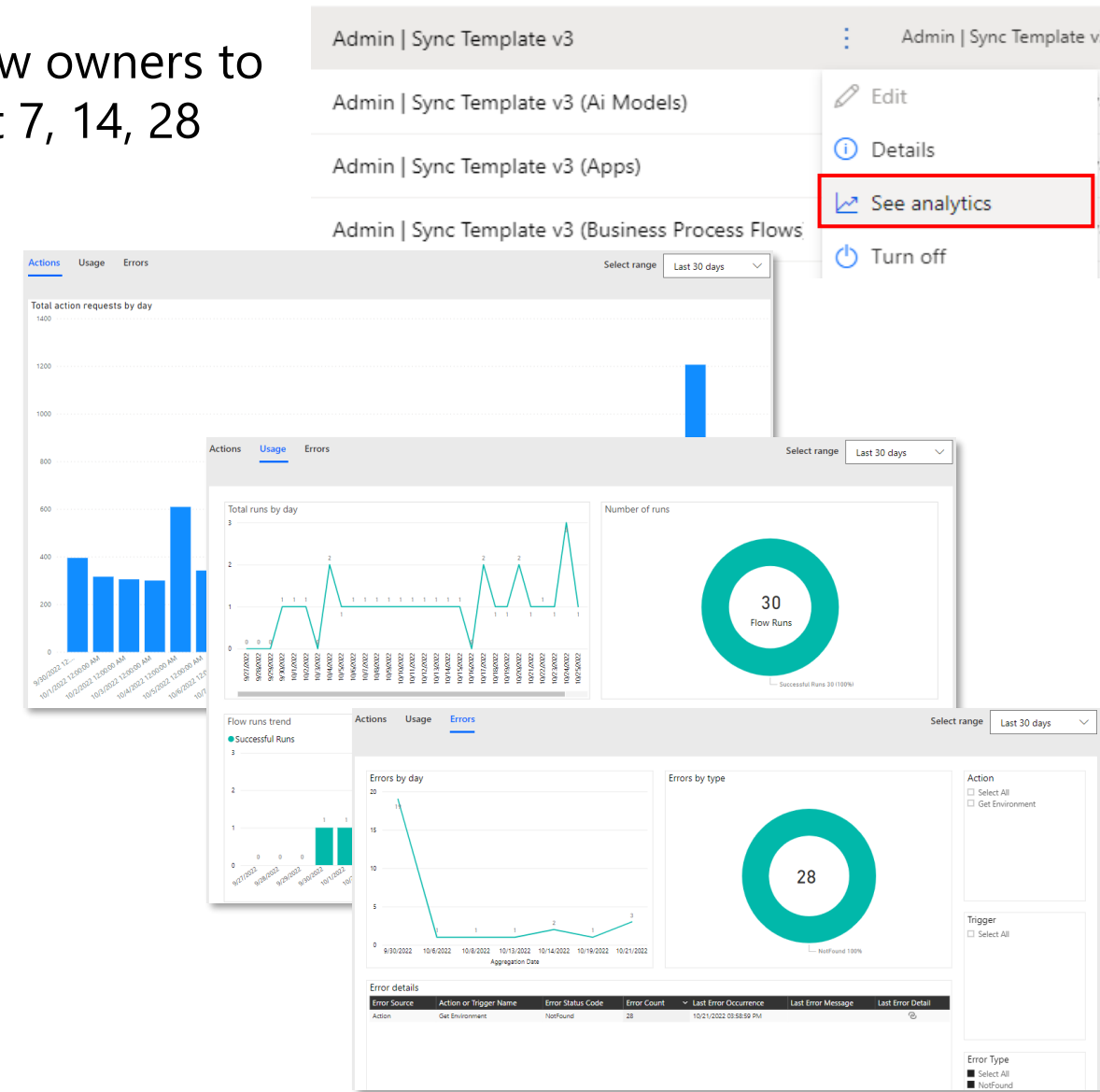
Individual flow level views which can be used by flow owners to view details for each flow within their scope, for last 7, 14, 28 days with data refreshed every 4-6 hours

Flow Usage

- ◆ API usage
- ◆ Runs by day
- ◆ Total number of runs for the flow
- ◆ Gain insights into when the flow is run with the flow run trends

Flow Health

- ◆ The number of errors per day
- ◆ Flow errors by type
- ◆ Understand the details of a specific error – Error source, action or trigger name, error status code, error count, last error occurrence, last error message and detail

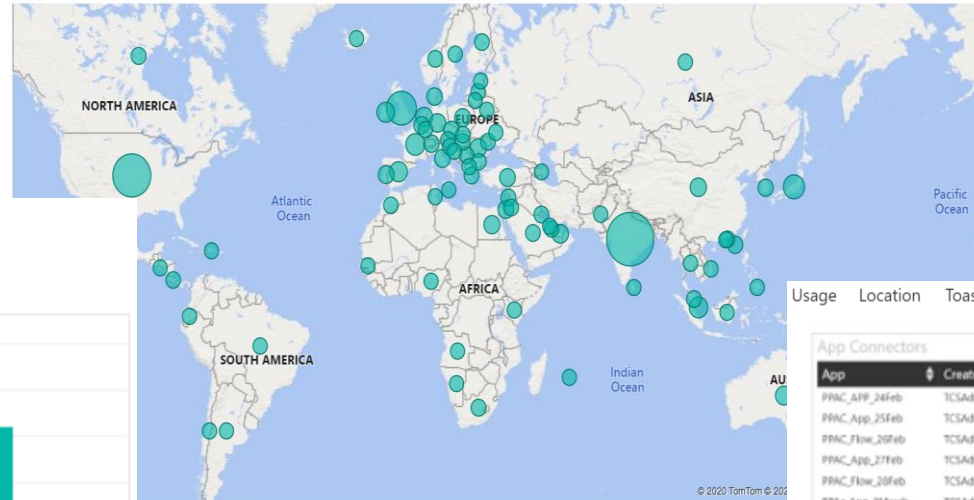


Power Apps Environment level views

Analytics is available for a 7, 14, 28-day time periods and allows users to switch between environments.

Usage Location Toast Errors Service Performance Connectors

Total app launches for environment across the world



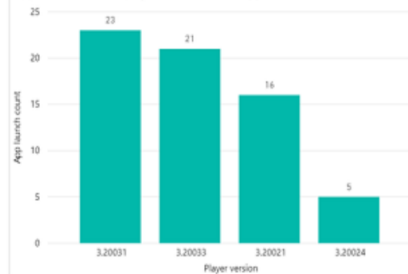
Usage Location Toast Errors Service Performance Connectors

Showing data for **Contoso CoE (contosoCoE)** for the **Last 28 Days**. [Change filters](#)

App launches across device platforms for all apps



App launches across player versions for all apps



Daily active users across all apps



Usage Location Toast Errors Service Performance Connectors

App Connectors

App	Creator	App Sessions	Connectors	Shares	Last Accessed
PPAC_APP_24Feb	TCSAdmin@TIFAdminAPI.onmicrosoft.com	0	2	0	
PPAC_APP_25Feb	TCSAdmin@TIFAdminAPI.onmicrosoft.com	0	2	0	
PPAC_Flow_26Feb	TCSAdmin@TIFAdminAPI.onmicrosoft.com	0	2	0	
PPAC_APP_27Feb	TCSAdmin@TIFAdminAPI.onmicrosoft.com	0	2	0	
PPAC_Flow_28Feb	TCSAdmin@TIFAdminAPI.onmicrosoft.com	0	2	0	
PPAC_APP_3March	TCSAdmin@TIFAdminAPI.onmicrosoft.com	0	2	0	
PPAC_APP_4March	TCSAdmin@TIFAdminAPI.onmicrosoft.com	1	2	0	2020-03-04T13:00:00.000Z
PPAC_APP_5March	TCSAdmin@TIFAdminAPI.onmicrosoft.com	2	2	0	2020-03-08T14:00:00.000Z
PPAC_APP_11March	TCSAdmin@TIFAdminAPI.onmicrosoft.com	1	2	0	2020-03-11T11:00:00.000Z
PPAC_APP_12March	TCSAdmin@TIFAdminAPI.onmicrosoft.com	1	2	1	2020-03-12T12:00:00.000Z

Connector Details

App	Connector Type	Connector Owner
PPAC_APP_24Feb	excel	TCSAdmin@TIFAdminAPI.onmicrosoft.com
PPAC_APP_24Feb	googledrive	TCSAdmin@TIFAdminAPI.onmicrosoft.com
PPAC_APP_25Feb	excel	TCSAdmin@TIFAdminAPI.onmicrosoft.com
PPAC_APP_25Feb	googledrive	TCSAdmin@TIFAdminAPI.onmicrosoft.com
PPAC_Flow_26Feb	excel	TCSAdmin@TIFAdminAPI.onmicrosoft.com

Detailed Insight on Power Apps

Administrators can view data at the environment level for canvas apps



- Active Users – How many users are using the app and daily active usage
- Location – Where is the app usage and filter by country
- App Usage – App launches with filters for device platform, player version, country



- Toast errors are errors which end users see
 - Errors per app in the environment,
 - Error trends across apps,
 - Overview across all apps for error breakdown by https status
- Service Performance – Best and lest performing service(std and custom) in the environment



As an administrator:

- Monitor how much and where apps are being used
- Check out the platform being used to launch the apps, browser or mobile, Tailor your app updates based on platform and ensure that users are on the latest player version to ensure latest platform updates
- Identify apps with most errors and common http errors and work with makers to understand and fix issues ensure overall security of platform
- Get an overview of overall performance of different custom and standard API's being used in the apps. Work with teams to fix issues proactively

Maker analytics for Power Apps

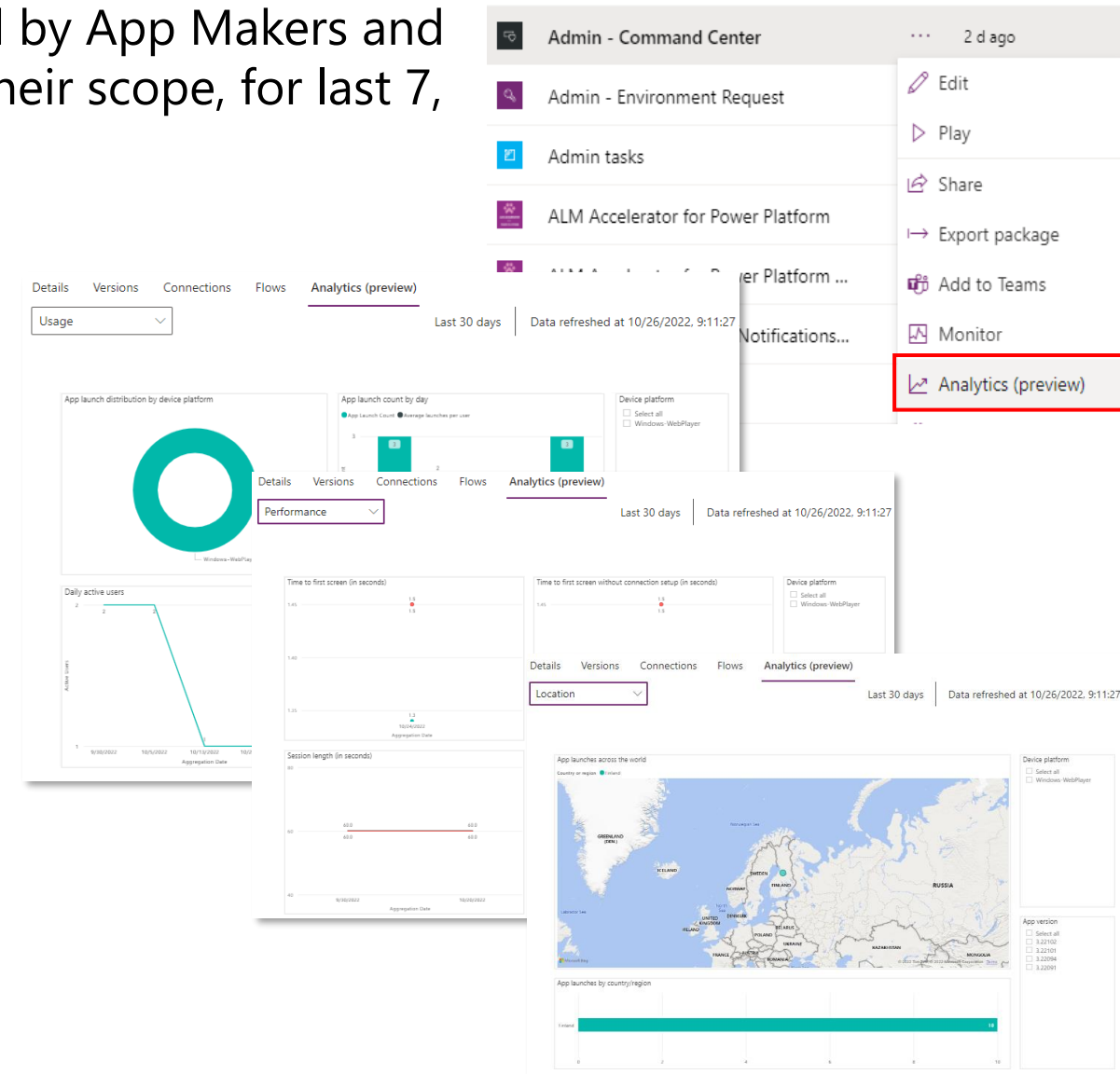
Individual Power App level views which can be used by App Makers and Administrators to view details for each app within their scope, for last 7, 14, 28 days with data refreshed every 4-6 hours

App Adoption and Usage

- ◆ Active Users – How many users are using the app and daily active usage
- ◆ Location – Where is the app usage and filter by country
- ◆ App Usage – App launches with filters for device platform, player version, country

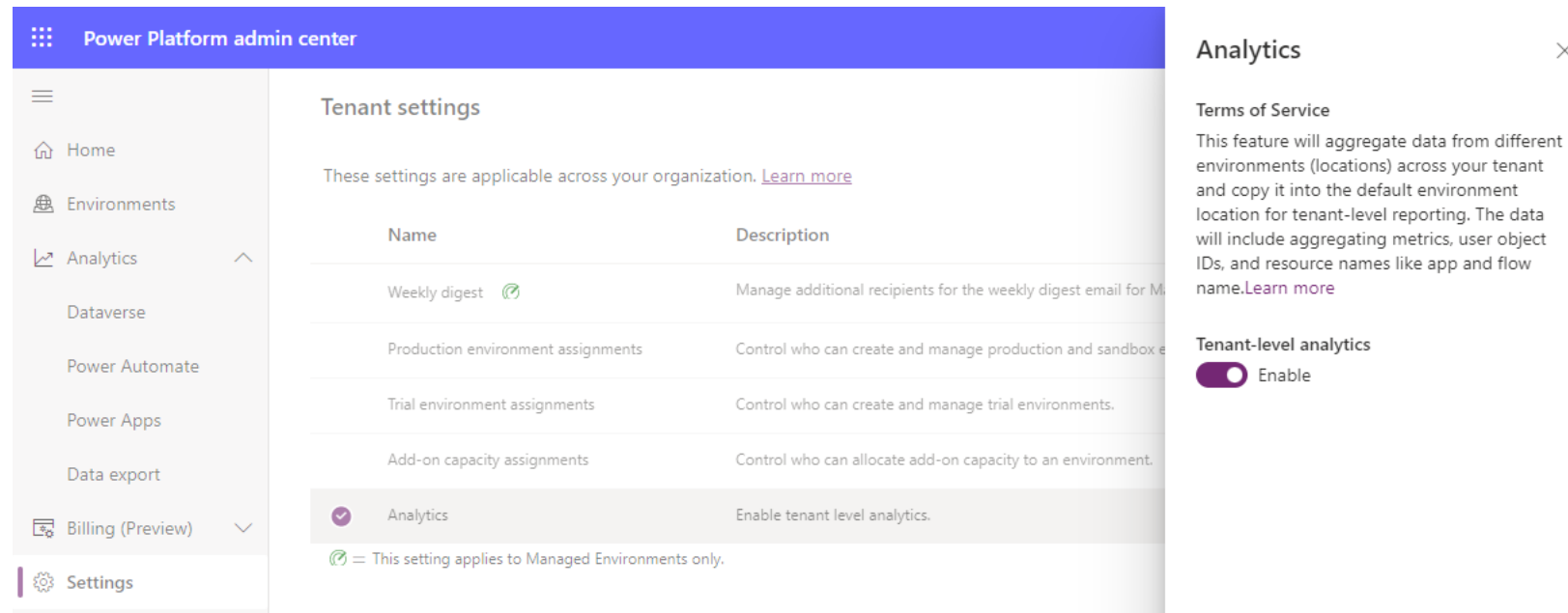
App Health

- ◆ Toast errors are errors which end users see
 - Errors per app in the environment,
 - Error trends across apps,
 - Overview across all apps for error breakdown by https status
- ◆ Performance – Best and lest performing service(std and custom) in the environment



Tenant Level Analytics

- Available for canvas & model-driven apps, flows and environments
- Need to be explicitly enabled in Power Platform settings
- Usage and activity reports shows 28 days






The screenshot displays the Power Platform admin center interface. On the left is a navigation pane with links to Home, Environments, Analytics, Dataverse, Power Automate, Power Apps, Data export, Billing (Preview), and Settings. The main area is titled 'Tenant settings' and contains a table of settings applicable across the organization. The 'Analytics' setting is highlighted with a checkmark and is currently enabled. A right-hand panel titled 'Analytics' provides additional information, including the Terms of Service and a toggle switch for 'Tenant-level analytics' which is set to 'Enable'.

Power Platform admin center

Tenant settings

These settings are applicable across your organization. [Learn more](#)

Name	Description
Weekly digest 	Manage additional recipients for the weekly digest email for M...
Production environment assignments	Control who can create and manage production and sandbox e...
Trial environment assignments	Control who can create and manage trial environments.
Add-on capacity assignments	Control who can allocate add-on capacity to an environment.
 Analytics	Enable tenant level analytics.


 = This setting applies to Managed Environments only.

Analytics

Terms of Service

This feature will aggregate data from different environments (locations) across your tenant and copy it into the default environment location for tenant-level reporting. The data will include aggregating metrics, user object IDs, and resource names like app and flow name. [Learn more](#)

Tenant-level analytics

 Enable

Power Apps Tenant Level Analytics



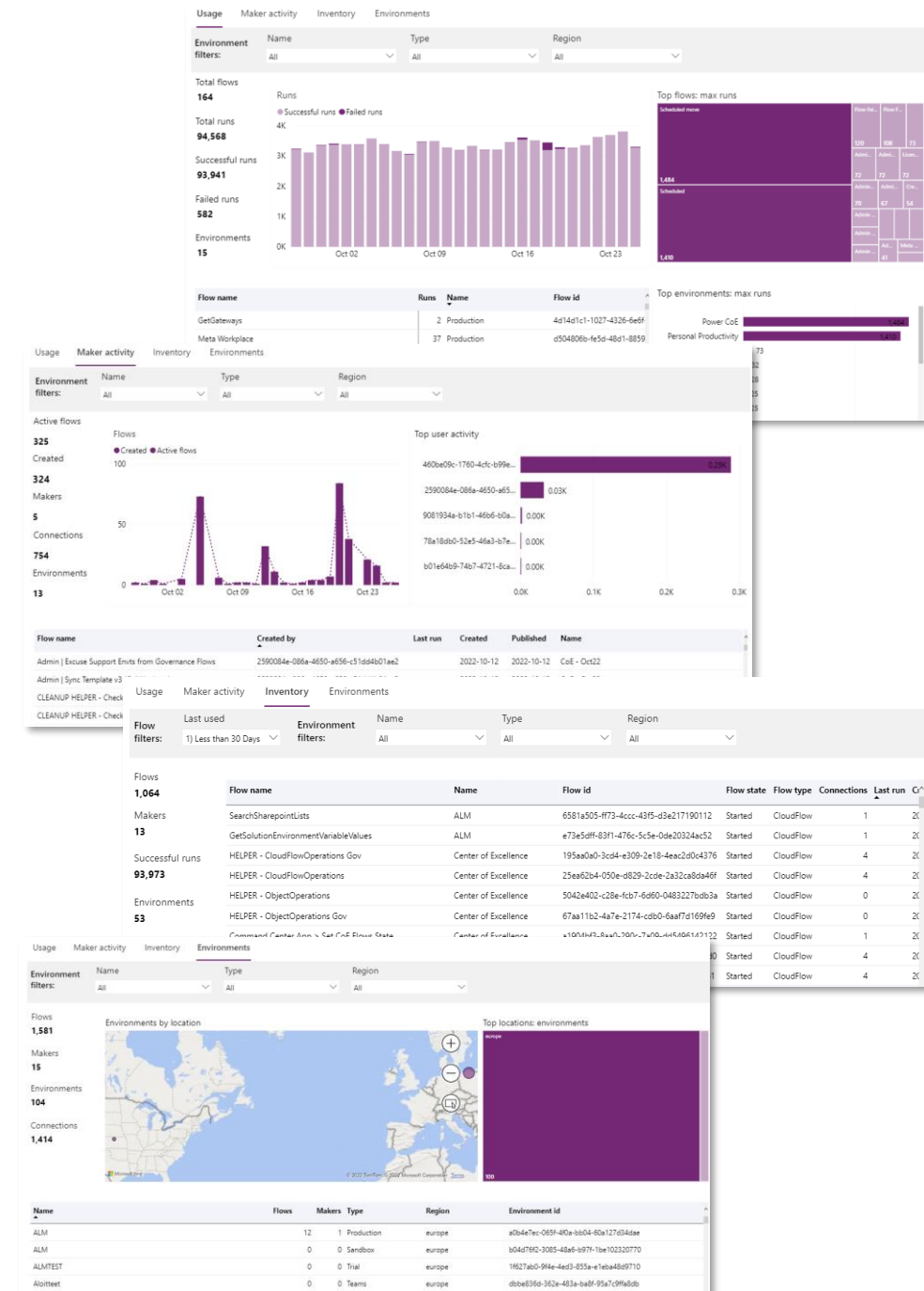
- Unique users, Total sessions, Apps used, New users, Environments
- Usage activity
- Top Apps – Sessions / Unique users
- Top Environments – Unique users
- Maker activity
- App inventory



As an administrator:

- Monitor top apps and environments per activity
- Monitor maker activity
- See total number of Apps, Makers, Environments, Connections
- See information when App is created, modified, last launched and for how many users/groups app is shared

Reports can be filtered by environment, environment type/state/region, app type, and app last used



Power Automate Tenant Level Analytics



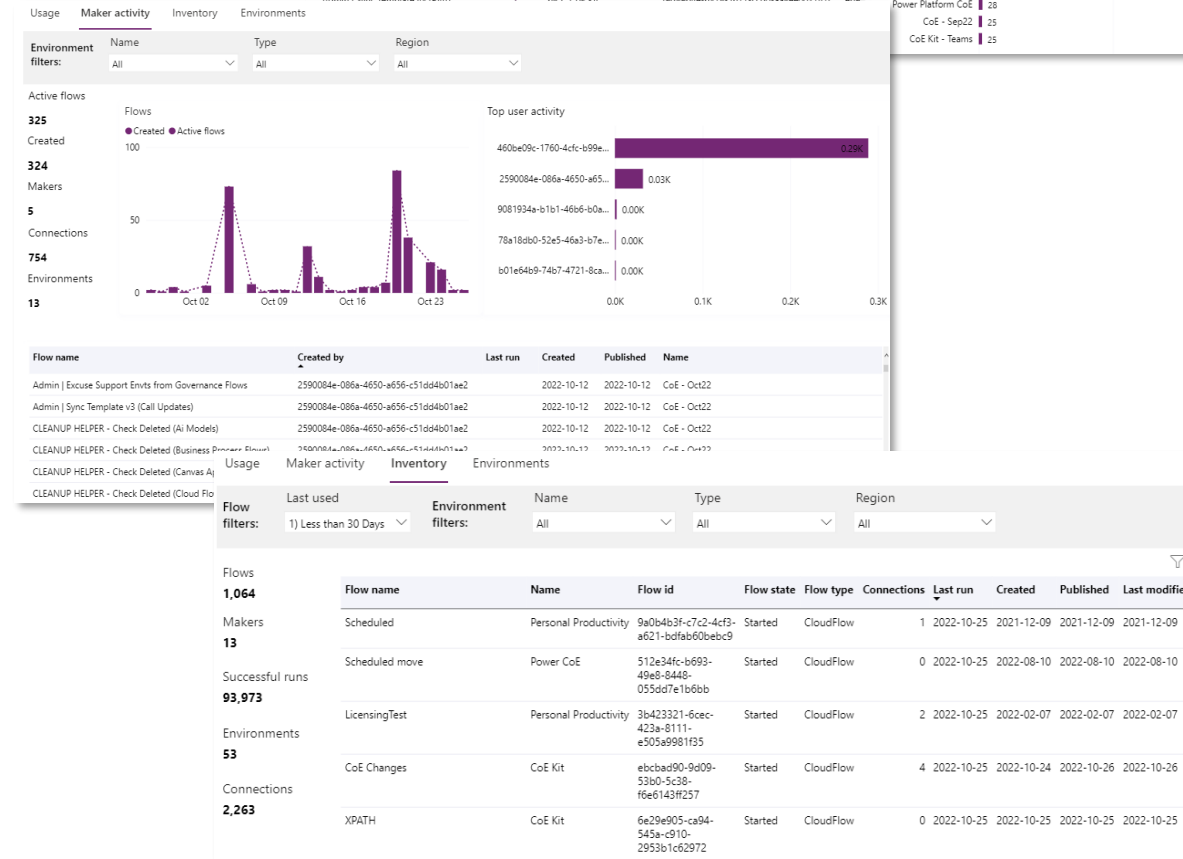
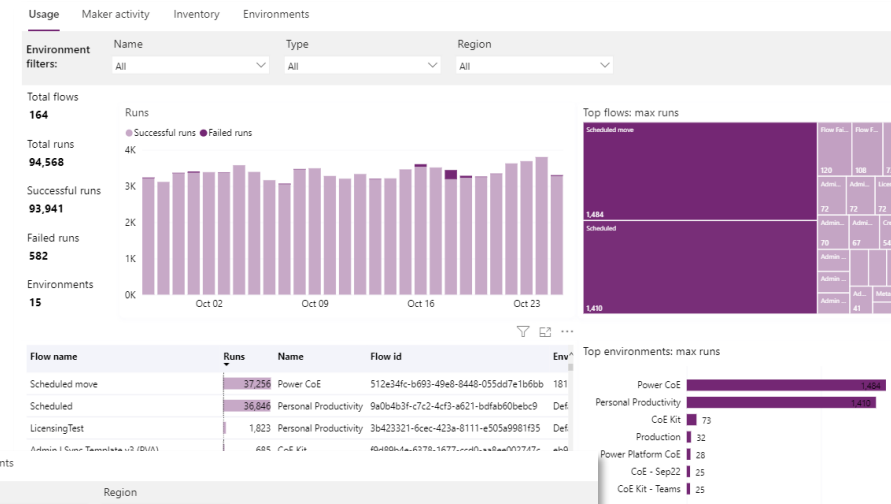
- Flow runs
- Usage activity
- Top Flows – Max runs
- Top Environments – Max runs
- Maker activity
- Inventory



As an administrator:

- Monitor top flows and environments per activity
- Monitor maker activity
- See total number of Flows
- See information when Flow is created, modified, last executed

Reports can be filtered by last run, environment and environment type or region



Data Export (Preview)

Tenant level analytics

- Export tenant level analytics to Azure Data Lake
- Bring Your Own Data Lake (BYODL)

The screenshot displays the Power Analytics interface, divided into two main sections: 'Data export (preview)' and 'Storage Explorer (preview)'.

Data export (preview) section:

- Header:** '+ New data export'
- Section Title:** 'Data export (preview)'
- Description:** 'Manage data exports to Azure Data Lake. Data is exported automatically every 24 hours.'
- Tabs:** 'Data Lake' (selected) and 'App Insights'.
- Table:**

Data package	Environment	Storage account name	Status
Power Apps	All	poweranalytics	Connected

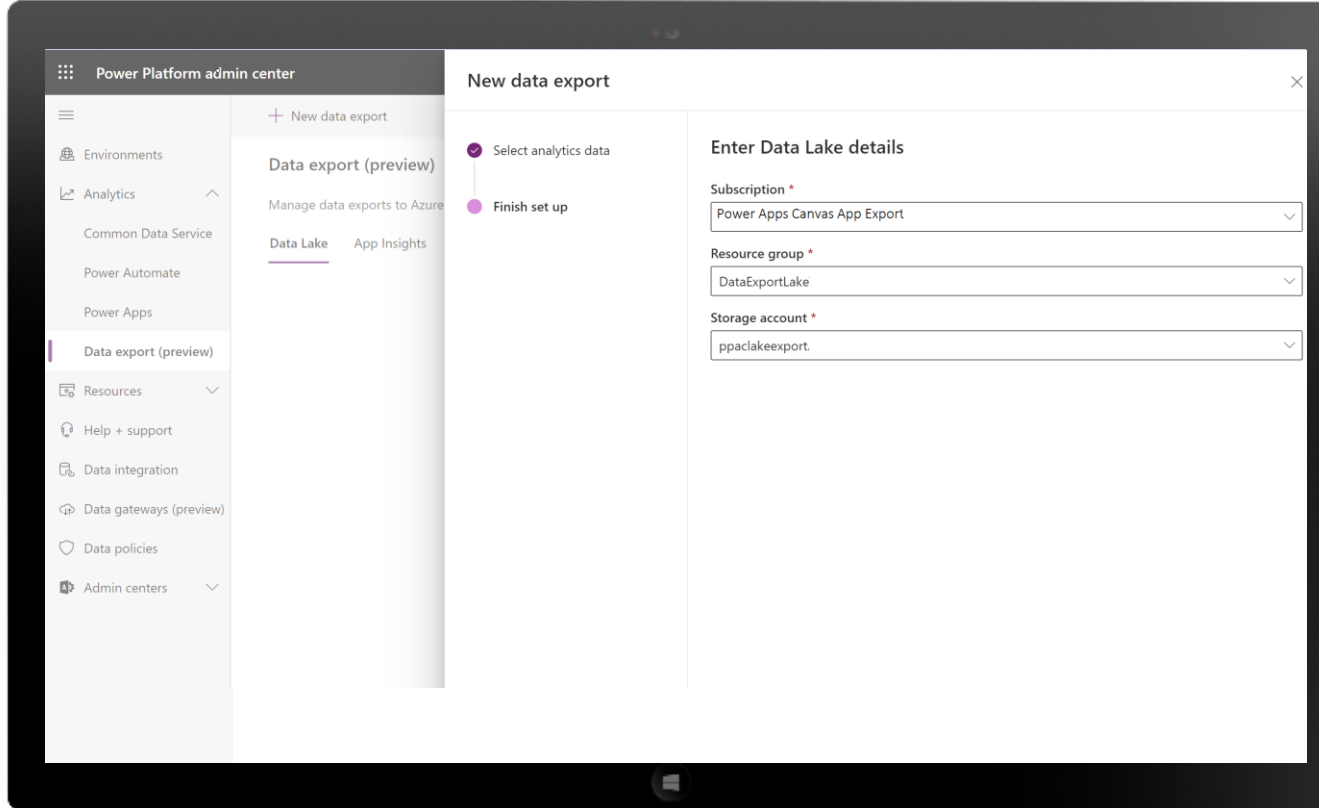
Storage Explorer (preview) section:

- Header:** 'poweranalytics | Storage Explorer (preview)'
- Search:** 'Search (Ctrl+/' and 'Search'
- Left Navigation:** Overview, Activity log, Tags, Diagnose and solve problems, Access Control (IAM), Data migration, Events, Storage Explorer (preview) (selected), Data storage, Containers, File shares, Queues, Tables.
- File Explorer:** CONTAINERS, powerplatform (selected), FILE SHARES, QUEUES, TABLES.
- File List:**

NAME	LAST MODIFIED
Applications	9/10/2021, 1:15:38 PM
ConnectionReference	9/11/2021, 1:32:55 PM
Connections	9/10/2021, 1:15:38 PM
environments	9/7/2021, 1:32:37 PM
usage	9/9/2021, 1:19:03 PM

Data Export (Preview)

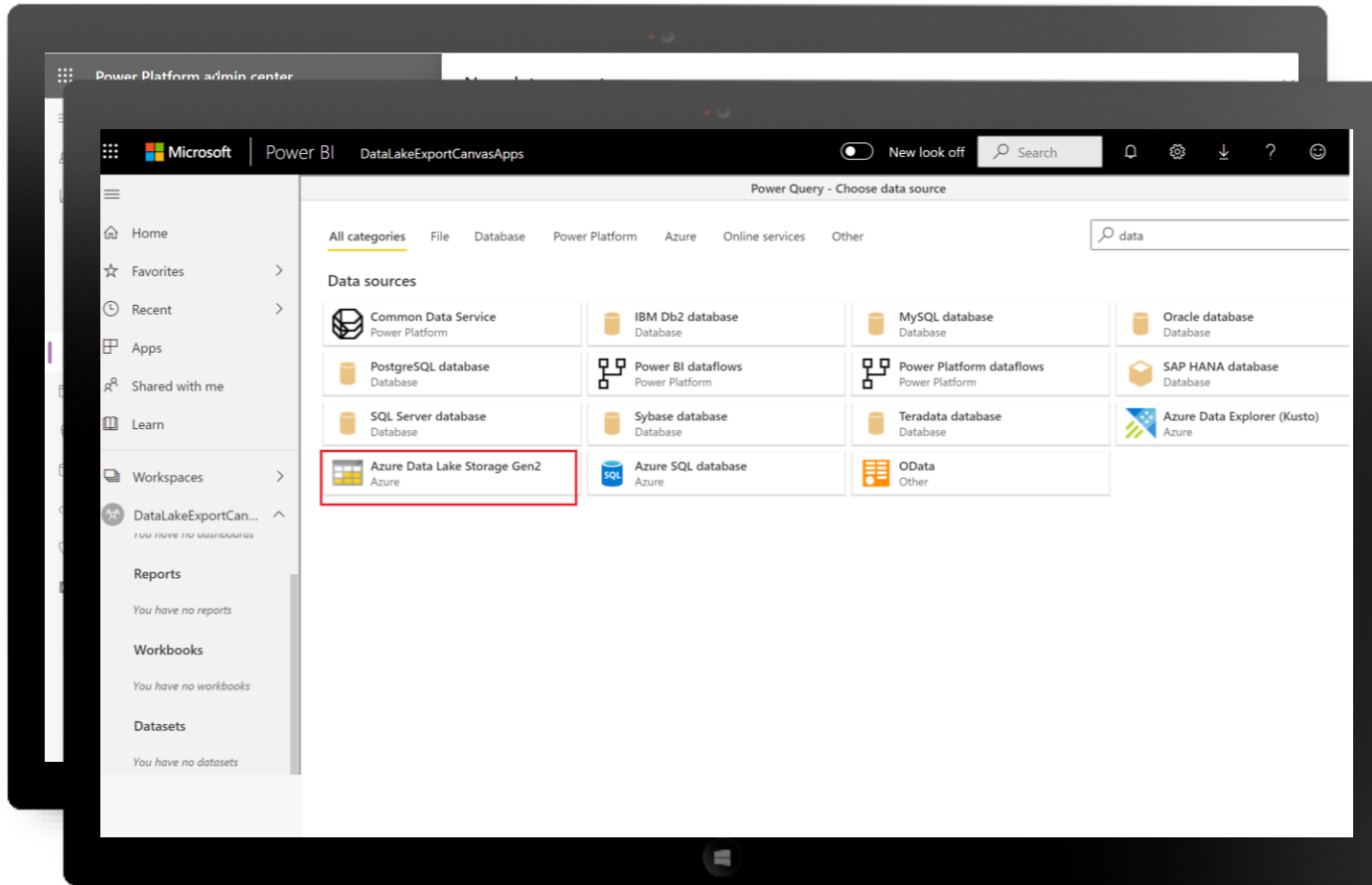
Tenant level analytics



Set up Data Lake Export

Data Export (Preview)

Tenant level analytics

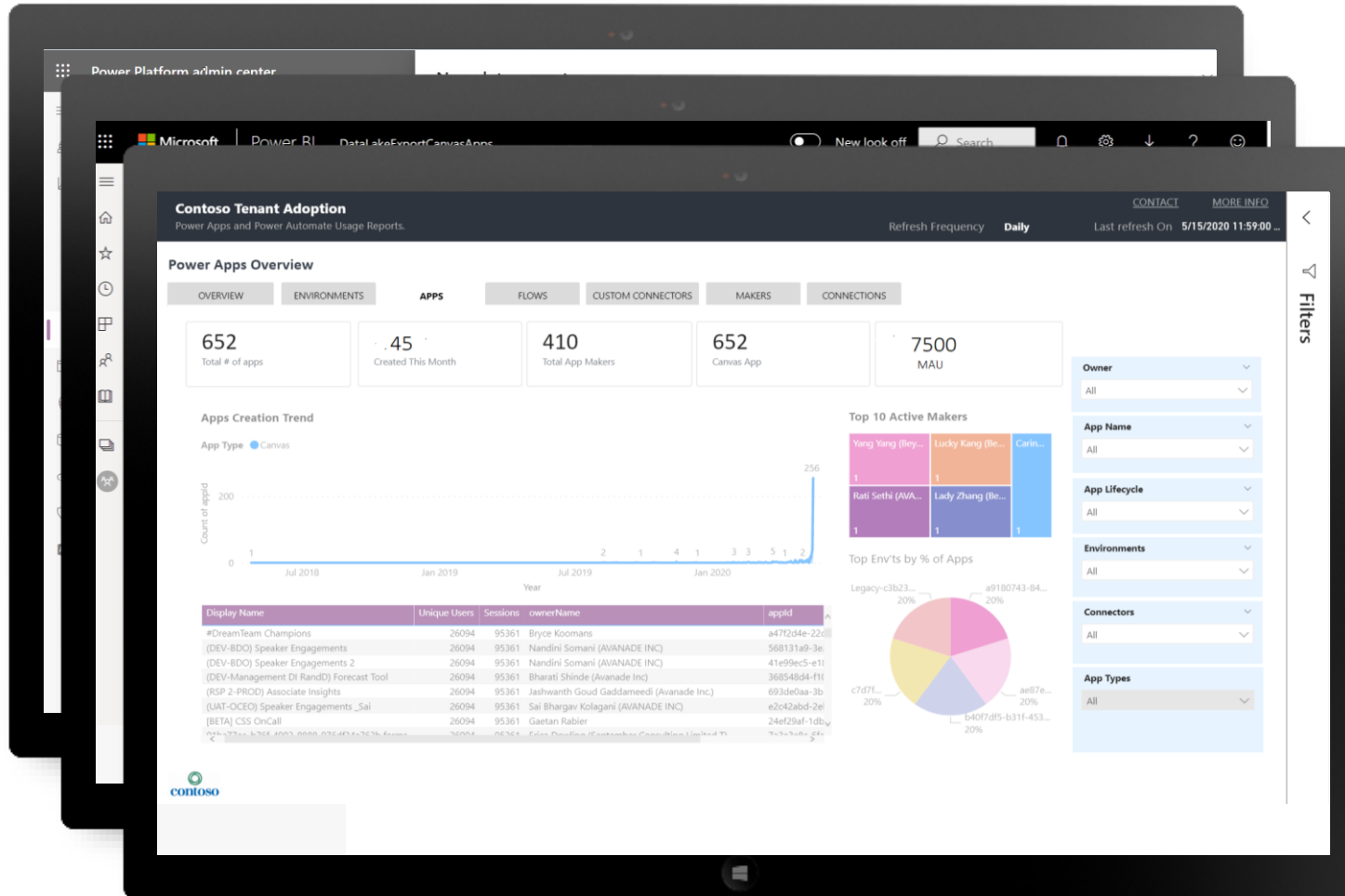


1 Set up Data Lake Export

2 Use Power BI data flows to connect to the data lake

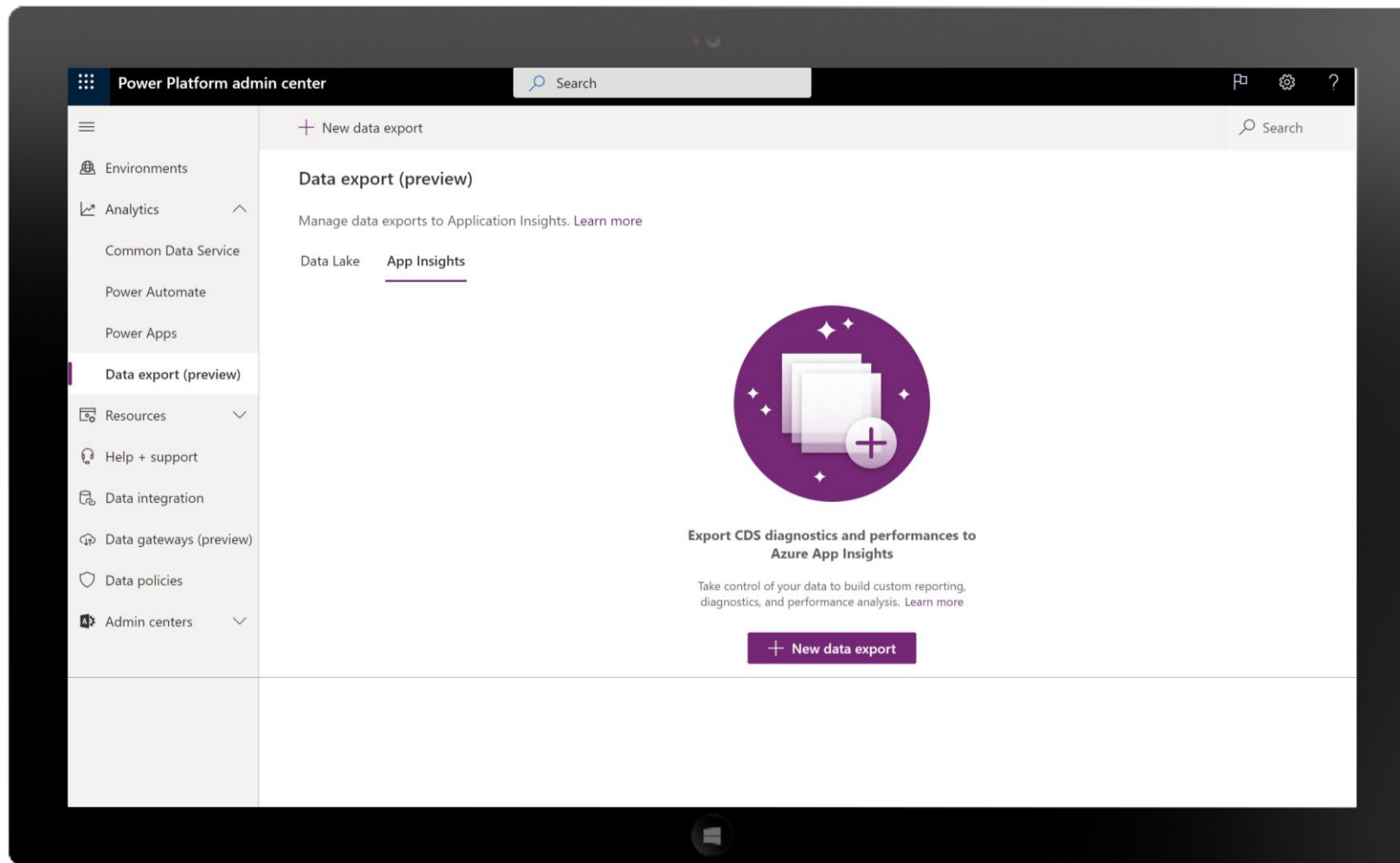
Data Export (Preview)

Tenant level analytics

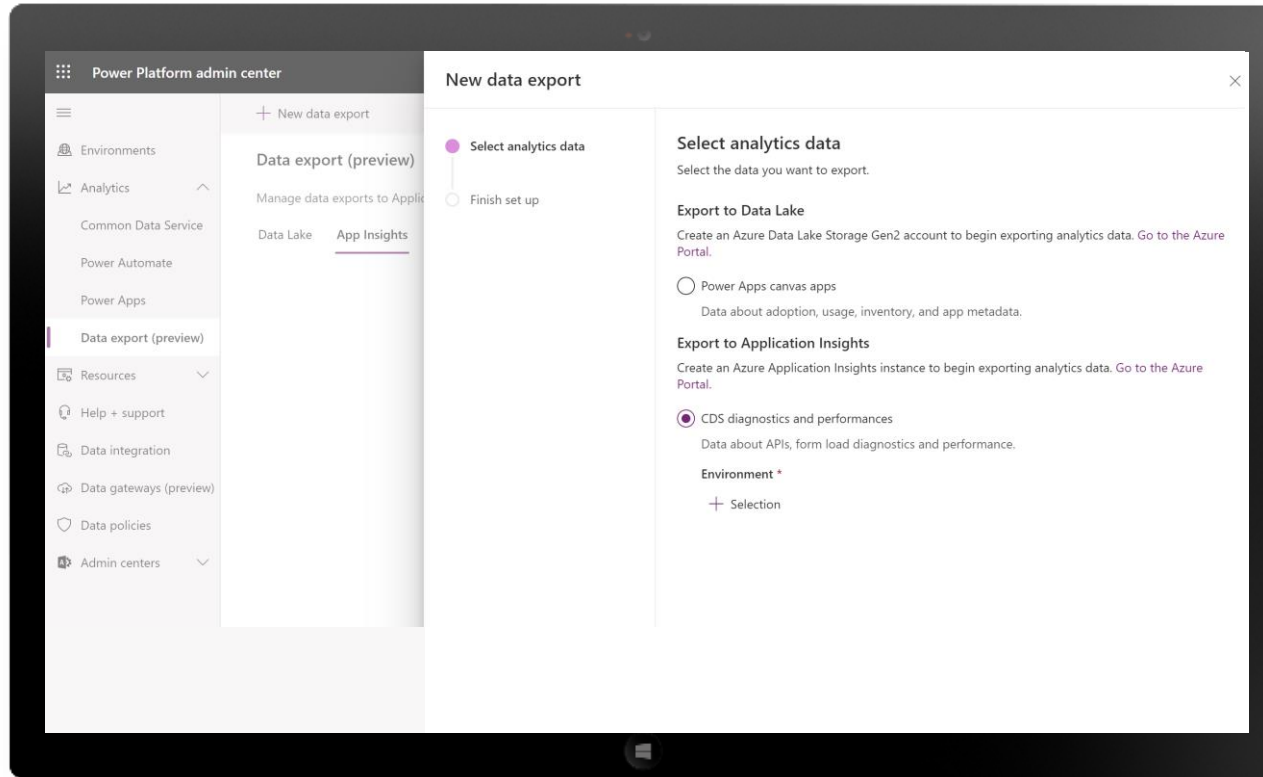


- 1 Set up Data Lake Export
- 2 Use Power BI data flows to connect to the data lake
- 3 Build and share custom reports

Analyze model-driven apps, Microsoft Dataverse and Cloud Flows telemetry with Application Insights

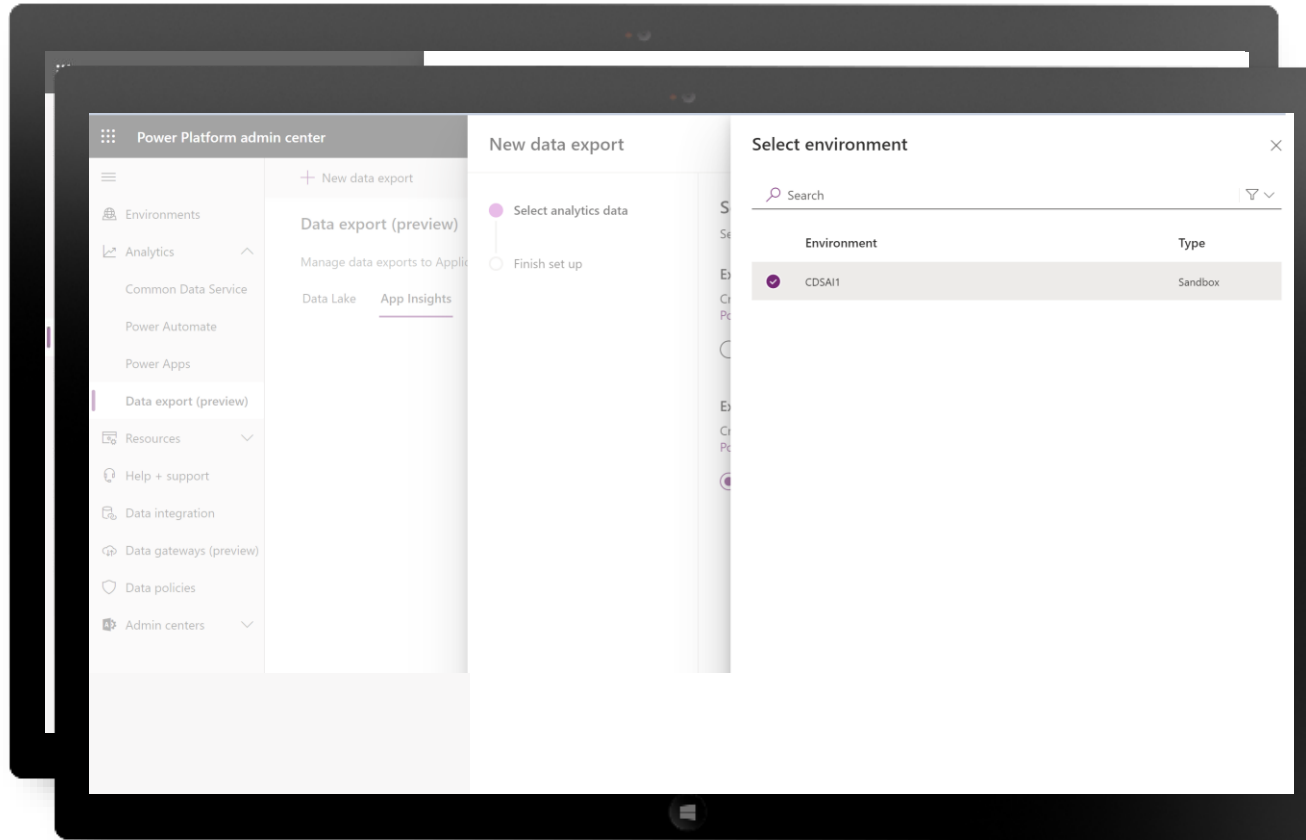


Analyze model-driven apps, Microsoft Dataverse and Cloud Flows telemetry with Application Insights



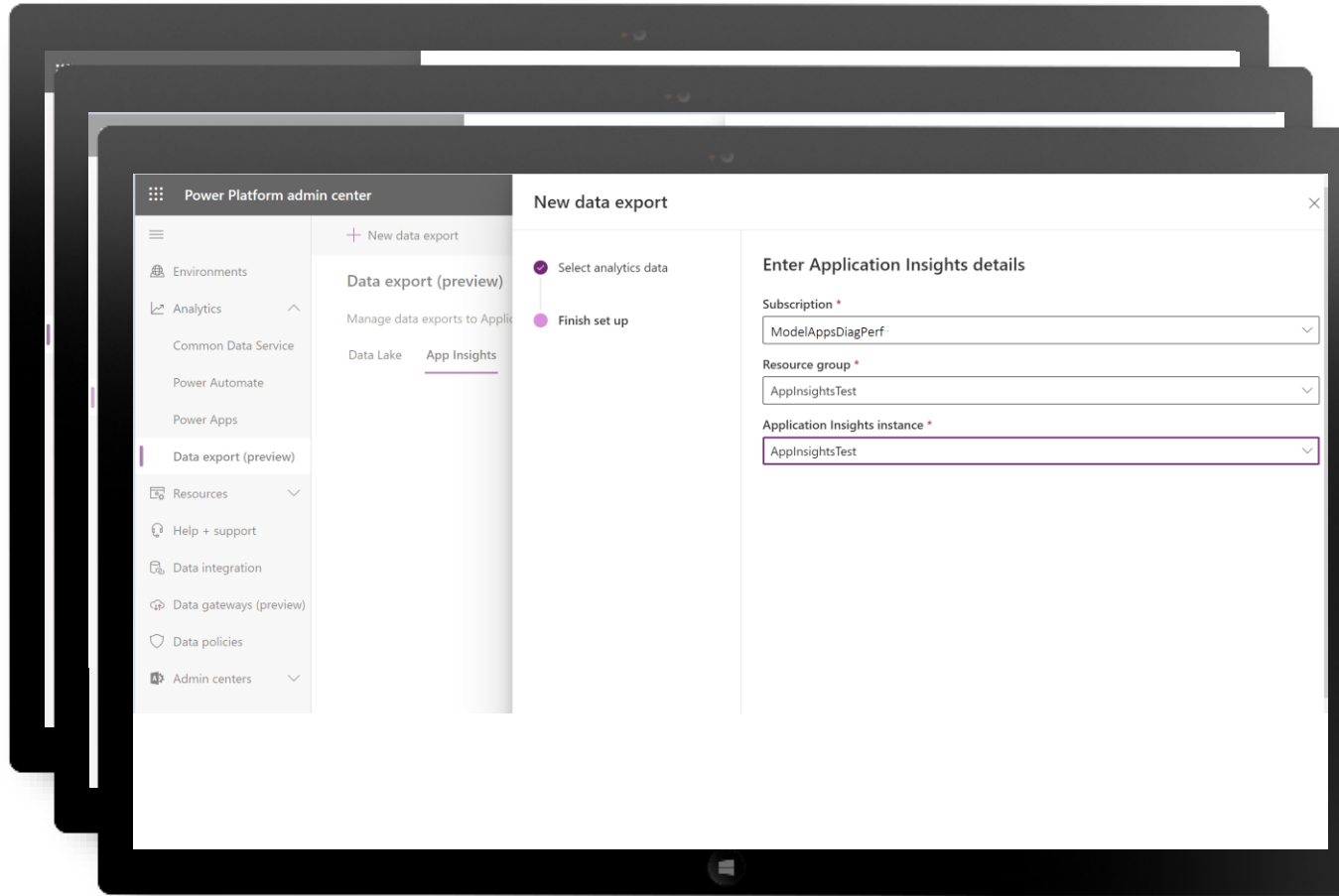
Set up continuous export

Analyze model-driven apps, Microsoft Dataverse and Cloud Flows telemetry with Application Insights



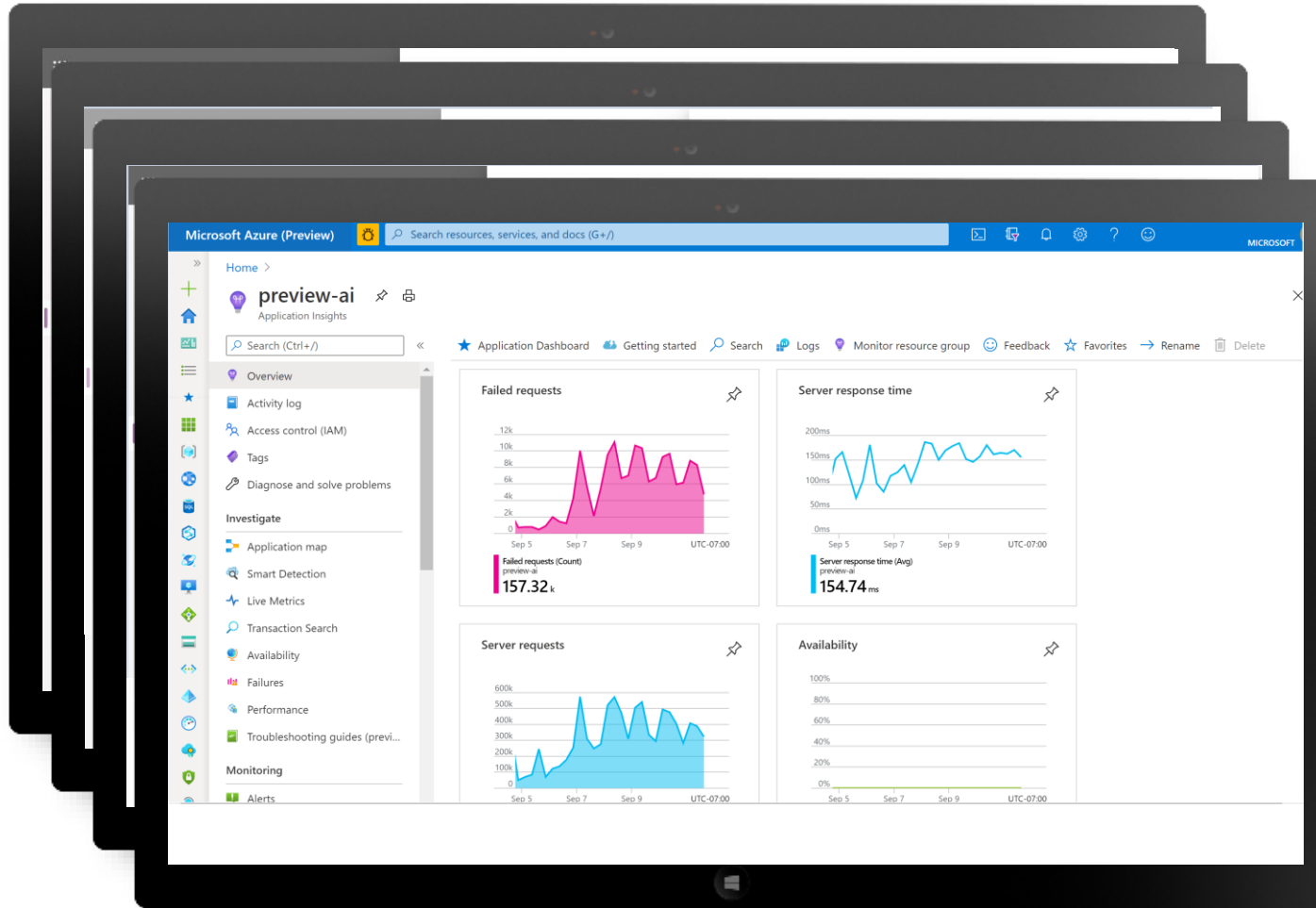
- 1 Set up continuous export
- 2 Select environment

Analyze model-driven apps, Microsoft Dataverse and Cloud Flows telemetry with Application Insights



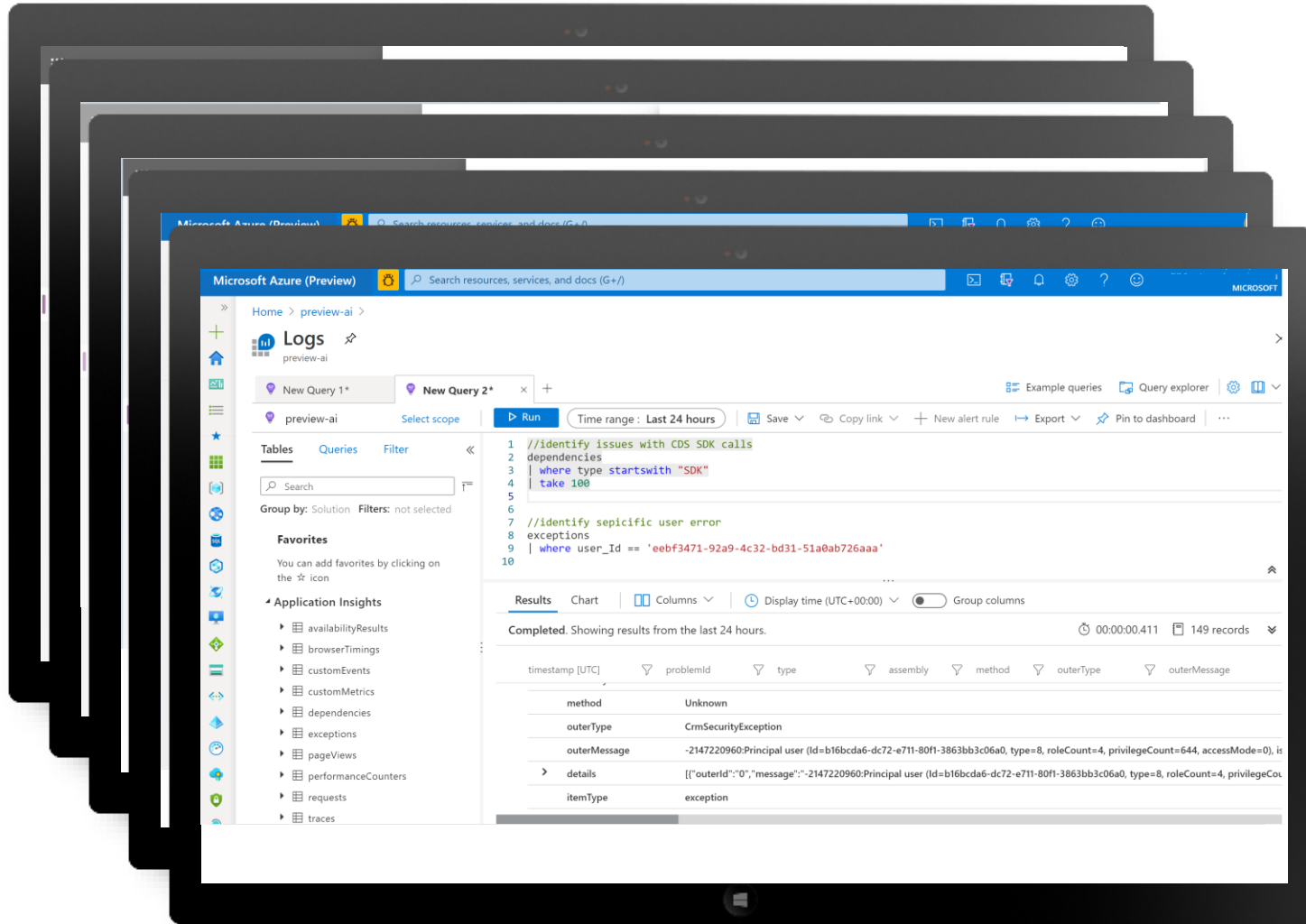
- 1 Set up continuous export
- 2 Select environment
- 3 Provide Application Insights instance

Analyze model-driven apps, Microsoft Dataverse and Cloud Flows telemetry with Application Insights



- 1 Set up continuous export
- 2 Select environment
- 3 Provide Application Insights instance
- 4 OOB reports with App Insights

Analyze model-driven apps, Microsoft Dataverse and Cloud Flows telemetry with Application Insights



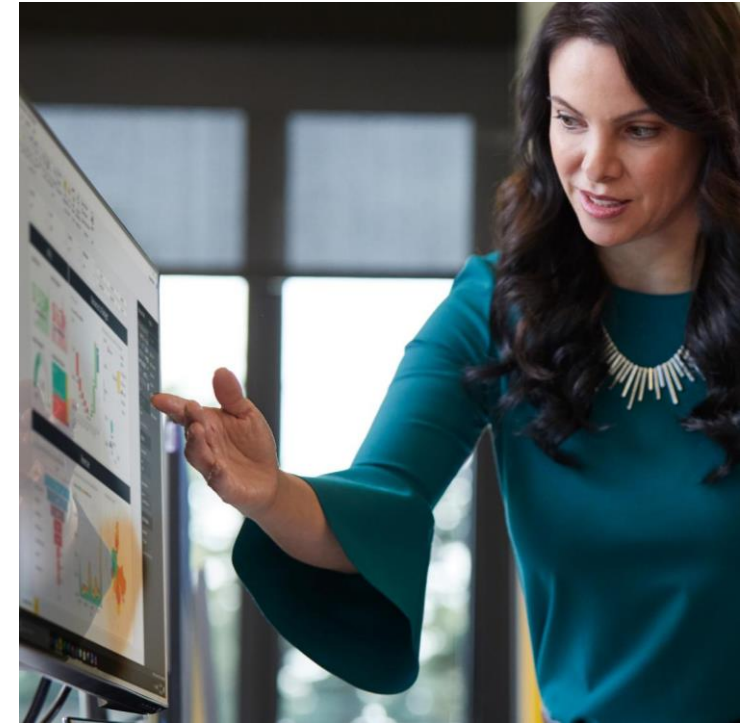
- 1 Set up continuous export
- 2 Select environment
- 3 Provide Application Insights instance
- 4 OOB reports with App Insights
- 5 Custom query with Log Analytics

Demonstration

Dataverse, Power Apps and Power Automate analytics

Demo the following:

Go through analytics reports in PPAC



Health Monitoring of Power Platform Services


Monitoring platform status



Power Apps and Automate service status can be seen in both portals and Office 365 Service Health
<https://admin.microsoft.com/Adminportal/Home?source=applauncher#/servicehealth>

Service health

All services Incidents Advisories History Reported issues

View the health status of all services that are available with your current subscriptions.

 Preferences

Service	Health
Microsoft Power Automate	 Healthy
Power Apps	 Healthy

Power Apps Support

<https://powerapps.microsoft.com/en-us/support>

No known issues: Power Apps is running smoothly

Search



Power Automate support

<https://make.powerautomate.com/support/>

Warning:

Starting October 12th, security certificates of old Power Automate Desktop versions (older than July 21 release - version 2.11.51.21196) will expire. Users using these old versions will need install the latest version of Power Automate Desktop to continue using desktop flows.

Last updated: 10/07/2021 4:54:15 PM UTC

Monitoring platform updates and changes

Power Apps and Automate services platform updates and changes can be monitored in Office 365 Message Center

Each message gives you a high-level overview of a planned change and how it may affect your users, and links out to more detailed information to help you prepare. [Learn more about managing changes](#)




Inbox Archive









 Preferences  Planner syncing

3 items

 Search



Filters: Service: Microsoft Power Automate, Microsoft Po... , +2  Tag  Message state 

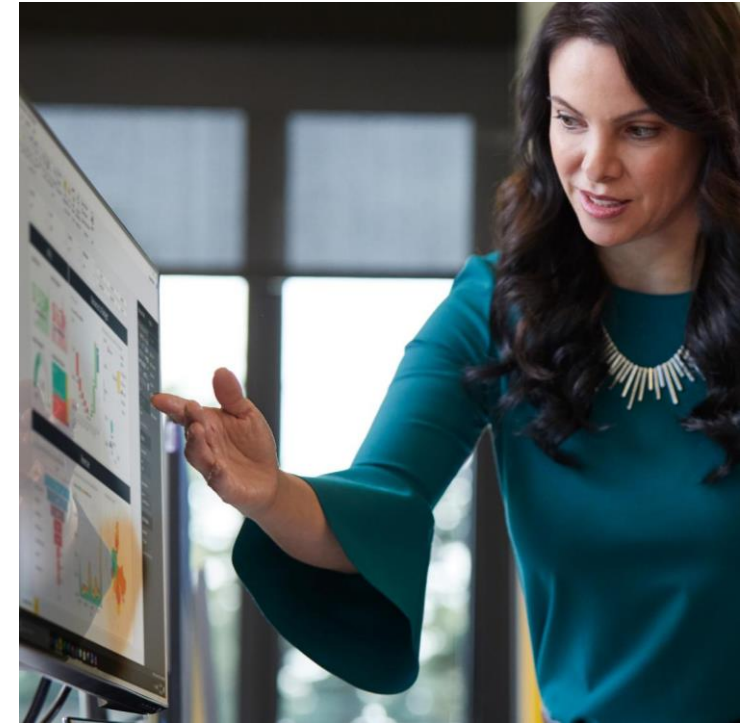
Message title		Service	Last updated ↓	Act by	Tag
(Updated) Power Apps can now display images from Mic...		 Power Apps in Microsoft 365  Sha...	Oct 5, 2021		NEW FEATURE USER IMPACT
Upcoming changes to Power Apps per app plan licenses		 Power Apps	Sep 24, 2021		ADMIN IMPACT
(Updated) PowerApps/PowerAutomate Retirement of Di...		 Microsoft Power Automate in Microsof...	Aug 26, 2021	Sep 25, 2021	MAJOR UPDATE ADMIN IMPACT +2

Demonstration

Power Apps and Automate service health

Demo the following:

1. Show how to check Power Apps and Automate service health status in
 1. <https://powerapps.microsoft.com/en-us/support>
 2. <https://flow.microsoft.com/en-us/support>
 3. <https://admin.microsoft.com/Adminportal/Home?source=applauncher#/servicehealth>



Questions?

