Quincy.m.bush@gmail.com
507-884-9868

Quincy Bush

https://www.linkedin.com/in/quincy-bush/
https://quincy-bush.github.io/Portfolio/

Recent graduate with a passion for providing solutions and support to those in need. Looking to develop a successful career by leveraging skills in client based services alongside the knowledge and experience acquired from academia. Currently seeking a position fostering development and growth within the company for a successful career.

PROFESSIONAL EXPERIENCE

Lumen Technologies,   **Minneapolis, Mn**
Enhanced Premise Technician   *May 2024–Present*

- Responsible for **installing, operating, maintaining, testing and repairing both field and in-home network telecommunication equipment** for customers of lumen **under minimal supervision**.
- **Provide technical evaluations and deliver solutions needed to repair network infrastructure** with fiber optic/power tools, proprietary software, training and knowledge of network infrastructure.
- Complete various splicing connections on new and existing cable, fiber, wire and connect wires and cables to terminals and attach/detach various kinds of hardware to wires and cables.
- **Coordinating and processing reports and updates to inventory records** via both microsoft office and proprietary software.
- **Read and interpret customer service orders, repair tickets, technical (i.e., mechanical, electrical, digital) drawings**, maps, blueprints, diagrams, etc., and perform specified work.
- Escalate higher tier technical and non-technical problems to end user support and related telecomm. services to repair or deliver network infrastructure.
- **Complete designated amount of work in a specified timeframe with a high degree of quality**, adjusting work assignments or schedules to meet changing work-related priorities or demands.
- Identify/explore additional revenue generation opportunities.
- **Attend and participate in meetings regarding changes in BAU processes, regional analytics** and technician efficiency scoring.

Surly Brewing Company,   **Minneapolis, Mn**
FOH Shift Leader*   *Aug 2021–Present*

- **Train, lead, and work alongside confident and efficient front of house employees** in front of house employees to help provide nationally recognized service.
- Ensure FOH employees follow BAU operations while providing service to customers and have the necessary equipment to complete tasks as they arise.
- **Help Facilitate communication across Surly, adapting to changes** to scheduling, menus, utilities and equipment.
- Help **provide solutions and quality assuranc**e to guests and coworkers across day to day operations in a fast-paced changing environment.
- Work with other captains and management to **coordinate changes to day to day and long term operations** between FOH & BOH.

EDUCATION AND COMPETENCIES

UNIVERSITY OF MINNESOTA
Bachelor of Arts (Computer Science),
Experience In/With

- Data visualization,
- Object Oriented Programming
- Unified Modeling Language
- Computer and machine Architecture

- Instr. Set Architecture
- Mathematics and Discrete structures
- Advanced Programming Interfaces
- Virtual Machines
- Computer Architecture

- HTML & HTML5
- Python
- MySQL, PHP
- Java, JavaScript, Typescript
- C, C#, C++, CSS
- x86-64 assembly language

Dear Job Seeker,

Inspired by the architecture of its namesake city, the "Chicago" resume template is bold and professional.

Featuring an easy-to-read serif font and full-width horizontal lines to help break up information, this template is perfect for job seekers in formal industries.

We recommend using the "Chicago" resume template if you're building a career in investment banking or consulting.

If you're still struggling to write your resume, here are some free resources to help you put together a resume that shows employers you're the right person for the job:
· Free Resume Builder
· How to Write a Resume
· Resume Samples by Industry

Once you have a great resume, pair it with a convincing cover letter using our matching 2022 cover letter template. Here are a few resources to help you write a cover letter that gives your application the boost it needs to land you an interview:
· Cover Letter Builder
· How to Write a Cover Letter
· Cover Letter Examples by Industry

Best regards,

The Resume Genius Team

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