

# Quincy Bush

Recent graduate with a passion for providing solutions and support to those in need. Looking to develop a successful career by leveraging skills in client based services alongside the knowledge and experience acquired from academia, currently seeking a position fostering development and growth within the company for a successful career.

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<https://quincy-bush.github.io>

[/Portfolio/](https://quincy-bush.github.io/Portfolio/)

## EDUCATION

**Marquette University** | Bachelor of Science : Computer Science (Transferred)

- **Relevant Coursework:** Obj. Oriented Soft., Calculus 1&2

**University of Minnesota** | Bachelor of Arts : Computer Science

Dec 2023

- **Relevant Coursework:** Intro: Algorithms & program dev., Intro: Operating Systems, Intro: Art. Intelligence, Intro: Probability & Statistics, Disc. Structures, Elem. Computational. Linear Alg., Machine Arch. & Organization, Adv. Programming Principles, Algorithms. & Data Structures, Computer Arch., Prog. Design & Dev, Programming Graphics & Game

## EXPERIENCE

**Front of House Shift Leader\*** (took demotion for pickup only to begin career search) Aug 2021 - Present  
Surly Brewing Company | 520 Malcolm Avenue, Minneapolis, Mn

- Specializing in customer service, work with and lead a team of confident and efficient front of house employees in general front of house operations and complete other duties as required of a shift leader. Including:
  - >Assisting FOH employees with running food and beer, waiting tables, serving and seating guests.
  - >Ensuring shifts begin and conclude with an efficient opening and closings.
  - >Ensure that FOH maintains a proper workflow.
  - >Work with other captains and management with day to day and long term planning and operations between FOH & BOH.
  - >Facilitate communication across Surly, adapting to changes to scheduling, menus, utilities and equipment.
  - >Provide solutions and quality assurance to guests and coworkers across day to day operations.

**Enhanced Premise Technician**

May 2024 - Present

Lumen | 4701 Beard Avenue South, Minneapolis, Mn

- Responsible for installing, operating, maintaining, testing and repairing both in-home network and field telecommunication equipment for customers of lumen. Under minimal supervision by utilizing established guidelines, daily responsibilities involve:
  - >Providing initial technical evaluation, and delivering solutions needed to repair network systems with fiber optic/power tools, proprietary software, training and knowledge.
  - >Installing and testing network and customer equipment for the delivery of end user network services.
  - >Coordinating and processing reports and updates to inventory records via both microsoft office and proprietary software.
  - >Troubleshoot and escalate higher tier technical and non-technical difficulties to end user support and related telecomm. services to repair or deliver network services.
  - >Explain the functionality of equipment needed to properly deliver end user network services.
  - >Responding to emails, updates, and reports regarding service appointments, delegated contract work, inventory records and capital expenditures.
  - >Attend and participate in meetings regarding changes in BAU processes, regional analytics and technician efficiency scoring.

## SKILLS

- Writt. & Verbal. Communication
- Conflict Resolution
- Crit. and analytical thinking
- Time management
- Decision making,
- Patience and Flexibility
- Technical leadership and teamwork
- Decisiveness
- Continuously learning mindset
- Accountability
- Self-motivation
- Experienced in
  - Data visualization,
  - Object Oriented Programming
  - Unified Modeling Language
  - Computer and machine Architecture
  - Instr. Set Architecture
  - Mathematics and Discrete structures
  - Advanced Programming Interfaces
  - Virtual Machines and emulation
  - Integrated Development Environments
- Experience with
  - HTML & HTML5
  - Python
  - MySQL, PHP
  - Java, JavaScript, Typescript
  - C, C#, C++, CSS
  - Verilog, R
  - GNU project Debugger
  - Computer Architecture
  - Instruction Set Architecture
  - x86-64 assembly language
  - Docker, GitHub, Microsoft Office

