

# Quincy Butler

38 Church st • Broad Brook, CT 06016

Cell: (413) 297-9893

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## Objective

To secure a position in a field that allows me to utilize the skills I've developed during previous experiences

## Education

Agawam High School, Agawam, MA, 2013 – 2017

Lower Pioneer Valley Career Technical Education Center, West Springfield, MA, 2014-2017

Springfield technical community college 2017- August 11 2020

## Computer Skills

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- Proficient with Microsoft Office, Internet and Social Media
- Proficient Troubleshooting computer repair and maintenance
- Proficient Troubleshooting and installing operating system and software
- Proficient Fundamentals of computer networking and security
- Proficient Install
- Proficient Basic network security
- Proficient Communication and professionalism
- Proficient Building and setup of computers

## Experience

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Big Y

**June 2021-Present**

**Deli**

- Help customers
- cut and package meat and cheeses
- clean the deli including but not limited to slicers, the floors, sinks and counters

Kohls

**September 2020- December 2020**

**Omni**

- picked online orders
- helped customers
- packed online orders
- shipped online orders
- brought orders to customer car for drive up pickup

STCC

**September 2018- July 2019**

**Lab Monitor/IT help desk**

- Filled the printers with paper
- Answered calls and fixed the issue
- Cleaned the labs
- Made sure people were using the computers properly
- Enforced the rules of the labs

## Awards/Certificates

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- Cisco Networking IT essentials course completion
- OSHA 10-hour General Industry
- Associates in cyber security

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## **References**

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Greg Anderson  
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ISSN Instructor  
413-735-6300