

## **MUNICIPALITY OF TUBIGON**

## CITIZEN'S CHARTER





## **WATERWORKS OFFICE**

ADMINISTRATIVE SERVICES





To provide access to potable water supply and dedicated service of safe and adequate water within the area of operation for the benefit of its constituents as its primary concern.

| Office or Division:  | WATERWORKS OFFICE                                   |  |                 |
|--|---|--|-----------------|
| Classification:  | SIMPLE  |  |                 |
| Type of Transaction:   | G2C-Government to Client                            |  |                 |
| CHECKLIST OF REQUIREMENTS  |   | WHERE TO SECURE                                |                 |
| 1) Billing statement   |   | Waterworks Office                              |                 |
| CLIENTS  | AGENCY ACTION                                       | FEES TO<br>BE PAID                             | PROCESSING TIME |
| Present billing statement or state your account name/ account number | Search stated account name/number from the database |  | 1 minute        |
| Proceed to payment   | Accept and Issue OR                                 | Based on<br>the issued<br>billing<br>statement |                 |
|  |   |  |                 |
|  | TOTAL:  |  |                 |
|  | None  | 1 minute                                       |                 |