

MUNICIPALITY OF TUBIGON

CITIZEN'S CHARTER





MUNICIPAL TREASURER'S OFFICE (MTO)

ADMINISTRATIVE SERVICES



25. RELEASE OF SOCIAL PENSION AND SOCIAL BONUS FOR SENIOR CITIZENS

Office or Division:	TREASURERS OFFICE	
Classification:	SIMPLE	
Type of Transaction:	for Government Services whose client is the transacting public	

				No.	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE			
Senior Citizen's ID		MSWD/OSCA			
CLIENTS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Approach the disbursing officer and present the Senior Citizen's ID	Determine if the client is in the list of eligible senior citizens provided by MSWD		5 mins.	Disbursing Officer/MTO Staff	
Sign the payroll	If client is in the list, ask client to sign the payroll, if not instruct client to proceed to MSWD for inquiry	None	5 mins.	Disbursing Officer/MTO Staff	
Receive social pension/bonus	Release social pension/bonus		5 mins.	Disbursing Officer/MTO Staff	
	TOTAL:	None	15 minutes		