

MUNICIPALITY OF TUBIGON

CITIZEN'S CHARTER





MUNICIPAL HEALTH OFFICE

ADMINISTRATIVE SERVICES



3. AVAILING OF FAMILY PLANNING SERVICES

About the Service: Family planning service provides not only family planning commodities but also includes Basic Family Planning Education, Information on different Family Planning Methods as well as Family Planning Counseling to all women of reproductive age geared towards responsible parenthood. Schedule of Availability of Service:

Monday-Friday 8:00 a.m. – 5:00 p.m. without noon break

IUD insertion and removal (Tubigon Birthing Center) – as they come IMPLANT insertion and removal (Tubigon Birthing Center) – as they come

HOW TO AVAIL OF THE SERVICE:

| Office or Division: | | | | | |
|--|--|---|--|---|--------------------|
| Office or Division: Classification: | | | MUNICIPAL HEALTH OFFICE SIMPLE | | |
| Type of Transaction: | | | G2C – for Government Services whose client is the transacting public | | |
| CHECKLIST OF REQUIREMENTS | | | WHERE TO SECURE | | |
| For Philhealth Patient—Member Data Record (M Family Planning Form 1 | | | 1DR) | Tubigon Birthing Center/ Barangay Health Center | |
| Step | Client | Agency Action | Fees To be Paid | It will take you | Person Responsible |
| 1 | Go to the Midwife in Charge for interview and fill- up the Family Planning form. | The Midwife in Charge may interview the client for Family Planning Benefits and ask to fill-up the Family Planning form. | (None) | 5 mins. | Midwife in Charge |
| 2 | Approach the Midwife for Vital signs taking | Get the vital signs of client. Conduct initial Rural Health Midwife physical examination before referring to the physician. | (None) | 3 mins. | Midwife in Charge |
| 3 | Listen to Midwife in Charge for Family Planning Counseling | The Midwife in Charge will assess the client, counsel the client on the family planning methods available. | (None) | 10 mins. | Midwife in Charge |
| 4 | Choose what type of family planning will you avail and Listen to the Midwife in charge for family planning orientation | Orient the client on the family planning method selected. | (None) | 5 min. | Midwife in Charge |
| 5 | Schedule of follow-up check-up | Remind the client on the regular follow-up | (None) | 2 min. | Midwife in Charge |
| Fill-out the Client Satisfaction Rating Form | | | | | |

END OF TRANSACTION

Note: PPRF forms are available at the PACD table $\underline{\text{free of charge.}}$

The 25-minute processing time is for <u>one client being served at one time.</u> The <u>time is extended when there are two or more clients.</u>