



MUNICIPALITY OF TUBIGON

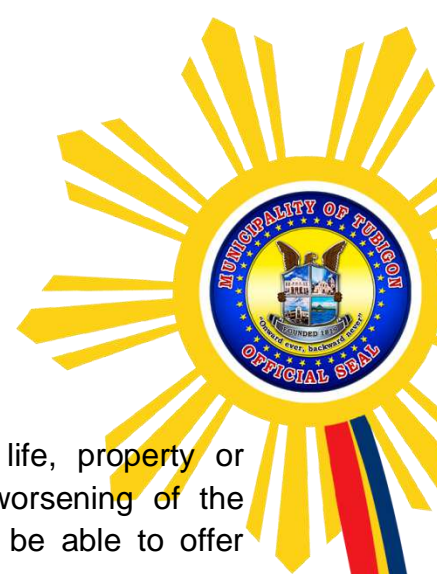
CITIZEN'S CHARTER





**MUNICIPAL DISASTER
RISK REDUCTION AND
MANAGEMENT OFFICE
(MDRRMO)
ADMINISTRATIVE SERVICES**





4. EMERGENCY SITUATION RESPONSE

Anybody in a situation that poses an immediate risk to health, life, property or environment. One who needs urgent interventions to prevent a worsening of the situations, mitigations may not be possible and agencies may only be able to offer palliative care for the aftermath

Office or Division:	MDRRMO			
Classification:	SIMPLE			
Type of Transaction:	G2C-Government to Public			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1.NONE				
CLIENTS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. .Call MDRRMO and asked for assistance.	Received the call and interview the client as to the nature of emergency Call MDRRMO/Hospita l	None	1-3 minutes	MDRRMO Staff
2. Wait for the responder	Ask for the details of the emergency • Handle mainly crime-related emergencies • Handled fire-related emergencies and usually possess secondary rescue duties • Handle medical related emergencies	none	3-5 minutes	DRRM Ambulance Driver/TERSSU PNP Medical Team (TCH)

3. Relax, Keep Calm	Proceed to the place of accident	none	Case to case basis	
TOTAL:		None	8 minutes	