

MUNICIPALITY OF TUBIGON

CITIZEN'S CHARTER





MUNICIPAL HEALTH OFFICE

ADMINISTRATIVE SERVICES



6. AVAILING OF MATERNAL HEALTH SERVICES

About the Service: The Municipal Health Office ensures safe motherhood and deliveries to healthy babies at health facilities.

Schedule of Availability of Service: EVERYDAY 24/7

Who May Avail of the Service: All pregnant women about to give birth

What are the Requirements: Referral Slip, Home-based Maternal Record (HBMR), Laboratory

Results

Duration: Varies to several hours **HOW TO AVAIL OF THE SERVICE:**

Office or Division:	MUNICIPAL HEALTH OFFICE		
Classification:	SIMPLE		
Type of Transaction:	G2C – for Government Services whose client		
Type of Transaction:	is the transacting public		
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
1. For Philhealth Patient—Member Data	Municipal Health Office		
Record (MDR)			
2. Referral slips			
3. Home-based Maternal Record (HBMR)			
4. Laboratory Results (U/A, cbc and other related			
laboratory results)			
	It will		

laboratory results)						
Step	Client	Agency Action	Fees To be Paid	It will take you	Person Responsible	
1	Go to the Midwife on duty for admission and medical record	Get maternal record. Accomplish the HBMR of the mother/birth plan form.	(None)	2 mins.	Birthing Staff/ Midwife on duty	
2	Vital signs taking	Check for the vital signs of the mother to determine the risk factor.	(None)	5 mins.	Birthing Staff/ Midwife on duty	
3	Labor Watch	The midwife on duty will do labor watch If no progress of labor, refer to higher facility	(None)	Varies to several hours	Birthing Staff/ Midwife on duty	
4	Delivery of Baby	The midwife on duty will do newborn care and postpartum care	Normal Spontaneous Deliveries—P 1,000 (Office Hours) P1,500 (during Saturdays, Sundays & holidays) except indigent clients	Varies to several hours	Birthing Staff/ Midwife on duty	
		If there is delivery complication refer to higher facility				
5	Newborn Screening of Newborn Baby	The medtech will perform newborn screening to newborn baby	Non-Philhealth P 550.00 P 1,500.00 (P950.00 excess payment for Philhealth members)	Varies to several hours	Medtech on duty/ Midwife trained on NBS	
6	Discharge at the	Discharge the patient with	Tot Fillineartif filefilbers)	Varies to	Birthing Staff/	

bir	rthing home and	take home medicines and	several	Midwife on duty
red	ceive medicines	post discharge instructions	hours	
an	nd post discharge			
ins	structions			

Note: PPRF forms are available at the PACD table <u>free of charge.</u>
The 25-minute processing time is for <u>one client being served at one time.</u> The <u>time is extended when there are two</u> or more clients.