

QUINCY L. HODGE

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RADIO FREQUENCY(RF) TECHNICIAN/ SYSTEM ADMIN

- ♦ **Summary:** Experienced RF field service technician, with multiple skill sets. Award-winning customer service support professional. Detail-oriented consultant with extensive experience in telecommunications. Troubleshoots highly technical issues with ease and patience. Service and repair technician with technical and troubleshooting expertise. Team player who is flexible, reliable and adaptable to dynamic environments.

(AREAS OF EXPERIENCE) HIGHLIGHTS

<i>Analytical and critical thinker</i>	<i>Superior troubleshooting skills</i>	<i>Multi skilled in computer</i>
<i>Skilled install technician, with both fiber and copper</i>	<i>Test equipment operation</i>	<i>networking, hardware,</i>
<i>Skilled multi-tasker</i>	<i>Electronics/Project Management</i>	<i>software and printer</i>
<i>Ability to read diagrams and schematics</i>	<i>Complex problem solver</i>	<i>troubleshooting</i>
<i>Multi skilled in RF field maintenance</i>	<i>Good organizational and communication skills</i>	
	<i>Extensive experience with back-up and image software</i>	

(EXPERIENCE) PROFESSIONAL EXPERIENCE

UNITED STATES CENTRAL COMMAND CCJ6 — MACDILL AFB, FL

NCOIC RF Systems, 2014 to 2018

Key Results:

- ♦ ***Maintained, upgraded, and repaired computer and telecommunications systems to an operational status, to include workstations, zero clients, printers, VOIP telephones, cryptographic encryptors, and mobile devices for US CENTCOM Directors and Very Important Persons (VIPs)***
- ♦ Oversaw Command and Control network consisting of 92 mixed radios and 4 networks at 18 locations in support of an exercise in Jordan, enables rapid response to 2 actual medical evacuation, and completion of countless exercise inputs and executions.
- ♦

Scott AFB

Desk top Lead

♦

PROFESSIONAL EXPERIENCE (CONTINUED)

, —,
Leading home healthcare company employing 4,500 professionals.

H, 2000 to 2005

HR Assistant, 1995 to 1997

Promoted to fulfill a broad range of HR functions, including recruiting and training employees, administering benefits, overseeing disciplinary action and managing HR records. Co-chaired annual flex-enrollment meetings, resolved conflicts between employees and insurance carriers, coordinated health fairs to promote employee wellness and performed exit interviews.

Key Results:

♦

(EDUCATION) EDUCATION & CERTIFICATIONS

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Training/Certifications Designations:

- ♦ Comptia Security + CE, 2018
- ♦ IUPUI Project Management Certificate
- ♦ Lean Green Belt

(OTHER) OF NOTE

Professional Development:

♦

Affiliations:

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