

## More info on the diagram

- 1. The print is will be returned twice to the CUSTOMER for varifiation.
- 2. An badPrintLog will be kept and updated and at the end of the program it will include a rapport and costs for the CUSTOMER and CUSTOMER SERVICE and MANAGEMENT.
- 3. The proposed solution methods have a standard variation of costs.
- 4. MANAGEMENT will be able to print the logs.