

UNIVERSITY OF REGINA

ENSE 477: CAPSTONE PROJECT

REQUIREMENTS AND SPECIFICATIONS

Telport: Sasktel Telecommunications Portal

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1 Introduction

This document outlines and defines the requirements and specifications. The initial problem statement and proposed activities are suggestions given by Sasktel to provide a manageable scope. The decisions on infrastructure, aside from the Broadworks API and telephone account access are left up to us to decide.

1.1 Problem Statement

SaskTel requires a communications portal that can interwork with a Telephony Application Server and our core network to present communications and feature capabilities through a browser. This will allow for the exploration of new communications service models.

SaskTel has been pursuing the deployment of a new communications core along with the Cisco/Broadsoft Telephony Application Server branded as Broadworks. One of the drivers is to enable a richer customer experience through a converged architecture that exposes rapid development to enables new capabilities. Broadworks exposes the Application Programming Interface to access service control tools and user information. These tools and information can be used to create new communications applications or add additional value to existing applications.

The main objectives for SaskTel is to gain exposure to new and innovative communications service experience for our customers and to promote the potential internally for aligning resources, time and effort in enabling applications.

1.1.1 Proposed Activities

- Establish communications portal and platform interworking
- Gain a high-level understanding of the communications network architecture
- Gain an understanding of a method to access and use TAS APIs
- Establish base interworking and web browser communications portal
 - Access and exposure to TAS API
 - User registration through IMS
 - User presentation and interaction via portal
 - Exposure to 4-5 basic features to validate interworking i.e.
(listed only as suggestions)
 - * Call forwarding
 - * Display of call logs (All, Incoming, Outgoing, Missed).
 - * Simple call blocking by using a slider. Simple drop down to show numbers blocked (allow for unblocking).
 - * Directory. Searchable by typing any string of characters.
- Enable WebRTC communications
- Enable the use of WebRTC for internet communications directly through the portal
- Create innovative communications experience
- Explore feature capabilities and experiment with innovative communications capabilities
- Demonstrate and showcase the ability to grow and share knowledge.

1.1.2 Skills Required

General Knowledge Requirements:

- Network Platform and service specific knowledge
- Software engineering skills
 - Client / server operation
 - IP Network Protocols (SIP, RTP, UDP, HTTP ...).
 - Internet Methods (Using XML, JSON, REST, ...).
 - Web Browser Programming (HTML, CSS).
 - Programming Languages (Java, Python, Ruby)

API Technology Comments:

- Most popular approach to delivering web APIs is REST (Representational State Transfer).
- API returns data in either XML or JSON.
- Most popular implementation is REST+JSON (not a standard but widely accepted within the industry).

API Usage Comments:

- Must consider how a resource will be manipulated not just retrieved.
- Should have strong understanding of both client-side and server-side programming.
- Should have strong understanding and experience with HTML and CSS (Cascading Style Sheets) for web programming, development, and design.
- Should have strong understanding and experience with Java Script.
- Should have a strong knowledge and experience with dynamic programming languages making Python and Ruby emerging industry favorites (Python+Django or Ruby+Rails).
- Should have knowledge and experience of the user and use of the product interface (in regard to forming the interface).