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OBJECTIVE:

Seeking to elevate project outcomes and contribute to the successful integration of cutting-edge solutions. Aiming to streamline workflows and ensure seamless interactions using technological proficiency by strategizing solutions in a constant project driven environment.

SUMMARY:

Able to work fast and efficiently as a team player and when using own initiative. Also a focused individual with a positive attitude who exercises effective communication skills on all levels.

SKILLS:

Solid foundation covering both front-end and back-end web development. Bilingually proficient enabling to communicate effectively and offer tailored support to individuals with diverse capabilities. Adept with Windows, Microsoft Office Suite, and Internet tools, which contributes to improved productivity and streamlined workflows. Committed to staying current with technology ensures the smooth integration of innovative solutions into development projects. Thrive in pressure-filled scenarios, consistently delivering high-quality results, even with minimal supervision. As a collaborative team player, prioritize positive interpersonal relationships and contribute effectively within group dynamics. With a goal-oriented mindset, actively uphold high standards and consistently achieve established targets.

EXPERIENCE:

March 2010- Present – **ISADORA DENTAL SPA AIBONITO, PUERTO RICO**

DENTAL CLINIC ADMINISTRATOR [(787)671-8689]

Duties Included: Patient service, office administration, Dental education, Translator Spanish/ English, electronic and technology maintenance, employee supervision and dental insurance application to treatment planning and codifications. Preauthorization, overall office management and front desk tasks.

September 2012 – June 2017 – **COLEGIO JOHANN PESTALOZZI BILINGUAL ACADEMY, AIBONITO, PR.**

Duties Included: Elementary math teacher known for my adaptable teaching style, classroom management expertise, and commitment to inclusive education. Specialized in creating practical math curricula, using data-driven assessments, and seamlessly integrating technology. Effective

communication, creative problem-solving, and ongoing learning are key components of teaching approach. Empowered students to excel in math while fostering a supportive and engaging learning environment.

July 2019- April 2023 – **UNIVERSAL CALL QUALITY COACH, EXPLORIA RESORTS ORLANDO FL 34714 [1-800-371-8335]**

Duties included: Responsible for training new Financial Services employees and supporting experienced employees to improve their performance. Create educational material, conducting training sessions, identifying skills gaps, and ensuring staff members stay motivated. Monitor call reporting by individual Team Management. Monitor random customer interactions (i.e. calls) to improve the quality, minimizing errors and tracking operative performance.

EDUCATION:

August 2000- May 2004 **HOMESCHOOLING APRENDIENDO, AIBONITO/ LAS PIEDRAS, P.R.**

- Highschool Diploma

August 2004 - May 2007 – **UNIVERSITY OF PUERTO RICO, CAYEY, PR.**

4 YEARS MATHEMATICS- PHYSICS CRTS. CONDUCTED TO 4 YEARS

- President: Math Club “*Círculo de Matemáticas*”]

April 2023 - October 2024 - **UNIVERSITY OF CENTRAL FLORIDA, FLORIDA, USA.**

FULL STACK WEB DEVELOPMENT BOOTCAMP

- Intensive program covering front-end and back-end web development.
- Hands-on experience with technologies including HTML, CSS, JavaScript, React, Node.js, and more.
- Developed multiple projects, showcasing proficiency in building dynamic and responsive web applications.
- Gained practical knowledge of database management, API integration, and version control.
- Collaborated with peers on group projects, enhancing teamwork and problem-solving skills.
- Completed coursework and assignments that focused on industry best practices and coding standards.

REFERENCES: Submitted upon request.