

Qunnderrie Snelling

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SUMMARY

Full Stack Developer with a proven ability to turn ideas into functional, user-friendly software. Skilled in React, Node.js, Express, MongoDB, MySQL, and RESTful API development. My foundation in IT support and client communication allows me to bridge the gap between users and technology, creating solutions that not only work — but make sense for the end user. Highly adaptable, self-taught, and driven to constantly sharpen my skills while delivering results. Ready to bring full-stack expertise, problem-solving, and a strong work ethic to any development team.

SKILLS

Programming Languages: JavaScript | Python | Java | C#

Web Development: React | React Native | Redux | HTML5 | CSS | Tailwind CSS | Bootstrap

Backend & Databases: Node.js | Express.js | MongoDB | MySQL

Tools: Git | GitHub | DevOps

Soft Skills: Problem Solving | Critical Thinking | Collaboration | Attention to detail | Adaptability | Teamwork | Written & Verbal Communication Skills

EDUCATION & CERTIFICATIONS

Associate of Arts in Information Technology | Strayer University — December 2018

Full Stack Web Development | True Coders Bootcamp — June 2023

WORK HISTORY

Technical Support | 05/2023 - 04/2025

Shepherd Transportation | Lagrange, GA

- Provided technical support for drivers and staff by troubleshooting hardware, software, and mobile app issues to minimize downtime and maintain daily operations.
- Managed user accounts, performed system updates, and maintained equipment to ensure secure and efficient IT systems across multiple locations.
- Communicated directly with non-technical team members to resolve issues quickly, offering clear guidance and solutions that improved productivity and user confidence

Technical Support | 03/2020 - 04/2023

First Credit Services | Columbus, GA

- Supported internal staff by diagnosing and resolving hardware, software, and network issues for over 50 employees.
- Ensured company systems were up-to-date by installing and configuring software updates, patches, and antivirus solutions.
- Provided on-site and remote troubleshooting support for network issues, operating system problems, and application bugs.
- Managed user account setups and assisted with password management, improving system security and employee access.