

# Qunnderrie Snelling

Software Developer

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GitHub: <https://github.com/Qunnderrie1>

Portfolio: <https://qunnderrie1.github.io/MyPortfolio/>

## Summary

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Full-stack developer with hands-on experience delivering end-to-end web applications using React, Node.js, Express, MongoDB, MySQL, and C#. Skilled in building RESTful APIs, implementing authentication, and creating responsive user interfaces. Brings a strong work ethic, attention to detail, and the ability to quickly adapt to new technologies while contributing effectively within team environments.

## Technical Skills

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**Programming Languages:** JavaScript, Python, Java, C#, TypeScript

**Frontend:** Blazor, .NET Framework, MVC, ASP.NET, HTML5, CSS, Tailwind CSS, Bootstrap, React

**Backend:** Node.js, Express.js, MongoDB, MySQL, API Integration, Entity Framework

**Tools:** Git, GitHub, CI/CD, Agile, SDLC

**Soft Skills:** Problem Solving, Critical Thinking, Collaboration, Attention to detail, Adaptability, Teamwork, Written & Verbal Communication

## Education & Certifications

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**Associate of Arts in Information Technology** - Strayer University

**Full Stack Web Development** - True Coders Bootcamp

## Projects

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**Frontend Developer** | Mortgage Calculator - <https://qunnderrie1.github.io/MortgageCalculatorApp/>

- Built a responsive mortgage calculator using **HTML**, **CSS**, and **JavaScript** to help users estimate monthly payments.
- Implemented dynamic input validation and real-time calculation logic for accuracy and user engagement.
- Designed a clean, mobile-friendly UI to ensure seamless usability across devices.

**Full Stack Web Developer** | Job Tracker App - <https://jobtrackerwebapp.onrender.com/>

- Developed a full-stack job tracking app using **React**, **Node.js**, **Express**, and **MongoDB** to manage job applications.
- Integrated JWT-based authentication and responsive design with **Tailwind CSS**.
- Implemented CRUD functionality, job filtering, and real-time updates to help users stay organized.

# Work History

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## Technical Support

Shepherd Transportation - Lagrange, GA | 05/2023 - 04/2025

- Provided Tier 1 technical support for end users, troubleshooting hardware, software, and network connectivity issues across Windows-based systems
- Diagnosed and resolved issues related to user accounts, passwords, DNS, DHCP, VPN connectivity, and basic network troubleshooting, escalating when necessary
- Documented incidents, resolutions, and configurations in a ticketing system while following standard operating procedures and maintaining clear communication with users

## Technical Support

First Credit Services - Columbus, GA | 04/2021 - 04/2022

- Delivered daily technical support for internal users, resolving OS, application, and network-related issues.
- Installed, configured, and updated software, security patches, and antivirus solutions.
- Provided remote and on-site support for network outages, application errors, and workstation failures.
- Managed user accounts, access permissions, and password resets to maintain security and productivity.
- Assisted with troubleshooting printers, scanners, and other office hardware.

## Field Technician / Technical Support Specialist

CTI - Fort Moore, GA | 04/2020 - 04/2021

- Installed and configured enterprise-grade commercial printers, ensuring proper network integration.
- Diagnosed and resolved hardware, driver, and connectivity issues both on-site and remotely.
- Trained end users on device operation and basic troubleshooting, reducing repeat support requests.
- Maintained detailed service documentation and customer reports.

## Truck Driver

Class A Truck Driver - Columbus, GA | 04/2015 - 03/2020

- Managed digital logging and fleet management systems to track compliance and operational data, ensuring accurate documentation and regulatory adherence.
- Troubleshoot GPS, communication, and equipment issues using logical diagnostics and real-time problem solving, minimizing downtime and delivery delays.
- Maintained detailed records and followed standard operating procedures while coordinating with dispatch teams, ensuring efficient issue resolution and operational continuity.