Qunnderrie Snelling

Software Engineer

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SUMMARY

Dynamic and driven software engineer recently graduated from a coding bootcamp, equipped with a strong foundation in modern technologies and programming languages. Passionate about coding and committed to continual learning and growth in the rapidly evolving tech industry. Known for adaptability to changes and adeptness in collaborating within diverse teams to achieve common goals. Eager to leverage my skills and enthusiasm to contribute effectively to innovative projects and drive impactful solutions.

SKILLS

HTML | CSS | JavaScript | React | JQuery | Typescript | Node.js | Express.js | MongoDB | MySQL | API Integration | Git | GitHub | Verbal & Written Communication | Customer Service | Python | Java | C# | Visual Studio Code | Flexible | Quick Learn | Adaptable | Teamwork | Pay Attention to Detail | Critical Thinking | Problem Solving | Self-Starter | Bootstrap | Redux | Interpersonal Skills | Microsoft Office Suite | Agile Methodologies | Scrum | AWS

PROJECTS

Todo List App | Lead Software Engineer | https://fullstacktodoapp-lqgy.onrender.com/

Technologies: HTML | CSS | JavaScript | React | Bootstrap | MongoDB | API Integration | User-Authentication | JSON Token | Visual Studio Code | Node.js

Mortgage Calculator App | Lead Software Engineer | https://qunnderrie1.github.io/MortgageCalculatorApp/

Technologies: HTML | CSS | JavaScript | React | Bootstrap | Visual Studio Code

EDUCATION

True Coders Coding Bootcamp | May 2022 - May 2023 | Full Stack Developer Certification Strayer University | May 2017 - May 2019 | Information Technology

WORK EXPERIENCE

04/2023 - 03/2024 | First Credit Services | IT Desktop Support

- Provide comprehensive desktop support to ensure the smooth operation of hardware and software systems, resolving technical issues promptly to minimize downtime and maintain productively within a fast-paced debt collection agency environment.
- Conduct regular maintenance and updates on desktop computers, printers, and other peripheral devices, ensuring they are functioning optimally to meet the operational needs of staff members.
- Collaborate with the internal IT team and external vendors to troubleshoot complex technical issues, implement system upgrades, and develop streamlined processes to enhance the efficiency and effectiveness of desktop support services with the debt collection agency.

03/ 2018 - 04/2020 | CTI | Technology Installer

- Inspect installations to check for functionality and maintain customer satisfaction.
- Laid out materials and system components to prepare for installation.
- Communicated effectively and accurately with supervisors about problematic issues.