# QUNNDERRIE SNELLING

Atlanta, GA 30301 ◆ (678) 628-4902 ◆ Qunnderrie@gmail.com

## PROFESSIONAL SUMMARY

Recent graduate in full stack web development with a unique blend of skills, backed by 4 years of experience in IT Technical Support. Equipped with a solid foundation in troubleshooting and a comprehensive understanding of both frontend and backend technologies. Ready to bring a diverse skill set to contribute to innovative web development projects.

## AREAS OF EXPERTISE

- HTML
- CSS
- JavaScript
- Problem-Solving
- Teamwork and Collaboration
- Node.js & Express
- Front End Web Development
- Responsive design
- React
- Git | GitHub
- API Integration
- Website optimization
- Troubleshooting
- Technical Support
- CRM
- Search Engine Optimization
- Software development lifecycle
- Python
- Adobe Creative Suite
- Excellent Communication
- Critical Thinking
- Flexible and Adaptable

## PROFESSIONAL EXPERIENCE

**IT Desktop Support**, 04/2019 - 11/2023

**First Credit Services** – Columbus, GA

- Assisted agents in identifying issues and explained solutions to restore service and functionality.
- Collaborated with supervisors to escalate and address customer inquiries or technical issues.
- Researched and identified solutions to technical problems.
- Configured hardware, devices, and software to set up workstations for employees.

**Technology Installer**, 02/2018 - 03/2019

**CTI** – Fort Moore, GA

- Inspected installations to check for functionality and maintain customer satisfaction.

- Laid out materials and system components to prepare for installation.
- Calculated materials and time needed for each job.
- Operated tools, equipment, and machinery according to safety standards.
- Communicated quickly and accurately with supervisors about problematic sites, missed installations, or other issues.
- Assisted customers with technical support inquiries.

## EDUCATION

**Certification**: Full Stack Developer, 05/2023
**True Coders Coding Bootcamp** - Online
- Relevant Coursework: HTML | CSS | JavaScript | React | Node.js | Express | API Integration | Git | GitHub | MongoDB | MySQL |

**Associate of Science**: Information Technology, 02/2019
**Strayer University** - Columbus

## LINKS

- LinkedIn: https://www.linkedin.com/in/qunnderrie/
- Portfolio: https://qunnderrie1.github.io/PortfolioApp/
- GitHub: https://github.com/Qunnderrie1

## DEGREES & CERTIFICATIONS

- Certified Full Stack Developer
- Associate Degree In Computer Science