

## Question 1)

- Why is it a best practice to define extra metadata, and not tags, on a host system?
  - ☐ It isn't a best practice. Tags are easy to define and change on a host on the fly and they can pass dynamic data to Dynatrace.
  - ☐ Host tags can only be assigned automatically via the metadata delivered to Dynatrace.
  - ☐ Tags defined on the host can only be assigned manually, making them difficult to manage. Metadata is contained in a config file on the host, which is easier to define.
  - ☒ Tags defined on the system can be cumbersome to change and require pre-planning, but Dynatrace can use the metadata to define tags and management zones, or use the metadata dynamically within charts and dashboards.

## Question 2)

- What is required to create a Browser clickpath synthetic monitor? Select all that apply.
  - ☐ The "InPrivate" option enabled.
  - ☐ The "Allow in incognito" permission enabled.
  - ☐ Microsoft Edge with the Synthetic recorder plugin enabled.
  - ☒ Google Chrome with the Synthetic recorder extension installed.
  - ☐ It should be run in Compatibility view.
  - ☐ Internet Explorer 10 or higher, with the Synthetic recorder extension installed.

## Question 3)

- What are server-side services?
  - ☐ A set of processes that perform the same function across multiple hosts.
  - ☒ Services that process requests like web requests, web service calls, and messaging, and can span multiple machines.
  - ☐ Host-centric services associated with a single machine in your environment.
  - ☐ Instances of executed computer programs. They may be containers that host services.

## Question 4)

- Which of the following are advantages to marking an action as a key user action? Select all that apply.
  - ☒ You can adapt the Anomaly detection settings for the action

- ☐ This will highlight the user action in all views and charts
- ☒ The retention time of the action's full historical data is extended
- ☐ This reduces the duration of the user action by prioritizing the user action's web request
- ☒ It tells Dynatrace AI Anomaly Detection to consider the user action
- ☐ You can customize the key performance metric for the action

### Question 5)

- Which feature in the Dynatrace user interface allows you to select a period of time to display across all views and pages you visit?
  - ☐ Dynatrace Super Search
  - ☐ There is no option to set this globally.
  - ☐ The Global Time Frame field in the dashboard properties
  - ☒ Timeframe selector

### Question 6)

- What is USQL in Dynatrace?
  - ☒ User Sessions Query Language for running queries against user session data
  - ☐ The Dynatrace version of SQL Server
  - ☐ Unified SQL for searching for text patterns in log files
  - ☐ Universal Structured Query Language for running statements across any detected databases

### Question 7)

- Which key performance metrics are visible on the Network Overview page? Select all that apply.
  - ☐ Dropped Packets
  - ☒ Retransmissions
  - ☐ Interference
  - ☐ Latency
  - ☒ Connectivity
  - ☒ Traffic

### Question 8)

- How does Dynatrace handle network monitoring overhead?
  - ☐ Dynatrace monitors the overhead generated by network monitoring and if it exceeds 5% of available CPU, network monitoring is reduced to only error reporting. This prevents unnecessary traffic.

- ☐ The traffic overhead generated by network monitoring is negligible and varies based on the analyzed traffic volume, so there is no need to monitor the effect Dynatrace has on network performance.
- ☒ Dynatrace monitors the overhead generated by network monitoring, and if it exceeds 5% of available CPU, network monitoring is paused.
- ☐ Dynatrace monitors the overhead generated by network monitoring and if it exceeds 2% of available CPU, network monitoring is paused.

### Question 9)

- When receiving problem notifications via the Dynatrace mobile application what problem time period is available and updated on your mobile device?
  - ☐ Last 24 hours
  - ☒ Last 72 hours
  - ☐ Last 30 hours
  - ☐ Last 2 hours

### Question 10)

- How does Dynatrace monitor database statements to provide execution statistics? Select all that apply.
  - ☒ It monitors database calls in the calling process, observing the total time required to complete the database call.
  - ☐ Dynatrace monitors the database process.
  - ☐ It monitors the database process, observing how long statement execution takes and how many rows are fetched.
  - ☒ It monitors the Java, .Net, PHP, and Node.js processes that make database calls.

### Question 11)

- Which of the following are types of ActiveGates? Select all that apply.
  - ☐ Environment ActiveGates that are only used with Dynatrace Managed installations.
  - ☐ Cluster ActiveGates that are only used with Dynatrace SaaS.
  - ☒ Environment ActiveGates, that belong to one specific tenant.
  - ☒ Cluster ActiveGates, that are shared across tenants.

### Question 12)

- You have set up ActiveGates in your environment. How can you check the installation status?

- ☐ From the Deploy Dynatrace page, click Install ActiveGate to see a list of existing ActiveGates and their installed version.
- ☐ From Dynatrace Settings, you can access Monitored technologies which includes an overview of installed ActiveGates.
- ☒ From the Dynatrace Deployment status page, you can review the Dynatrace ActiveGates, and view the installed version of each ActiveGate.
- ☐ From the Reports view, select the ActiveGate option to see a list of existing ActiveGates and their installed version.

### Question 13)

- Which of the following are functions that OneAgent provides in your Dynatrace environment?
  - ☐ OneAgent is used to provide a visualization of all components and dependencies in your environment.
  - ☐ It auto-discovers all components and dependencies in your environment and acts as a proxy server for forwarding encrypted data from hosts, processes, applications, infrastructure, and users to the Dynatrace cloud.
  - ☒ It auto-discovers all components and dependencies in your environment and performs all tasks related to the monitoring of hosts, processes, applications, infrastructure, and real user experience.
  - ☐ OneAgent is the name of the installer which sets up the Dynatrace Server and provides the user interface to the monitoring data in your environment.

### Question 14)

- What is one way that you can disable OneAgent on a specific host?
  - ☐ Edit the host's Details page, and add the host name to the Excluded Hosts list.
  - ☐ Restart your applications after editing the AgentRuntime.config file on the host and setting the Exclude flag to 'True'.
  - ☐ From the Dynatrace Settings, edit the Monitoring Overview settings and add the host name to the Excluded Hosts list.
  - ☒ Edit the host's Details page, and set the Monitor this host switch to Off.

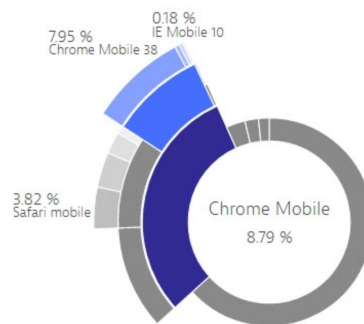
### Question 15)

- What is the purpose of configuring a User tag rule?
  - ☐ To enable User session tracking
  - ☒ To assign more meaningful user names to user experience tracking
  - ☐ To track user experience with unique, random IDs

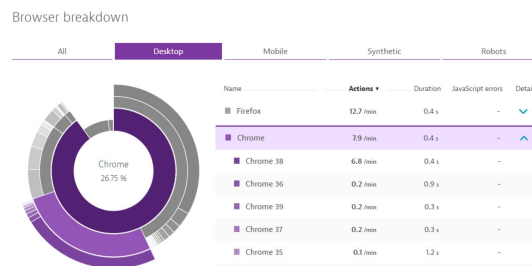
- ☐ To enable Apex calculations

## Question 16)

- You are interested in analyzing user sessions based on a specific browser and version. How can you see a visual representation across all monitored applications with user activity?
  - ☐ For all user sessions, you can search for a specific browser and version, but the browser distribution cannot be visualized.
  - ☒ From the User Sessions page, you can Chart results by 'Browser' . This provides a sunburst style chart as the one shown, where you can drill down into the desired interface type, the browser and then the version.



- ☐ This is not available across all monitored applications.
- ☐ From the Mobile applications page, you can select a mobile application, and view the Browser breakdown. This will provide a chart and table as shown, where you can drill down into the Browser Distribution.



## Question 17)

- Which ports are used for OneAgent traffic to a Managed Dynatrace node?
  - ☐ 80 or 8080
  - ☒ 8443 or 443
  - ☐ 9200 or 9300
  - ☐ 5701-5711

### Question 18)

- An important metric in determining Host health is Memory health. Which metrics are used to determine Memory health? Select all that apply.
  - ☒ Page Faults
  - ☐ CPU Capacity
  - ☐ Total RAM
  - ☒ Memory Used

### Question 19)

- You are creating a user action naming rule and you want to show the 'trip id' followed by the ID number. You have previewed your rule and see the following user action names: trip\_id 161&success=1 and trip\_id 1920&success=0
- What do you need to do to show only: trip\_id 161 or trip\_id 1920 as the user action name?
  - ☐ Create another naming rule to execute after this one
  - ☐ Add a custom text value
  - ☐ An additional processing step
  - ☒ Add a placeholder

### Question 20)

- After setting up a synthetic measurement, when will a report for that measurement first appear under the Reports section?
  - ☒ After the first weekly report run (at midnight on Sundays)
  - ☐ After 24 hours of data collection
  - ☐ Reports do not show synthetic measurements
  - ☐ After 10 datapoints are collected

### Question 21)

- Which statement about Root Cause Analysis in Dynatrace is true?
  - ☐ The first entity for which there is a threshold violation detected, will always be the root cause of a problem.
  - ☐ A threshold violation in any monitored entity means that this entity is definitely part of the root cause.
  - ☐ A root cause is always identified as being at the bottom layer of a Smartscape. That is, at the Datacenter level.

- ☒ The root cause is computed by artificial intelligence that understands cause and effect relationships of all monitored entities.

### Question 22)

- Which metrics are used to calculate overall Network Connectivity metrics, that is, the percentage of connections that have been successfully established? Select all that apply.
  - ☐ The number of times Network monitoring overhead increases over 5% of available CPU
  - ☒ The number of TCP connection refused errors
  - ☒ The number of TCP connection timeout errors
  - ☒ The total number of connection attempts

### Question 23)

- When you record a browser clickpath, what are the interactions with your web application captured as?
  - ☐ A video of the actions to be played back
  - ☐ A grouping of URLs
  - ☒ A series of different types of events
  - ☐ User actions in a session

### Question 24)

- Why is it important to include Dynatrace network monitoring metrics as part of a performance analysis?
  - ☐ It is not important to include, because it is enough to know that a process has sufficient server resources and is responding in a timely manner.
  - ☒ The network is part of your application's underlying infrastructure. As well, network performance can be a root cause for an application problem.
  - ☐ Analysis of network monitoring metrics often results in the discovery of application errors from an unrelated process which is hoarding network resources.
  - ☐ Dynatrace network monitoring provides detailed information about user network speeds to determine their connectivity to a monitored application.

### Question 25)

- What is a PurePath?
  - ☐ A PurePath is a real-time view of all the components and processes in your application infrastructure.

- ☒ A PurePath is diagnostic information available for every single transaction which enables more accurate reporting, and faster root cause analysis.
- ☐ A PurePath monitors the performance of an application and its services across the entire user session.
- ☐ A PurePath is a simulated user visit that allows you to monitor a business critical workflow.

### Question 26)

- What can you do to change how process groups are detected?
  - ☐ You cannot change how process groups are detected.
  - ☐ You can configure OneAgent to detect additional processes via the setup process wizard.
  - ☒ You can create your own process group detection rules.
  - ☐ You can define key process attributes.

### Question 27)

- Which statements about ActiveGates are true? Select all that apply.
  - ☒ By using an ActiveGate, firewall settings can be simplified as only the host running the ActiveGate needs to be connected to the Dynatrace Server.
  - ☒ An Environment ActiveGate is required to allow OneAgent to send data to the Dynatrace server.
  - ☐ There cannot be more than one Cluster ActiveGate installed in a monitored environment.
  - ☒ The ActiveGate bundles the OneAgent traffic.
  - ☐ For VMware monitoring, an Environment ActiveGate is required when using Dynatrace SaaS.

### Question 28)

- What is the relative timeframe used for traffic anomaly detection?
  - ☐ Average on this day of week for the month
  - ☐ Average of the last two weeks
  - ☐ The previous day
  - ☒ 7 days ago

### Question 29)

- Which of the following can conversion goals be set up to capture? Select all that apply.
  - ☒ Session duration
  - ☐ JavaScript variable
  - ☒ User action



- ☒ Destination
- ☐ Meta tag contents

### Question 30)

- How can you chart User Sessions that include a particular action?
  - ☐ Add a filter for user action duration
  - ☐ Add a filter that includes the count of the user action
  - ☐ Chart results by the application
  - ☒ Add a filter for the user action name

### Question 31)

- For a key request, how long is 1-minute interval granularity request history available?
  - ☒ 14 days
  - ☐ Forever
  - ☐ 400 days
  - ☐ 28 days

### Question 32)

- How long does it take for a user session to be visible in the user session search?
  - ☒ Typically within 4 minutes.
  - ☐ Immediately when a user sessions is finished.
  - ☐ Typically within 20 minutes of the user session ending.
  - ☐ Not until 30 minutes after the user session starts.

### Question 33)

- What are private synthetic locations in Dynatrace?
  - ☐ Private locations can only be defined in Azure for Synthetic testing.
  - ☐ They are private locations to test out new OneAgent beta features.
  - ☒ They are used to execute browser and HTTP monitors from your own infrastructure.
  - ☐ Private locations is a feature only available to SaaS customers.

### Question 34)

- What is the data retention period for RUM Session Replay data?
  - ☐ Configurable up to 60 days

- ☐ Fixed at 35 days
- ☐ Fixed at 10 days
- ☒ Configurable up to 35 days

### Question 35)

- How is user session duration calculated?
  - ☒ It is the elapsed time between initiation of the first user action in a session and the completion of the last user action in the session.
  - ☐ It is the total time of all user actions from every visit made by a unique user calculated over a period of 7 days.
  - ☐ It is the elapsed time between initiation of the first user action in a session and the completion of the last user action in the session, with timeout periods factored in.
  - ☐ It is the elapsed time between initiation of the first user action in a session until 30 minutes after the completion of the last user action or when the browser has timed out.

### Question 36)

- Which three concepts does Dynatrace consider when identifying and naming web request services?
  - ☐ Virtual host, Server block, Site
  - ☐ WSDL, Properties, Tags
  - ☐ Web application ID, Virtual Directory, WSDL
  - ☒ Web server name, Context root, Web application ID

### Question 37)

- Why is transfer size an important Digital Experience Management (DEM) metric?
  - ☐ A small transfer size means your application is performing poorly.
  - ☐ A large transfer size means your application is performing poorly.
  - ☒ A large transfer size might not lead to poor performance, but it does use up data from a user's data plan when accessed on a mobile device.
  - ☐ It is not important if it is combined with a low Visually Complete number, as the user experience is still very good.

### Question 38)

- What is a Process group within Dynatrace?
  - ☒ A set of processes that perform the same function across multiple hosts.
  - ☐ A set of processes that perform a similar function on the same host.

- ☐ Processes you have assigned to the same group.
- ☐ An instance of a computer program that is being executed.

### Question 39)

- Which of the following is NOT an event severity level in Dynatrace?
  - ☐ Availability
  - ☐ Error
  - ☐ Slowdown
  - ☐ Resource
  - ☒ Anomaly

### Question 40)

- You are investigating a problem that was caused by CPU saturation on one of your monitored hosts. From the problem details, how can you see when the problem evolved and how services were affected?
  - ☐ 1. Open the applications that run on the host  
2. Check the development of user actions per minute
  - ☒ 1. Open the Visual Resolution Path and replay the problem timeline  
2. Navigate to the affected entities to investigate them in data
  - ☐ 1. Open the Smartscape topology  
2. Select the affected host  
3. Navigate through the vertical relationships  
4. Investigate the entities at each tier
  - ☐ 1. Open the Host's details page  
2. Navigate through the processes, services, and applications  
3. For each, check the metrics such as failure rate, response time, and traffic

### Question 41)

- Which of the following are options for recurrence of Maintenance windows? Select all that apply.
  - ☒ Custom recurring timeframe
  - ☐ A specific day of the year, every year
  - ☒ Day of week
  - ☒ Daily
  - ☒ Day of the month

### Question 42)

- Which of the following are benefits of Dynatrace database monitoring? Select all that apply.
  - ☒ You can see how much load is placed on your database by individual services.
  - ☐ You can manage your SQL server along with Dynatrace elements in the Dashboard.
  - ☒ You can find out which services talk to each database most frequently.
  - ☐ You can receive tips on how to improve the database calling code.
  - ☒ You can find expensive database calls, for example those that read a lot of data.

### Question 43)

- What is a request attribute?
  - ☒ Request attributes are key/value pairs associated with a particular service request.
  - ☐ An important process that belongs to a deployment unit.
  - ☐ Request attributes are important details about containers.
  - ☐ A request of particular interest in your web-application environment because it is a critical measure of business success.

### Question 44)

- Select the components on a host that are monitored by OneAgent. Select all that apply.
  - ☒ NIC
  - ☐ Battery
  - ☒ Disk
  - ☒ Memory
  - ☒ CPU

### Question 45)

- Where do you find details about crashes in a monitored mobile application?
  - ☐ The Details page of the services used by the mobile application.
  - ☐ From the "Mobile application crashes" report.
  - ☒ The Details page of the mobile application.
  - ☐ From the individual user sessions that have been captured for the mobile application.

### Question 46)

- Dynatrace Synthetic supports three types of synthetic monitoring. They are:
  - ☒ Single-URL browser monitors, browser clickpaths, and HTTP monitors
  - ☐ Single-URL browser monitors, browser clickpaths, and API monitors
  - ☐ Multi-URL browser monitors, browser clickpaths, and API monitors

- ☐ Multi-URL browser monitors, browser clickpaths, and HTTP monitors

### Question 47)

- In a Dynatrace managed environment, why must you ensure there is outbound communication to Dynatrace Mission Control?
  - ☒ Dynatrace Mission Control needs to provide license validation, health monitoring and automatic updates to your Dynatrace managed cluster.
  - ☐ Dynatrace Mission Control is responsible for encrypting your data before uploading it to the Dynatrace cloud.
  - ☐ It is mandatory so the Dynatrace support team can access your environment to provide troubleshooting assistance.
  - ☐ Dynatrace Mission Control acts as a proxy for the Dynatrace user interface on your server.

### Question 48)

- What is the smallest interval that a browser clickpath can execute at?
  - ☐ 1 minute
  - ☐ 15 minutes
  - ☒ 5 minutes
  - ☐ 10 minutes

### Question 49)

- Which event type has the highest severity level?
  - ☒ Availability events
  - ☐ Slowdown events
  - ☐ Resource events
  - ☐ Info events

### Question 50)

- You want to receive Dynatrace push notifications directly on your iOS or Android mobile device. How do you do this?
  - ☐ For each Problem Type for which you want a notification do the following:
    - a. Click the Properties button
    - b. Select Notification Options
    - c. Add your mobile phone number
  - ☐ 1. Access Dynatrace Settings
    - ii. On the Problems page, open the problem, and forward it to your mobile device

- ☐ 1. Access Dynatrace Settings
- ii. On the Notifications page, enter your mobile device phone number in Other Contacts
- ☒ 1. Install the Dynatrace mobile application on your device
- ii. Log in to the App with your Dynatrace environment credentials

### Question 51)

- What information is shown in a Smartscape?
  - ☒ The visual representation of all entities automatically discovered in the observed environment and the dependencies between them.
  - ☐ The current OneAgent deployment status across all monitored entities.
  - ☐ A customized visualization of the environment topology, shown as desired by the user. It may not necessarily reflect the actual environment topology.
  - ☐ The entities in the monitored environment that have been tagged for inclusion in automatic root cause analysis, either manually or automatically (rule-based).

### Question 52)

- What does a dashed connection between two services in a Smartscape view mean?
  - ☐ The communication between the services is unstable. For example, there are some failed requests.
  - ☐ The communication status is fine, with no outages.
  - ☐ The services should be communicating, but due to a problem, there is no communication between the services.
  - ☒ There has been communication between the services in the past, but not recently.

### Question 53)

- Which approaches are used to determine whether or not a problem should be raised? Select all that apply.
  - ☒ Built-in static thresholds
  - ☐ User-triggered
  - ☐ User-defined static thresholds
  - ☒ Automatic baselines
  - ☐ Randomized sampling

### Question 54)

- What is visualized in a Service flow?

- ☐ An overview of the topological dependencies of processes, and services, vertically and horizontally
- ☒ The sequence of service calls triggered by a single service request
- ☐ An overview of applications and services, and the impact of any performance problems on your environment
- ☐ Applications or services using a service and the calls the service makes to other services or databases

### Question 55)

- You want to ensure that certain content is loading on a web page for users in Europe. How can you check this?
  - ☐ Create a Browser Clickpath with a location in Europe that ends with a validation check for a specific page element.
  - ☐ Create a Browser Monitor with a location in Europe and a content validation rule that fails if the website content contains the elements you are concerned with.
  - ☒ Create a Browser Monitor with a location in Europe and a content validation rule that passes if the website content contains the elements you are concerned with.
  - ☐ Any monitor running from a location in Europe will generate a problem report if all elements do not load.

### Question 56)

- What is the smallest interval at which an HTTP monitor can execute?
  - ☐ 15 minutes
  - ☐ 5 minutes
  - ☒ 1 minute
  - ☐ 10 minutes

### Question 57)

- Which of the following statements about baselines is true?
  - ☐ Automatic baselines are available immediately after the application or service has been detected.
  - ☐ Automatic baselines are available 1 hour after the application or service has been detected.
  - ☐ Automatic baselines are available 7 days after the application or service has been detected.
  - ☒ Automatic baselines are available 2 hours after the application or service has been detected.

### Question 58)

- What feature can you use to help organize and manage things like anomaly detection and OneAgent updates for hosts in your environment?
  - ☒ Host groups
  - ☐ Host configuration rules
  - ☐ Management groups
  - ☐ Host tags

### Question 59)

- What options are available for configuring environment wide privacy settings?
  - ☒ Mask end users' IP addresses and GPS coordinates
  - ☐ Disable unique user id assignment
  - ☒ Mask personal data in URIs
  - ☒ Mask user actions
  - ☐ Mask data entry fields

### Question 60)

- How can you check that a web application is successfully enabled with RUM?
  - ☐ The web page has the JS\_Agent\_Enabled indicator set to On.
  - ☐ The web page shows the "Powered By Dynatrace" logo.
  - ☐ The web page displays a "Dynatrace Inside" logo at the bottom of the page.
  - ☒ The web page source contains a script tag with the JavaScript Agent referenced.

### Question 61)

- How does Dynatrace use browser cookies? Select all that apply.
  - ☐ To provide authentication with Dynatrace SaaS.
  - ☐ To provide root cause analysis.
  - ☒ To monitor site performance.
  - ☒ To analyze website usage.
  - ☒ To track user behavior.

### Question 62)

- When would Agentless Real User Monitoring be used in a Dynatrace environment?
  - ☐ Agentless RUM should be used only when you want to enable deep services monitoring.
  - ☐ Agentless RUM is required in order to enable real user monitoring on a virtual host.



- ☒ Agentless RUM should be used only when the Dynatrace OneAgent cannot be installed on a host.
- ☐ If a page in a web application uses JavaScript and you wish to enable real user monitoring, you will need to use Agentless RUM in order to generate the correct JavaScript tags in the correct locations.

### Question 63)

- On the Service Quality report, what is used to calculate the Application score?
  - ☐ The average Apdex value and the total number of problems
  - ☐ The average of the Apdex values over the last month
  - ☐ The average Apdex value and the total number of user actions
  - ☒ The average Apdex value and the percentage of user actions not affected by problems

### Question 64)

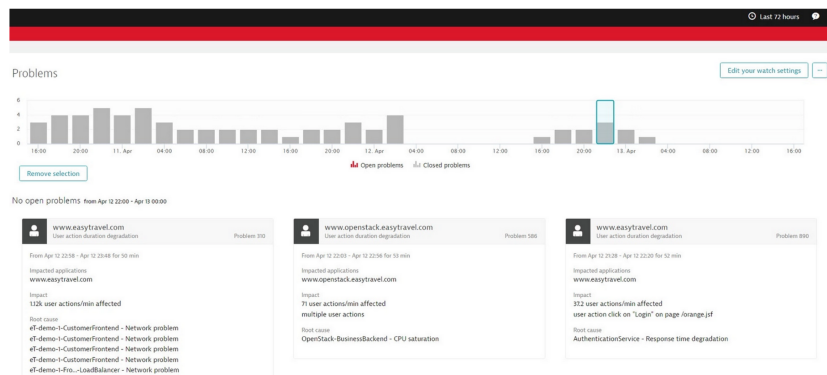
- How long is Real User monitoring data for User Sessions stored?
  - ☐ 10 days
  - ☐ 90 days
  - ☒ 35 days
  - ☐ 4 weeks

### Question 65)

- When creating a rule for an alerting profile, which of the following is NOT an option for the problem severity level?
  - ☒ Information
  - ☐ Error
  - ☐ Availability
  - ☐ Slowdown

### Question 66)

- From the page shown in the image, what can you tell about the Problem status of the environment? Select all that apply.



- ☒ From Apr 12 22:00 - Apr 13 00:00, there were 3 problems identified.
- ☐ Less than 6 problems occurred on Apr 11.
- ☐ Most problems were caused by a network problem.
- ☒ Of the problems that have occurred over the last 72 hours, all of them have been closed.
- ☒ Users were affected by the problems that occurred in the selected time frame.

## Question 67)

- What does Dynatrace consider as an External Service?
  - ☐ Any service which is called by your application or another service, and is directly monitored by OneAgent.
  - ☐ A third-party service which is outside of your application environment, but still monitored by OneAgent.
  - ☐ JDBC calls sent to your database which retrieve performance metrics to deliver to OneAgent.
  - ☒ Any service which is called by your application or another service, but is NOT directly monitored by OneAgent.

## Question 68)

- What is a Monitoring Candidate within Dynatrace?
  - ☐ Hosts which are indicated as being monitored remotely by OneAgent and communicate with other hosts in your environment.
  - ☐ A host which has NOT communicated with OneAgent within the last two hours.
  - ☒ A host that communicates with a monitored host in your environment but does not have OneAgent installed.
  - ☐ Any entity in your environment which should be providing data to Dynatrace, but currently isn't.

## Question 69)

- Why would you adjust performance thresholds for different key user actions?

- ☐ This is a requirement when a key user action is created.
- ☒ To ensure problems are only raised for the most important user actions.
- ☐ The acceptable performance for an action can vary based on user expectations or the time needed to perform its function.
- ☐ Marking an action as a key user action is the only way to change performance thresholds within your application.

## Question 70)

- How do you configure agentless Real User Monitoring for an application?
  - ☒ You manually insert a JavaScript tag or code snippet into each of your application's pages.
  - ☐ Add the x-dynatrace header followed by your application's custom Dynatrace ID.
  - ☐ You enable the "agentless" option while installing or upgrading OneAgent.
  - ☐ Set the environment variable DT\_APPLICATIONID= <name> on your host.

# External Questions 1

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## Question 1)

- How long does Dynatrace store metric data answer?
  - ☒ 5 years

## Question 2)

- From where we can set host group for particular host? (multichoice answer)
  - ☒ ...
  - ☒ During installation of agent
  - ☒ ...

## Question 3)

- If you want to monitor internal application or resource which is not accessible from internet then in what all ways we can do?

## Question 4)

- How Dynatrace evaluates degradation of response time slowness?
  - ☒ By default, Dynatrace uses automated baselining to detect degradation events of either the 50th percentile (Median) or the 90th percentile of the service and service method response time. Navigate to Settings > Anomaly detection > Services to find automated baselining settings. Alternatively, you can use a static threshold instead of dynamic baselining. Static thresholds are compared to the monitored 50th and 90th percentiles.

### Question 5)

- If you want to monitor PHP application only in one host then how to do it?

### Question 6)

- What are Opaque services?
  - ☒ A service detected on the calling side by Dynatrace for which code-level visibility isn't available.

### Question 7)

- Which of the following are not a function of ActiveGate?
  - ☒ Detect dependencies and services in application

### Question 8)

- What is presented in mobile application dashboard?

### Question 9)

- Which of the events has lowest severity in Dynatrace?
  - ☒ Info

### Question 10)

- What are tags and metadata?
  - ☒ Tags in Dynatrace are basically labels or markers while metadata are key/value pairs that are inherent to any monitored entity.

### Question 11)

- Which of the OS is not supported?
  - ☒ Windows Phone

### Question 12)

- Why its better to analyze and triage problem within 14 days of its evolution?
  - ☒ Because we have full granularity till 14 days

### Question 13)

- How often does dynatrace autodiscover, analyze and store log files?
  - ☒ 1 minute

### Question 14)

- What is the retention period for session replay data in managed?
  - ☒ Configurable up to 35 days

### Question 15)

- Through what all options we can disable auto update of agents? (multichoice answer)

### Question 16)

- What is filter sensitive content in request attribute capture?
  - ☒ Attribute labels

### Question 17)

- Where is metadata for services shown?
  - ☒ Properties and tags section in service dashboard

### Question 18)

- What all data shown in host dashboard? (multichoice answer)
  - ☒ ...
  - ☒ Monitoring candidates
  - ☒ ...

### Question 19)

- How to add performance metric for specific user action?

### Question 20)

- When is browser extension necessary?

### Question 21)

- How does Dynatrace find out Root Cause Analysis for problem?

### Question 22)

- What dimensions are use calculating Application baselines?

### Question 23)

- Why it's not recommended to change performance threshold for browser synthetic monitor within 24 hrs?

### Question 24)

- How can you enable Real User Monitoring if we cannot access host? (multichoice answer)
  - ☐ ...
  - ☒ Browser extension
  - ☒ Agentless RUM

### Question 25)

- What options are available for browser monitor in synthetic monitoring? (multichoice answer)
  - ☒ ...
  - ☒ Device type, orientation, resolution, bandwidth
  - ☒ ...

### Question 26)

- Why database is considered as an external device?

## External Questions 2

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### Question 1)

- To capture information from user sessions, what options are supported?
  - ☒ Meta tags, cookies, JavaScript variables, CSS selector & Server side request attribute

## Question 2)

- In large environments, why is it important to correctly group, organize and configure the technologies detected by the process group on your hosts?
  - ☒ For more accurate monitoring results calculated by artificial intelligence eliminating false positives and noise.

## Question 3)

- What components have built in Built-in static thresholds for problem detection?
  - ☒ Infrastructure

## Question 4)

- For automated base-lining of response times what values are held in the baseline?
  - ☒ Median & 90th percentile

## Question 5)

- Whats is dashed line in smartscape?
  - ☒ No communication for 2 hours or past