



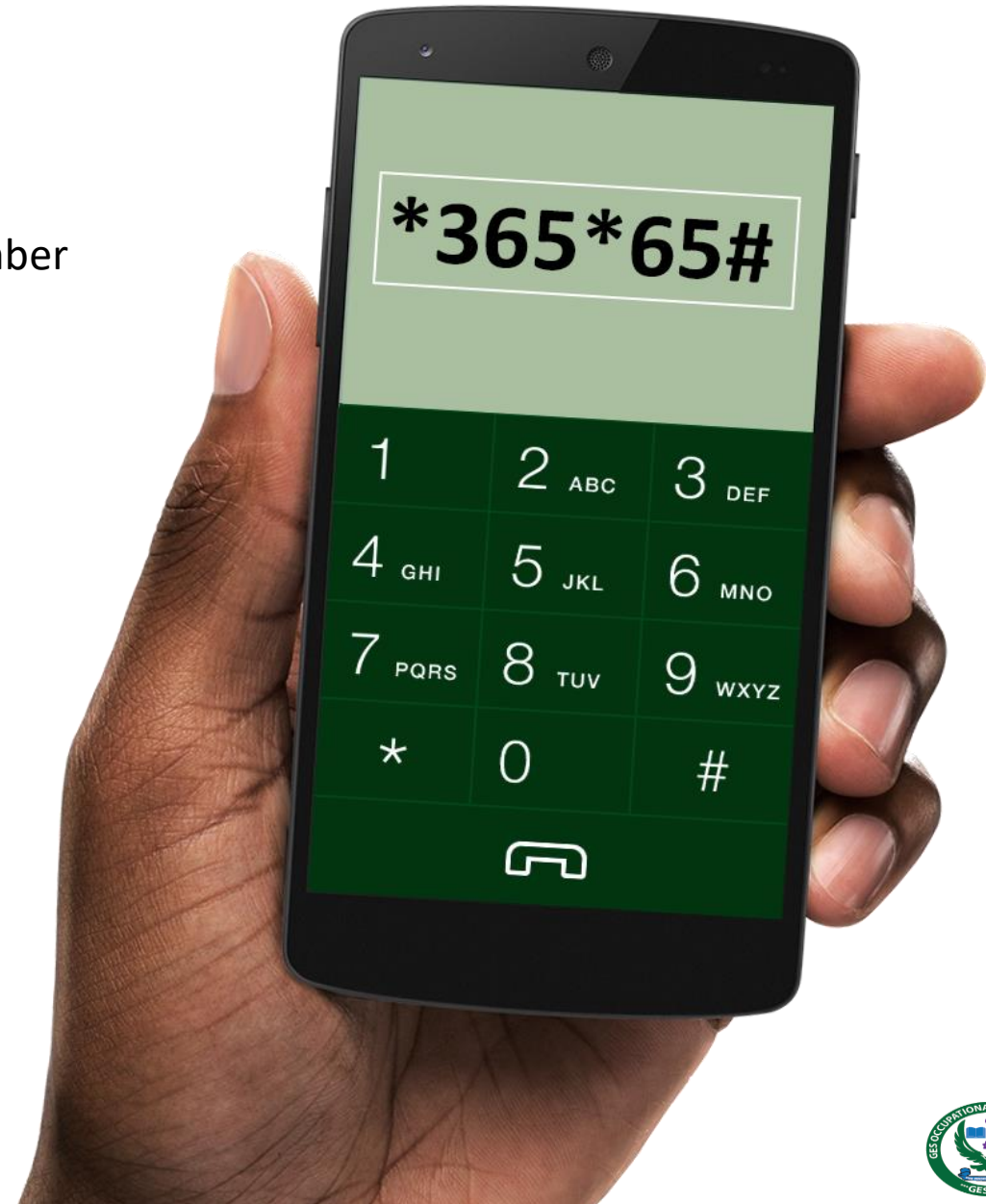
## How to Register on the GESOPS USSD





## USSD Registration

1. Dial **\*365\*65#** with your phone number registered with GESOPS
2. Enter your STAFF ID
3. Select **1** to Register
4. Enter your STAFF ID
5. Create a 4-digit pin/password
6. Re-enter your 4- digit pin/password





## Registration – Main Menu

1. Check Statement
2. View beneficiary
3. Check claim Status
4. View Asset Allocation
5. Change and reset PIN
6. My information
7. Contact us

Welcome to GESOPS

1. Check Statement
2. View Beneficiary
3. Check Claim Status
4. View Asset Allocation
5. Change and Reset PIN
6. My Information
7. Contact us

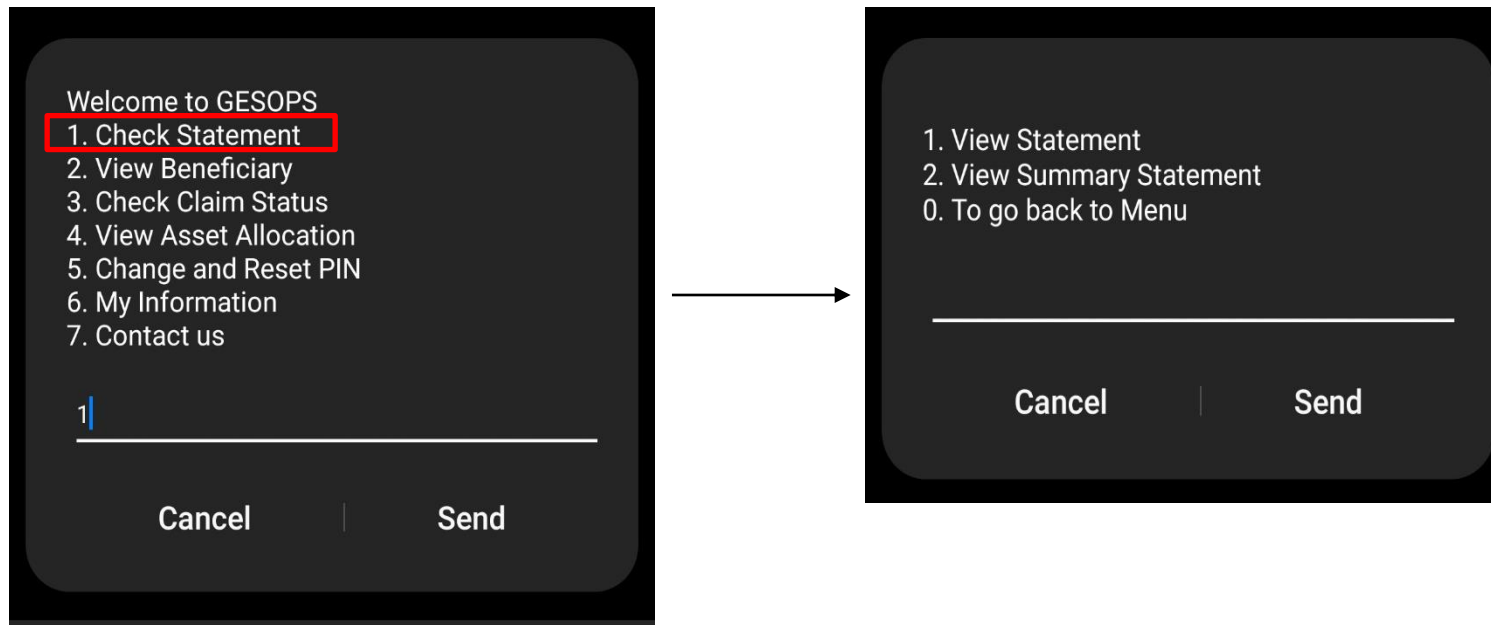
---

Cancel | Send



## How to Check Statement -USSD

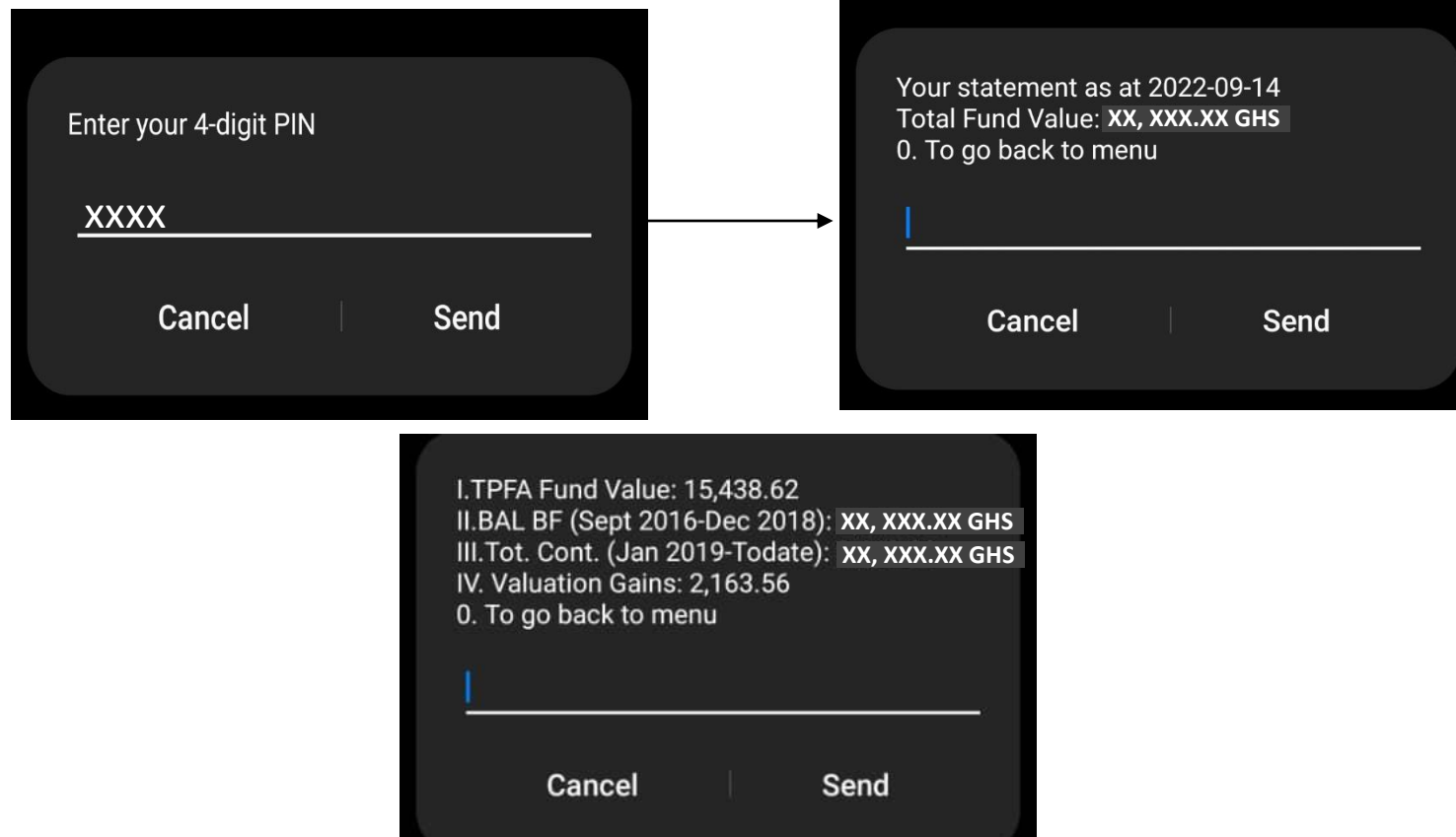
1. Dial the Short code **\*365\*65#**
2. Select option **1** check statement.
3. Select option **1** to view statement or option **2** to view summary statement.





## How to Check Statement

**Enter your 4-digit PIN** to View your statement or your summary statement.





## How to View Beneficiaries

1. Dial the Short code **\*365\*65#**
2. Select option **2** View Beneficiary
3. Select option **1** to receive a one-time-pin via SMS

Welcome to GESOPS

- 1. Check Statement
- 2. View Beneficiary**
- 3. Check Claim Status
- 4. View Asset Allocation
- 5. Change and Reset PIN
- 6. My Information
- 7. Contact us

2

Cancel | Send

A pin code will be sent to you via sms  
Select

**1 to proceed**

0 To go back to Menu

1

Cancel | Send

A PIN code has been sent to you via SMS.  
Dial \*365\*65# after receiving the code

OK





## How to View Beneficiaries Cont.

4. Re-Dial the short **\*365\*65#**
5. Select option **1**
6. Enter the One-time- Pin you received via SMS
7. View your beneficiaries

Welcome back to GESOPS

SMS code received?

1. Proceed

0. To go back to menu

---

Cancel | Send

Enter SMS code pin

---

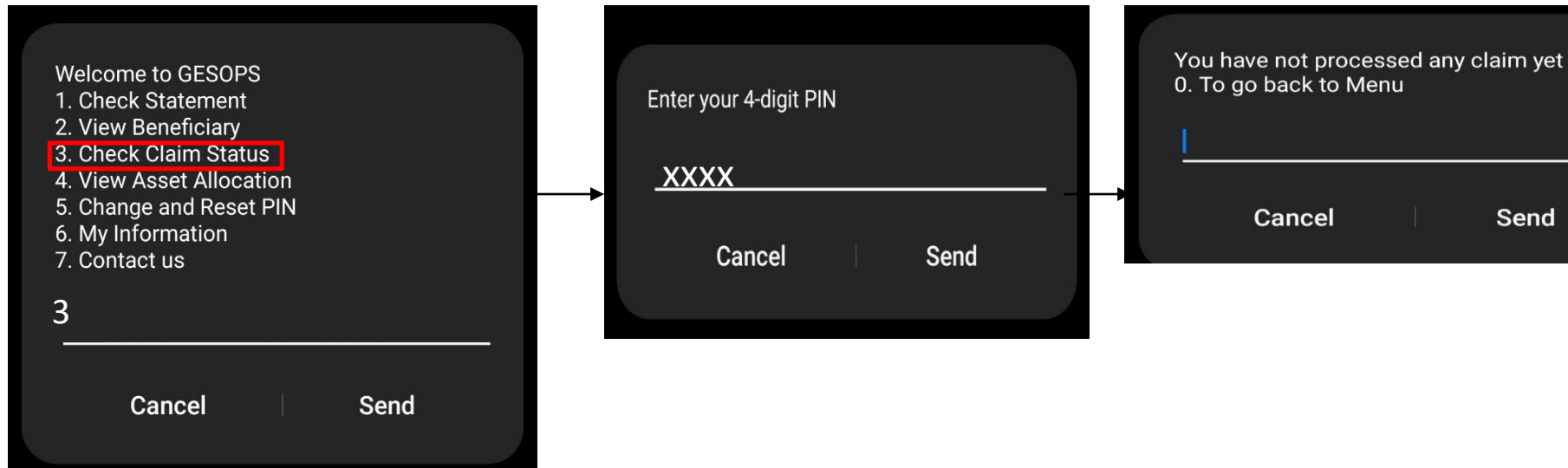
Cancel | Send





## How to Check Claims Status

1. Dial the Short code **\*365\*65#**
2. Select option **3** [Check Claim Status]
3. Enter your 4-digit PIN to view your claim status
4. Enter **0** to return to the main menu or cancel to end the session.

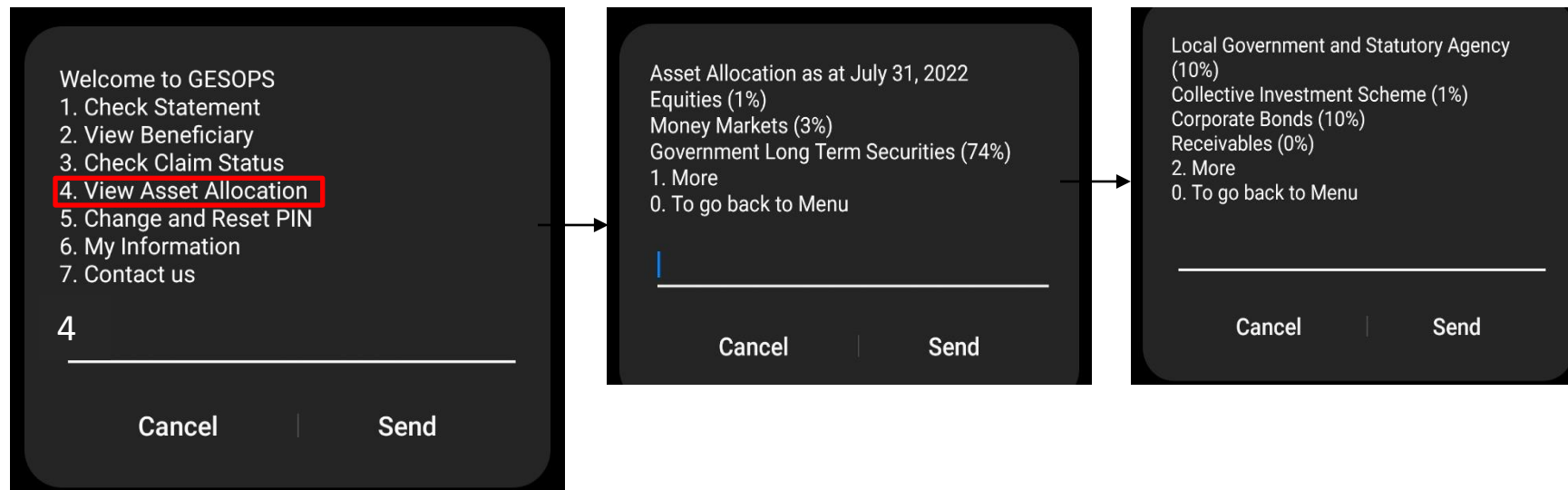






## How to View Asset Allocation

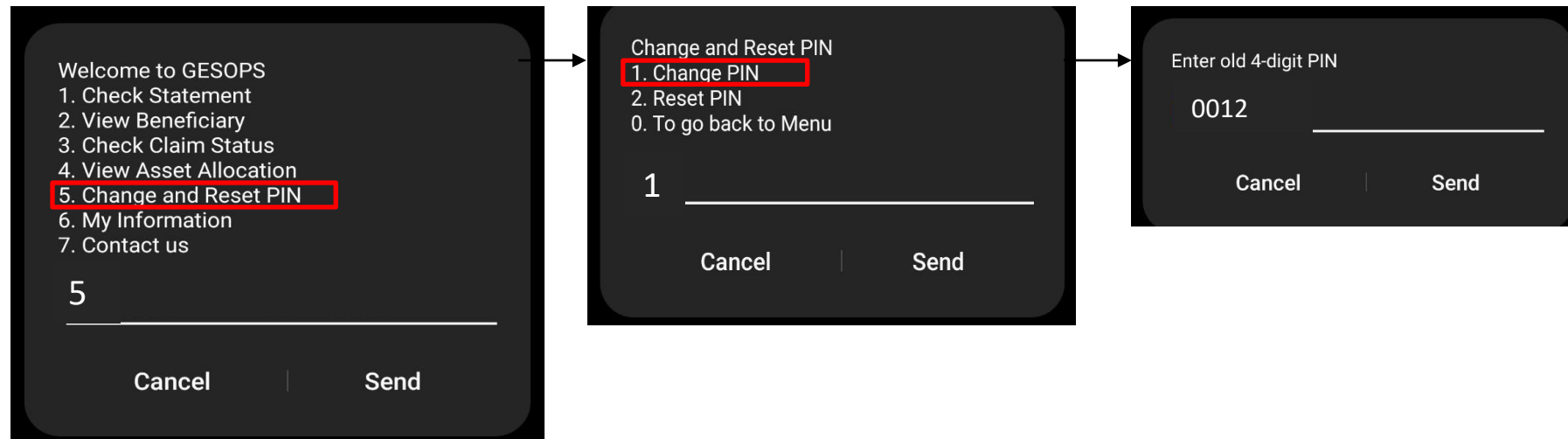
1. Dial the short code **\*365\*65#**
2. Select option **4** [view Asset Allocation]
3. Select option **1** to view the net page
4. Enter **0** to return to the main menu or cancel to end the session.





## How to Change PIN

1. Dial the short code **\*365\*65#**
2. Select option **5** [change and Reset PIN]
3. Select option **1** to change PIN
4. Enter your old 4-digit PIN



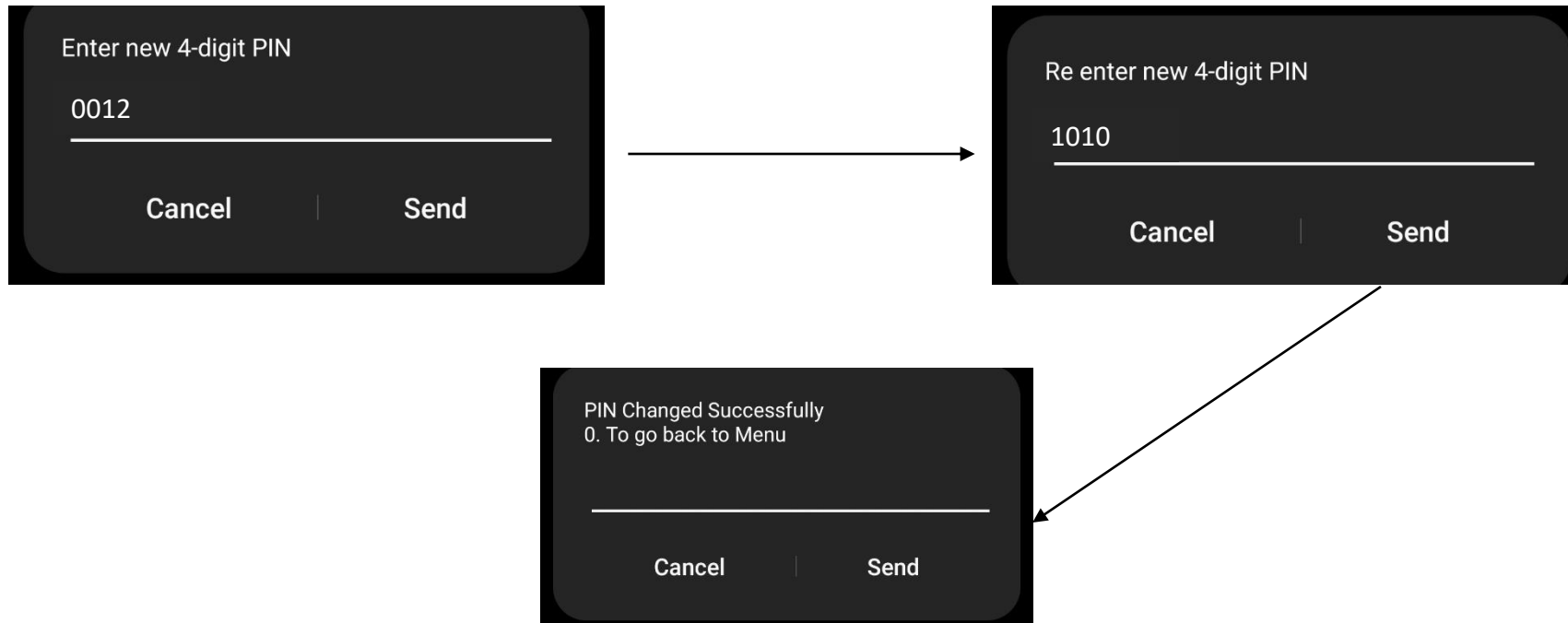


## How to Change PIN Cont.

5. Enter a New PIN

6. Re-enter the new PIN

7. Enter **0** to return to the main menu or cancel to end the session.





## How to Reset PIN

1. Dial the short code **\*365\*65#**
2. Select option **5** [change and Reset PIN]
3. Select option **2** to **RESET PIN**
4. Enter your Staff ID
5. Enter a New PIN
6. Re-enter the new PIN

Welcome to GESOPS

- 1. Check Statement
- 2. View Beneficiary
- 3. Check Claim Status
- 4. View Asset Allocation
- 5. Change and Reset PIN**
- 6. My Information
- 7. Contact us

5

Cancel | Send

Change and Reset PIN

- 1. Change PIN
- 2. Reset PIN**
- 0. To go back to Menu

2

Cancel | Send



Enter Staff ID

XXXX

Cancel | Send

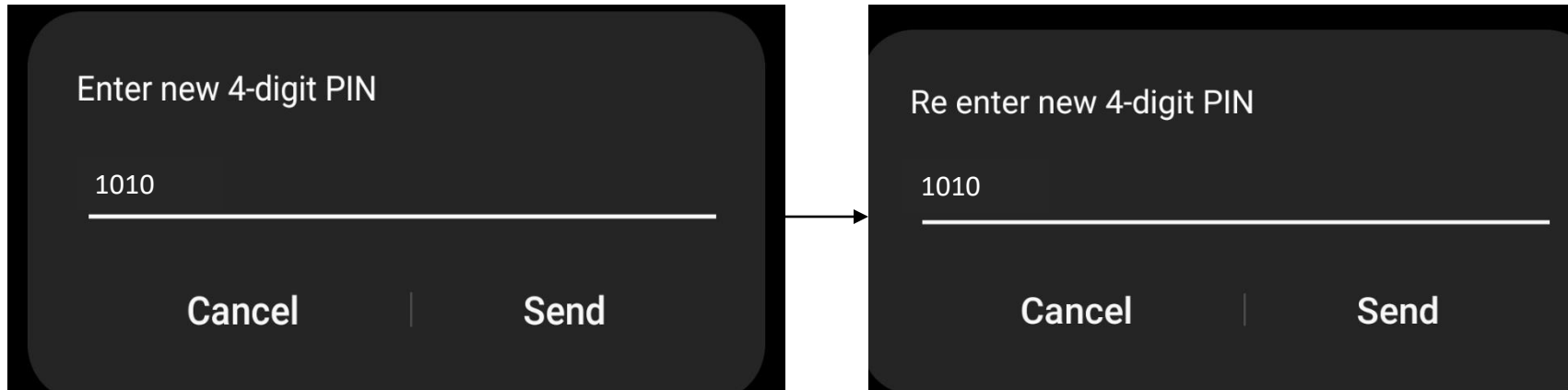




## How to Reset PIN Cont.

7. Enter a New PIN

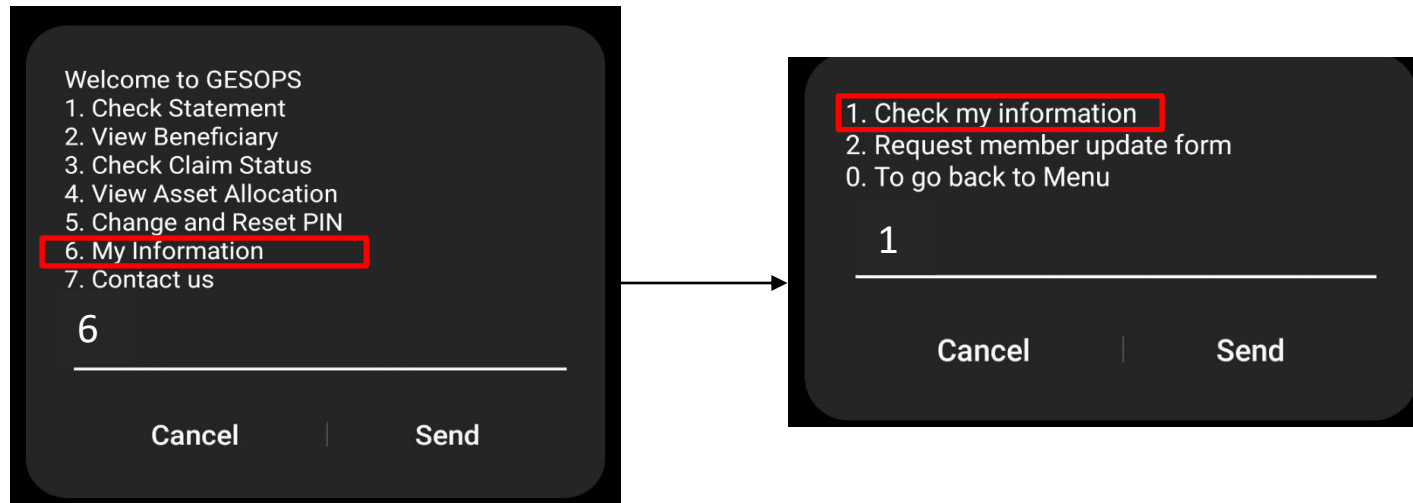
8. Re-enter the new PIN





## How to View Your Information

1. Dial the short code **\*365\*65#**
2. Select option **6** [My Information]
3. Select option **1** to check you information





## How to View Your Information

1. Select option **1** [More] to view the next Page
2. Enter **0** to return to the main menu or cancel to end the session.

The diagram illustrates the user flow for viewing personal information. It consists of two dark-themed mobile app screens connected by a right-pointing arrow.

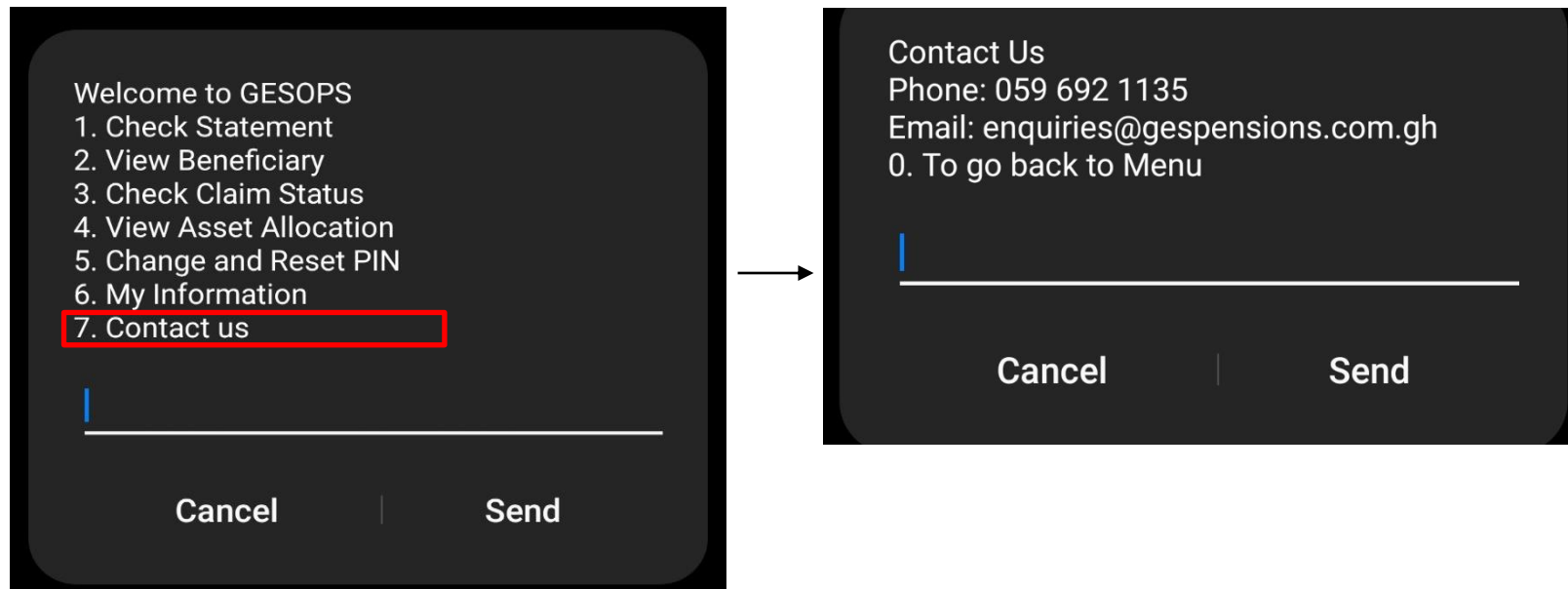
**Screen 1 (Left):** Displays the following text:  
Staff ID: 95XXXX  
SSNIT Number: E0XXXXXXXX  
Base Number : GXXXXXXXX  
Name: KOFI MANU  
1. More  
Below the text is a white horizontal line with a blue cursor at the start. At the bottom are two buttons: "Cancel" and "Send".

**Screen 2 (Right):** Displays the following text:  
Date of birth: 1980-01-28  
Email:  
0. To go back to Menu  
Below the text is a white horizontal line. At the bottom are two buttons: "Cancel" and "Send".



## How to Contact US

1. Dial the short code **\*365\*65#**
2. Select option **7** [Contact us]







# CONTACT US




 059 692 1135

 027 190 0977

 Enquiries@gespensions.com.gh

 [www.gespensions.com.gh](http://www.gespensions.com.gh)

 [facebook.com/GesopsGhana](https://facebook.com/GesopsGhana)

 **GESOPS SECRETARIAT**  
1ST FLOOR SSNIT EMPORIUM,  
AIRPORT-ACCRA

 @GesopsGhana

 **GESOPS GHANA**

 **GESOPSTV**