



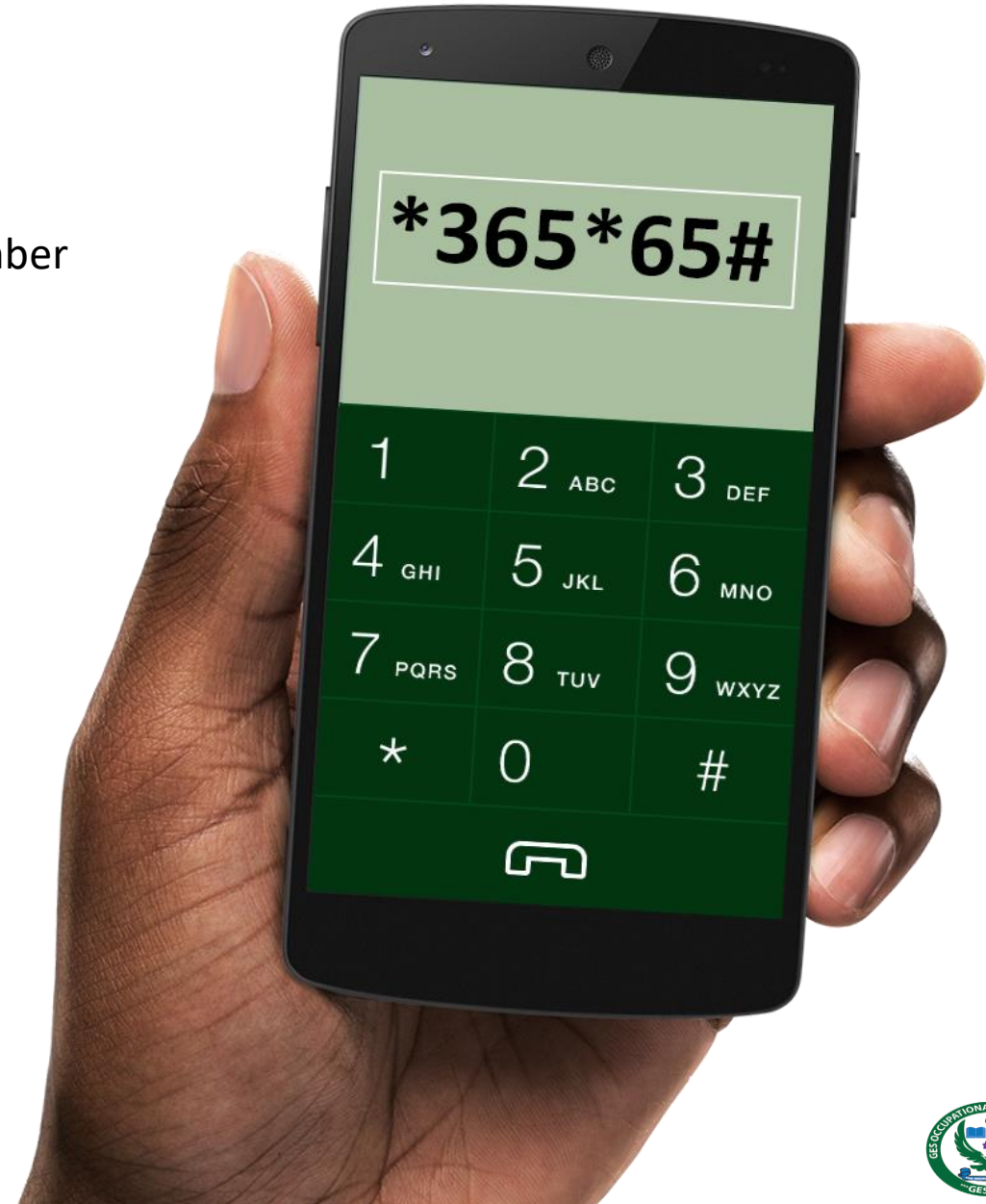
## How to Register on the GESOPS USSD





## USSD Registration

1. Dial **\*365\*65#** with your phone number registered with GESOPS
2. Enter your STAFF ID
3. Select **1** to Register
4. Enter your STAFF ID
5. Create a 4-digit pin/password
6. Re-enter your 4- digit pin/password





## Registration – Main Menu

1. Check Statement
2. View beneficiary
3. Check claim Status
4. View Asset Allocation
5. Change and reset PIN
6. My information
7. Contact us

Welcome to GESOPS

1. Check Statement
2. View Beneficiary
3. Check Claim Status
4. View Asset Allocation
5. Change and Reset PIN
6. My Information
7. Contact us

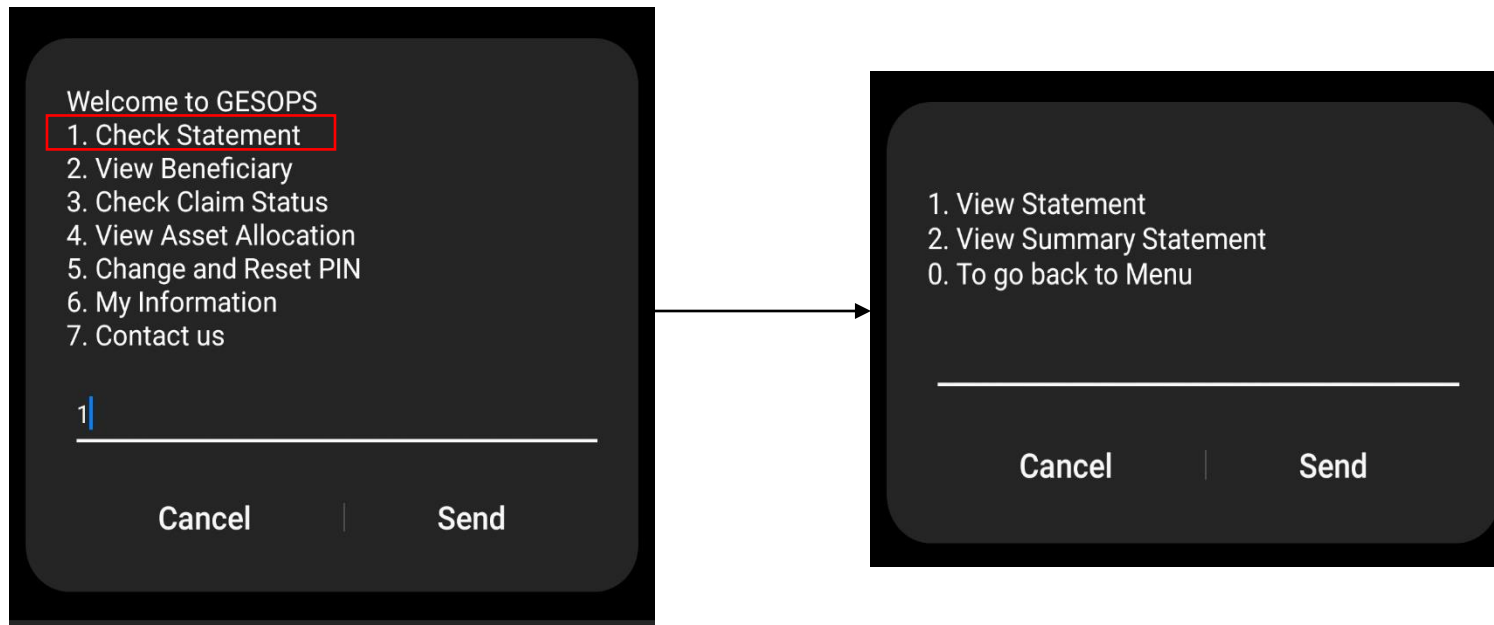
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Cancel | Send



## How to Check Statement -USSD

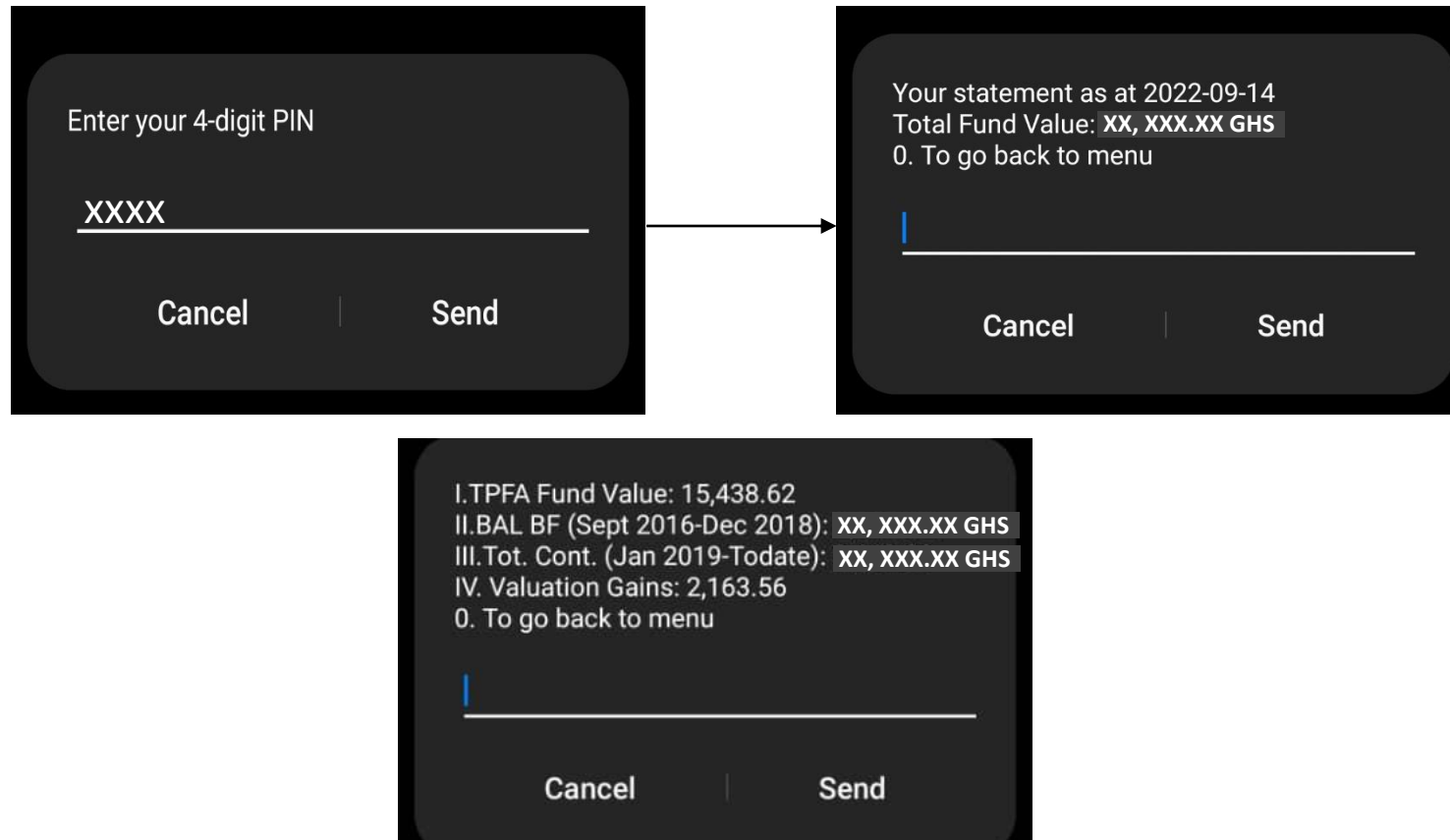
1. Dial the short code **\*365\*65#**
2. Select option **1** to check statement.
3. Select option **1** to view statement or option **2** to view summary statement.





## How to Check Statement

**Enter your 4-digit PIN** to View your statement or your summary statement.





## How to View Beneficiaries

1. Dial the short code **\*365\*65#**
2. Select option **2** to View Beneficiary
3. Select option **1** to receive a one-time-pin via SMS

Welcome to GESOPS

- 1. Check Statement
- 2. View Beneficiary**
- 3. Check Claim Status
- 4. View Asset Allocation
- 5. Change and Reset PIN
- 6. My Information
- 7. Contact us

2

Cancel | Send

A pin code will be sent to you via sms  
Select

**1 to proceed**

0 To go back to Menu

1

Cancel | Send

A PIN code has been sent to you via SMS.  
Dial \*365\*65# after receiving the code

OK





## How to View Beneficiaries Cont.

4. Re-Dial the short code **\*365\*65#**
5. Select option **1**
6. Enter the One-time- Pin you received via SMS
7. View your beneficiaries

The diagram shows two mobile app screens. The top screen is titled 'Welcome back to GESOPS' and asks 'SMS code received?'. It has two options: '1. Proceed' (highlighted with a red box) and '0. To go back to menu'. Below the options is a text input field and two buttons: 'Cancel' and 'Send'. An arrow points from the 'Send' button of the top screen to the 'Enter SMS code pin' screen below. The bottom screen has a title 'Enter SMS code pin', a text input field, and 'Cancel' and 'Send' buttons.

Welcome back to GESOPS

SMS code received?

1. Proceed

0. To go back to menu

Cancel | Send

Enter SMS code pin

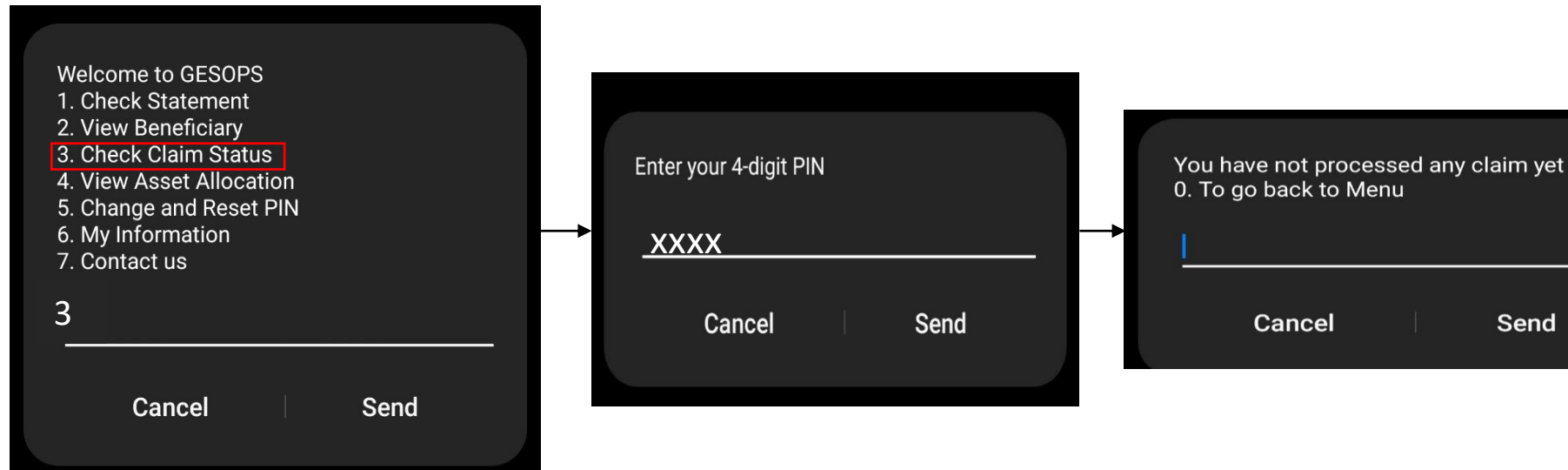
Cancel | Send





## How to Check Claims Status

1. Dial the short code **\*365\*65#**
2. Select option **3** [Check Claim Status]
3. Enter your 4-digit PIN to view your claim status
4. Enter **0** to return to the main menu or cancel to end the session.

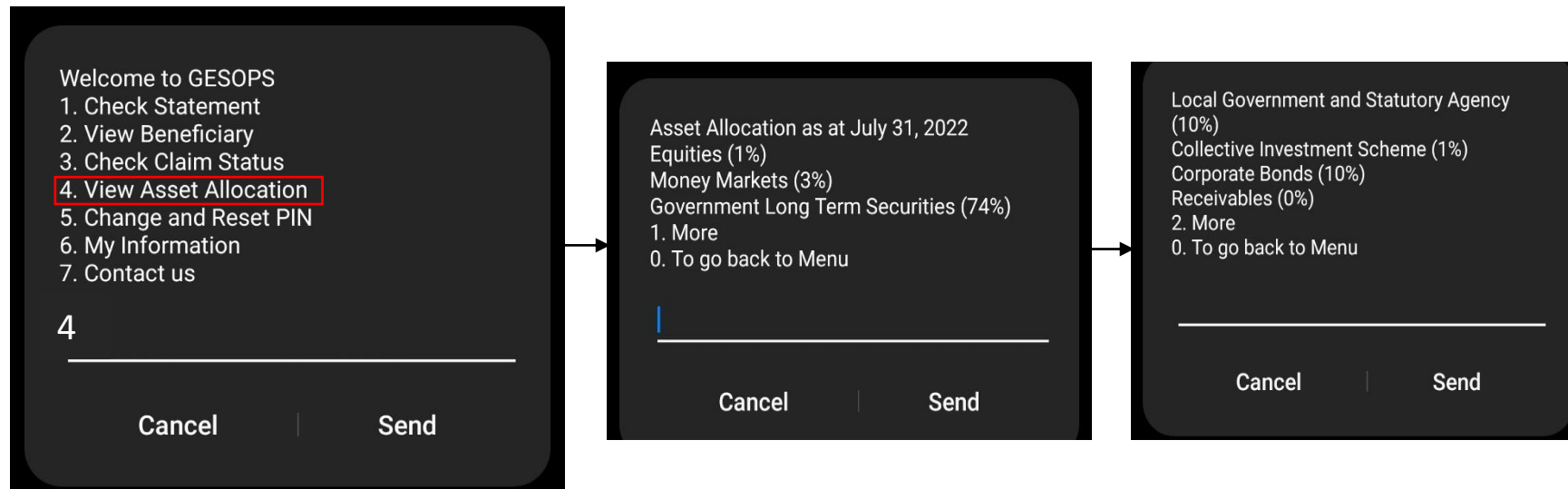






## How to View Asset Allocation

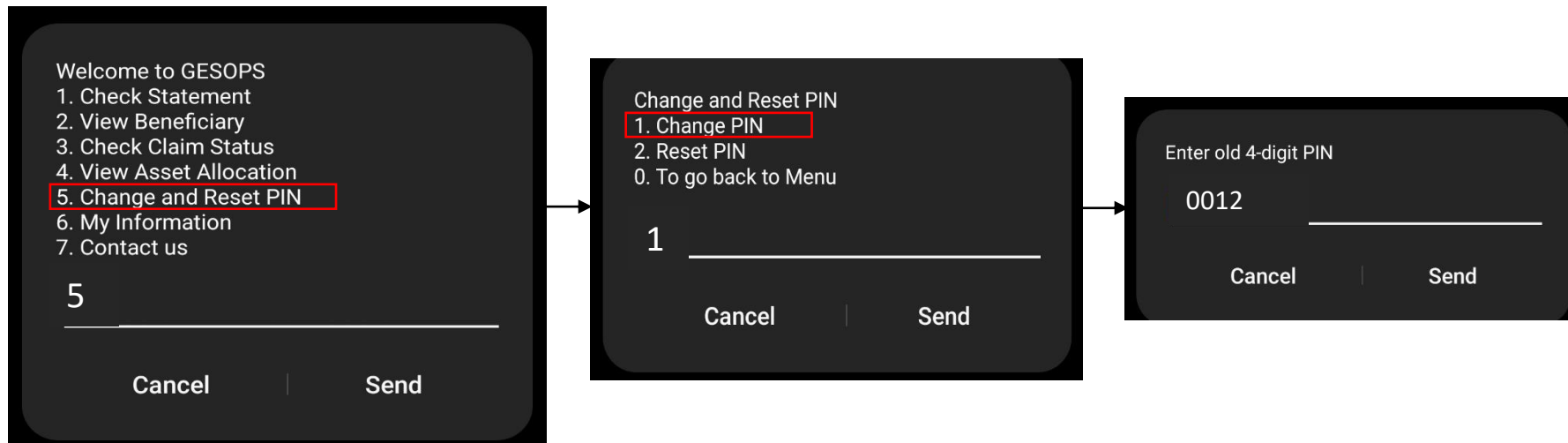
1. Dial the short code **\*365\*65#**
2. Select option **4** [view Asset Allocation]
3. Select option **1** to view the next page
4. Enter **0** to return to the main menu or cancel to end the session.





## How to Change PIN

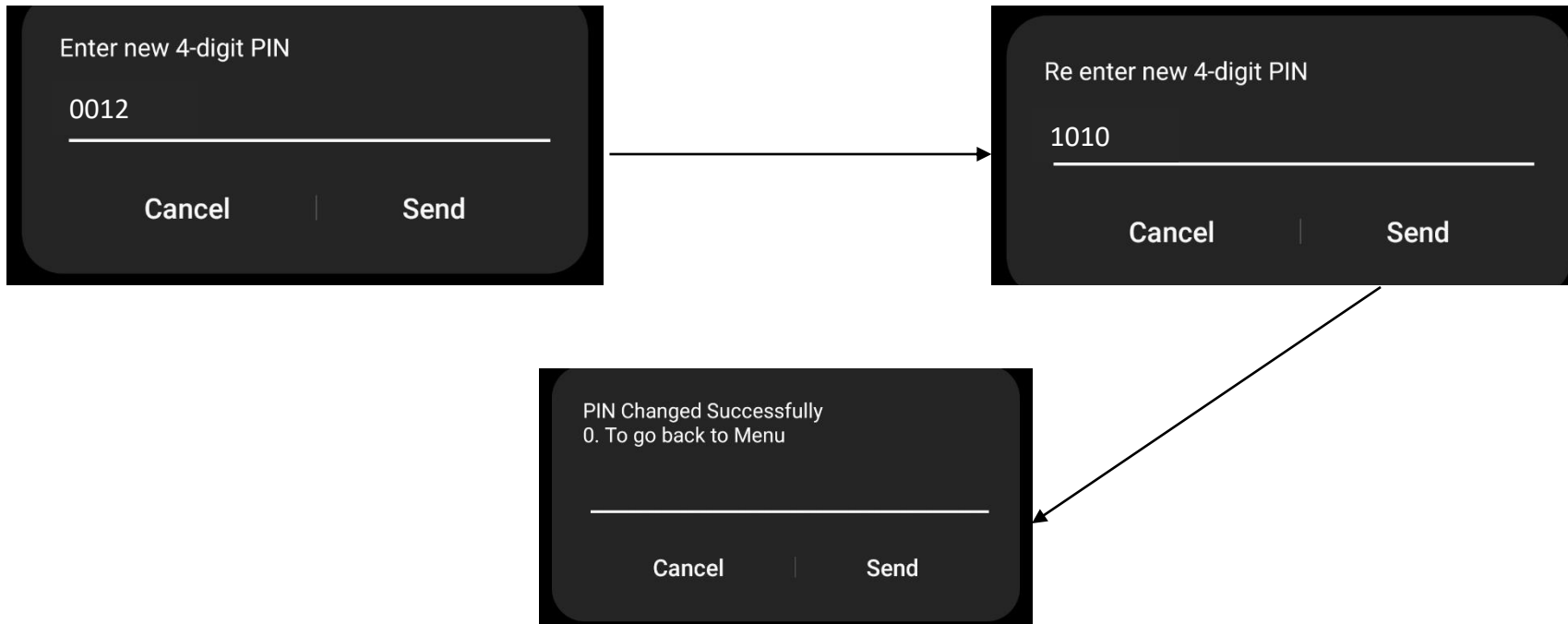
1. Dial the short code **\*365\*65#**
2. Select option **5** [change and Reset PIN]
3. Select option **1** to change PIN
4. Enter your old 4-digit PIN





## How to Change PIN Cont.

5. Enter a new PIN
6. Re-enter the new PIN
7. Enter **0** to return to the main menu or cancel to end the session.





## How to Reset PIN

1. Dial the short code **\*365\*65#**
2. Select option **5** [change and Reset PIN]
3. Select option **2** to **RESET PIN**
4. Enter your Staff ID
5. Enter a new PIN
6. Re-enter the new PIN

Welcome to GESOPS

- 1. Check Statement
- 2. View Beneficiary
- 3. Check Claim Status
- 4. View Asset Allocation
- 5. Change and Reset PIN**
- 6. My Information
- 7. Contact us

5

Cancel | Send

Change and Reset PIN

- 1. Change PIN
- 2. Reset PIN**
- 0. To go back to Menu

2

Cancel | Send

Enter Staff ID

XXXX

Cancel | Send

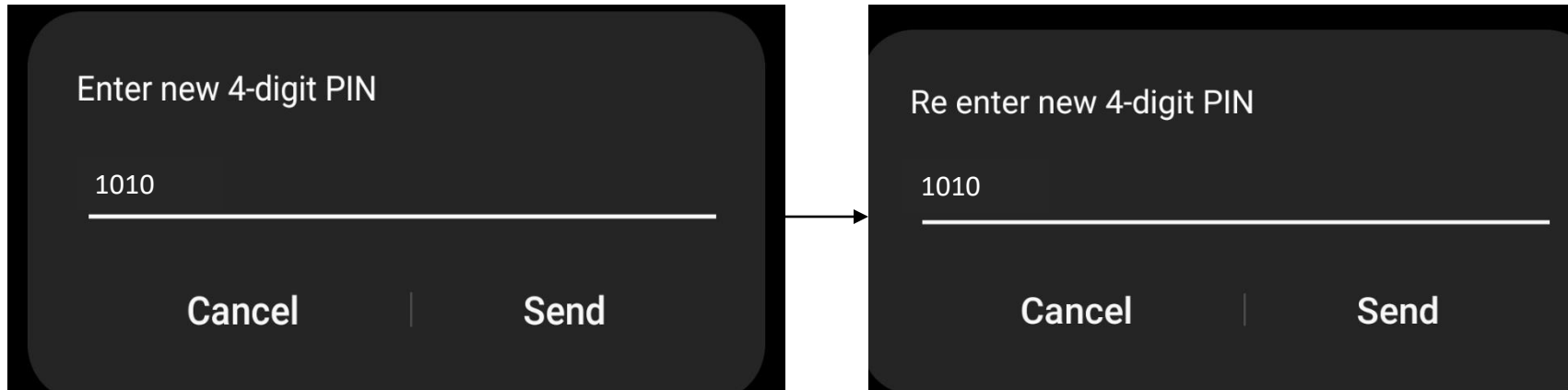




## How to Reset PIN Cont.

7. Enter a New PIN

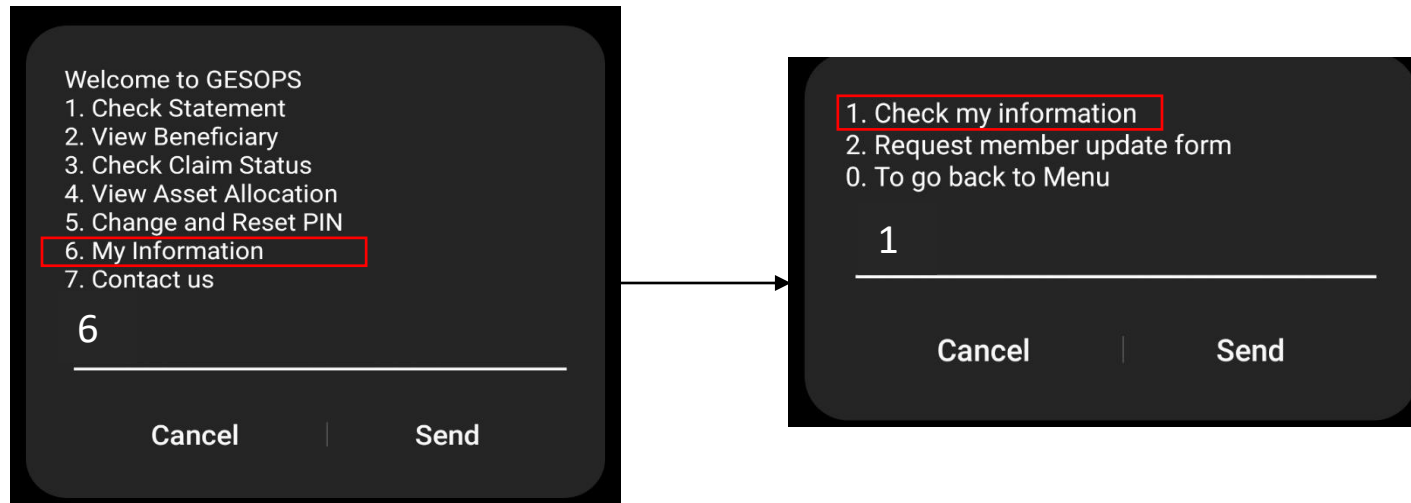
8. Re-enter the new PIN





## How to View Your Information

1. Dial the short code **\*365\*65#**
2. Select option **6** [My Information]
3. Select option **1** to check your information





## How to View Your Information

1. Select option **1** [More] to view the next Page
2. Enter **0** to return to the main menu or cancel to end the session.

The diagram illustrates the flow between two screens in a mobile application. An arrow points from the first screen to the second.

**Screen 1 (Left):**

- Staff ID: 95XXXX
- SSNIT Number: E0XXXXXXXX
- Base Number : GXXXXXXXX
- Name: KOFI MANU
- 1. More
- Input field with a blue cursor at the start.
- Buttons: Cancel | Send

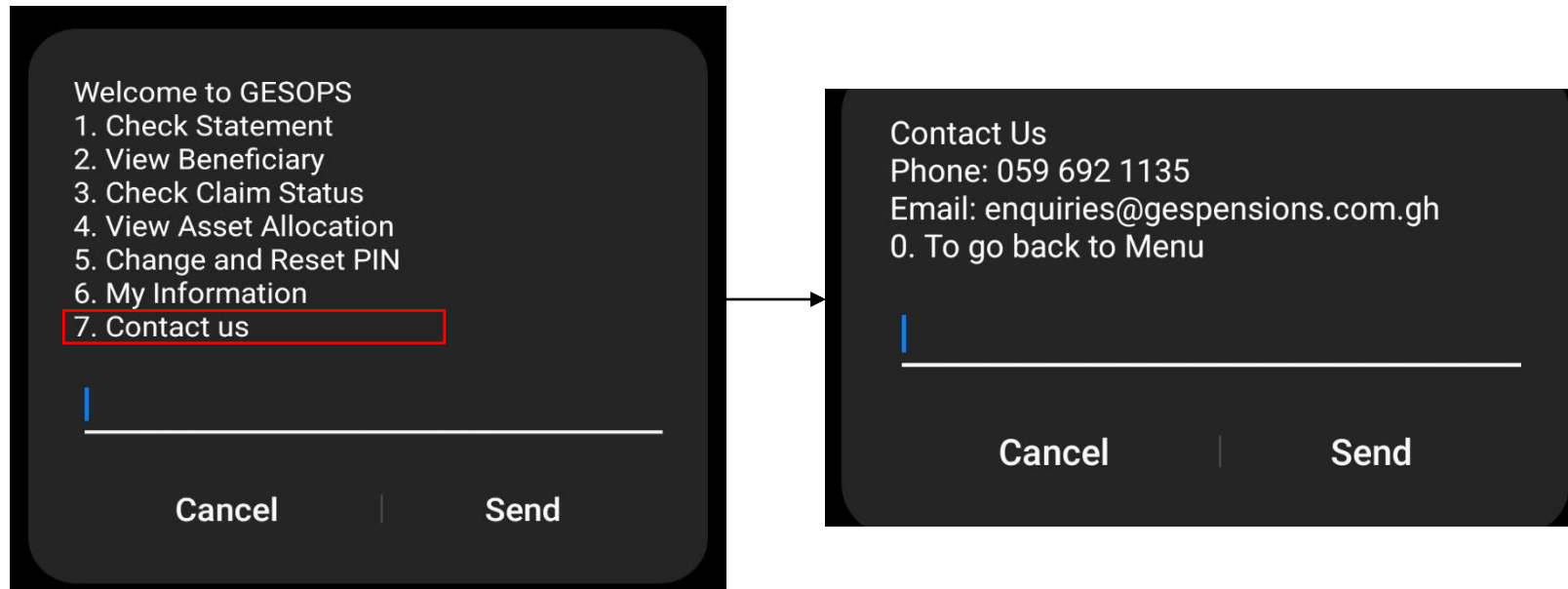
**Screen 2 (Right):**

- Date of birth: 1980-01-28
- Email:
- 0. To go back to Menu
- Input field.
- Buttons: Cancel | Send



## How to Contact Us

1. Dial the short code **\*365\*65#**
2. Select option **7** [Contact us]







# CONTACT US




 059 692 1135

 027 190 0977

 Enquiries@gespensions.com.gh

 [www.gespensions.com.gh](http://www.gespensions.com.gh)

 [facebook.com/GesopsGhana](https://facebook.com/GesopsGhana)

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 **GESOPSTV**



**Thank You!**

