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DUPLICATE

3

Page 1 of 4



THIRD AVENUE INVESTMENTS
C/O LLC BROADSTONE LINCOLN
P.O. BOX 4697
LOGAN, UT 84323-4697

Service Address: 7100 E Lincoln Dr D, Scottsdale, AZ 85253

\$30.41
AMOUNT DUE

PAST DUE AFTER
09/05/2023

ACCOUNT 910002340315

Billing From 07/18/2023 - 08/15/2023

Date Mailed 08/17/2023

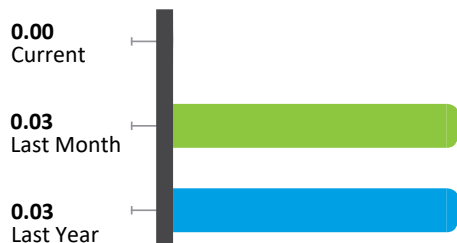
Your Local Office Is:

2200 N Central, Ste 101, Phoenix, AZ 85004
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: **711**

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Paperless Billing

Making the switch to paperless billing helps you save time spent organizing bills, provides convenience and enhanced security and helps save our planet's resources. Make the switch today at swgas.com!

SMART ENERGY-SAVING TIPS

Be a smart energy user by choosing natural gas to help reduce your energy costs while protecting the environment. Discover easy ways to save money, energy and natural resources at swgas.com/tips.



SAFE DIGGING IN 3...2...1!

Dial **THREE** numbers — **8-1-1** — at least **TWO** working days before starting any digging project. Make this **ONE** call to have all underground utility-owned lines marked for free.



REMIT WITH PAYMENT



THIRD AVENUE INVESTMENTS
C/O LLC BROADSTONE LINCOLN
P.O. BOX 4697
LOGAN, UT 84323-4697

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AMOUNT DUE

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SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

200980616737

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our **local toll-free number (llamada gratis)** at 1-877-860-6020 for billing questions.

Basic Service Charge - This monthly charge recovers a portion of the cost for delivering natural gas.

Bill Detail - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Delivery Charge Adjustment Provision - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules. Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

DOT Safety Surcharge - This charge recovers the cost of government mandated pipeline safety programs.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

Low Income Ratepayer Assistance (LIRA) - Provides a 30 percent discount to income-qualified customers year-round.

Notice to Employers - Request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/emergencysafety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Regulatory Expense Surcharge - This charge recovers costs incurred from the rate case regulatory process.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period. Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Service - Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Usage Charge - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers.

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

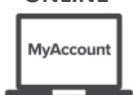
Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----



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☐ If address changed, please check the box and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

877-860-6020
PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

PAY LOCATIONS

[myaccount.swgas.com/
pystation](http://myaccount.swgas.com/pystation)

PREVIOUS BILL:

Previous Balance	32.85	
Payment(s) Since Last Bill - Thank You	32.85CR	
AZ RUCO Adjustment CR	0.10CR	
Balance Forward		\$0.10CR

\$30.41
AMOUNT DUE

PAST DUE AFTER
09/05/2023

ACCOUNT 910002340315

RATE SCHEDULE:
G-25 S GENERAL SERVICE SMALL

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Aug 15	-	Jul 18				
	59	-	59	=	0 x 1.0012	=	0
Next meter read date is: September 14, 2023					Cycle 09		

CHARGES

COST

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	27.50
Applicable Revenue Taxes	3.00
Current Bill	\$30.51
Balance Forward	\$0.10CR
Amount Due	\$30.41

IMPORTANT ANNOUNCEMENT

Phoenix Office located at 2200 N. Central Ave #101 is closing on August 31, 2023.

Assistance at this location will remain available during regular business hours, Monday through Friday, 9 a.m. to 5 p.m., until the date of closure, August 31, 2023.

Payments can continue to be made at your local payment locations. To find more paystations and other ways to pay, visit swgas.com/waystopay or call us at **877-860-6020**.

We appreciate you being a Southwest Gas customer and part of the effort to create a safe and sustainable energy future.

ANUNCIO IMPORTANTE

La oficina de Phoenix en 2200 N. Central Ave #101 cerrará el 31 de agosto de 2023.

La asistencia en esta oficina permanecerá disponible durante el horario comercial habitual, de lunes a viernes, de 9 a. m. a 5 p. m., hasta la fecha de cierre, el 31 de agosto de 2023.

Los pagos pueden seguir efectuándose en sus lugares de pago locales. Para encontrar más estaciones de pago y otras formas de pago, visite swgas.com/waystopay o llámenos al **877-860-6020**.

Agradecemos que usted es un cliente de Southwest Gas y parte del esfuerzo para crear un futuro energético seguro y sostenible.



<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20230801.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20230708.pdf>