Rahul Shah

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Education

B.S. Human-Centered Computing   GPA: 3.87 | Graduation: MAY 2021
Rochester Institute of Technology
Minor: American Sign Language || Minor: Psychology at RIT Croatia Campus

Skills

Research: User Interviews, Usability Testing, Contextual Inquiry, Survey Design, Morae, SPSS
Design: Figma, InVision Freehand Wireframing, Sketch, Illustrator, Premiere Pro, Photoshop, Blender
Development: HTML, CSS, Javascript, ReactJS, Java
Language: Native English, Conversational American Sign Language

Experience

Rochester Regional Health — *UX/UI Co-op*   FEBRUARY-AUGUST 2020

- As the sole designer, created full interactive prototypes in Figma for various projects including the public facing site of the Emerging Technology Department, a COVID-19 N-95 mask logistics tracker, and a contact tracing system for Rochester Institute of Technology.

- Aided developers throughout the process by researching tools and creating functioning prototypes using SurveyJS, React, and AWS Lambda.

Prudential Financial — *UX Research Intern*   JUNE-AUGUST 2019

- Worked in an Agile setting conducting Usability Testing with Financial Advisors to improve usability and efficiency on a Salesforce CRM application.

- Guided and advised developers and designers on appropriate usability and accessibility standards as well as designed prototypes for various interfaces throughout the application using Figma.

Extra-Curricular

User Experience Club at RIT - *President*   MAY 2019-PRESENT

- Collaborated with other students to design, develop, and lead lectures, workshops, software training, and other UX-related instructional materials for club meetings and competitions.

- Successfully improved the HCC curriculum after surveying students and providing organized feedback to the department to be implemented next year.

RIT Tech Crew - *Jr. Coordinator & Jr. Technician*   AUGUST 2017-DECEMBER 2019

- Managed event coordination for many events on campus. Translated client needs for technical reinforcement for events while managing employee shifts and completing continuing training.

Achievements

- iSchool Department Dean's List Fall 2017- Present

- Eagle Scout - Boy Scouts of America