

ONLINE

dillonoeser.com

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EDUCATION

Herkimer County
Community College

Herkimer, New York
2013 - 2014



Canajoharie
Senior H.S.

Canajoharie, New York
2009 - 2013



SKILLS

Information Security

Systems Management

Network Administration

Cloud Computing

Isolation Testing

Unix

DILLON OESER

IT Security and
Operations Specialist.



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dillon@dillonoeser.com



Canajoharie, NY, 13317
(Remote Preferred)
USA Citizen
Security Clearance Eligible

PROFILE

Over the years, I've delved deep into complex hardware configurations, server components (DIMMs, SSDs, HDDs, CPUs), and OS-level diagnostics. My exposure spans a range of platforms: Unix, AWS, VPS, and various data center infrastructures.

At TalonFour Cyber Labs, I plunged into the depths of cyber threat landscapes, assessing vulnerabilities, deploying advanced security software, and fortifying system weak points. This was all while simulating real-time cyberattacks to sharpen response strategies.

With Colohouse and OVHcloud, I grappled with server logistics and hardware ecosystems, ensuring peak performance and unyielding uptime. I've always ensured seamless synergy, be it internal teams or third-party consultants.

Thanks for taking the time to get a glimpse of my journey. If you're keen on deep-diving into tech specifics or discussing potential collaborations, don't hesitate to reach out!

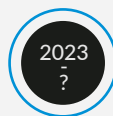
RELATIVE WORK EXPERIENCE



IT SUPPORT ANALYST

Triad Group - Troy, NY

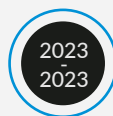
- Provide end-to-end technical support to computer users to troubleshoot issues and boost productivity.
- Manage hardware/software upgrades and maintenance for user PC to optimize performance.
- Create and update Excel spreadsheets to track IT assets and monitor system health.
- Communicate with end users to understand needs and provide customized IT solutions and training.



CYBER SECURITY INTERN

TalonFour Cyber Labs - Adelaide, AU

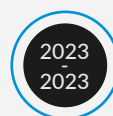
- Collaborated closely with the Cyber Security team to assess vulnerabilities, detect threats, and implement protective measures in an evolving digital landscape.
- Participated in the development and deployment of cutting-edge security software and tools, ensuring robust defense against potential cyberattacks.
- Engaged in simulated cyberattack scenarios, honing skills in threat detection, response, and mitigation in real-time environments.



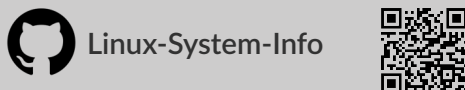
DATACENTER OPERATIONS SPECIALIST

Colohouse - Latham, NY

- Navigated complex hardware configurations, ensured robustness and operational continuity.
- Elevated operational standards through meticulous inventory control and proactive maintenance protocols.
- Served as the primary liaison for third-party technical teams, ensured synergy and alignment with organizational objectives.
- Streamlined equipment intake, emphasized secure handling and strategic deployment within state-of-the-art facilities.



PROJECTS



REFERENCES



Lennie Harrington
Data Center Operations Engineer

Roblox

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Ryan Zimmerman
Infrastructure Engineering -
Datacenter Operation

Meta / Facebook

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FAVORITE TECH

Android



Burp Suite



Metasploit



Kali Linux



Cisco



Raspberry Pi



RELATIVE WORK EXPERIENCE



DATACENTER OPERATIONS SPECIALIST

OVHcloud - Warrenton, VA

- Handled intricate hardware ecosystems, drove system resilience and unwavering uptime.
- Perfected operational excellence with precision-focused asset management and preemptive maintenance routines.
- Drove collaboration between in-house talent and third-party consultants, bridged technical content for unified outcomes.
- Orchestrated seamless equipment integration, balanced security considerations with optimized facility layout.



DATACENTER OPERATIONS SPECIALIST

Rahi / TikTok - Ashburn, VA (Contract)

- Expertly diagnosed and repaired critical server components, including DIMMs, SSDs, HDDs, CPUs, and motherboards, ensured optimal system performance and minimal downtime.
- Adhered to stringent guidelines and adopted best practices for both hardware repair and inventory management, safeguarded the integrity and life cycle of essential equipment.
- Collaboratively guided and mentored vendor technicians on-site, ensured a seamless integration of external expertise with in-house protocols.
- Efficiently managed server logistics, from the meticulous receipt and unloading of deliveries to the precision installation of servers in their designated racks.



DATACENTER OPERATIONS SPECIALIST

Amazon Web Services - Manassas, VA (Contract)

- Executed advanced hardware diagnostics, ensured seamless data center operations and infrastructure reliability.
- Championed best-in-class methodologies for equipment lifecycle management, upheld maximum efficiency and minimized system disruptions.
- Led collaborative sessions with external partners and in-house teams, emphasized knowledge exchange and process enhancement.
- Spearheaded end-to-end server integration, from safe logistical handling to strategic placement within high-density configurations.

MORE INFO ON
LINKEDIN

