

# Dillon Oeser

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## CAREER SUMMARY

I am an experienced IT Professional with extensive expertise in Systems Administration, Cybersecurity, and Network Security. Proven track record in managing configurations for leading tech brands and enhancing Cybersecurity measures. Adept at solving complex issues and improving system performance. I am ready to contribute my skills and knowledge to your team.

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### HARD SKILLS

**Azure** – 2+ Years  
**Computer Science** – 12 + Years  
**Configuration Management** – 5+ Years  
**DHCP** – 10+ Years  
**DNS** – 10+ Years  
**Office 365** – 5+ Years  
**Operating Systems** – 10+ Years  
**PowerShell** – 10+ Years  
**VPN** – 5+ Years  
**Windows Server** – 5+ Years

### SOFT SKILLS

**Attention To Detail** – 10+ Years  
**Communication** – 10+ Years  
**Independence** – 5+ Years  
**Management** – 2+ Years  
**Planning** – 5+ Years  
**Research** – 10+ Years  
**Troubleshooting** – 5+ Years

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## WORK HISTORY

### **IT Support Analyst** | TRIAD Group, Troy NY | 12/2023 - 02/2024

- Managed Active Directory, as well as System Administration tasks, improving user productivity by 15%.
- Developed IT asset management protocols using Excel, ensuring accurate tracking and maintenance of over 200 devices.

### **NOC Technician** | Colohouse, Troy NY | 06/2023 - 12/2023

- Ensured network operational continuity by troubleshooting and resolving network issues.
- Conducted regular maintenance and updates on network equipment, reducing downtime significantly.

### **DCO Specialist** | OVHcloud, Warrenton VA | 01/2023 - 06/2023

- Managed intricate hardware ecosystems, ensuring system resilience and uptime.
- Enhanced operational standards through precise asset management and preventive maintenance.

### **DCO Specialist** | Rahi Systems (TikTok), Ashburn VA | 01/2022 - 01/2023

- Diagnosed and repaired critical server components, optimizing system performance.
  - Guided vendor technicians on-site, ensuring seamless integration with in-house protocols.
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## PROFESSIONAL ACCOMPLISHMENTS

- Solved a 2-year-old break-fix ticket, leading to a 20% improvement in system uptime.
  - Led a team at TikTok to resolve SSH issues, enhancing system security and efficiency.
  - Wrote a Document explaining Rubber Ducky Bad USB via Kali Linux. (Blog available [here](#))
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## EDUCATION

- Herkimer County Community College | Herkimer, NY | 2013 – 2014
  - Canajoharie Senior High School | Canajoharie, NY | 2009 – 2013
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## PROJECTS

### **Plex Media Server**

- Built a Plex Media Server using a Raspberry Pi and an external HDD.
- Integrated Fail2Ban for enhanced security and removed SSH password logins.
- Managed the setup using 'systemd-networkd' for a static IP address.

### **Linux-Update-Wizard**

- Developed a tool for automated system updates, improving system security and operational efficiency.
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## REFERENCES

- [Lennie Harrington](#) | Data Center Operations Engineer | Roblox
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