

Dillon Oeser

OffSec & IT Ops Specialist

Cybersecurity and IT specialist with 11+ years of hands-on experience in offensive security, infrastructure, and system administration. Passionate about teaching and simplifying complex concepts – “when one person teaches, two people learn.”

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COLLEGE

Aug 2014 - **Herkimer County Community College** - *Herkimer, NY*

Dec 2014 Completed coursework in audio engineering and digital production before shifting focus to Information Security. Discovered a passion for cybersecurity through self-directed learning, leading to hands-on experience and full-time work in IT and security fields.

HIGH SCHOOL

Jan 2009 - **Canajoharie Senior High School** - *Canajoharie, NY*

Dec 2013 Completed with a strong interest in music and creative arts, which led to initial pursuit of a Music Production major in college. Later discovered a passion for technology and cybersecurity through self-initiated exploration and hands-on learning.

PROFESSIONAL EXPERIENCE

Dec 2024 - **Network Support Technician** - *IGT, Schenectady, NY*

- Present
- Maintains uptime for 100+ retailer networks; ensures security and performance.
 - Updates IRR-based documentation for audits and compliance.
 - Generates nightly reports for visibility into network health and anomalies.
 - Provides Tier 1+ troubleshooting using Microsoft Teams, Email, and ticketing tools.

Feb 2024 - **DT Mover** - *GE, Niskayuna, NY*

- Oct 2024
- Relocated and securely decommissioned IT hardware and sensitive drives.
 - Performed DoD-compliant data erasure on HDDs/SSDs.
 - Reduced site transfer time by 20% through optimized coordination.

Dec 2023 - **IT Support Analyst** - *TRIAD Group, Troy, NY*

- Feb 2024
- Managed Active Directory, system admin tasks, and asset tracking.
 - Created custom Excel-based ITAM system for over two hundred assets.

Jun 2023 - **NOC Technician** - *Colohouse, Troy, NY*

- Dec 2023
- Monitored, diagnosed, and resolved network disruptions in real time.
 - Executed preventative maintenance on switches and routers.

Jan 2023 - **DCO Specialist** - *OVHcloud, Warrenton, VA*

- Jun 2023
- Maintained server hardware and datacenter integrity.
 - Managed hardware inventory and troubleshooting documentation.

Jan 2022 - **DCO Specialist** - *Rahi Systems (TikTok), Ashburn, VA*

- Jan 2023
- Diagnosed and repaired enterprise servers and networking hardware.
 - Directed vendor work onsite to ensure SOP and compliance.

SKILLS & ABILITIES

- **Offensive Security**
 - Penetration Testing & Vulnerability Assessment
 - Red Team Tools: Hak5 Pineapple, Bash Bunny, Packet Squirrel
 - Kali Linux, Metasploit, Nmap, Wireshark
- **Network & Infrastructure**
 - VLAN Segmentation, Sophos Firewall, Cisco 2960XR
 - Network Monitoring, System Hardening, Secure Asset Handling
 - Zabbix, VirtualBox, VMware
- **Systems & Administration**
 - Active Directory, Windows Server
 - Ubuntu/Debian Linux
 - AWS (EC2, IAM, S3)
- **Core Strengths**
 - Adaptable, Meticulous, Strong Technical Communication.

CERTIFICATIONS

- CompTIA Security+ (Knowledge Equivalent & In Progress)
- CompTIA Network+ (Knowledge Equivalent & In Progress)
- TryHackMe Certification Paths (Red Teaming & Blue Teaming In Progress)
- Hack The Box Platform – Tier: Intermediate
- AWS Certified Cloud Practitioner (Self-Study Equivalent)
- Zabbix Certified User (Practical Experience)
- Linux+ (Practical Expertise)

ACCOMPLISHMENTS

- Built a fully segmented, enterprise-style cybersecurity home lab with VLANs, monitoring, and active firewalls.
- Discovered and reported real-world vulnerabilities during bug bounty testing, demonstrating offensive security skill.
- Created custom packet capture and analysis setups using tools like Wireshark and Zabbix for threat detection.
- Recognized by peers and supervisors for precision in hardware handling and commitment to secure data destruction.
- Contributed to red team and blue team training exercises through platforms like Hack The Box and TryHackMe.
- Successfully transitioned from creative arts to cybersecurity through self-taught, hands-on experience and lab simulations.

REFERENCES

- **Lennie Harrington**
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- **Jack Darcy**
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