

ONLINE

dillonoeser.com

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EDUCATION

Herkimer County
Community College

Herkimer, New York
2013 - 2014



Canajoharie
Senior H.S.

Canajoharie, New York
2009 - 2013



SKILLS

Information Security

Systems Management

Network Administration

Cloud Computing

Isolation Testing

Unix

DILLON OESER

IT Security and
Operations Specialist.

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dillon@dillonoeser.com

Canajoharie, NY, 13317
(Available for Remote Work)
USA Citizen
Security Clearance Eligible

PROFILE

Tech Professional with over three years experience with top brands like Dell, HP, Oracle, and Lenovo, managing configurations such as DIMMs, SSDs, HDDs, CPUs across Unix, AWS, VPS, VMWare, and SAN environments.

I boosted cybersecurity by assessing vulnerabilities, deploying security solutions, and strengthening defenses, enhancing our LAN, WAN, and SaaS strategies through live simulations.

At Colohouse and OVHcloud, I optimized server logistics and hardware for peak performance. At Amazon, I resolved a longstanding, complex break-fix ticket, boosting system reliability.

Thank you for reviewing my qualifications. I am eager to bring my server administration and network security skills to your team.
Please contact me to explore how I can contribute to your goals.

RELATIVE WORK EXPERIENCE



IT SUPPORT ANALYST

Triad Group - Troy, NY

- Expertly navigated Active Directory and system administration to streamline user support, driving productivity through strategic hardware/software optimizations.
- Mastered Excel for IT asset management and system health tracking showcasing technical prowess and proactive infrastructure oversight.
- Cultivated bespoke IT solutions and training for users, leveraging deep tech savvy methods to meet diverse needs with precision.



DATACENTER OPERATIONS SPECIALIST

Colohouse - Latham, NY

- Navigated complex hardware configurations, ensured robustness and operational continuity.
- Elevated operational standards through meticulous inventory control and proactive maintenance protocols.
- Served as the primary liaison for third-party technical teams, ensured synergy and alignment with organizational objectives.
- Streamlined equipment intake, emphasized secure handling and strategic deployment within state-of-the-art facilities.



DATACENTER OPERATIONS SPECIALIST

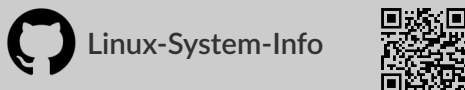
OVHcloud - Warrenton, VA

- Handled intricate hardware ecosystems, drove system resilience and unwavering uptime.
- Perfected operational excellence with precision-focused asset management and preemptive maintenance routines.
- Drove collaboration between in-house talent and third-party consultants, bridged technical content for unified outcomes.
- Orchestrated seamless equipment integration, balanced security considerations with optimized facility layout.

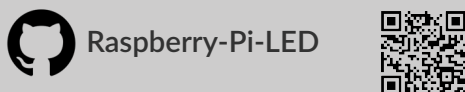
PROJECTS



Linux-Update-Wizard



Linux-System-Info



Raspberry-Pi-LED

REFERENCES



Lennie Harrington

Data Center Operations Engineer

Roblox

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Ryan Zimmerman

Infrastructure Engineering -
Datacenter Operation

Meta / Facebook

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FAVORITE TECH

Android



Burp Suite



Metasploit



Kali Linux



Cisco



Raspberry Pi



RELATIVE WORK EXPERIENCE



DATACENTER OPERATIONS SPECIALIST

Rahi / TikTok - Ashburn, VA (Contract)

- Expertly diagnosed and repaired critical server components, including DIMMs, SSDs, HDDs, CPUs, and motherboards, ensured optimal system performance and minimal downtime.
- Adhered to stringent guidelines and adopted best practices for both hardware repair and inventory management, safeguarded the integrity and life cycle of essential equipment.
- Collaboratively guided and mentored vendor technicians on-site, ensured a seamless integration of external expertise with in-house protocols.



DATACENTER OPERATIONS SPECIALIST

Amazon Web Services - Manassas, VA (Contract)

- Executed advanced hardware diagnostics, ensured seamless data center operations and infrastructure reliability.
- Championed best-in-class methodologies for equipment lifecycle management, upheld maximum efficiency and minimized system disruptions.
- Led collaborative sessions with external partners and in-house teams, emphasized knowledge exchange and process enhancement.
- Spearheaded end-to-end server integration, from safe logistical handling to strategic placement within high-density configurations.

MORE INFO ON
LINKEDIN

