

# Privacy Policy

**Effective Date:** November 21, 2024

The Smart Ticketing System ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <http://www.smartticketingsystem.com> (the "Site") or use our services. Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the Site or use our services.

## 1. Information We Collect

### 1.1. Personal Information

When you create an account, generate QR codes, or use our services, we collect personal information including but not limited to:

- **Phone number** - *This information serves as your account identifier and is used for account verification purposes.*

## 2. How We Use Your Information

We may use the information we collect for various purposes, including:

- To create and manage your account using your phone number.
- To verify your identity and secure your account.
- To act as a courier of your parking ticket information until the end of your parking session.
- To provide and maintain our services.
- To enforce our Terms and Conditions and protect our rights.

## 3. Disclosure Of Your Information

We may share your information in the following situations:

- **Service Providers** - *We may share your phone number with third-party vendors who provide services on our behalf, such as SMS verification services and parking information delivery.*
- **Legal Compliance** - *We may disclose your information if required to do so by law or in response to valid requests by public authorities.*
- **Business Transfers** - *In the event of a merger, acquisition, or asset sale, your personal information may be transferred as part of that transaction.*

## 4. Data Security

We take the security of your personal information seriously and implement reasonable measures to protect it. However, no method of transmission over the Internet or electronic storage is 100% secure. Therefore, while we strive to protect your personal information, we cannot guarantee its absolute security.

## **5. Your Rights**

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- *The right to access and receive a copy of your personal information.*
- *The right to request correction of inaccurate or incomplete personal information.*
- *The right to request deletion of your personal information.*

To exercise these rights, please contact us using the contact information provided below.

Email: [smartticketingsystem@gmail.com](mailto:smartticketingsystem@gmail.com)

## **6. Cookies and Tracking Technology**

We may use cookies and similar tracking technologies to monitor activity on our Site and store certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

## **7. Changes To This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **8. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: [smartticketingsystem@gmail.com](mailto:smartticketingsystem@gmail.com)

Thank you for using Smart Ticketing System!