

# Terms and Conditions

**Effective Date:** November 21, 2024

Welcome to the Smart Ticketing System! By accessing or using our website located at <http://www.smartticketingsystem.com> (the "Site"), you agree to comply with and be bound by the following Terms and Conditions (the "Terms"). Please read these Terms carefully before using our services.

## **1. Acceptance of Terms**

By creating an account, generating QR codes, or using any features of the Smart Ticketing System, you confirm that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you must not use our Site or services.

## **2. Eligibility**

You must be at least 18 years old to use our services. By creating an account, you represent and warrant that you meet this eligibility requirement.

## **3. Account Registration**

To use certain features of the Site, you must create an account. You can register using your phone number, and an OTP (One-Time Password) will be sent to you for verification. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

## **4. QR Code Generation**

Users can generate QR codes through our Site, which will be used for parking management. These QR codes will be scanned by parking attendants, and the data will be stored in our database to facilitate the parking process. You agree not to misuse this feature and to use it only for its intended purpose.

## **5. Payment Process**

### **5.1. Parking Entry**

Before entering the parking facility, users must generate a QR code from the website which will be scanned by the parking attendant to initiate the parking interval in the user's account. This QR code serves as a record of your date and time of your entry.

### **5.2. Payment**

Upon exiting the parking facility, users must present the same QR code to the Station 2: Payment section. The parking fee will already be calculated and displayed on the Site based on the duration of your parking. The attendant will scan the QR code to confirm the payment.

### **5.3. Completion of Parking**

Once payment is successfully completed, the parking interval will be marked as "Completed" in the data section of Station 3: Parking Exit, and you will also receive confirmation of your completed transaction on the website.

### **5.4. Violations**

Failure to proceed to Station 2: Payment before leaving the parking facility will be considered a violation of these Terms. Users who do not complete the payment process may be subject to the following penalties:

- *Additional Fines - Users may incur additional fines, which will be added to their account.*
- *Access Denial - Users may be denied access to the parking facility in the future until outstanding payments and fines are settled.*
- *Legal Action - Persistent violations may result in legal action to recover unpaid fees.*

## **6. Feedback and Suggestions**

We welcome your feedback and suggestions regarding our services. By providing feedback, you grant us the right to use, modify, and implement any feedback or suggestions you provide without any obligation to you.

## **7. Promotions and Discounts**

Smart Ticketing System may offer promotions and discounts from time to time. These promotions will be subject to additional terms and conditions, which will be disclosed at the time of the promotion. We reserve the right to modify or terminate any promotion at any time without prior notice.

## **8. Limitation of Liability**

To the fullest extent permitted by law, Smart Ticketing System and its affiliates, officers, directors, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from or related to your use of the Site or services, even if we have been advised of the possibility of such damages.

## **9. Indemnification**

You agree to indemnify, defend, and hold harmless Smart Ticketing System and its affiliates from any claims, losses, liabilities, damages, costs, or expenses (including reasonable attorney's fees) arising out of or related to your use of the Site, your violation of these Terms, or your violation of any rights of another party.

## **10. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the Philippines, without regard to its conflict of law principles. Any disputes arising out of or related to these Terms shall be resolved in the courts located in Manila, Philippines.

## **11. Changes to Terms**

Smart Ticketing System reserves the right to modify these Terms at any time. We will notify you of any changes by posting the new Terms on this page. Your continued use of the Site after any modifications constitutes your acceptance of the new Terms.

## **12. Contact Information**

If you have any questions or concerns regarding these Terms, please contact us at:

Email: [smartticketingsystem@gmail.com](mailto:smartticketingsystem@gmail.com)

Thank you for using Smart Ticketing System!