

# Needs identified from interviews

## Communication

- knowing where other members currently are (When they get home)
  - “Sometimes I search someone and I don’t know where he/she is”
- clearer communication to prevent misunderstandings
  - “Sometimes there are some misunderstandings”
- digital possibility to better communicate needs
  - “[...] we simply have an analogue shopping list.”
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- More/earlier communication
  - “Sometimes I wish my flatmates would communicate earlier. Regarding their daily presence or their expectations of me.”
  - “I would have to divide things up more clearly and formulate my wishes more clearly.”
- distribute household planning
  - “I need to communicate more clearly what I want and work with lists.”
- reduce mental load due to world events
  - “And the uncertain future. [...] And that depresses me too.”
- Explaining opinions and hearing each other out
  - „Opinions need to be respected and explained“
  - „We always thank each other for doing something. It is important to not take it for granted that somebody always does something“
- More reachable flat mates
  - “I would wish for some of my flat mates to be in the common rooms more often in order to be able to communicate more frequently. There are some people I haven’t seen in ages. I think that is the biggest problem. I simply can’t reach them and they also don’t read my messages...”
- People should try to improve flat -> Do more activities together
  - “If you take for example planning a get together for, where you have to cook with others or something like that. I would say it is a mental load having to think about quite a few things. However in the end it is something good for the flat thus it is worth it.”
  - “I would actually like to do more with my flatmates”
  - (The better we understand/get along with each other, the easier it is to communicate)

## Comparison of task distribution, workload, time invested (fairness?)

- planning/tracking app to compare time spent on household tasks / work without giving too much private information
  - “I would refuse to write everything down in detail, it takes too much time and nobody needs to know what I did exactly and at what time”
- Way to compare time spent at work with time spent on household would help
  - “It would be interesting to show how much time the partner spends compared to me [at work], perhaps both have the feeling that they do more”
- Better participation of flat mates in household tasks
  - “It would be nice if the others would also see the problems that have to be fixed. Then it would not all be on my shoulders. However, then again I think to myself: somebody has to do it right?”
  - “When there is a problem that has to be fixed, there are certainly some people in our flat that would never do something about it”
- digital solution to improve distribution of tasks taking living situation into account
  - „[...] this plan is then worked out [...] And that [...] external factors are also discussed: how much do I have to work, how clean does it have to be for me?”
- more acknowledgment and appreciation
  - „I think it would be interesting to see and demonstrate how time consuming everything is.”
  - “I do a lot of smaller tasks that, in their sum, still require a lot of time and energy but are hard to capture individually. I feel like my effort there largely goes unnoticed or underestimated because it might not be as flashy as, for example, cooking a meal.”

## Mood Tracking

- track/display emotions over time with location, people, ...
  - “It would be interesting to see how highly you rate yourself.”
  - “It might be interesting to keep in mind that people have their own plans and sometimes they might have less time and energy to do tasks than at other times”

## (Digital) Assistance

- outsourcing of decisions
  - “My life is much easier because this [to-do list] exists.”
- Tracking of food/meals
  - “So it [shopping food] would have to be semi-automated, [...] [it] goes shopping.”

## Time Management

- more time for family and household
  - „My business often has priority.“
  - „I just never have enough time to do everything.“

## Assistance with Communication

- Caretakers for the dog if the couple wants to go out
  - They have a “live in the moment” lifestyle: Work when it’s needed (also sundays), sick dog always needs a caretaker
- Some way to combine and simplify shopping lists and communication
  - Bring!: “List has been updated” notification unreliable
  - Bring!: No way for communication (“I added a new element”, “I’m done checking the list”), needs to use another App (Whatsapp)

## Time Management and Communication

- Avoid Forgetfulness
  - „Even if people remind me to do something, after a short time I’ll forget to do it“
  - (reminders in moments when they can be addressed (time/location based))